



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

CARLA WEST • Division Director, Human Services

March 3, 2025

Dear County Directors of Social Services

Attention: Directors, Food and Nutrition Services (FNS), Work First (WF), and Energy Program Administrators/Managers, Supervisors, and Case Managers

Subject: Economic and Family Services Regional In - Person Continuous Quality Improvement (CQI) Meeting Schedule

REQUIRED ACTION: Information Only

The Regional CQI meetings continue to be productive and successful due to the thoughtful participation of both county partners and other stakeholders. The families of North Carolina deserve the intention and focus that CQI provides, when the full CQI cycle is engaged. NC DSS continues to make every effort to identify locations which have the capacity to host the regional meetings. NC DSS invites feedback and host volunteers for future meetings.

The dates for the Regional CQI meetings are as follows:

- **Region 1:** April 23. Jackson County Department of Social Services
 - 15 Griffin Street, Sylva, NC 28779
 - Total capacity: 50; total individuals per county: 3
- **Region 2:** April 16. McDowell Tech
 - 54 College Drive, Marion, NC 28752
 - Total capacity: 100; total individuals per county: 6
- **Region 3:** April 15. Randolph Community College
 - 629 Industrial Park Avenue, Asheboro, NC 27205
 - Total capacity: 128; total individuals per county: 8
- **Region 4:** April 22. Union County Human Services Agency
 - 2330 Concord Avenue, Monroe, NC 28110
 - Total capacity: 150; total individuals per county: 10
- **Region 5:** April 10. Pitt County Agricultural Center
 - 403 Government Circle, Greenville, NC 27834
 - Total capacity: 150; total individuals per county: 10
- **Region 6:** April 8. Onslow County Department of Social Services
 - 612 College Street, Jacksonville, NC 28540
 - Total capacity: 100; total individuals per county: 7

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

- **Region 7:** April 25. Beaufort County Department of Social Services
 - 632 W 5th Street, Washington, NC 27889
 - Total capacity: 70; total individuals per county: 5

Purpose: The Regional CQI working meetings will continue to provide an opportunity for counties to interact and connect with both NC DSS and other county agencies. The goal is that attendees will leave with specific strategies to improve programmatic success.

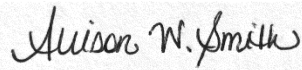
Process: Policy updates and discussion will be presented for all programs represented. Counties are encouraged to send individuals to this meeting who have day to day firsthand knowledge and/or oversight of programs to this meeting.

Attendance: Capacity of meetings is determined by the available space within the hosting county. Counties must attend the regional meeting being held within their region. The locations utilized for this meeting were intentionally selected to allow counties to send multiple individuals from each program. Counties are encouraged to send front line supervisors, case managers, and trainers to this meeting. Due to potentially limited parking availability staff are encouraged to carpool as much as possible.

Logistics: Counties should plan to attend the meeting in their region and bring appropriate staff depending on the agenda items. All meetings will be from 10 AM – 3 PM and will include an hour for lunch on your own. Various state staff will be in attendance and available to answer questions or discuss issues during breaks.

If you have questions and/or suggestions for either agenda items and/or future meeting locations, please contact either Adrienne Rice at Adrienne.Rice@dhhs.nc.gov or Emma Burgy-Burnette at Emma.Burgy@dhhs.nc.gov.

Sincerely,



Allison W. Smith, Deputy Director
Division of Social Services, Economic and Family Services

AWS/abr

EFS-FNSEP-06-2025

Attachment (1)
Agenda