



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING MINUTES

Date: Wednesday, June 13, 2022, **Time:** 9:00 am

Location: Hybrid Meeting

MEETING CALLED BY	April DeSelms
TYPE OF MEETING	Public Meeting

ATTENDEES

COMMITTEE MEMBERS:			STAFF	
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION
Jessica Aguilar	Partners – In person	<input checked="" type="checkbox"/>	Stacey Harward	DHHS, DMH/DD/SAS- CE&E Team
Jean Andersen	Partners – In person	<input checked="" type="checkbox"/>	Wes Rider	DHHS, DMH/DD/SAS- CE&E Team
Janet Breeding	Sandhills – Virtual	<input checked="" type="checkbox"/>	Suzanne Thompson	DHHS, DMH/DD/SAS- CE&E Team
Kenneth Brown	Alliance – Virtual	<input checked="" type="checkbox"/>	Badia Henderson	DHHS, DMH/DD/SAS- CE&E Team
Jason Burke	Trillium –	<input type="checkbox"/>	Brandon Rollins	DHHS, DMH/DD/SAS- CE&E Team
Orion Christy	Vaya –	<input type="checkbox"/>	Deepa Avula	Director, DMH/DD/SAS
Bob Crayton	Vaya – Virtual	<input checked="" type="checkbox"/>	Gregory Daniels	DHB- Contract Oversight Mgr
April DeSelms	Easpointe – In person	<input checked="" type="checkbox"/>		
Crystal Foster	Trillium – Virtual	<input checked="" type="checkbox"/>		
Heather Johnson	Vaya – In person	<input checked="" type="checkbox"/>		
Ricky Johnson	Trillium – Virtual	<input checked="" type="checkbox"/>		
Robin Jordan	Vaya –	<input type="checkbox"/>		
Susan Monroe	Vaya – In person	<input checked="" type="checkbox"/>		
Lori Richardson	Sandhills –	<input type="checkbox"/>		
Patty Schaeffer	Partners –	<input type="checkbox"/>		
Johnnie Thomas	Alliance –	<input type="checkbox"/>		
Brandon Wilson	Vaya – Virtual	<input checked="" type="checkbox"/>		
Dreama Wilson	Vaya – Virtual	<input checked="" type="checkbox"/>		
(Vacant)	Western (Senate)	<input type="checkbox"/>		
(Vacant)	I/DD (Secretary)	<input type="checkbox"/>		
(Vacant)	MH (Secretary)	<input type="checkbox"/>		

GUESTS: VIRTUAL

GUESTS: VIRTUAL

NAME	AFFILIATION	NAME	AFFILIATION
Amie Brendle	Partners		
Deborah Hendren	Vaya		
Pat McGinnis	Vaya		
Frank Messina	Trillium Health		
Sarah Potter	Partners		
Cheryl Powell	NCCDD		
Ron Rau	Sandhills		
Annette Smith	Alliance		
Janet Sowers	Vaya		
Cindy Trobaugh	Partners		
Emily Whitmire	Vaya		
Trevor Johnson	Vaya		
Sara Gage	Camp Royall, Director		



1. Consent Agenda & Approval of April Minutes

Presenter: April DeSelms

Discussion	<ul style="list-style-type: none"> Agenda: Susan made a motion to approve, and Jean seconded the motion. The agenda was approved. Minutes: Susan made a motion to approve, and Jean seconded the motion. Minutes were approved with revisions that Bob Crayton had emailed to Stacey prior to the meeting 	
Conclusions	<ul style="list-style-type: none"> Roll call was taken, and the agenda was approved. Updates were made and sent min to be placed on the web Approved Min – update with revisions 	
Action Items	Person(s) Responsible	Deadline
Updates were made and sent min to be placed on the web	Stacey Harward	7/20/22

