

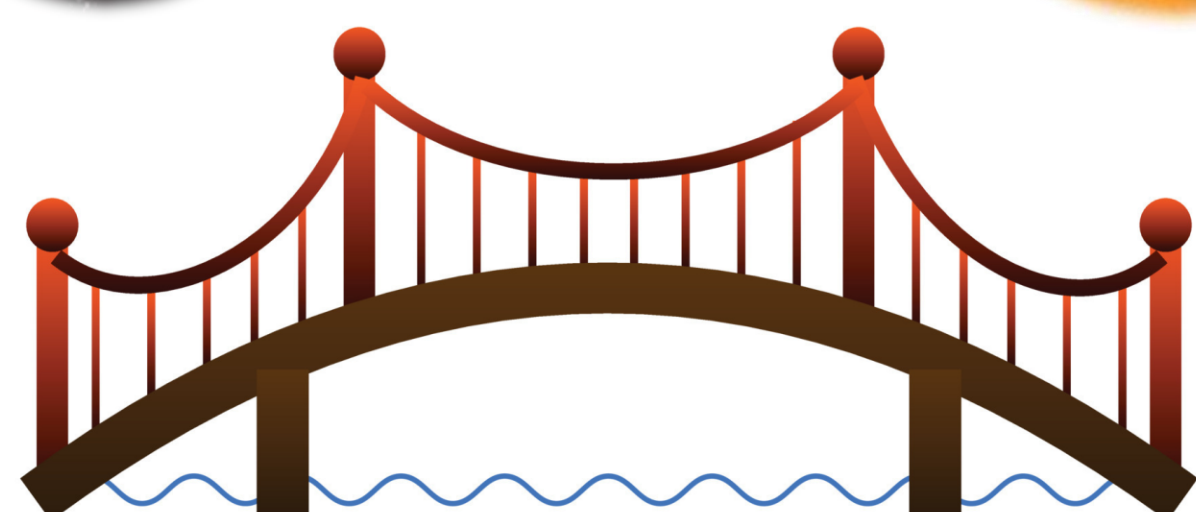
North Carolina Community Health Worker Initiative

The Office of Rural Health (ORH), North Carolina Department of Health and Human Services (NCDHHS)

Keshawn Carter, Alma Davis, Ana De la Garza, Moneka Midgette, and Losika Molyneaux

Community:

The North Carolina Office of Rural Health (ORH) supports equitable access to health in rural and underserved communities. [1]



