



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING MINUTES

Date: Wednesday, March,9, 2022 **Time:** 9:00 am **Location:** Hybrid Meeting

Replay the Meeting: URL Password:

MEETING CALLED BY	April DeSelms, Chair
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TYPE OF MEETING	Public Meeting
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ATTENDEES

COMMITTEE MEMBERS

IN ATTENDANCE		ABSENT	
NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Jessica Aguilar	Partners	Patty Schaeffer	Partners
Jean Andersen	Partners	Lori Richardson	Sandhills
Kenneth Brown	Alliance	Orion Christy	Vaya
Jason Burke	Trillium	Mark Fuhrmann	Partners
Bob Crayton	Vaya	Robin Jordan	Vaya
April DeSelms	Eastpointe	Jason Burke	Trillium
Crystal Foster	Trillium		
Pat McGinnis	Vaya		
Susan Monroe	Vaya		
Brandon Wilson	Vaya		
Dreama Wilson	Vaya		
Ricky Johnson	Trillium		
Janet Breeding	Sandhills		
Lorraine Washington	Eastpointe		
Heather Johnson	Vaya		
Johnnie Thomas	Alliance		

GUESTS

NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Stacy Sorrells	Vaya		
Janet Sowers	Vaya		
Monae Davis - 57	Vaya		
Deborah Hendren	Vaya		
Chelsea Allen	Vaya		
Jennifer Munch	Vaya		
Sarah Potter	Partners		
Lara Kehle	KidSCOpe		
Frank Messina	Trillium		
John Weeks	Partners		
Daniel Pietrzak	BIANC- Executive Director		



STAFF			
NAME	AFFILIATION	NAME	AFFILIATION
Debra Farrington	DHB- NC Medicaid	Brandon Rollings	DMHDDSAS- CE&E
Renee Rader	DMH	Badia Henderson	DMHDDSAS- CE&E
Scott Pokorny	TBI Team Lead	ShaValia Ingram	DMHDDSAS- CE&E
Michelle Merritt	IDD Clinical Consultant	Stacey Harward	DMHDDSAS- CE&E
		Suzanne Thompson	DMHDDSAS- CE&E

1. Consent Agenda & Approval Minutes

Discussion	Agenda – motioned by Susan Monroe 2 nd Pat McGinnis approved Minutes approval was placed on hold until later in the meeting Minutes – By-law discussion RE- regarding Page 5 meeting ended at 2:15 without – please remove the word without Minutes approved a motion to approve by L. Washington and Jean A. motioned was approved Janet B. and Bob C. abstained		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Distribute and post minutes to the website	Stacey Harward		

2. Public Comment

Discussion	None		
Conclusions			
Action Items	Person(s) Responsible	Deadline	

3. Discussion on Legislative Day

Discussion	No Date for the legislative day currently April has emailed to see if there is a sponsor that will let us have a press conference Other members offered to reach out to their representatives to see if they can sponsor us – all were encouraged to reach out to them and whoever responds first SCFAC will go with. Brainstormed on talking points and April will get those out to the group by next month		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Talking Points	April	4/13/22	

4. Sub-Committee Discussion

Discussion	Reviewed the membership of each subcommittee and discussed the times that each group should meet State to Local - next meeting will be Thursday at 1:00 – March 10 th and it will be reoccurring on the 2 nd Thursday of every month Gaps and Needs - Brandon Wilson sets up his own meetings – and other members are having issues with getting on the meeting. – Heather stated that at the last meeting it was determined that the		
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	<p>group would choose 4 Gaps and Needs – Pat McGinnis – stated that she had requested to be removed from the committee, but she still would like to receive updates not be part of the group. Day Before the SCFAC</p> <p>Janet B. suggested that we make sure we know what the status of the Gaps and Needs are – Janet to send an email to Jennifer Bowman.</p> <p>Crystal – stated that Trillium will not be getting its Gaps and Needs report until next year.</p> <p>Recovery and Self Determination -As needed meeting – Pat M. would like to have someone else step up to be the chair of this meeting. Bob Crayton stated that he would be the chair of this committee. Would like to encourage the group to be on the committee –</p> <p>Nominating Committee - April D, Crystal F, Susan M,</p> <p>By-laws – discussed additional changes made and a motion was made by Ken B. 2nd by Pat M. By-laws have been approved with suggested changes.</p>	
Conclusions	Pat & April only want to receive information on the Gaps and Needs committee not be a part of	
Action Items	Person(s) Responsible	Deadline
Date for Recovery subcommittee	Bob and Pat	ASAP