2. Agenda topic: Public Comment

Presenter: April DeSelms

Discussion	<ul style="list-style-type: none"> No Public comment from the public The chair presented a letter received from Vaya Health CFACs re: Competitive Integrative Employment. CIE Letter was emailed to the membership for their review. Vaya Health CFACs sent letter to Disabilities Rights NC and NC DHHS’ plans to dissolve Adult Vocational Development Programs (AVDP) and address concerns with its replacement, Competitive Integrated Employment (CIE). UPDATE: As part of the settlement agreement, NCDHHS announced its plan to close admissions to Adult Day Vocational Programs (ADVPs) beginning July 1, 2022. Upon feedback from individuals with I/DD, family members, and providers, NCDHHS has decided to continue new admissions to ADVPs at this time. The July 1st new admission closure date will no longer be in effect. (Memorandum Dated: May 4, 2022, re: NCDHHS to Continue New Admissions to Adult Day Vocational Programs. Heather Johnson, resident of Chatham County, is working with Vaya Health staff to organize a Chatham County Family Summit event in the Fall of 2022, October 11th, 4-7pm. The goals of the event are to introduce Vaya Health to Chatham County residents and provide behavioral health and wellness resources. Vaya Health and Heather are looking to partner with health providers, local agencies, and government officials to make the event a success. Ricky Johnson shared where he has presented his recovery story in the last month. Ricky was blessed with an opportunity to speak on Capitol Hill, and he got to advocate on behalf of citizens of our country, and here in North Carolina. Two years ago, Ricky applied to be on the NC State CFAC. About two months ago, Ricky was invited to the Missouri State Capitol, where he was recognized in front of the House of Representatives. For his commitment to the State of Missouri. to the state capitol. Last month, Ricky had a meeting with Missouri, Director of Prisons which are now getting access into the Missouri Department of Corrections. 	
Conclusions	<ul style="list-style-type: none"> SCFAC – to review letter and decide if they are planning to support and craft letter in support 	
Action Items	Person(s) Responsible	Deadline
Vaya Health CFAC letter	April DeSelms & Bob Crayton	8/5/22

3. Agenda topic: By-Laws- Attendance

Presenter: April DeSelms

Discussion	<ul style="list-style-type: none"> *Membership update- The committee discussed individual members who have not been attending regularly and made the following decisions. Lori Richardson and Robin Jordan have been on medical leave for over a year Lori Richardson’s appointing authority has changed. Currently there has been no contact from either of the members nor has anyone been able to find out how they are doing. Discussed sending a letter to both stating that the SCFAC hopes that they are making progress in their recovery but at this time the
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	<p>SCFAC is wanting to let them step down from the committee so that their slots can be filled by another who is in a better spot at this time. Also, the SCFAC hopes that when they feel they can return to please reapply. The letter will state that they would be reaching out to their appointing authority for replacements for their slots. -- April and Bob will write this letter.</p> <ul style="list-style-type: none"> • There was also discussion concerning Jason Burke he has not attended in the past year- the group agreed that a letter should be sent to him letting him know that the SCFAC will be requesting from his appointing authority to replace him at this time for lack of participation. • Much discussion about what constitutes meaningful participation. • Motion was made and seconded to form an Ad-Hoc Committee to develop By-law's language regarding attendance. Much discussion... Crystal clarified that the Ad Hoc Committee would develop a procedure to address attendance and participation. • Susan, Jessica, Dreama, Bob, Heather and Kenneth will serve on this committee. 				
Conclusions	<ul style="list-style-type: none"> • 3 letters to members concerning discussion above • Ad-hoc committee formed to develop language concerning what is participation and the process around attendance and how it should be handled when committee members are not attending 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>April DeSelms & Bob Crayton</td> <td>8/5/22</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	April DeSelms & Bob Crayton	8/5/22
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April DeSelms & Bob Crayton	8/5/22				

**4. Agenda topic: Goals for 22-23
Pat McGinnis Advocate Award**

Presenter: April DeSelms

Opening Meetings back to the public

Discussion	<ul style="list-style-type: none"> • Goals: Brainstorming <ol style="list-style-type: none"> 1) SCFAC would like to produce a letter a meeting on concerns, or items that they would like to bring to the attention of the division and or Legislation, or what is going well. • Janet stated her concern about the turnover of leadership at the Division and recommended that the SCFAC address this and other issues such as the long-term vacancy in the AD position at the Division and issues with DHHS leadership. Jean agreed and reminded the committee of her suggestion that the committee produce a letter each month stating concerns and recommendations. Preferably the work would be initiated in the sub committees and then finalized in the full committee meeting. Much subsequent discussion. • Crystal Foster suggested producing a letter every meeting and suggested possibly using a template. • Holding the Local CFACs accountable for issues that are occurring in their area and reporting them to the SCFAC on a regular basis. • April – brought up an issue that is occurring in her area and feels strongly that it is happening in other areas as well. Mobil units that are to go out in the community and provide care to those that have no or limited transportation but there is no funding for them. Trillium & Eastpointe both have vans that are up and running- Trillium has a plan to have 5-7 more vans in the future. • Increasing language accessibility • Adding primary beneficiary of services to the SCFAC rather than family members • Consistency in forms and communications from the LME MCO's 				
Conclusions	<ul style="list-style-type: none"> • Legislative Sub-Committee will develop a template to capture findings and recommendations to DHHS Leadership/Legislators on a regular basis. 				
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Legislative Sub committee	8/9/22				

