

Meeting Agenda

Division of Social Services

Economic and Family Services

April 2024 CQI Regional In Person Meetings

Times	Agenda Topics and Workshop Descriptions
9:30 am – 10:00 am	Registration
10:00 am – 10:05 am	Welcome/Introduction
10:05 am – 12:00 pm	Interviewing Skills – Workshop Description: This interactive session is relevant for all programs and will discuss and outline the dos and don'ts related to effective interviewing skills.
12:00 pm - 1:00 pm	Lunch
1:00 pm - 1:20 pm	Energy Workshop Description: Participants will receive information on system updates and additional clarification of recent policy changes. Clarification may be provided through the use of case scenarios and submitted policy questions.
1:20 pm - 1:50 pm	Work First Workshop Description: This session will provide an overview of recent policy changes, examples of education errors related to the ACF-199 Federal Report and the accurate method to correct errors. Information will be provided through case scenarios and small group discussion.
1:50 pm - 2:00 pm	PM Break
2:00 pm - 2:30 pm	Food and Nutrition Services Workshop Description: This session will discuss timeliness as related to processing by the 4th and the 25th day. Additional information will be provided surrounding determining eligibility when there is an ineligible non-citizen in the household; ABAWD and transportation good cause; Categorical Eligible status for individuals who have cured a Class H or I Drug Felony.
2:30 pm – 3:00 pm	Wrap Up- Questions & Answers