
**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES &
NC DEPARTMENT OF PUBLIC INSTRUCTION
SUMMER 2022 FREQUENTLY ASKED QUESTIONS**

SUMMER 2022 P-EBT OVERVIEW

About Summer P-EBT

1. Will there be P-EBT in Summer 2022?

Yes. North Carolina was approved to continue P-EBT through Summer 2022 (June 1st - August 31st). Eligible students and young children can expect to receive a one-time payment for the summer period.

For more information on eligibility, please see “[Is my student eligible for Summer 2022 P-EBT?](#)” or “[Is my young child eligible for Summer 2022 P-EBT?](#)”. For more information on how benefits will be received, visit “[How will my student receive Summer P-EBT?](#)” or “[How will my young child receive Summer P-EBT?](#)”. For more information on timing, visit “[When will my student receive Summer P-EBT?](#)” or “[When will my young child receive Summer P-EBT?](#)”.

2. What is Summer P-EBT?

Pandemic EBT (P-EBT) is a federally funded, temporary food assistance program that helps families during the COVID-19 public health emergency. There are two P-EBT populations: students and young children (also referred to as Child Care P-EBT and Children Under 6).

Summer P-EBT is an extension of school year 2021-22 benefits. Eligibility requirements for Summer P-EBT are different than the requirements for the school year and are based on guidelines set by the United States Department of Agriculture (USDA) which simplified P-EBT eligibility requirements for summer. See “[Is my student eligible for Summer 2022 P-EBT?](#)” or “[Is my young child eligible for Summer 2022 P-EBT?](#)” for eligibility information.

P-EBT benefits for eligible students and young children will be electronically placed on debit-like cards for families to buy nutritious food at participating stores, including most grocery stores and some [online retailers](#).

For more information on how benefits will be received, visit “[How will my student receive Summer P-EBT?](#)” or “[How will my young child receive Summer P-EBT?](#)”. For more information on timing, visit “[When will my student receive Summer P-EBT?](#)” or “[When will my young child receive Summer P-EBT?](#)”.

3. Do families need to apply for Summer P-EBT?

There is no application for Summer P-EBT benefits. Instead, eligibility is determined by participation in other food assistance programs. See “[Is my student eligible for Summer 2022 P-EBT?](#)” or “[Is my young child eligible for Summer 2022 P-EBT?](#)” for eligibility information.

Although the P-EBT program has no application, to be eligible for Summer P-EBT you must have been approved for the following programs during the last month of the school year (May 2022) or apply during the summer and be approved for one of the programs listed below:

- **Students** must be approved for the National School Lunch Program free or reduced-price meals: Students must be approved for free or reduced-price meals through the National School Lunch Program to be considered for P-EBT. ”). If you would like more information on how to apply for free or reduced-price meals at [participating schools](#), please contact your child’s



school (see “[What is the National School Lunch Program? How do I know if my school participates?](#)”).

- **Young Children (Child Care/Under Age 6)** recipients must be approved for the Food and Nutrition Services Program: Young children who are not students must receive Food and Nutrition Services (FNS) benefits to be eligible for P-EBT. [Get more information on how to apply for FNS.](#)

You may also check to see if your student or young child is eligible for Summer P-EBT using the eligibility flowchart [HERE](#) (in English) or [HERE](#) (in Spanish).

4. How much is the benefit for Summer P-EBT?

North Carolina will issue a one-time summer benefit payment of \$391 per eligible student and young child.

Students and young children who become eligible for P-EBT over the summer will receive the same benefit amount regardless of when they are approved, if the application is submitted prior to August 31, 2022. See “[Is my student eligible for Summer 2022 P-EBT?](#)” or “[Is my young child eligible for Summer 2022 P-EBT?](#)” for information on eligibility and how to become eligible over the summer.

See “[How will my student receive Summer P-EBT?](#)” or “[How will my young child receive Summer P-EBT?](#)” for more information about how families will receive the summer benefit. See “[When will my student receive Summer P-EBT?](#)” or “[When will my young child receive Summer P-EBT?](#)” for more information about when the summer benefit will be issued.

