



**STATE CONSUMER AND FAMILY ADVISORY COMMITTEE**

**MEETING MINUTES**

**Date:** Wednesday, August 11, 2021 **Time:** 9:00 am **Location:** Virtual Meeting

Replay the Meeting: <https://tinyurl.com/SCFAC-AugustReplay> Password: Uv9mJWp2

<b>MEETING CALLED BY</b>	April DeSelms, Chair
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<b>TYPE OF MEETING</b>	Public Meeting
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**ATTENDEES**

**COMMITTEE MEMBERS**

IN ATTENDANCE		ABSENT	
NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Jessica Aguilar	Cardinal Innovations	Lorraine Washington	Eastpointe
Jean Andersen	Cardinal Innovations	Patty Schaefer	Partners
Janet Breeding	Cardinal Innovations (call-in)	Lori Richardson	Sandhills
Bob Crayton	Cardinal Innovations	Heather Johnson	Cardinal Innovations
April DeSelms	Eastpointe	Robin Jordan	Cardinal Innovations
Crystal Foster	Trillium	Johnnie Thomas	Alliance
Mark Fuhrmann	Partners	Kenneth Brown	Alliance
Ricky Johnson	Trillium (Call-in)		
Pat McGinnis	Vaya		
Susan Monroe	Vaya		
Brandon Wilson	Vaya		
Dreama Wilson	Vaya (Call-in)		
DHHS TBI Seat			
DHHS TBI Seat			

**GUESTS**

NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Stacy Sorrells	Vaya	Ray Hemachandra	Vaya
Doug Wright	Alliance	John Weeks	
Samantha Page		Lara Kehle	KidScope
Shirley Moore	Partners	L Currence	<i>Did not identify themselves</i>
Annette Smith	Alliance	Member Engagement	<i>Did not identify themselves</i>
Carole Slocum		Sharon Welling	Partners
Deborah Hendren		Dr. Angela Moss	NC Families United
Erica Asbury	Alliance	Allison Crotty	
Elizabeth Field	LAND	Pam Perry	
Frank Messina	Trillium	Pat Solomon	State Collaborative
Janet Sowers	Cardinal	JCarley	<i>Did not identify themselves</i>
Sarah Potter	Cardinal	Tamara	
Tammy Moeller	The Arc of North Carolina	Karen Gross	Vaya
Vanessa Vargas		Benita Purcell	Cardinal
Stephanie Reyniers		Bibba Dobyms	UNC-G Contractor



Rachael Landau	UNC-G	Becca Friedman	Charlotte Center for Legal Advocacy
Ashley Mitchell	State Collaborative	Ron Rau	Sandhills
Teka Dempson	State Collaborative	Jeannie Irby	
STAFF			
NAME	AFFILIATION	NAME	AFFILIATION
Chief Deputy Secretary Kinsley	NCDHHS	Kate Barrow	DMHDDSAS- CE&E
Director Armstrong	DMHDDSAS	April Baur	DMHDDSAS- CSCR
DS Richard	DHB- NC Medicaid	Kenya Cabell	DMHDDSAS- CE&E
Cassandra McFadden	DHB- Deputy Director SP	Stacey Harward	DMHDDSAS- CE&E
Dr. Michelle Laws	DMHDDSAS- CE&E	Badia Henderson	DMHDDSAS- CE&E
Debra Farrington	DHB- NC Medicaid	ShaValia Ingram	DMHDDSAS- CE&E
Suzanne Thompson	DMHDDSAS- CE&E	Scott Pokorney	DMHDDSAS- IDD/TBI
		Tara Ward	DMHDDSAS- CMH
		Angelia Lightfoot	DMHDDSAS- IDD/TBI

### 1. Consent Agenda & Approval of July Minutes

<b>Discussion</b>	April asked for a motion to approve the agenda. Bob Crayton motioned. Pat McGinnis seconded. Motion carried. April asked for a motion to approve the minutes. Mark Fuhrmann motioned. Pat McGinnis seconded. Motion carried.		
<b>Conclusions</b>	Agenda and minutes approved.		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
Distribute and post minutes to the website	Kate Barrow	August 13, 2021	

### 2. Public Comment

<b>Discussion</b>	Susan Monroe discussed the option of changing the December meeting as it coincides with the Pinehurst Conference. The Committee members planning to attend include: Bob Crayton, Jean Andersen, Susan Monroe, Pat McGinnis, Ricky Johnson, Janet Breeding, and possibly Dreama Wilson and Lori Richardson. April DeSelms asked if DMHDDSAS staff could conduct a survey to determine the date change for either the week prior or the week after the currently scheduled meeting date.		
<b>Conclusions</b>			
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
Send survey for December date change.	Kate Barrow	August 13, 2021	

### 3. High Fidelity Wraparound & Tiered Care Coordination

Tara Ward  
 Bibba Dobyns  
 Program Consultant III: Implementation & Contracts  
 Child Behavioral Health Team, DMHDDSAS, NC DHHS

