



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

October 5, 2021

Dear County Director of Social Services

Attention: County Directors
Work First Administrators, Managers and Supervisors
Program Integrity Supervisors and Investigators

Subject: Update for Program Integrity Regarding One-Time Benefit Payment for Active Work
First Cash Assistance Recipients

Priority: Information

The purpose of this letter is to advise counties that One-Time Cash Assistance payments should be included in overpayments for Cash Assistance if the household was ineligible for the regular Cash Assistance payment for April 2020 or April 2021. These one-time benefit payments display in Cash Assistance PDC>Financials>Transactions as follows:

- Authorization Date 4/1/2020>Benefit Issued Date 5/22/2020
- Authorization Date 4/1/2020>Benefit Issued Date 7/28/2020
- Authorization Date 4/1/2021>Benefit Issued Date 6/26/2021

Refer to the DCDL's [One Time Payment WF-10-2020](#) and [One-Time Benefit Payment for Active Work First Cash Assistance Recipients](#) as resources.

Please email any questions regarding this information to PI Policy, dss.pi.questions@dhhs.nc.gov.

Sincerely,

Carla West,
Senior Director for Economic Security, Division of Social Services,
Economic and Family Services

CW/gbw

EFS-WF-09-2021

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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