5. Is eligibility and benefit amount determined per student/child or per household? Will all my school-aged children and young children receive the same amount?

Eligibility for P-EBT is determined for each individual student (Student P-EBT) and young child (Child Care P-EBT). See “[Is my student eligible for Summer 2022 P-EBT?](#)” or “[Is my young child eligible for Summer 2022 P-EBT?](#)” for more eligibility information.

You can check to see if your student or young child is eligible for Summer P-EBT using the eligibility flowchart [HERE](#) (in English) or [HERE](#) (in Spanish). The eligibility letter for Summer P-EBT is posted to the P-EBT website in both [English](#) and [Spanish](#).

North Carolina will issue a standard benefit payment for students and young children. Only one summer payment will be provided for a student or child. For the benefit amount, see “[How much is the benefit for Summer P-EBT?](#)”.

6. Do I have to pay back Summer P-EBT benefits?

No, you will not have to pay back P-EBT benefits. P-EBT is federally funded, and there is no cost to the recipient.

7. My student or young child did not receive Summer P-EBT, but I think they should have received it, what should I do?

First, refer to “[Is my student eligible for Summer 2022 P-EBT?](#)” or “[Is my young child eligible for Summer 2022 P-EBT?](#)” to see if your child meets the criteria to be eligible.

If your student or young child appears to be eligible, please check your FNS EBT or P-EBT card balance to see if the benefits have been issued to your account (see “[How do I check my P-EBT and/or FNS card balance?](#)”). Please note that benefit issuance will be spread over 10 days for the summer issuance, so please allow time for the benefits to be deposited.

If you did not receive any P-EBT benefits during the 2021-2022 school year and do not receive FNS benefits, a new P-EBT card will be mailed to you with summer benefits. Please allow up to 3 weeks for this card to arrive.

If you still believe your student or young child is eligible and have confirmed that you did not receive benefits by following the instructions above, you can contact the EBT Call Center at 1-866-719-0141.

STUDENT SUMMER P-EBT

Eligibility for Summer 2022 P-EBT

8. **Is my student eligible for Summer 2022 P-EBT?**

Summer P-EBT is an extension of school year 2021-22 benefits. Eligibility requirements for Summer P-EBT are different than the requirements for the school year and are based on guidelines set by the United States Department of Agriculture (USDA) which has simplified eligibility for summer. Even if your student did not experience any COVID-19 related absences from school during the 2021-22 school year, they may be eligible for Summer P-EBT.

Student Eligibility

Summer P-EBT is an extension of the school year 2021-22 program. Initial eligibility will be determined based on student participation in free or reduced-price meals through the National School Lunch Program (NSLP) in May 2022 (last full month of the 2021-22 school year). Students may also become eligible during the summer period if they apply and are approved for the NSLP free or reduced-price meals.

You can check to see if your student or young child is eligible for Summer P-EBT using the eligibility flowchart [HERE](#) (in English) or [HERE](#) (in Spanish).

Letters of eligibility will not be mailed for summer P-EBT. The eligibility letter for Summer P-EBT is posted to the P-EBT website in both [English](#) and [Spanish](#).

To be eligible for Summer P-EBT, a student must be approved for the National School Lunch Program (NSLP) free or reduced-price meals (FRP). This can be met in **one** of the following ways:

1. Student was eligible for free or reduced-price (FRP) meals through the NSLP or attended a Community Eligibility Provision (CEP) school (schools where all students are eligible for FRP meals) in May 2022, **OR**
2. Student applies for free or reduced-price (FRP) meals through the NSLP at any time during the covered summer period (June 1st – August 31st)* and is approved for FRP; this includes FRP meal eligibility determined by direct certification with Food and Nutrition Services (FNS) eligibility.

*For an application or information on how to apply for NSLP free or reduced-price meals, please contact your student's school or local school district.

IMPORTANT:

- Eligible students who have graduated at the end of the school year will receive Summer P-EBT benefits.
- Most students who apply for free or reduced-price meals between June 1st and August 31st and later receive approval will be eligible to receive the full Summer P-EBT benefit in late September or October.



