



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

January 19, 2024

Dear County Directors of Social Services

Attention: Directors, Food and Nutrition Services (FNS), Work First (WF), and Energy Program Administrators/Managers, and Supervisors

Subject: Economic and Family Services 100 County Virtual Regional CQI Meeting

REQUIRED ACTION: Information Only

The Regional CQI meetings continue to be productive and successful due to the thoughtful participation of both county partners and other stakeholders. The families of North Carolina deserve the intention and focus that CQI provides, when the full CQI cycle is engaged. NC DSS continues to make every effort to identify locations which have the capacity to host the regional meetings. NC DSS invites feedback for future meetings.

Purpose: The 100 County Virtual Regional CQI meeting will provide an opportunity for counties to interact and connect with both NC DSS and other county agencies. The goal is for attendees to gain a comprehensive overview of various aspects of Program Integrity, Refugee Assistance, and NC FAST functionality specific to WF Employment Services and the Energy Authorized Representative and Warrant ID processes.

Attendance: All counties are required to attend regional meetings. Capacity of meeting is open to any relevant county worker, supervisor, program administrator and/or director. County staff are encouraged to gather in one location and watch as a group. Individual participants will be muted, and video capability disabled unless presenting.

Logistics: County staff should plan to attend and invite relevant staff based on agenda topics. Staff do not need to register for the meeting but will need to sign into this [link](#) at 10:00 am on Monday, January 29, 2024. The attached agenda outlines the approximate times when program specific information will be shared. Please note several agenda items cross several programs and appropriate staff should be included for each agenda item.

If you have questions and/or suggestions for either agenda items and/or future meeting locations, please contact either Adrienne Rice at Adrienne.Rice@dhhs.nc.gov or Emma Burgy-Burnette at Emma.Burgy@dhhs.nc.gov.

Sincerely,

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Allison W. Smith
Deputy Director of Economic and Family Services

AWS/eb_abr

EFS-FNSEP-01-2024

Attachment (1)
Agenda