5. Agenda topic: DHB Updates

Presenter: Greg Daniels, NC DHHS DHB



Discussion	<ul style="list-style-type: none"> • Provided an update from DHB PowerPoint • Reviewed the Timeline and Criteria Review for Tailored Plans • August 1st is when letters will start to go out so that members can select their enrollment services • Tailored Plan Auto-Enrollment: – August 15th. Beneficiaries who qualify for Tailored Plan will be auto enrolled in a Tailored Plan. They will be enrolled in the Tailored Plan that serves their administrative county. • Tailored Plan Choice Period: August 15th – October 14th. During this time, members may choose a primary care provider (PCP) and a Tailored Care Management provider or different health care option. • Tailored Plan PCP & TCM Auto-Assignment: October 15th. Tailored Plan members will be auto assigned to a PCP and Tailored Care Management (TCM) provider if they do not choose a PCP or TCM during the choice period. • Tailored Plan NEMT Service Lines Go-live! – October 17th. Tailored Plan members may begin requesting rides for appointments on or after Dec. 1, 2022. • Tailored Plan members will receive welcome packets in the mail from their Tailored Plan by Nov. 5, 2022. • Tailored Plan Launch – December 1st. Tailored Plans begin providing services to members. • Public Health Emergency (PHE) Unwinding – Health and Human Services has not made an official announcement regarding an extension of the PHE. • Power Point attached
Conclusions	

Action Items	Person(s) Responsible	Deadline
Greg Daniels to send PP to Stacey Harward for distribution to members	Stacey Harward	

6. Agenda topic: DMH Updates

Presenter: Deepa Avula, Director, DMH/DD/SAS

Discussion	<ul style="list-style-type: none"> • Deepa announced that her last day would be this coming Friday – 15th • Discussed the Official launch on Sat, 16th of 988 crisis hot line. Stated at this time they have a 98% call answer rate • Updates on funding workforce stages • Working to make sure that schools are teaching MH • Minority fellowship • Moving to behavioral and physical health housed together to better suit the person • Division Staffing – working on filling all the openings • DS. Mark Benton and DS. Dave Richard both will be at the next SCFAC meeting • Deepa addressed the committee and asked the members to continue to report any issues with transformation in their communities.
Conclusions	

Action Items	Person(s) Responsible	Deadline
Greg Daniels to send PP to Stacey Harward for distribution to members	Stacey Harward	

7. Agenda topic: SCFAC Subcommittees

Presenter: April DeSelms

Discussion	<ul style="list-style-type: none"> • – assign members and leaders of committees • Legislative Subcommittee- Susan Monroe, Bob Crayton, Jean Anderson, Aril DeSelms, Heather Johnson, Jessica Aguilar, Crystal Foster • Service Gaps and Needs/ Vet. -Brandon Wilson, Crystal Foster, Jessica Aguilar • State to Local CFAC Collaboration Subcommittee- Jean Andersen, Bob Crayton • Collaboration with the MACs- April DeSelms, Bob Crayton, and Dreama Wilson
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Conclusions		
Action Items	Person(s) Responsible	Deadline

8. Agenda topic: Recap

Presenter: April DeSelms

Discussion	<p>– Recap of what needs to be completed prior to the next meeting</p> <ul style="list-style-type: none"> • Three letters to write. • Attendance/participation subcommittee to be formed. Heather will email the group. • Legislative subcommittee will develop a template to report to DHHS Leadership and the Legislature and another template for local CFAC's to complete for reporting to the SCFAC during the monthly state to local CFAC call. • Members are to review the CIE letter sent by Bob Crayton (Vaya CFAC) and let April know by Friday at noon if they approve the SCFAC writing a letter in support of the VAYA CFAC letter. 	
Conclusions	<p>*** There were several people who had trouble getting into the meeting – everyone was instructed to delete all prior invites to the SCFAC, State Local Call and any sub-committee invites – Stacey will send out new calendar links for the meeting in August and then for the State to Local call – Subcommittees will determine when they would like to meet in the 22-23 year</p>	
Action Items	Person(s) Responsible	Deadline
Greg Daniels to send PP to Stacey Harward for distribution to members	Stacey Harward	

9. Agenda topic: Camp Royall

Presenter: Sara Gage

Discussion	<ul style="list-style-type: none"> • Heather Johnson's son, Trevor introduced Sara Gage, Director of Camp Royall. • Campers are age 4 up. • Must be a resident of NC and be on the Autism spectrum. • Funded through the Autism Society and individual donations. • Opened in 1987, serving people on the spectrum. • Goal is for campers to feel safe, accepted and loved and be in a place where they are valued for who they are. • Staffing is generally one staff per camper. • Typical camp stuff in a structured and specialized way for people who may not communicate easily. Adult and Teen retreat programs. • Q&A November 1st registration opens until January 15th. Lottery is held in early February and families are notified by mid-February. • Camp Lakey Gap in Black Mountain has similar programming. • Not many other camps who serve the entire age range. 	
Conclusions		
Action Items	Person(s) Responsible	Deadline

Meeting Adjourned at 2:30pm. Motion made by Crystal 2nd by Heather.