



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

YVONNE COPELAND • Director, Division of Child and Family Well
Being

Date: October 23, 2023

Dear County Directors of Social Services

Attention: Food and Nutrition Services Managers, Program Integrity Managers, Supervisors, Investigators, and Income Maintenance Caseworkers

Subject: Best Practices for Fraudulent Applications

Effective: Upon Receipt

Priority: Information

The purpose of this letter is to provide information for FNS staff regarding Fraudulent Applications. We have received an increase in fraudulent FNS ePASS applications. We urge FNS county intake teams to remain vigilant while reviewing FNS ePASS applications.

Most Fraudulent Applications received meet the following criteria:

- The client applying has never been registered with NCFAST.
- Limited information on the application (example: no income or expenses)
- There are multiple applications received claiming the same mailing address.
- The client claims homelessness on the application in your county, but mailing address is listed in another county.

If one or more of these criteria are met, and staff are unable to clarify discrepancies by phone, please find the application questionable and schedule an interview to verify the information.

Most fraudulent applications received are using the same mailing address.

Potential Fraudulent Mailing Addresses Identified by County staff statewide:

- 803 Pearson Street, Apt C, Greensboro, NC
- 3619 Williams Street, Farmville, NC
- 627 Legacy Court, Apt 211, Winterville NC
- 613 Legacy Court, Apt 45 Winterville, NC
- Perimeter Loop in Burlington, NC (# not included with this address)
- 718 E Bragg St. Greensboro, NC 27406
- 2305 Vanstory St. Apt. A Greensboro, NC 27407
- 2205 Joe Louis Ave Greensboro, NC 27401
- 312 S Scientific St. Apt H High Point, NC 27260

- 312 Scientific St. Apt I High Point, NC 27260

Please review the mailing addresses that are submitted through FNS EPASS Applications portal. Counties may search addresses through the “**All Participants Search**” bar in NCFast to determine if the address is being used more than once.

NC FAST Program Integrity State Staff

Home Program Integrity Inbox Calendar Reports

Shortcuts

All Participants Search X

All Participants Search

Search Criteria

Reference

Additional Search Criteria

Name

Address Line 1 Address Line 2

City State

Search Reset

Search Results

If you have any questions regarding this material, please contact the Continuous Quality Improvement Team (CQI) at dss.policy.questions@dhhs.nc.gov.

Sincerely,

Madhu Vulimiri, MPP
Deputy Director
Division of Child and Family Well-Being

MV/kw

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