<b>Discussion</b>	<ol style="list-style-type: none"> <li>Where are the 4 Pilot Projects? <b>1) Durham/Alliance 2) Gaston, Cleveland, Lincoln/Partners 3) Cumberland/Alliance 4) Pitt/Trillium -Trillium is currently the only active site</b></li> <li>Are the youth support partners youth peer support specialists? <b>No, they are not.</b> What training do they receive? <b>High Fidelity Wraparound Foundations, Shadowing and Rehearsal training,</b></li> </ol>		
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	<p><b>Weekly Group Coaching, Credentialing Preparation and Skill Building activities.</b> Is there a youth peer support service definition? <b>No, not at this time.</b></p> <p>3. What specific steps are taken for youths who fully or mostly lack family and/or supports or who lack stable home environments? <b>Crisis plans are developed to stabilize living situation which will also include other service providers crisis plans. We work on transition readiness using the Transition Assets Tool with older adolescents. We also explore strengths, needs and potential natural supports through the Strengths/Needs Cultural Discovery process. Wraparound CFTMs also target these needs.</b></p> <p>4. You described this as “evidence-based”: what are the evidenced outcomes; how strict are the evidence-based criteria and are how well are we following that criteria; are the pilot-program outcomes thus far in alignment with expectations? <b>Thus far evidenced-based outcomes focus on youth returning to the home from out of home placements. They can also find additional information from <a href="http://www.nwi.pdx.edu">www.nwi.pdx.edu</a></b></p> <p>5. Is the language “High Fidelity Wraparound” actually used with the youth? Is that an accessible and understood language? Or is it just called “the team”? <b>We spend a lot of time in training and coaching on using family friendly language and capturing their words in documentation. Yes, we may say that we are a HFW team but we define what this means and allow the family to utilize their own language.</b></p> <p>6. Program only for 21 and younger? <b>Yes, the age goes up to 21 in each of the in lieu of service definitions.</b></p> <p>7. Can you have to Medicaid programs used at same time i.e. INNOVATIONS and hi fidelity? What specific populations ie SBS and BHT NOT IDD/MRDD? <b>Yes. There are some exceptions within each in lieu of but for the most part, this service can be used with other services.</b></p> <p>8. I learned that all of the LME/MCOs have different Service Definitions for HFW. Is there something we can do to advocate for one Service Definition or should this remain as 'in lieu of' service? <b>The in lieu ofs are very similar – we are working on a statewide definition but it has been put on hold for a little while as Medicaid Transformation ramps up.</b></p> <p>9. Where can we find the data that demonstrates the effectiveness of the service? Has the data demonstrated effectiveness overall? <b>Some data can be found from <a href="http://www.nwi.pdx.edu">www.nwi.pdx.edu</a> The training program also recently begin tracking data in youth chart forms that we will be monitoring closely and identifying trends to guide training and fidelity monitoring. There is also an evaluation team that is looking at youth and family outcomes, system outcomes and return on investment within TCC sites</b></p> <p>10. What are the barriers to being able to provide this service in every county? <b>The goal is for HFW to be offered in all 100 NC Counties. Agencies can apply to establish teams in any county. We recently received applications to expand in several counties that were not reflected on the map presented today.</b></p> <p>11. Is a part of plan when parents are no longer living and does not have a close nuclear support network. <b>HFW teams work closely with DSS and youth who are in DSS custody. The Strengths/Needs and Cultural Discovery supports in identifying options.</b></p>
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<b>Conclusions</b>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
Send questions to speakers for response.	Kate Barrow	August 11, 2021
Send materials to SCFAC members and listservs.	Kate Barrow	August 13, 2021

**4. Standard Plan Roll-Out: Q & A**  
Cassandra McFadden



Deputy Director of Standard Plans  
 NC Medicaid, Division of Health Benefits NC DHHS

<b>Discussion</b>	Cassandra McFadden provided presentation on the NC Standard Plan Rollout. The presentation will be distributed to participants following the meeting. Comments: From a family perspective there still remains concerns over language, enrollment and clear understanding of the entire process. Has there or can there be some consideration partnering with Family Partner Coordinators to support families and LME/MCO's to support families <u>Questions</u> What if there are CFAC members now on Std. Plan. Should they move over to MAC? want to see MAC Charter?		
<b>Conclusions</b>			
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
Send slide deck to listservs.	Kate Barrow	August 13, 2021	

5. Tailored Plan Announcements: Q & A

Debra Farrington, MSW, LCSW  
 Chief of Staff  
 NC Medicaid, Division of Health Benefits NC DHHS

<b>Discussion</b>	Debra Farrington and Deputy Secretary Dave Richard provided an update on the Tailored Plan Announcements, and fielded questions from State CFAC members. DS Richard discussed the disengagement and consolidation for Cardinal Innovations.		
<b>Conclusions</b>	Will CPSS be available to people in the tailored plan? <i>This question came from Karen Gross, a member of a Local CFAC in the Vaya catchment area and will be moved to the State to Local Collaboration call.</i>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	

6. DHHS Updates

Chief Deputy Secretary Kody Kinsley  
 NC DHHS

Division Updates

Victor Armstrong, Director, DMHDDSAS  
 NC DHHS

<b>Discussion</b>	Chief Deputy Secretary Kinsley provided an update from DHHS. He thanked Deputy Secretary Richard for all his work with DHB and Medicaid Transformation. CDS Kinsley provided a COVID-19 update including an update on the Delta variant, and population concerns (rates among young adults who have been hospitalized). CDS Kinsley reiterated the availability of the vaccine, which reduces the symptoms and adds a layer of protection. He also provided updates on other issues facing the community. He encouraged SCFAC and CFAC members to send ideas/evidenced-based best practices from other states that is working. Director Armstrong added that more opportunity to build Peer Services into systems of care, peer space is as a place to build in equity and inclusion. As we prepare for 9-8-8, we look at our crisis services, and how we can address that from the front end by including a person with lived experience. Challenge:		
<b>Conclusions</b>			
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<b>Meeting Adjourned:</b>	<b>Next Meeting:</b>		
The meeting adjourned at 2:07. Pat McGinnis motioned. Brandon Wilson seconded. Meeting adjourned.	September 8, 2021		

