



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

YVONNE COPELAND • Director, Division of Child and Family Well
Being

Date: March 9, 2022

Dear County Directors of Social Services

Attention: Program Integrity Managers and Supervisors

Subject: September 2020 Automated Supplements

Priority: Information and Action

It has been brought to our attention that there are approximately 11 cases that received duplicate Food and Nutrition Services (FNS) emergency allotment supplements in September 2020 in error. This occurred due to an issue with the reassessment of these cases during the overnight batch.

The FNS overpayments are a result of a system error and will be considered State Agency Error (AE) claims. As counties establish FNS AE Claims for these 11 cases for September 2020, the overpayment period will be 09/01/2020-09/30/2020. The benefit issuance date is 2/3/22 for most cases. Program Integrity Investigators should select "State" in the claim details tab and upload the completed DSS-1682 and **copy/paste the following comment to the notes on the PLC:**

State Agency Error for Duplicate COVID Supplements. Benefits re-issued for September 2020 with issuance date 02/03/2022. Overpayment dates used for original month of supplement.

If COVID Supplement overpayments continue, please use this guidance to establish further cases.

The [September 2020 Reopen Duplicated Supplements](#) report has been created in FAST Help that includes the cases that were impacted and should use the Standard NCFASST Password.

If you have any questions, please contact dss.pi.questions@dhhs.nc.gov for assistance

Sincerely,

Madhu Vulimiri

Madhu Vulimiri, MPP
Deputy Director
Division of Child and Family Well-Being

MV/rp

Attachment (1)

September 2020 Reopen Duplicated Supplements
EFS-FNSEP-18-2022

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD AND FAMILY WELL-BEING

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