- Students who become eligible for FNS over the summer may be directly certified to automatically receive free or reduced-price meal eligibility. Find out if your household is eligible to receive FNS benefits and apply at <https://www.ncdhhs.gov/FNS>.
- For more information on when eligible students can expect to receive benefits, see “[When will my student receive Summer P-EBT?](#)”.

9. How can I check if my student is eligible for Summer P-EBT?

You can check to see if your student or young child is eligible for Summer P-EBT using the eligibility flowchart [HERE](#) (in English) or [HERE](#) (in Spanish).

Letters of eligibility will not be mailed for summer P-EBT. The eligibility letter for Summer P-EBT is posted to the P-EBT website in both [English](#) and [Spanish](#).

See “[Is my student eligible for Summer 2022 P-EBT?](#)” for information on eligibility and how to become eligible over the summer.

10. What is the National School Lunch Program? How do I know if my school participates so I can apply during the summer?

The National School Lunch Program (NSLP) is a federal meal program operating in public and nonprofit private schools. It provides low-cost or no-cost lunches to children each school day. The NSLP administers the free or reduced-price meal program, including meals at Community Eligibility Provision (CEP) schools, for eligible students that provides them with free meals or meals at a reduced-price through their school. Your child must attend a school that participates in the NSLP to be considered for P-EBT. Most public schools participate. Some charter and private schools participate, but some do not. Virtual schools and homeschools are not eligible.

[Find out if your child’s school participates](#) in the NSLP for the 2021-22 school year.

- Households approved for Food and Nutrition Services (FNS) are automatically qualified for NSLP free or reduced-price meals. A household that does not receive FNS can apply for free or reduced-price meals through their participating school.
- In some schools, called CEP schools (Community Eligibility Provision), all students in the school are eligible for the NSLP free or reduced-price meals. [Determine if your child’s school is a CEP school](#) for the 2021-22 school year.

Some schools provide free school meals to all students through programs different from the NSLP CEP meal program. These other programs are not related to P-EBT. If your child’s school provides free meals through another program, you can still submit an application for the NSLP free or reduced-price meal program through the school in order to be considered for P-EBT eligibility.

11. Can my student participate in a summer learning program at school and still receive Summer P-EBT?

Enrollment in a school summer learning program will not affect Summer P-EBT benefit eligibility or benefit amount. Students participating in in-person summer learning programs at school will be eligible to receive the full Summer P-EBT benefit if they meet the Summer P-EBT eligibility requirements.

See “[Is my student eligible for Summer 2022 P-EBT?](#)” for more eligibility information.

12. Will children enrolled in homeschool, charter schools, private schools or other non-public schools receive Summer P-EBT? Are all schools, counties, and/or school districts eligible to receive Summer P-EBT?

Your student must attend a school that participates in the National School Lunch (NSLP) program to be considered for Summer P-EBT. Some charter and private schools participate, and some do not. Homeschools and virtual academies are not eligible to participate in the NSLP. This eligibility requirement for Summer P-EBT is based on federal guidance provided by the United States Department of Agriculture (USDA).

[Find out if your school participated in the National School Lunch program or was a CEP school](#) for the 2021-22 school year.

How Households Will Receive the Benefits

13. How will my student receive Summer P-EBT?

Summer P-EBT benefits will be deposited on a family's current FNS EBT card, existing P-EBT card, or a new P-EBT card. Please see below for three (3) scenarios on how your family will receive benefits based on your situation:

1. Households who receive FNS can expect P-EBT benefits to be deposited on their existing FNS EBT card.
2. Households who do not receive FNS but were issued P-EBT at least once during the 2021-2022 school year can expect to receive benefits on their existing P-EBT card.
3. Households who do not receive FNS and did not receive P-EBT during the 2021-2022 school year but are now eligible for Summer P-EBT will receive a new P-EBT card in the mail to the address on file at the student's school. This includes families who have never received P-EBT before.

Households in scenario three (3) can expect to receive a card in the mail approximately 1-3 weeks after issuance.

