



North Carolina Department of Health and Human Services
Office of the Controller

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Laketha M. Miller
Controller

MEMORANDUM

TO: County Directors of Social Services

FROM: Laketha M. Miller

Laketha M. Miller

Wayne E. Black, Director
Division of Social Services

Wayne E. Black amm

DATE: February 21, 2014

SUBJECT: Enhanced Funding for Medicaid Eligibility Systems

The Centers for Medicare and Medicaid Services (CMS) announced that states can claim 75 percent Federal Financial Participation (FFP) for ongoing operational costs of eligibility determination systems. With the implementation of NC FAST, which will meet the condition and standards prescribed by CMS, counties will be able to claim the 75 percent FFP when performing case management activities in the new system. Attached is a table outlining activities that are eligible for the enhanced FFP as well as activities that remain funded at the 50 percent FFP. Note also that through the regular cost allocation process, enhanced funding can be claimed for overhead costs of supervisory and support staff of case management functions.

The Office of the Controller Program /Benefit Payments Branch will provide instruction on the procedures for claiming the enhanced FFP in a Dear County Director of Social Services letter scheduled to be released later this month. The effective date to begin earning the enhanced FFP begins with the March 2014 reporting cycle.

LMM/clc

Attachment

cc: County Finance Officers
Sherry Bradsher
Jim Slate
Jack Chappell
Curtis Crouch

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Mailing Address: 2019 Mail Service Center • Raleigh, NC 27699-2019
An Equal Opportunity / Affirmative Action Employer



Eligibility Guidelines

<p>Eligible for 75/25 Application, On-going Case Maintenance and Renewal*</p>	<p>Eligible for 50/50 Policy, Outreach and Post- eligibility</p>
<ul style="list-style-type: none"> • Intake - Application/data receipt (i) • Acceptance- Edits, verification and resolution of inconsistencies (ii) • Eligibility determination (iii) • Outputs- Issuance of eligibility notices to customer, file updates and transactions to partners (iv) • On-going case maintenance activities, including intake activities related to renewals (v) • Maintenance and Routine Updates, including routine system maintenance, security updates, and other routine maintenance activities related to the Eligibility Determination System. • Customer service, including call center activities (vi) and out-stationed eligibility worker activities (vii) related to eligibility determination. 	<ul style="list-style-type: none"> • Outreach and Marketing – General public outreach, beneficiary education and outreach, including explanation of eligibility policies, program and benefits. • Policy development and research even if related to eligibility determination standards and methodologies • Staff development and training even if related to eligibility determination, except for Operational Readiness training as defined in the response to question 3 below. • Community-based application assistance • Program integrity, including auditing efforts • Appeals of final eligibility system determinations • On-going case maintenance activities, including plan choice/counseling and enrollment • Customer service, including call center activities and out-stationed eligibility worker activities, related to beneficiary education, benefits, plan choice/enrollment, and civil rights complaints

*Includes line staff, supervisory staff and support staff for the activities listed.