5. Division of Health Benefits Updates

Debra Farrington, COO
DHB

Discussion	<p>No PowerPoint</p> <p>1st – last week some of the Staff met with the joint oversight committee that is looking at Medicaid expansion – provided some information on what it would mean to NC if Medicaid is expanded – we will continue to work with them to help move the expansion</p> <p>2nd – last year we were able to get expanded post-benefits for a full year and they will have Medicaid for the full year this new policy should start April 1st</p> <p>3rd COVID is declining and the % continues to decline including the number of people in the hospital- What we have done in NC with mask and social distancing and vaccination- as we move through this, we are looking at reducing the mask-wearing in a low-risk area you do not have to wear a mask.</p> <p>4th as the Medical Emergency is declining, we are looking at what areas we can start backing off from – at this time it looks like the Public Health Emergency will go through mid-July.</p> <p>5th Foster Care plan –we are going to start a process of looking at what we call these programs – Foster care plans, Tailored plans, Standard plans. We will be looking for some people who would be willing to work with us and help us with the rebranding</p> <p>Crystal F. –asked about making sure that there is someone that will be keeping the consumers up to date with changes that are going to come when the Public Health Emergency ends. – DF- there should be Case management that will assist with the changes. Work on a one-page fact sheet</p> <p>Johnny T. – Feels that the language that in being used is not allowing people to understand what is being said</p> <p>DF – will look into the communication guidelines</p> <p>Jessica A- when you are on vacation and there is an emergency that happens what should be done- do they need the approval to see out of network – Since things are going to be changing what should we tell them.</p> <p>DF – Even prior to the Public Health Emergency if you were out of state, you can get care – you can contact our Medicaid office and they would assist you in locating where you can get services. If you have a behavioral Health Crisis you could go have a placement to receive service. You would not be able to get counseling services.</p>
Conclusions	



Action Items	Person(s) Responsible	Deadline

6. Division of Mental Health, Developmental Disabilities, and Substance Abuse Services Updates

Deepa Avula, Director, DMHDDASAS
NCDHHS

Discussion	<p>Renee Rader – updated the group</p> <p>1st-lots to celebrate this month – Women’s History Month and IDD Awareness Month – Brain Injury Awareness Month – Problem Gambling Awareness Month – The Division is working on all of these fronts to help support and provide the correct services to each of these areas</p> <p>January release an RFA for \$5 mil - RFA is closing soon and will be reviewing the applications and awarding this</p> <p>IDD / Substance use – RFA – we do not have a lot of support in the community and know that we need it</p> <p>This one is closed, and we are reviewing the applications</p> <p>There will be another RFA coming out – looking for providers to expand their care for BH and Physical care</p> <p>Grants to be awarded to the agency would have applied that will support community education and jail diversion</p> <p>988 – work continues to happen July16thwill be the date for rollout – work to include text and chat functions</p> <p>The division has several key openings, and we are hoping that these will be filled quickly.</p> <p>Johnnie – can you provide information on how you will provide oversight for all the Grants?</p> <p>RR – we have a team that will be overseeing – providing technical assistance as needed.</p> <p>Crystal F- are all the LME/MCOs held to the same standards</p> <p>RR – yes but each one has different challenges in each part of the state</p> <p>Crystal F- can we get a spreadsheet so that we are not digging through reports</p>	
Conclusions		
Action Items	Person(s) Responsible	Deadline

7. Open Discussion

Discussion	<p>What would it take to get more people to come in person to the meetings?</p> <ul style="list-style-type: none"> ■ There is a lack of staff to help take care of youth at home ■ Lack of transportation ■ Non-members – would like to have more of a say in the meetings- but feels that the meeting is working well in the virtual platform 	
Conclusions		
Action Items	Person(s) Responsible	Deadline

8. Brain Injury Association of NC – update

Daniel Pietrzak
Executive Director

Discussion	PP is attached to min –
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	<ul style="list-style-type: none"> - We hope to have an office in every county, but it will take a while and we have been Challenged in the West part of the State - Great working relationship with the division and many other community partners. - We are always looking at ways to improve our education in the community - What are the solutions out there- How can technology assist people? - Mask – Unmasking the story - We have several trainings online that cover a wide range of training on our Web page - HB 734 - TBI Fund Increase - If SCFAC could bring one thing to the Division- A good review of the definitions and make sure that people are getting the services that they need. 	
Conclusions		
Action Items	Person(s) Responsible	Deadline

9. Traumatic Brain Injury update

Scott Pokorny, MSW, CBIS
 Traumatic Brain Injury Team Lead
 Michelle Merritt,
 IDD Clinical Consultant with DHB for the TBI Waiver

<p>Reviewed PP – attached to minutes Jean A – why are there only 5 LME/MCO that report data? SP- because it is not in their contract, they feel that they will not be able to provide that information. We know how many are in the catchment area, but we do not have the screening piece. Jean A- the Data does not include the out-of-pocket expenses – as they age, they may enter into the system later in life and is there a way to gather that information from the insurance companies SP - at this time we have not been able to determine who or how to get that information from the insurance companies Crystal F.- When we go to Tailored plans, we know how many have TBI SP – we know those that receive services that data is from 2018 and we are hoping to get the data from 2019-2020- yes, we want to find those people who are not caught in the data at this time. Crystal F. – those who have TBI who have mild or serve TBI will there be services that are directed for TBI on Innovations MM- that is on our radar, and we will be adding some specific services in 2025 – current drafts do include Adults in TBI, and Children will be included in Innovations Crystal F – could we get an update monthly from the TBI? SP – We could do that on a quarterly basis – really do not think that we will have major changes on a monthly basis.</p>		
Action Items	Person(s) Responsible	Deadline
Meeting Adjourned: 3:05		Next Meeting:
		April 13,2022

