



Name of Meeting
MEETING MINUTES

Date: December 13, 2017

Time: 9:00 – 2:30

Location: Dix Grill

MEETING CALLED BY			Ben Coggins		
TYPE OF MEETING			SCFAC		
ATTENDEES					
COMMITTEE MEMBERS			STATE STAFF ATTENDEES		
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT
Ben Coggins	Chair SCFAC – Partners	x	Stacey Harward	CE&E Team	x
Benita Purcell	Vice Chair SCFAC – Cardinal	x	Eric Fox	CE&E Team	x
Martha Brock	Alliance	x	Suzanne Thompson	Supervisor CE&E Team	x
Patty Schaeffer	Partners	x	Ken Schuesselin	Consumer Policy Advisor	x
Mark Furman	Partners	x			
Lori Richardson	Sandhills	x			
Ron Rau	Sandhills	x			
Deb Page	Cardinal	x			
Catreta Flowers	Trillium	x			
Pat McGinnis	VAYA	x			
John Duncan	Cardinal	x	GUEST		
Kenneth Brown		X	NAME	AFFILIATION	
Jonathan Ellis		x	Doug Wright	Alliance	
		<input type="checkbox"/>	Bob Crayton	Cardinal	
		<input type="checkbox"/>	Juanita Jefferson		
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1. Agenda topic: Welcome

Presenter(s): Ben Coggins

	<ul style="list-style-type: none"> • Revised the agenda. • Provided some updates on subcommittee work. • Discussed the need to talk about the April rally. • Jan 10 meeting will be at Ashby Building – expect to hear updates regarding Cardinal and the process of establishing a new board. • John Duncan – Updates regarding Cardinal. Discussion of fellow rotary member about a potential new board member. Tucker will likely have a large influence on developing the board. <i>How will county commissioner rep. go forward? How many members will be on the new Board? Feel that it is possibly moving too fast. Why is there such a short time period for applications? “We have many questions about the board structure.”</i> • Martha Brock – “What is Senator Tucker’s official role? There is a perception that he may be or have some involvement.” • Ben Coggins – “What can be done to prevent this from happening again? Movement is too fast. Should be going through county commissioners.” • Martha Brock – “Senator Tucker has never been happy with Cardinal. Sen. Tucker is a member of the Legislative Oversight Committee (LOC). I have a scheduled meeting with the assistant of Sen. Tucker tomorrow. Cardinal was last item on the agenda for the LOC meeting. NCHealthnews.org is great place to receive updates. Most of agenda was about technical stuff, NC TRACKS, and another admin process.” • Ben Coggins – “We are not sure if Secretary Cohen is in favor of CFAC’s. She has been with State CFAC once on June 1.”
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- Benita Purcell - Letter to LOC/ Secretary/ and General Assembly. “Why did it take so long to have action taken? It’s not just a Cardinal Issue. How is oversight and monitoring being accomplished? Sec. Cohen has said that the \$3.8 million will not come back.”
 - Pat McGinnis – Disturbed that Mr. Thompson was ousted off the Cardinal Board. “There should be an established safeguard over cliques, promoting more inclusion of family and consumers.”
 - Kenneth Brown – Letters to be hand delivered. “We should have an actual conversation with those (*to whom*) we are sending the letter.”
- Review of Min –**
- **State CFAC** -- Martha Brock – Who said what? Karen Feasel (*Consumer Perception of Care* survey was the topic that she spoke about) and is on the agenda topic, but Betty Roland’s discussion is underneath. Motions are not stated clearly. Two separate motions occurred: 1) dissolved communication subcommittee – Kurtis Taylor (1st), Martha Brock(2nd); 2) to have subcommittees provide reports again - Patty(1st) Jonathan (2nd) --- **State to Local call** -- Ben Coggins - P2 Jason Phipps spoke about passing out brochures. Martha Brock - Low income housing – Wake County Commissioners
- 10:45am -**
- **Rally Discussion:** possible dates April 10th or April 12th – location possibly Halifax Mall. If the rally is held on the Tuesday before the SCFAC meeting, hotel rooms will be paid for those that normally stay the night before SCFAC. If the group choses another day, the state will not be paying for hotel rooms (only for SCFAC members). Suzanne Thompson – Legislature is not in session until mid-May.
- 12:45pm –**
- Jonathan Elis expressed his frustration with the loss of the \$3.8 million at Cardinal.
 - Kenneth Brown – “Can we put some energy into the documents that are of highest priority? What the SCFAC is charged with is very wide.”
 - Ben Coggins - Providers are trying to do more with less resources.
 - Benita Purcell – “Every committee member should reach out to their local representatives and senators; provide them with an invitation to the SCFAC.”
 - Martha Brock - www.ncleg.net – “Find out who represents you.”
- 1:00pm –**
- SCFAC committee worked on letter. *Draft bullet points: enforcement of contracts – oversight – office of State Human Resources – nobody raised a red flag - prevention of this ever happening again – reference prior letter to the Secretary.* Jason – “This has strained the relationship between the counties and the state.”
 - Martha suggested that the letter also go to the NC Association of *County Commissioners*.
 - Mark F. – “Let us not get bogged down with Cardinal issues. This letter should be broad and general.”
- 2:00pm**
- Sub-committee work – Service gaps and needs - go to legislative sub-committee.
 - Veterans sub-committee - Gaps and needs / employment- gather information from communities.
 - ELT & State to Local Conference call- Three CFACs from Trillium and Eastpointe.
 - Letter penned and sent out to Yvonne Gilbert – thanking her for wanting to serve on the SCFAC, but due to non-attendance, the SCFAC has decided to request a replacement for her appointment.
 - Ben and Benita will be reaching out to Nicole Barnes since she has only attended one meeting (November 1).
- 9:45am – Break**
11:45-12:45pm - Lunch

