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|  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_County Department of Social Services received your application for Disaster Food and Nutrition Services on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Your application will be processed as soon as possible but no later than three (3) business days.In the event, benefits have not been added to the Electronic Benefit Card (EBT) you received, within 5 to 7 days, you may call the Department of Social Services at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.The EBT card does not have any benefits on it at this time. Once the application is processed, benefits will be made available on the card.* The PIN number for disaster food assistance is the last four numbers of your EBT card.
* We recommend changing your PIN once benefits become available.
* To change your PIN, call customer service at 1-888-622-7328.
* Select option three for PIN change, then follow the directions provided by the automated system.
* Select a PIN that’s easy to remember.
* Do not select simple PINs, such as 1234 or PINs with the same number, like 1111, 2222, etc.
* Do not write the PIN on your EBT card.
* Do not give your PIN number to people outside of your household.
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