If an original P-EBT card has been lost or destroyed, a new card can be ordered at www.ebtEdge.com, on the ebtEDGE mobile app or by contacting the EBT Call Center at 1-866-719-0141 (see "[I never received \(or lost\) my P-EBT card. How can I request a new one?](#)").

14. When will my student receive Summer P-EBT?

Students who participated in the National School Lunch Program (NSLP) free or reduced-price meals (FRP) during May 2022 will receive their one-time benefit between July 20th – 30th. Benefits will be deposited over a 10-day period so please be patient.

Students who apply for FNS or NSLP free or reduced-price meals any time from June 1st to August 31st and get approved will be eligible to receive the one-time benefit in late September or in October.

NCDHHS will post on Facebook, Instagram and Twitter when the issuance begins. Small delays in issuance may occur so watch for the social media posts about the start of benefit issuance in July and September.

See "[Is my student eligible for Summer 2022 P-EBT?](#)" for information on eligibility and how to become eligible over the summer. See "[How much is the benefit for Summer P-EBT?](#)" for more information about the summer benefit amount.

15. How will students in foster care and/or those experiencing homelessness or migrant get Summer P-EBT benefits?

Students in foster care and/or those experiencing homelessness or migrant may be eligible for Summer P-EBT. See "[Is my student eligible for Summer 2022 P-EBT?](#)" for information on eligibility criteria.

To request a new P-EBT card, refer to "[I never received \(or lost\) my P-EBT card. How can I request a](#)

[new one?”](#).

Students in Foster Care

Eligible students in foster care who received P-EBT benefits during school year 2021-22 can expect to receive benefits on their existing P-EBT card.

If a student in foster care did not receive P-EBT during the school year 2021-22 but is now eligible for Summer P-EBT, then a new card will be mailed for them. Cards will be issued in the student's name and mailed to the local county Department of Social Services (DSS) office that has custody of the foster care student. The student's foster care social worker will get the card to the student.

P-EBT is for the benefit of the student and any remaining benefits should follow the student when they change placements or are reunited with the family. The student's foster care social worker will make sure the P-EBT card moves with the foster child when they experience placement changes.

Please contact the student's foster care social worker for any questions about getting their P-EBT card.

Students who are experiencing homelessness or migrant

Please refer to “[How will my student receive Summer P-EBT?](#)” and “[When will my student receive Summer P-EBT?](#)” for more information.

If your student needs a new card, one will be mailed to the last known student address on record in your FNS case (if you have one) or the last known address at the student's school. Families are encouraged to confirm their addresses are correct and update addresses if they are wrong.

CHILD CARE SUMMER P-EBT

Eligibility for Summer 2022 P-EBT

16. Is my young child eligible for Summer 2022 P-EBT?

Summer P-EBT is an extension of the school year 2021-22 program. Like during the school year, the child's age and participation in Food and Nutrition Services (FNS) are used to determine eligibility.

Child Care Eligibility

To be eligible for Summer P-EBT, a young child that does not already receive summer P-EBT as a student must meet the following criteria:

- 1) **The child must be 5 years old or younger** as of September 1, 2021 (considered the start of the 2021-2022 school year), **AND**
- 2) **The child must receive Food and Nutrition Services (FNS) benefits.** This criterion can be met through one of two ways:
 - The child was included in an active FNS case during the month of May 2022, **OR**
 - The child is added to an FNS case during the summer or an application for FNS is submitted by August 31st and gets approved

[Find out if your household is eligible to receive FNS benefits and apply now.](#) Applications must be received by August 31, 2022 to be considered for Summer P-EBT.

17. How can I check if my young child is eligible for Summer P-EBT?

You can check to see if your student or young child is eligible for Summer P-EBT using the eligibility flowchart [HERE](#) (in English) or [HERE](#) (in Spanish).

Letters of eligibility will not be mailed for summer P-EBT. The eligibility letter for Summer P-EBT is posted to the P-EBT website in both [English](#) and [Spanish](#).

See “[Is my young child eligible for Summer 2022 P-EBT?](#)” for information on eligibility and how to become eligible over the summer.

