



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor  
KODY H. KINSLEY • Secretary  
CARLA WEST • Division Director, Human Services

May 10, 2024

**Dear County Directors of Social Services**

**Attention:** Work First (WF) Cash Assistance Administrators, Managers and Supervisors, Medicaid Managers and Supervisors, Food and Nutrition Services (FNS) Administrators, Managers and Supervisors

**Subject:** **Ukrainian populations and other non-Ukrainian individuals displaced from Ukraine for Office of Refugee Resettlement (ORR) Benefits and Services and Continued Services for Humanitarian Parolees from Ukraine with Pending Re-Parole Application**

**Priority:** Information Only

**I. GENERAL INFORMATION**

The purpose of this letter is to inform counties that as of May 21, 2022, the Additional Ukraine Supplemental Appropriations Act, 2022 (AUSAA) has been extended by the Ukraine Security Supplemental Appropriations Act, 2024 (USSAA), and authorizes the Office of Refugee Resettlement (ORR) to continue to provide resettlement assistance and other benefits available for refugees to specific Ukrainian populations and other non-Ukrainian individuals in response to their displacement from Ukraine and entry into the United States. Furthermore, UHPs who have filed a re-parole application with USCIS are eligible for services and benefits. This applies even if the individual's initial period of parole expires while their application for re-parole is pending with USCIS.

**II. POLICY PROCEDURES**

**New categories of ORR-eligible Ukrainian populations and other non-Ukrainian individuals displaced from Ukraine.**

- A.** Citizens or nationals of Ukraine who the Department of Homeland Security (DHS) has paroled into the United States between February 24, 2022, and September 30, 2024, due to urgent humanitarian reasons or for significant public benefit, known as Ukrainian Humanitarian Parolees (UHPs).
- B.** Non-Ukrainian individuals who last habitually resided in Ukraine and who DHS has paroled into the United States between February 24, 2022, and September 30, 2024, due to urgent humanitarian reasons or for significant public benefit.

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603  
MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401  
www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

- C. A spouse or child of an individual described in section I.A. or I.B. who is paroled into the United States after September 30, 2023.
- D. A parent, legal guardian, or primary caregiver of an unaccompanied refugee minor or an unaccompanied child<sup>8</sup> described in section I.A. or I.B. who is paroled into the United States after September 30, 2023.

**III. IMPLEMENTATION INSTRUCTIONS**

**A. Acceptable documents for new categories of ORR-eligible Ukrainian populations and other non-Ukrainian individuals displaced from Ukraine.**

[ORR Policy Letter 16-01](#), *Documentation Requirements for the Refugee Resettlement Program*, announced a documentation guide, *Status and Documentation Requirements for the ORR Refugee Resettlement Program* (“Documentation Guide”), that outlines the statuses and categories that confer eligibility for ORR’s Refugee Resettlement Program benefits and the documentation that is needed to show an individual is eligible.

In addition to the acceptable documents listed for Ukrainian refugees and asylees within ORR PL 16-01’s Documentation Guide, the following chart lists the newly eligible applicants and corresponding acceptable documents. All other elements of ORR PL 16-01, including its attached Documentation Guide, as amended by the Frequently Asked Questions document, remain unchanged and in effect.

<b>Immigration Status or Category of Applicant</b>	<b>Acceptable Documentation</b>
Ukrainian citizen or national who received humanitarian parole (known as a Ukrainian Humanitarian Parolee, or UHP)	Form I-94 noting humanitarian parole (per INA section 212(d)(5) or 8 U.S.C. § 1182(d)(5)) <b>Or</b> Foreign passport with DHS/CBP admission stamp noting “DT” <b>Or</b> Foreign passport with DHS/CBP admission stamp noting Uniting for Ukraine or “U4U” <b>Or</b> Foreign passport with DHS/CBP admission stamp noting Ukrainian Humanitarian Parolee or “UHP” <b>Or</b> Form I-765 Employment Authorization Document (EAD) receipt notice with code C11 <b>Or</b> Form I-766 Employment Authorization Document (EAD) with the code C11 <b>Or</b> Any other notation of parole under INA § 212(d)(5)
A non-Ukrainian individual who received humanitarian parole and the U4U or UHP class of admission in response to their	Foreign passport with DHS/CBP admission stamp noting Uniting for Ukraine or “U4U” <b>Or</b> Foreign passport with DHS/CBP admission

displacement from Ukraine.	stamp noting Ukrainian Humanitarian Parolee or "UHP"
A non-Ukrainian individual who last habitually resided in Ukraine and received humanitarian parole, but without the U4U or UHP class of admission.	Any one of the forms or stamps listed above. And Documentation of last habitual residence in Ukraine, including Crimea

**IV. Date of eligibility for eligible Ukrainian parolees**

For eligible Ukrainian parolees who entered the United States with parole between February 24, 2022 – Sept 30, 2023, their date of eligibility is May 21, 2022, or their date of parole, whichever is later.

For eligible Ukrainian parolees who enter the United States with parole between October 1, 2023 – Sept 30, 2024, their date of eligibility is April 24, 2024, or their date of parole, whichever is later.

**V. Period of eligibility for eligible Ukrainian parolees**

UHPs and other non-Ukrainian individuals displaced from Ukraine are eligible for ORR benefits and services until the end of the individual’s parole term, unless otherwise amended by law or the individual gains another ORR-eligible category or status.

For example, an eligible Ukrainian parolee who entered the United States on Sept 30, 2023, has a date of eligibility of Sept 30, 2023. This eligible Ukrainian parolee remains eligible for the duration of their parole, including any additional period of re-parole.

Please note that ORR Policy Letter 24-01 further clarifies that UHPs who have filed a re-parole application with USCIS are eligible for services and benefits. This applies even if the individual’s initial period of parole expires while their application for re-parole is pending with USCIS. The new period of parole does not qualify an individual for additional time-limited services, such as Refugee Cash Assistance (RCA) and Refugee Medical Assistance (RMA), beyond the customary eligibility period as defined in 45 CFR part 400.

If a UHP or other non-Ukrainian individual displaced from Ukraine applies for and obtains Temporary Protected Status (TPS), the individual will remain eligible for ORR benefits and services until the end of the individual’s parole term, due to their underlying receipt of humanitarian parole per INA section 212(d)(5). Note, however, that an individual with only TPS and no underlying humanitarian parole is not eligible for ORR benefits and services.

If you have programmatic questions, contact your specific program Operational Support Specialist (OSS) and/or Continuous Quality Improvement Specialist (CQIS). For specific Refugee Cash and Refugee Medical Assistance questions please email the Refugee Assistance policy box at [RefugeeAssistance.Policy.Questions@dhhs.nc.gov](mailto:RefugeeAssistance.Policy.Questions@dhhs.nc.gov)

Sincerely,



Allison W. Smith, Deputy Director  
Division of Social Services, Economic and Family Services

AWS/smj  
EFS-RA-03-2024