Conclusions

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Action Items

	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> ○ No Public Comment (9:07) ○ Motion- Benita Purcell (1st) motioned to write a letter to Sec. Cohen, LOC, Speaker and Pro Tem addressing issues with Cardinal, but that it is a systemic issue and ask if safeguards are needed to assure that this 	Benita Purcell	12-22-17

<p>will not happen again. Catreta Flowers (2nd) – unanimously approved - 13 ayes.</p> <ul style="list-style-type: none"> o Motion- with changes the min to be excepted – 1st Jonathan Ellis, 2nd Catreta Flowers – unanimously passed. 		
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2. Agenda topic: Trillium/Alliance/Vaya Coalition **Presenter(s):** Doug Wright

Discussion	<ul style="list-style-type: none"> • Provided two handouts – attachment 1 and 2 – regarding the coalition. • The General Assembly will need to create legislation in order to move forward. • Integrated health is coming. What it will look like, we do not know. Seven LME/MCO’s is not likely going forward. They (LME/MCO) will be looking at the tailored plans. • Privatization efforts will need our expertise. Bet on <i>Blue Cross/Blue Shield</i> and then two more. • Look at the system as a whole. • Patty S. – Regarding coalition – <i>Did they ask other LME/MCO’s to join?</i> Doug Wright – “Above my pay grade.” • NC Council on Community Programs has had a name change to <i>I2I</i>. Board structure is much more diverse. Leeza Wainwright, President, and Rob Robinson, member and LME/MCO CEO, serve as a “think tank”. • Alliance – <i>Recovery University</i>, a wide variety of training offerings. • Mark F - “What about Partners involvement?” Doug Wright – “It may grow. We do not know. Nothing is off the table. We want to preserve a public MH system (covers underinsured and un-insured).” • John Duncan - <i>Carolina Health Care</i> system looking at combining with the university systems on the physical side. • Martha B - Initial plan was to have three LME/MCOs. • Doug Wright – “Integrated care is the vision moving forward. Tailored plans is the compromise. LME/MCO’s can possibly function here.” • Benita P. - 1115 waiver open comment until Dec 29. Federal level until Jan 5 for open comment – Motion made. • Doug Wright – www.advancingncwholehealth.com will continue to provide updated info on the coalition. 		
Conclusions	•		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> • Motion: SCFAC to make comments and provide top concerns to both State and Federal open comment as a collective (1st) Pat McGinnis (2nd) Benita Purcell – motion approved, all in favor 	Ad- Hoc committee – Benita, Pat, Mark, Lori	12-29 & 1-5-18	

3. Agenda topic: Division update **Presenter(s):** Jason Vogler

Discussion	<p>10:50am</p> <ul style="list-style-type: none"> • Cardinal Innovations Healthcare - DHHS took over at Cardinal the day after Thanksgiving. Group of seven administrators from the state with SBI escort. • Dismissed the Cardinal board and four executives. • DHHS is maintaining a presence – Janet Breeding, Dennis Farley, Lisa Jackson. • DHHS moved a week after the EQRO took place. • Laundry list of what we will be doing to stabilize Cardinal: reconstituting the board, litigation hold - we need more information, secure info from former executives who were leaving, keep executives out, to not be able to engage with employees after separation. • DHHS reviewing expenditures that are atypical. • Keith McKay gave his resignation within 90 days. • Severance came out of administrative funds. <p>11:00am</p> <ul style="list-style-type: none"> • MH/SU block grant funds – these are reimbursement funds. • State single stream funding - LME/MCO’s ran out of these funds prior to the end of fiscal year. These funds are not carved out. Funds are paid on a first come, first serve basis. Authorizations that are written for a year must put aside the funds for the year. Quarterly authorizations are a more cautious way to go. 		
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	<ul style="list-style-type: none"> • Martha Brock - Any charges pending on Medicaid Fraud? JV: "Not that I am aware of." • Pat McGinnis – "The board will have 21 seats, three for CFAC members. How soon will they be meeting after the board is formed?" JV: "They will need to meet right away after the holiday season." • Martha Brock- Letter from the SCFAC was sent to the Secretary. "We never received a response." JV: "If I can get a copy of this letter, I will look into it." • Clarification concerning the makeup of the board - Chair of the CFAC or appointed representative, one MH, one SA, one IDD to equal three. • Ben Coggins- "Does the Secretary support CFAC?" JV: "The Secretary values feedback from consumers and family members." • Martha Brock – Regarding 122c, "Is there any work being done on this? If there is a commission or will be a commission that this working on the 122c, we would like to see consumers and families involved with it. 122c does not reflect current structure or size of the system. Legislation has clearly not kept up with the changes. Example wording. "mental retardation"." • Ron Rau – "Any update on the Cures Act?" JV: "Year 2 will exist and be blocked granted. – Case management (YAYA and Mission Hospital) This pilot is producing great data."
Conclusions	•
Action Items	

4. Agenda topic: QM team leader

Presenter(s): Jenifer Bowman

Discussion	<ul style="list-style-type: none"> • QM reports are back on the division website. Scroll to reports tab. • Report on reimbursement rates by service and provider. It is 50 pages in length (outliers are highlighted in red). • Performance monitoring motivates improvement within the LME/MCO's. • There is a lag time – most reports are generated from claims data.
Conclusions	•
Action Items	

Meeting Adjourned 2:15

Next Meeting: 1-10-18