18. Will young children enrolled in subsidized or other child care receive Summer P-EBT?

Children must be part of a household that receives Food and Nutrition Services (FNS). Households with children in subsidized or other child care who are not enrolled in FNS are not eligible to receive Summer P-EBT.

If you are not currently receiving FNS and believe your family may be eligible, please visit <https://www.ncdhhs.gov/FNS> for more information or to apply.

How and When Families Will Receive the Benefits

19. How will my young child receive Summer P-EBT?

P-EBT benefits will be deposited on your family’s existing FNS EBT card.

If you lost your FNS EBT card, a new one can be ordered at www.ebtEdge.com, on the ebtEDGE mobile app or by contacting the EBT Call Center at 1-888-622-7328.

20. When will my young child receive Summer P-EBT?

Young children included in an active FNS case between May 1st and up to the first issuance of Summer P-EBT will receive their one-time benefit between late July and early August. Children who become newly eligible for FNS and did not receive benefits in the first issuance will be eligible to receive the one-time benefit in late September or in October, as long as the household applied for FNS by August 31, 2022.

NCDHHS will post on Facebook, Instagram and Twitter when the issuance begins. Small delays in issuance may occur so watch for the social media posts about the start of benefit issuance in July and September.

See “[Is my young child eligible for Summer 2022 P-EBT?](#)” for information on eligibility and how to become eligible over the summer. See “[How much is the benefit for Summer P-EBT?](#)” for more information about the summer benefit amount.

GENERAL P-EBT

21. I never received (or lost) my P-EBT card. How can I request a new one?

If an original P-EBT card was never received or has been lost, damaged or stolen, a new card can be ordered at www.ebtEdge.com or by contacting the EBT Call Center at 1-888-622-7328.

To **request a new card** using www.ebtEdge.com follow the steps below. Once you’ve completed the steps below, **your current card will be canceled**, and you will not be able to access your benefits until your new card arrives in 1-2 weeks.

1. Log into the Cardholder Portal. If it is your first time, you will be prompted to register (see “[How do I use ebtEDGE \(EBT Cardholder Portal\) for my EBT account?](#)”). Select a card from the Welcome page, then select “Replace Card.”
2. Select the reason for your new card request (lost, damaged, or stolen).
3. Verify your identity by following the prompts.

4. A confirmation message will appear on the screen that your request was successfully processed. **Your current card will be canceled**, and you will not be able to access your benefits until your new card arrives in 1-2 weeks.
5. Once you receive a new card, you must activate it. Please see “[How do I activate my P-EBT card and create a Personal Identification Number \(PIN\)? What date of birth \(DOB\) do I use to activate my card?](#)” for a step-by-step guide.

Please note: If you receive an error message at any point in this process, you can contact the EBT Call Center at 1-888-622-7328.

22. How do I use ebtEdge (EBT Cardholder Portal) for my EBT account?

To access your Cardholder Portal, visit www.ebtEdge.com. This makes it easy to check your card balance, review recent transactions and see when benefits will be available. You will need to have your card number to complete the following steps.

To create an online account or use the ebtEDGE mobile app, you will need to register with a valid email address. If you don't have an email address, you will need to create one.

To **register for ebtEDGE**, please follow the instructions below.

1. Visit www.ebtEdge.com and select “Register Here” on the login page.
2. Complete the required fields.
 - a. **Unique User ID**
Must be between 4-35 characters in length and contain at least one alphabetical character.
 - b. **Password with Confirmation**
Must be 6-8 characters and contain at least one upper case alphabetical character, one lower case alphabetical character, and one number. Special characters such as @, #, and \$ can be used.
 - c. **First Name**
 - d. **Last Name**
 - e. **Email Address**
 - f. **Phone Number**
Enter only numbers - no dashes, parenthesis, or spaces.
3. You will be redirected to set up challenge questions. These help to make sure your account is secure.
4. Select a question from the challenge question drop-down and then input your answer. After all required fields are entered, select “Done.”
5. You will be redirected to link your account to your User ID.
6. Click “Add Account,” enter your card number and validation criteria, and click “Add Card.”

