

Meeting Agenda

Division of Social Services

Economic and Family Services

October 2023 CQI Regional In Person Meetings

Times	Agenda Topics and Workshop Descriptions
9:30am – 10:00am	Registration
10:00am – 10:05am	Welcome/Introduction
10:05am – 10:15am	<p>Work First Domestic Violence Updates</p> <p>Workshop Description: This session will provide policy update for Work First policy section 104. D. Family Violence Option. The session will also provide an updated definition of domestic violence and training requirements as a result.</p>
10:15am - 10:20am	<p>Work First Monitoring Reminders</p> <p>Workshop Description: This session will discuss Work First Monitoring most common findings and strategies to meet the WF statewide goals.</p>
10:20am - 10:35am	<p>Guided Group Discussion: Work First Services & Employment Services How/What does your county provide and what works well in your county. What lessons have you learned?</p> <p>Topic: Participants will discuss the above topic in small groups noting specific processes which vary from their own process.</p>
10:35am - 10:45am	Morning Break
10:45am – 11:20am	<p>Work First Outcome Plan Management and Federal Reporting Reminders</p> <p>Workshop Description: This session will discuss creating Outcome Plans, creating activities, starting and ending dating activities for Mutual Responsibility Agreements. Important reminders for keying participation. This session will also include reminders surrounding evidence management to reduce Federal reporting errors.</p>
11:20am – 12:00pm	<p>Interviewing Skills –</p> <p>Workshop Description: This interactive session is relevant for all programs and will discuss and outline the dos and don'ts related to effective interviewing skills.</p>
12:00pm - 1:00pm	Lunch
1:00pm - 1:40pm	<p>Food and Nutrition Services</p> <p>Workshop Description: Updates will be provided as related to the Fiscal Responsibility Act and associated changes related to ABAWD exemptions for homelessness, veterans, and pregnancy, ABAWD reporting requirements, Class H & I Drug Felon Good Cause, county transfer process, and 5-year ban for Cuban/Haitian Entrants.</p>
1:40pm - 2:00pm	<p>Food and Nutrition Services Monitoring Evaluation (ME) Findings, Case and Procedural Error Rate (CAPER) Review</p> <p>Workshop Description: This session will discuss common FNS Management Evaluation (ME) findings, Case and Procedural Error Rate (CAPER) findings and Payment Accuracy concerning Cost of Living Adjustment (COLA) changes and income verifications in an effort improve the quality of work for caseworkers.</p>
2:00pm - 2:10pm	PM Break

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2:10pm – 2:50pm	Energy Workshop Description: This session will discuss the new direct deposit process, Renter versus Homeowner Rights for Energy, and Energy Reminders.
2:50pm – 3:00pm	Wrap Up- Questions & Answers