



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**KODY H. KINSLEY** • Secretary

**YVONNE COPELAND** • Director, Division of Child and Family Well  
Being

**NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF SOCIAL SERVICES (DSS) FOOD AND NUTRITION SERVICES (FNS)**

**REPLACING STOLEN FNS ELECTRONIC BENEFITS**

You are receiving this letter because you reported that your FNS Electronic Benefits were stolen to the EBT Call Center. You may be eligible to receive the benefits that were stolen on or between October 1, 2022, through August 25, 2023. If you would like to file a claim to have your stolen FNS benefits replaced, you must complete, sign, and return the attached Affidavit for Replacing Stolen Electronic Benefits form.

You have 30 calendar days from the date of discovery or receipt of this notification to be considered a timely report of FNS electronic benefit theft. Affidavits can be mailed, faxed, returned to, or accepted by your local department of social services (DSS) office or over the phone.

Once your signed affidavit has been submitted to your local DSS, your claim will be reviewed and processed in a timely manner. You will be notified if your claim has been approved or denied. If you have any questions about this information, contact your local county department of social services.

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD AND FAMILY WELL-BEING**

LOCATION 5601 Six Forks Rd, Building 2, Raleigh, NC 27609

MAILING ADDRESS: 2416 Mail Service Center, Raleigh, NC 27699-2420

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