

# Strategic Plan Quarterly Update

## Welcome!

Welcome to the first quarterly newsletter from DSOHF's State Developmental Centers! We'll use these newsletters as a chance to connect with our stakeholders and share updates related to our strategic plan.

A primary focus of our strategic plan is to provide opportunities to connect with the family members and guardians of people who are receiving services in the State Developmental Centers. With this in mind, we are offering several opportunities for family members and guardians to learn about the I/DD system of care. In March 2023, we began an event series in partnership with the Managed Care Organizations (MCOs) to learn more about what services are available for people with disabilities in the community. This is a great chance to ask questions and connect with your MCO representatives. This initial series will continue through August 2023. Additional training services are being developed based on feedback from our stakeholders!

## Join us!

We want to hear from you! Join families and guardians of the State Developmental Centers for an opportunity to provide feedback on the strategic plan.



Wednesday, June 14th  
12-1pm

To join via phone: 984-204-1487,  
654782496#

To join via web browser:  
<https://msteams.link/A2FX>



## You asked, we answered!

**Question:** What is the purpose of a strategic plan?

**Answer:** To outline the vision and purpose of the State Developmental Centers so all initiatives are in alignment with what matters the most-the people we serve!

## SDC Leadership

Niki Ashmont, Assistant Division Director

Todd Drum, Interim Director of J. Iverson Riddle

Pam Khuno, Director of Murdoch  
Dr. Valour Richardson, Director of Caswell

# Strategic Plan Quarterly Update

## Updates on the Initiatives In Progress

Our strategic plan has four areas of focus, used to guide the consideration and implementation of all initiatives that occur within the State Developmental Centers (SDCs). Here we provide a status update related to our initiatives in progress.

### Downsizing

We continue to provide education about available support options and ways to enhance our transition to community process. For people served within the SDCs with Memorandum of Agreements (MOAs) we want to ensure appropriate supports are identified in a timely manner so people can return to the community within the expected period of time. This allows our SDCs to continue to serve as a time-limited, safety-net service.

- Develop a training series for Social Workers on available I/DD community-based resources.
- Escalate MOAs that have a significant number of extensions and work closely with the identified MCOs.
- Partner with an agency to support the informed decision making process by surveying the guardians of people without MOAs to gauge interest in transitioning.

### Community Collaboration

Through this area, we actively seek to partner with community stakeholders to improve and enhance the I/DD system of care. We have a number of partnerships we are cultivating through our initiatives!

- Lead a collaborative workgroup with community ICF providers. Offer the opportunity for ICF providers to request technical assistance.
- Partner with Money Follows the Person (MFP) and UNC Cares to develop a training series on guardianship alternatives.
- Host monthly events led by each MCO on the available community I/DD resources.

### By the Numbers!



- Total census for all SDCs (as of 3/31/23) **759**
- Transitions to community settings that occurred within the quarter (1/2023 to 3/2023) **7**

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## Updates on the Initiatives In Progress

### Self-Advocacy

This area of focus is designed to enhance the opportunities available for people served within the SDCs to build their self-advocacy skills and prepare people to utilize those skills once they transition to the community.

- Utilize the Project STIR materials to offer a self-advocacy training series for people receiving services in the SDCs.
- Offer monthly events hosted by our Advocacy Departments at each SDC.

### Centers of Excellence

We aim to capitalize on the expertise within the system of care to improve biopsychosocial outcomes for people with I/DD. By doing so, we hope to play a part in improving the quality of care received and contribute to enhanced meaning and active involvement for people with I/DD in their homes and communities.

- Partner with NC START to develop a training series for residential I/DD providers to improve clinical capacity to support people with I/DD.
- Host a training on an overview of Supported Living to bring more awareness to this service.
- Partner with Duke's Center for Child and Family Health to enhance our sexual health education in our children's programs.

## Your feedback is welcome!

Enter the link below into the web browser of your choice to provide your feedback on what you'd like to see included in our newsletter or other ideas related to our strategic plan.



<https://forms.office.com/g/pqNpqu6BMf>