



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

YVONNE COPELAND • Director, Division of Child and Family Well
Being

March 31, 2022

Dear County Directors of Social Services

Attention: Food and Nutrition Services, Refugee, Work First, and Child Support Administrators,
Managers and Supervisors

Subject: **Revised** Guidebook for Waivers Ending

Priority: Information Only

The attached guidebook has been revised to provide guidance in preparing for administering Social Service programs including Food and Nutrition Services (FNS) and Work First, after the COVID-19 waivers end. The guidebook was revised to include updates such as revised timelines, transitioning strategies, policy sections for reference, and resources to assist families.

Thank you for all that you do to provide these services to those who need it the most.

Sincerely,

A handwritten signature in blue ink that reads "Madhu Vulimiri".

Madhu Vulimiri, MPP
Deputy Director
Division of Child and Family Well-Being

A handwritten signature in blue ink that reads "Carla West".

Carla West, Senior Director for Economic Security
Division of Social Services, Economic and Family Services Section

MV/CLW/vd

Attachment (1) Guidebook for Waivers Endings

EFS-FNSEP-24-2022

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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