



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING MINUTES

Date: Wednesday, March 13, 2019 **Time:** 9:00 am **Location:** Dorothea Dix Campus, Ashby Campus
1987 Umstead Drive, Raleigh, NC 27603

MEETING CALLED BY		Benita Purcell, Chairperson			
TYPE OF MEETING		State CFAC			
ATTENDEES					
COMMITTEE MEMBERS			STATE STAFF ATTENDEES		
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT
Jean Anderson	Cardinal Innovations	<input checked="" type="checkbox"/>	Kate Barrow	CE&E Team	<input checked="" type="checkbox"/>
Kenneth Brown- <i>via phone</i>	Alliance Behavioral	<input checked="" type="checkbox"/>	Stacey Harward	CE&E Team	<input checked="" type="checkbox"/>
Ben Coggins	Partners Behavioral	<input type="checkbox"/>	Suzanne Thompson- <i>via phone</i>	CE&E Team leader	<input checked="" type="checkbox"/>
April DeSelms		<input checked="" type="checkbox"/>			<input type="checkbox"/>
John Duncan	Cardinal Innovations	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Jonathan Ellis	Trillium Health Resources	<input type="checkbox"/>			<input type="checkbox"/>
Catreta Flowers	Trillium Health Resources	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Mark Fuhrmann - <i>Vice Chair</i>	Partners Behavioral	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Angelena Kearney-Dunlap	Cardinal Innovations	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Pat McGinnis - <i>via phone</i>	Vaya Health	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Deborah Page - <i>via phone</i>	Cardinal Innovations	<input checked="" type="checkbox"/>	GUESTS		
Wayne Petteway	Trillium Health Resources	<input checked="" type="checkbox"/>	NAME	AFFILIATION	
Benita Purcell - <i>Chair</i>	Cardinal Innovations	<input checked="" type="checkbox"/>	Doug Wright	Alliance Health	
Ron Rue	Sandhills Center	<input checked="" type="checkbox"/>	Jeff Smith	DHHS	
Lori Richardson	Sandhills Center	<input checked="" type="checkbox"/>	Barry Murbey	DHHS	
Patty Schaeffer	Partners Behavioral	<input type="checkbox"/>	Sarah Potter	Cardinal – Phone	
Susan Stevens	Cardinal Innovations	<input checked="" type="checkbox"/>	Bob Crayton	Cardinal	
Brandon Tankersley	Alliance Health	<input type="checkbox"/>	Madeline Jaekle	NAMI	
Brandon Wilson	Vaya Health	<input checked="" type="checkbox"/>			



1. Consent Agenda & Approval of November Minutes

Discussion	State CFAC members were asked to send DHHS staff responses to February minutes prior to the meeting. No additions or corrections were made to the February minutes prior to or during the meeting.	
Action Items	Person(s) Responsible	Deadline
Pat McGinnis made a motion to approve the February SCFAC and February State to Local Conference Call minutes. Wayne Petteway seconded. Motion carried.		Kate Barrow will distribute approved minutes.

2. Public Comment

Discussion	<p>Brain Injury Advisory Council/TBI Proposal</p> <ul style="list-style-type: none"> - Jean Anderson, as member of the Brain Injury Advisory Council, requesting that SCFAC write a letter of support to add six new seats to the State CFAC from the TBI community. The group discussed how that would affect the voting numbers, if it would keep the committee balanced, and representative of the population. The group determined to move forward with writing a letter of support for the Brain Injury Advisory Council's recommendation. <p>Triad Letter regarding DSPs</p> <ul style="list-style-type: none"> - Sarah Potter requested to present and discuss a letter drafted from Triad CFAC to the Cardinal Board the Division, the Secretary and State CFAC concerning receiving data of unmanned Direct Support Professional hours. The letter identified a key issue facing consumer who have been allocated funds in their budget for direct support and who routinely experience a loss of support services. The letter proposes that adjustments be made to the Quarterly Management Dashboard reports from the LME/MCO to receive the necessary information to find out what happens to the funding allocated for direct support of a consumer when the direct support professional does not fulfill those assigned hours. <p>The Cardinal Triad CFAC asked that the State CFAC request the practice of providers submitting reports to the LME/MCO to be reinstated, listing recommendations for information to be included in the report in the letter. This practice will assist families and consumers in finding the most appropriate staffing and it will allow the state to monitor this situation. Sarah Potter mentioned that the CFAC feels that this is not just a problem that is occurring in the Triad area but across the state. The group discussed the issues presented and how to proceed. The State CFAC plans to discuss with Jenifer Bowman during her presentation.</p> <p>One recommendation from a guest was to make a complaint with the state every time the approved services are not met.</p>	
Conclusions	<p>TBI Proposal: The State CFAC members decided to draft a letter of support in adding 6 members to the State CFAC, representing the TBI community.</p> <p>Triad Letter: At this time the State CFAC has not decided to write a letter addressing this issue until more information is received and time allotted to process the data.</p>	
Action Items	Person(s) Responsible	Deadline
Susan Stevens motioned that the State CFAC support the addition of 6 appointed seats for TBI members to committee. Catreta Flowers seconded. Motion carried.	Jean Andersen will send a draft letter to Benita.	March 15.



