

## Meeting Agenda

Division of Social Services

Economic and Family Services

October 2024 CQI Regional In Person Meetings

<b>Times</b>	<b>Agenda Topics and Workshop Descriptions</b>
9:30 am – 10:00 am	<b>Registration</b>
10:00 am – 10:05 am	<b>Welcome/Introduction</b>
10:05 am – 10:40 am	<b>Work First</b> Workshop Description: Participants will gain a comprehensive understanding of Work First participation rates and reviewing error trends related to the ACF-199 Federal Report. Information will be provided through case scenarios and review of policy.
10:40 am – 11:00 am	<b>Call Center EBT</b> Workshop Description: Participants will gain insights into the "From Case to Card Cash" process within the Work First program. This session will cover, understanding EBT card cash, accessing funds, identifying issues and EBT EDGE reports for Work First. Participants will also learn about the monthly benefit process for Food & Nutrition Services, the client perspective, benefits availability, and EBT EDGE reports related to Food & Nutrition Services.
11:00 am – 11:10 am	<b>Q&amp;A Session</b>
11:10 am – 11:40 am	<b>Food &amp; Nutrition Services</b> Workshop Description: Participants will receive essential information on sponsor income, clarifications on recertification processes in other counties. This session will provide valuable insights to ensure participants are well-informed and equipped to navigate these updates effectively.
11:40 am – 11:50 am	<b>Q&amp;A Session</b>
11:50 am – 1:10 pm	<b>Lunch on your own</b>
1:10 pm – 1:50 pm	<b>Food &amp; Nutrition Services</b> Workshop Description: Participants will receive an overview of the new ABAWD requirements. As well as requirements for the FRR and BEER reports. Valuable insights into the Miscellaneous page of the Management Evaluation (ME) spreadsheet, including a detailed explanation of its purpose and key components. This session will help participants understand these tools better, enabling them to utilize them effectively in their reporting processes.
1:50 pm – 2:00 pm	<b>Break</b>
2:00 pm – 2:35 pm	<b>Energy</b> Workshop description: Participants will receive important updates on several key topics, including private funding updates, what qualifies as a crisis for CIP and Auto-LIEAP updates. This session aims to equip participants with the knowledge they need to navigate these critical areas effectively.
2:35 pm – 3:00 pm	<b>Q &amp; A and Wrap Up Session</b>