23. How do I check my P-EBT and/or FNS EBT card balance?

You can easily check your card balance four ways:

1. Online by visiting www.ebtEdge.com – read Option 1 below
2. Through the ebtEDGE mobile app – read Option 2 below
3. By text message - read Option 3 below
4. Through the EBT Call Center Automated Phone System – read Option 4 below

Option 1: www.ebtEdge.com

To check your balance using www.ebtEdge.com, log into your account (see “[How do I use ebtEdge \(EBT Cardholder Portal\) for my EBT account?](#)” to learn how to set up your account). Your current balance and a list of previous transactions will show on the screen.

Your ebtEdge Cardholder Portal account will show if there are benefits posted and/or pending and when those benefits will be available for use. If your food benefit amount is listed under “Pending Items,” this means that you will not be able to spend them until the date listed below the pending deposit.

Option 2: ebtEDGE mobile app (available on iPhone and Android)

1. Download the ebtEDGE mobile app from the App Store or Google Play Store. Look for the icon below to make sure you have the correct app.



2. Enable location services when prompted to do so. This helps find nearby stores that accept EBT.
3. Log into your account. If it is your first time logging in, you will be prompted to register (see “[How do I use ebtEDGE \(EBT Cardholder Portal\) for my EBT account?](#)”).
4. The current balance and a list of previous transactions will show on the screen.

Option 3: SMS text messages

Checking your balance by text message (SMS) is easy. Your cell phone number will need to be linked to the account. Follow these instructions to link your cell phone number. You will need your cell phone, P-EBT or FNS EBT card number and PIN.

1. Log into your account on www.ebtEdge.com and select a card from the Welcome page.
2. Select “Messaging Registration” on the “Account Services” section of the Account Summary page.
3. Add your cell phone number with area code and click “SMS Balance” and “Text Alerts.”
4. Click on the “Save” button, and a confirmation message will appear.
5. Once you have linked your cell phone number and the account, you can check your account through text at any time.
 - a. To check your balance, text **BAL** to **42265**.
 - b. To check your last five transactions, text **MINI** to **42265**.
 - c. To stop receiving these text messages, text **STOP** to **42265**.

Please note: If you have to request a new card, it will come pre-registered with SMS, and you do not need to repeat these steps.

Option 4: EBT Call Center IVR

To check your card balance through the automated phone system of the EBT Call Center, call 1-888-622-7328 and follow the automated instructions. Please have your card number readily available.



24. What can I buy with my P-EBT benefits?

Your P-EBT card or FNS EBT card can be used to purchase food items at EBT authorized retailers, including most major grocery stores and certain [online retailers](#). Hot foods or pre-prepared foods cannot be purchased with your P-EBT benefits, just like under the FNS program.

Examples of items you CAN buy with P-EBT benefits:

- Breads, cereals, fruits and vegetables
- Meats, fish, poultry and dairy products
- Bottled water and non-alcoholic beverages
- Seeds and plants that produce food

Examples of items you CANNOT buy with P-EBT benefits:

- Beer, wine, liquor, cigarettes or tobacco
- Any nonfood items, such as: pet foods, soaps, household supplies, vitamins and medicine
- Hot or pre-prepared foods

Remember to check your balance before you shop (see “[How do I check my P-EBT and/or FNS card balance?](#)” for more information).

25. How long do I have to use the benefits?

P-EBT benefits will expire 365 days after the date of issuance. You do not have to use all your benefits at once. Any unused benefits will continue to be available month to month for up to one year after issuance.

26. How do I change the address if it is incorrect or if I have moved?

Families are encouraged to confirm their addresses are correct and update them if needed. Your address can be updated by contacting your FNS case worker (if applicable), your child’s school or the EBT Call Center at 1-866-719-0141.

27. How do I activate my P-EBT card and create/change a Personal Identification Number (PIN)? What date of birth (DOB) do I use to activate my card?

