

Directions to Broughton Hospital

From 1-40 (East or West):

Take exit 105 onto South Sterling Street (NC 18 North). Proceed to the fifth stoplight and turn left onto hospital campus at the Broughton Hospital sign.

From Downtown Morganton:

South Sterling Street (NC 18 South)
Turn right onto hospital campus at the Broughton Hospital sign.

Visitor parking is available in the main parking lot

For further directions and information, call Broughton Hospital at 828-608-4000.

We are very proud of Broughton Hospital and its heritage. Since 1877 we have provided mental health services to individuals requiring very special care and treatment. We are located in the beautiful foothills of Western North Carolina on a campus that is unrivaled in its appearance. We are committed to make everyone's stay a positive experience and each person is treated with dignity and respect. We hope that you enjoy your visit to our campus and would appreciate any comments or suggestions that you may have.

Broughton Hospital Mission

To partner with individuals receiving inpatient psychiatric care; thereby creating opportunities for recovery from mental illness and substance use disorders by instilling hope, facilitating choice, promoting healing, and supporting their personal journeys of wellness.

Broughton Hospital Vision

To be an exemplary environment of inpatient healing, hope, and compassion for individuals with mental health needs.

Broughton Hospital's Philosophy on Restraints

Broughton Hospital is committed to keeping our patients safe without the use of seclusion or restraints whenever possible.



Department of Health and Human Services

Division of State Operated

Healthcare Facilities

PROUDLY SERVING THE NEEDS OF

WESTERN NORTH CAROLINA

SINCE 1875

BROUGHTON HOSPITAL



VISITORS GUIDE

- Broughton Hospital strives to improve the quality and safety of the care they provide, You can help by notifying a staff member of concerns or feel that immediate attention is needed.
- Any individual who has concerns about patient care and safety at Broughton Hospital that the hospital has not addressed, is encouraged to contact the hospital director's office at **(828) 608-4071**.
- If you encounter any problems with the phones used by patients, please let us know.

Joint Commission Accredited



If you do not feel your concerns have been adequately addressed, you may contact the Joint Commission at:
 Division of Accreditation Operations
 Office of Quality Monitoring
 The Joint Commission
 One Renaissance Boulevard
 Oakbrook Terrace, IL 60181
 800-994-6610

Certified by the Centers for Medicaid and Medicare Services



Hospital Rules for Visitors

- Anyone with symptoms such as fever, cough, congestion, vomiting, or diarrhea are asked to refrain from visiting.
- Personal items such as purses, cell phones, and pocket knives are not allowed in patient areas and should be secured in vehicle.
- All visitors must report to Guest Services in the hospital lobby for registration.
- All visitors will be electronically scanned and their possessions will be searched prior to entering the patient areas.
- Unsafe articles such as metal and glass are not permitted in patient areas.
- No photos, video recording, or audio recording without prior authorization.
- Alcohol, weapons, and drugs are prohibited. Violators are subject to prosecution.
- Food during visitation is limited to one individual prepackaged snack and one (20 ounce or smaller) prepackaged drink (no canned or glass containers). These items must be consumed during the visit.
- Visitors may bring personal hygiene items when visiting. The items will be received by Guest Services who will contact unit staff to obtain the items for inventory. (no medications or supplements, no aerosol cans, no items containing alcohol or ethanol)
- Money left for patients must be given to a staff member, a receipt will be given and the money will be secured.
- Persons who have been convicted of a sex offense and ordered to register as a sex offender are prohibited from visiting our adolescent population.
- Broughton Hospital is a tobacco-free campus. Tobacco products, smokeless tobacco products, vape products, lighters, matches, and other flame producing devices are prohibited.

Information

Telephone:

828-608-4000
 (24 hours)

Patient Mailing Address:

Name
 Broughton Hospital
 Unit #
 1000 South Sterling Street
 Morganton, NC 28655

Visiting Hours

Adult Units
 1-4 pm & 6-9 pm

Adolescent Units
 *1-4 pm & 5:30 –8:30 pm

Children under age 12 are not allowed to visit in patient areas.

All visitors age 16 and older MUST provide a valid ID

Please note: Visiting will not take precedence over school or therapies. Visitors are encouraged to use evening visiting hours during weekdays (Monday through Friday).