



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 26, 2021

Dear County Directors of Social Services

Attention: Food and Nutrition Services Managers and Supervisors

Subject: September 2021 Automated Supplements for active FNS households

Priority: Information Only

I. GENERAL INFORMATION

On March 18, 2020 the Families First Coronavirus Response Act of 2020 was signed to provide for the issuance of emergency allotment supplements based on a public health emergency declaration by the Secretary of Health and Human Services under section 319 of the Public Health Service Act related to an outbreak of COVID-19, and when a State has also issued an emergency or disaster declaration. NC DHHS elected to take this option and previously issued FNS supplements up to the maximum of the household's monthly benefit amount for March 2020 through September 2021. NC DHHS has accepted the opportunity provided by the United States Department of Agriculture to supplement September 2021 benefits up to the maximum of the household's monthly benefit amount.

II. IMPLEMENTATION INSTRUCTIONS

A. AUTOMATED SUPPLEMENTAL BENEFITS:

Automated supplements will be issued for September 2021 to all FNS recipients in North Carolina up to the maximum allotment for their household size using the following guidelines:

1. The supplement is the difference between the household's actual September 2021 benefits and the maximum allotment for their household size.

Example: A household of 3 received an allotment of \$200 for September 2021. The maximum allotment for a household of 3 is \$509. The household will be issued a supplement of \$309 ($\$509 - \$200 = \309) for the month of September 2021.

2. Households who already receive the maximum allotment and did not get a supplement, will receive \$95 in emergency allotment.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Example: Household's regular allotment amount is \$234. The household has received the maximum allotment. Because the difference is \$0. Since the difference is less than \$95, the household will receive an emergency allotment of \$95.

Maximum allotment	\$234
Minus Regular allotment	\$234
Difference	<u>\$ 0</u>

The household will receive supplement(s) totaling \$95

3. The household size will not include ineligible and disqualified members.

Example: A household of 3, including one ineligible member, received an allotment of \$100 for the month of September 2021. The maximum allotment for a household size of 2 is \$355. The household would be issued a supplement of \$255 ($\$355 - \$100 = \255) for the month of September 2021.

4. Households that were ineligible in September 2021 will not receive a supplement for the month as they were ineligible.
5. Households that were eligible for a prorated allotment of \$0 in September 2021 will receive a supplement for the prorated month.

Example: A household of 3 received a prorated allotment of \$0 for September 2021. The maximum allotment for a household of 3 is \$509. The household will be issued a supplement of \$509 ($\$509 - \$0 = \509) for the month of September 2021.

B. NC FAST SUPPLEMENT SCHEDULE:

NC FAST will automatically issue the September supplements to active FNS households beginning September 22, 2021. The supplements will be randomly generated and staggered every workday until all households have been supplemented. For all applications and recertifications approved subsequent to the September supplement dates, NC FAST will continue to run weekly batches to ensure they are supplemented to the max allotment for September 2021.

As a reminder, some cases are not automatically issued supplemental payments to the max allotment. For all cases that are not issued a payment, tasks are generated for the payments that are in "Cancelled" or not "fully processed" status. A list of the cases is also provided to the counties by OST. Review tasks and the list of cases OST provides in a timely manner. Make the necessary changes to ensure all active FNS households are automatically reissued payments if the case is eligible for the reissuance.

Counties should also ensure that there is an EBT Card associated with the FNS case. If there is NOT an EBT Card associated with the FNS case, reissue the EBT card to the correct address. Go to the Product Delivery Case under the financials tab and reissue the benefits that are in cancelled status.

III. EFFECTIVE DATE

This policy is effective September 22, 2021 for all FNS households that are active in September 2021. If you have any questions, please submit them to Operational Support Team (OST) at dss.policy.questions@dhhs.nc.gov

Sincerely,



Carla West, Senior Director for Economic Security
Division of Social Services, Economic and Family Services Section

CLW/vd

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