

Energy Portal Direct Deposit Open Enrollment

Open Enrollment will begin on July 1, 2023, and conclude on July 30, 2023.



As a reminder, enrollment is only available for your business for direct deposit for LIHEAP/CIP payments for 2023 during the month of July.

Advantages to receiving Energy payments through direct deposit:

- ✓ Payments are made on a faster 2-week schedule through FIS - directly to your bank account!
- ✓ Faster access to your money – no more running to the bank!
- ✓ No more waiting for the check to clear!
- ✓ No more delayed or lost checks!
- ✓ Breakdown of each deposit making it user friendly and at your fingertips!

Attached for your convenience is the guide to walk you through the FIS Energy Vendor Direct Deposit registration process. *

To register with FIS, you will need to have one unique email address, your location ID (FIS calls it a Provider ID). The Location ID is located in the NC Energy Provider Portal on the Detail Screen.

- NC Energy Portal Log in [Energy Portal for Providers](#)
- FIS/EBTEDGE Portal Log in www.ebtEDGE.com .
- FIS Help Desk 800-894-0050

If your business provides service to multiple counties, you will need a Group Location ID, please email emma.burgy@dhhs.nc.gov and jasmayne.simmons@dhhs.nc.gov to request the Location Group ID before registering the Location ID with FIS/EBTEDGE.

To make this registration transition easier, DSS and NC FAST will also be hosting an FIS Energy Vendor Direct Deposit Registration Process Webinar on July 10, 2023, from 10:00am-11:00am Please see the registration link below for the upcoming webinar.

Webinar Registration Link:

<https://attendee.gotowebinar.com/register/7800718771794662494>

*Note: Your business must already be registered in the Energy Provider Vendor Portal to register in the FIS Portal.