



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

November 15, 2021

Dear County Director of Social Services

Attention: County Directors
Economic and Family Services Administrators, Managers, and Supervisors

Subject: Operational Support Team County Assignments

Priority: Informational

As a result of staffing changes, effective immediately, the Operational Support Team Representative county assignments will be made for staff who provide technical assistance and support for the Food and Nutrition Services (FNS), Work First (WF), and Energy programs. Our goal is to ensure we provide the needed support in the most effective means possible.

Shewanda Edwards, Assistant Section Chief for Economic and Family Services, continues to supervise the Operational Support Team. If you have any concerns regarding the Operational Support Team, please contact Ms. Edwards at (919) 527-6311 or Shewanda.Edwards@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "Carla West".

Carla West,
Senior Director for Economic Security Division of Social Services
Economic and Family Services

CW/se

EFS-OST-01-2021

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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