



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

YVONNE COPELAND • Director, Division of Child and Family Well-Being

July 01, 2022

**Dear County Directors of Social Services**

**Attention:** Food and Nutrition Services Income Maintenance Caseworkers, Managers and Supervisors

**Subject:** POSTPONEMENT- Food and Nutrition Services-Benefits Data Trust [BDT] Recertification Texting Project

**Priority:** Information

North Carolina's Food and Nutrition Services (FNS) program partners with Benefits Data Trust (BDT) on various initiatives to inform North Carolinians about FNS benefits. To increase the likelihood that FNS beneficiaries submit their required FNS recertification documents in a timely manner, NCDHHS launched a project in partnership with BDT last week to send text messages to FNS beneficiaries reminding them about their upcoming recertification.

We have decided to briefly pause the project. We will be sharing more information about this project prior to resuming. Stay tuned for more information.

Thank you for your continued partnership and all you do to serve the children and families in North Carolina. If you have any questions about this initiative, please contact Konnie Tran at 919-527-6319 or via email at [konnie.tran@dhhs.gov](mailto:konnie.tran@dhhs.gov).

Sincerely,

**Madhu Vulimiri, MPP**

Deputy Director  
Division of Child and Family Well-Being

**Carla West**

Senior Director for Economic Security  
Division of Social Services, Economic and Family Services Section

MV/CLW/KT  
**EFS-FNSEP-48-2022**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD AND FAMILY WELL-BEING**

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