3. Committee Work and Reports

Discussion	<p>State to Local Collaboration</p> <ul style="list-style-type: none"> - Angelina – survey to go out next week and would like to have responses back by May 1st <p>Service Gaps and Needs</p> <ul style="list-style-type: none"> - Ron – we are working on our report that has been looking that the Gaps and Needs across the stated we plan to present it to the group soon, next month a recommendation will go to the legislative commit – transportation. <p>Legislative Subcommittee</p> <ul style="list-style-type: none"> - Legislative Day- Benita P. – no sponsor at this time we are continuing to reach out and will hopefully have an answer soon. - We are working on talking points for Leg. Day: affectively monitoring the PHP, MCAC - any other topics please send in. - 122c Committee – we are still working on becoming an active member of the committee instead of rubber stamping the ideas after they are done. - Mark F:- Concept papers will be posted soon and everyone should be keeping an eye out for them and making recommendations. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	

4. NC-TOPPS: North Carolina Treatment Outcomes and Program Performance System

Jennifer Bowman, Quality Management Team Lead
 N.C. DHHS, DMH/DD/SAS, Quality Management Section

Discussion	<ul style="list-style-type: none"> - Brandon W. – this is just for gathering information - Jenifer Bowman – it is really just a tool that gathers information and you can request reports – very easy to pull reports once has been input by 1 provider then it is easy for others to input their information - Brandon W.- NC Care 360 is exactly like NC TOPP’S but it takes it a step further – consumers are able to also get services from the system. - Jenifer B. this is just for consumers - Brandon W. Yes and no at this time it is but they are working on it being accessible by all consumers and providers. It is rolling out in phases and when it is completed it will be available for IDD also. You might want to talk with Betty Tilson <p>Take back to your Local CFAC’s ask if they are members of NC TOPP’s and if not why? Benita P. - MH and SA do not normally have guardians but if they do are you only speaking with the Guardians or with the consumers also. Jenifer B- we speak with the consumer and or both – hopefully the Guardian actually has the best intentions for the consumer and would want them to be a part of all discussions concerning their care.</p>		
Conclusions			
Action Items	Person(s) Responsible	Deadline	

5. Tailored Plans: Determining Eligibility

Debra Farrington, Senior Program Manager
 N.C. DHHS, Medicaid



Discussion	Debra Farrington provided a presentation on the Tailored Plans: Determining Eligibility. <ul style="list-style-type: none"> - Power point is technical heavy the division will be putting out a eligibility (concept) paper which will explain the eligibility requirements - Eligibility has been determined by talking with the people who receive services. Working with MERSA at this time to make sure that who has been deemed appropriate for the Tailored plan by the state is also who the LME/MCO's deem appropriate. - Informational Listening sessions when will they begin? Benita P. - The division will be sending out general information before the soft lunch date (6/3/19) as the time grows - We will be getting the written information out to both the Local and State CFAC's so that the information will be available to you so if people come to the CFAC with questions you will be able to answer their questions. - Innovations and or TBI will stay in the LME/MCO - Foster care – they will remain where they are until we decided if we are going to develop a plan specific to them. - Plans must contract with all providers in their area- rural areas 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	

6. Tailored Plans: BH I / DD Tailored Plan Care Management Update

Kelsi Knick, *Senior Program Manager, Population Health*
 N.C. DHHS, Medicaid

Discussion	- Power Point – Attachment 4		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
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Meeting Adjourned:	Next Meeting: April 10,2019		
The meeting adjourned at 3:10. NAME motioned. NAME seconded. Meeting adjourned.	DATE March 13,2019		