ORH Regional Coordinators act as the bridge between community and the State



ORH CHW Statewide Coordinator acts as the connector of information and partners



ORH Budget and Contract Specialist acts as the eye on the project

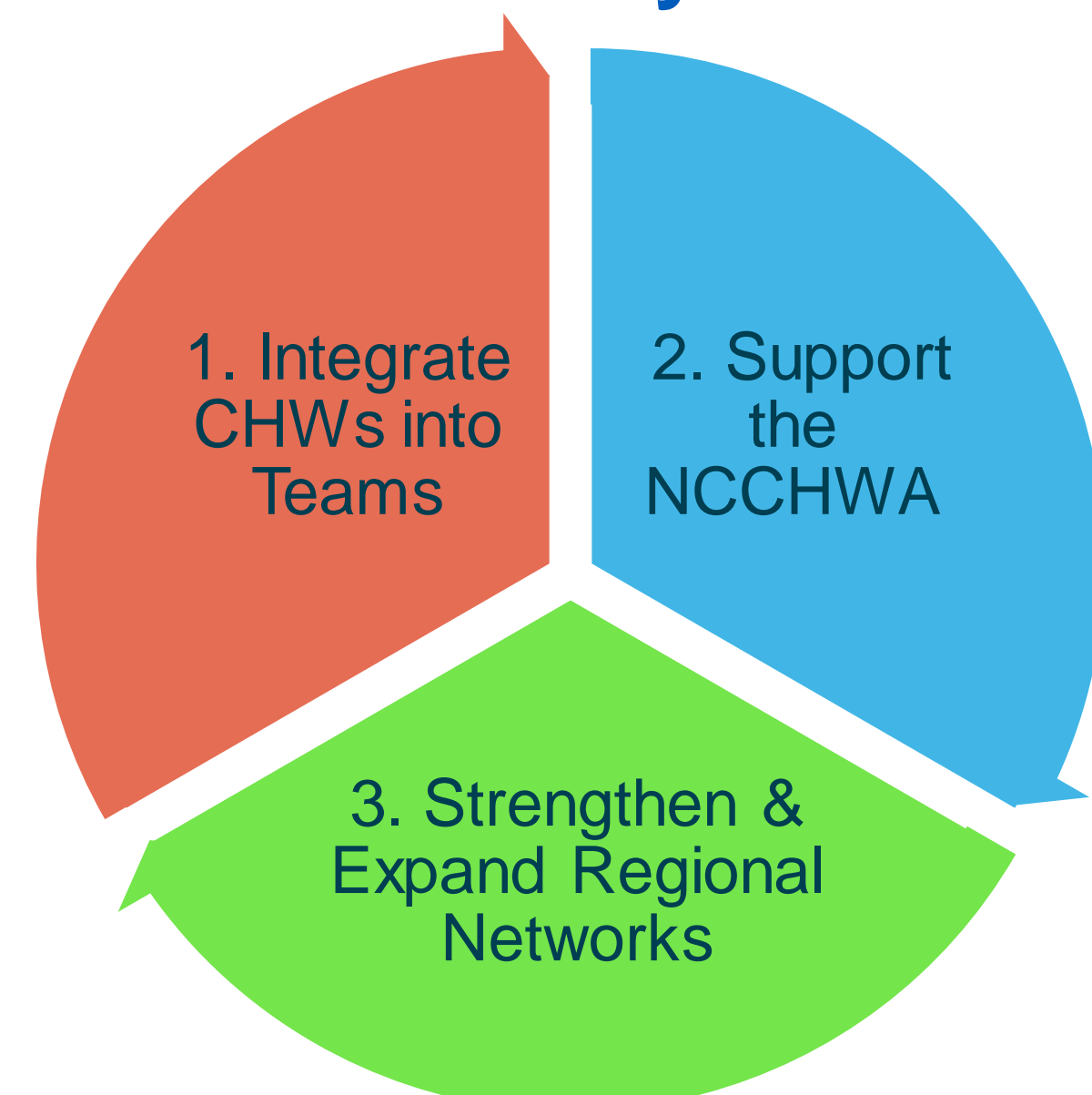


ORH Medicaid and Evaluation specialist acts as the ears to data and information

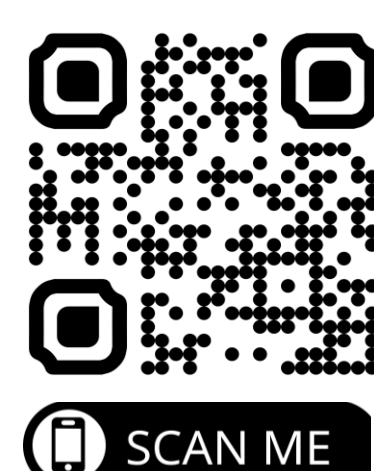


ORH Project Manager acts as the pulse on the progress of the project

Sustainability Goals:



