



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

Date: October 18, 2021

Dear County Directors of Social Services

Attention: Energy Programs Managers and Supervisors

Subject: Low Income Home Water Assistance Program (LIHWAP) Data Share and Vendor Agreements for Aqua North Carolina

Priority: Information and Action Required

The purpose of this letter is to provide updated data sharing and vendor agreement information regarding households who receive water/wastewater services from Aqua North Carolina. Aqua has reached out to the Division regarding LIHWAP data share and vendor agreements. Aqua currently serves 51 counties and has proposed to send out one data share and vendor agreement to the counties they serve to avoid a delay in executing these agreements. The Division has agreed to this process and Aqua will be sending out agreements via DocuSign directly to the counties listed below:

Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Burke, Cabarrus, Carteret, Caswell, Catawba, Chatham, Cumberland, Davidson, Davie, Durham, Forsyth, Franklin, Gaston, Granville, Guilford, Henderson, Hoke, Iredell, Johnston, Lincoln, McDowell, Mecklenburg, Mitchell, Moore, Nash, New Hanover, Northampton, Onslow, Orange, Pender, Person, Polk, Randolph, Rockingham, Rowan, Rutherford, Stokes, Surry, Transylvania, Union, Vance, Wake, Warren, Watauga, and Yadkin

Once these agreements are received, please sign and return to Aqua. If you have already entered into a data share or vendor agreement with Aqua, updated agreements are not needed.

If there are any questions, please contact Energy Program Consultant, Jasmyne Simmons at Jasmyne.Simmons@dhhs.nc.gov.

Sincerely,

Carla West, Senior Director for Economic Security
Division of Social Services, Economic and Family Services

CLW/jhs

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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