When your P-EBT card arrives it will already have the benefits that your student was eligible for. To access these benefits, you will need to activate your card and create a PIN. You can easily set your PIN three ways: online by visiting www.ebtEdge.com, through the ebtEDGE mobile app, or through the EBT Call Center IVR.

Important: To activate your P-EBT card, you will be asked to enter the date of birth (DOB) associated with the card. If you have multiple students in your household, you may need to try the DOB of each student, starting with the youngest. Enter the DOB as two digits for the month, two digits for the day, and four digits for the year (MM/DD/YYYY). For example, January 24, 2014 would be entered as 01242014.

Example: The household consists of 2 students; one is 13 years old (DOB: 04/04/2007) and one is 15 years old (DOB: 01/01/2005), and both are eligible for free or reduced-price meals at school. To activate the card, enter the date of birth for the 13-year-old (04042007). If the 13-year-old student’s DOB does not work, enter the 15-year-old student’s DOB (01012005).

There are three (3) ways to activate your card:

Option 1: www.ebtEdge.com

1. Log into your account. If it is your first time, you will be prompted to register (see “[How do I use ebtEDGE \(EBT Cardholder Portal\) for my EBT account?](#)”).

2. Select a card from the Welcome page.
3. Click on “Pin Select” and enter the requested information to confirm your identity.
4. Confirm your PIN.
5. Click on the “Save” button, and a confirmation message will appear.

Option 2: ebtEDGE mobile app (available on iPhone and Android)

1. Download the ebtEDGE mobile app from the App Store or Google Play Store.



2. Log into your account. If it is your first time, you will be prompted to register (see “[How do I use ebtEDGE \(EBT Cardholder Portal\) for my EBT account?](#)”).
3. Select a card from the Welcome page.
4. Click on “Pin Select” and enter the requested information to confirm your identity.
5. Confirm your PIN.
6. Click on the “Save” button, and a confirmation message will appear.

Option 3: EBT Call Center IVR

1. Make sure you have your 16-digit card number readily available.
2. Call 1-888-622-7328 and follow the prompts to activate your card.

More Information

28. What if I do not want P-EBT benefits?

If you do not wish to receive P-EBT benefits for your eligible children, you should destroy the P-EBT card. If you change your mind, please call the EBT Call Center at 1-866-719-0141 to request a replacement card before your benefits expire (365 days after the benefits are issued).

29. Does the legal and/or immigration status of the child affect eligibility for P-EBT?

Any child that meets all eligibility requirements will be eligible for P-EBT, regardless of their legal or immigration status. Receiving P-EBT food assistance does not impact your immigration status and will not impact a future immigration application you may file.

30. Does P-EBT replace other COVID-19 supplements, Food and Nutrition Service benefits, or other COVID-19 related meals for children?

No. Receiving P-EBT will not disqualify you or your child from accessing other food programs.

31. If my child does not qualify to receive P-EBT benefits, what other food assistance resources are available to me?

If you would like information on other food resources, visit www.nc211.org or dial 2-1-1 or 1-888-892-

1162 to speak with someone who can tell you about resources in your area. Please note that NC 211 cannot assist with P-EBT eligibility or benefit amount.

Information on additional food resources can be found at the [No Kid Hungry website](#) and through NC [SNAC resources](#) (NC State Nutrition Action Coalition).

To find free, healthy meals near you for children who are ages 18 and younger:

- Text FOOD or COMIDA to 304-304 for information in English or in Spanish,
- Call toll-free 1.866.3Hungry (1-866-348-6479) or 1.877.8Hambre (1-877-842-6273),
- [Utilize the N.C. Site Finder mapping tool](#) or [Utilize the N.C. Site Finder mapping tool](#), **or**
- [Visit the USDA's Summer Meal Site Finder](#)

To see if you may be eligible for FNS food assistance benefits, visit [NCDHHS' FNS webpage](#).

32. Will P-EBT be available for the 2022-23 school year?

North Carolina is awaiting guidance from United States Department of Agriculture (USDA) on whether P-EBT will be extended for the 2022-23 school year to students and young children. [The P-EBT website](#) will continue to be updated with additional information as it becomes available.