NCCHWA



CHWI Dashboard



CHW Training Information



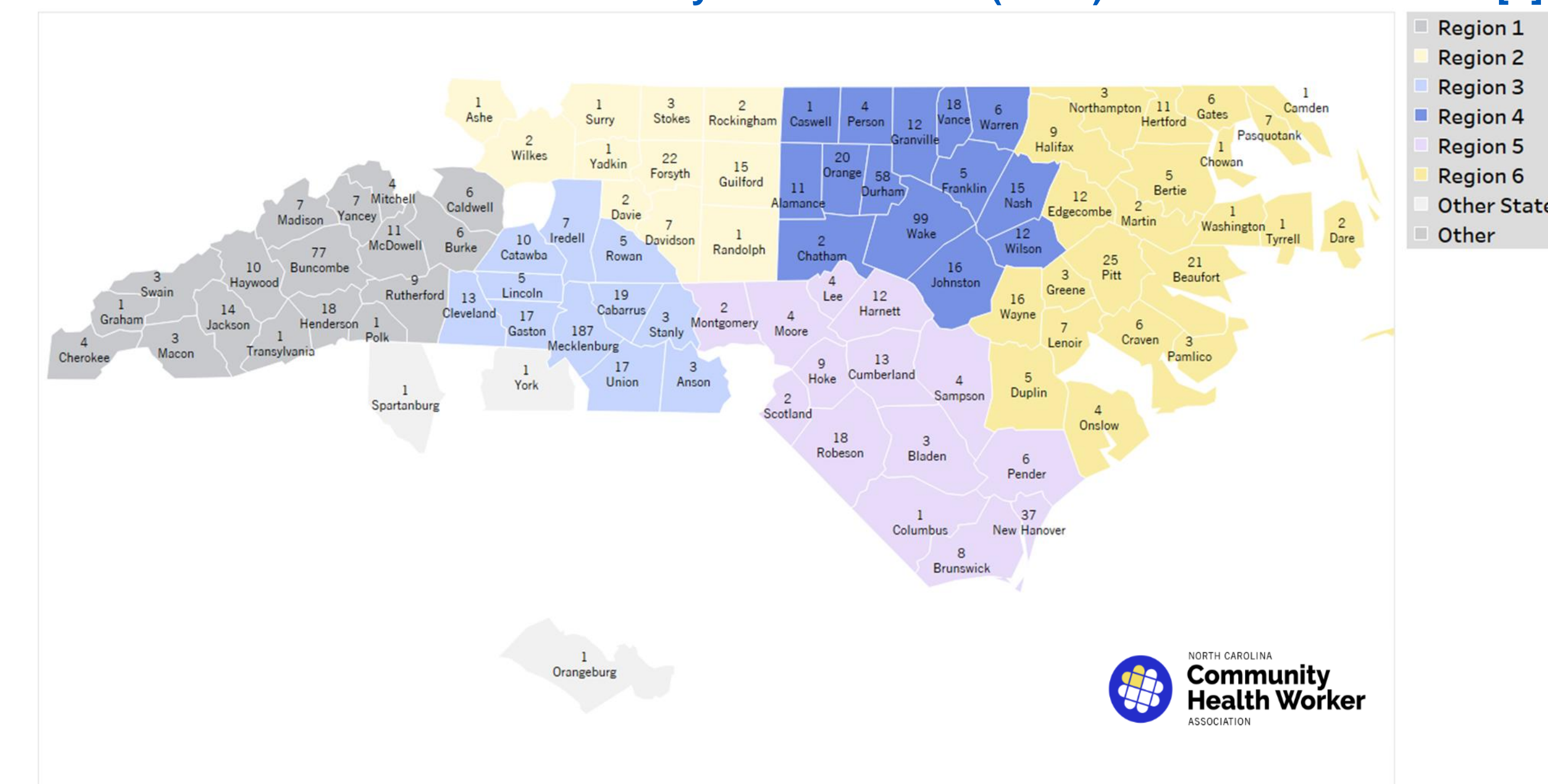
Anchor Partners

ORH, the North Carolina Community Health Worker Association (NCCHWA), North Carolina Area Health Education Centers (NC AHEC), Partners In Health (PIH), Community Healing through Activism and Strategic Mobilization (CHASM), the University of North Carolina-Pembroke (UNC-P), and the North Carolina Community College System (NCCCS), using developed CHWI principles and values, established a state-wide CHW Association, expanding and standardizing CHW training. CHWs were integrated into teams to support a wide range of health related and social services in communities across NC. ORH and partners continue to take a regional approach to ensure communities across the state are represented. Countless partner hours have been spent problem-solving, building relationships, and addressing power dynamics to train, integrate and deploy a highly competent workforce that can reach the most vulnerable and highest risk populations in the state. PIH was instrumental in acquiring the grant for ORH and has been a high-level accompaniment partner.



Accomplishments (Sept. 2021-March 2024):

Number of North Carolina Community Health Worker (CHW) Certifications Issued [2]



Thank you to Community Health Workers who became certified with the North Carolina Community Health Worker Association April 1, 2022 - April 1, 2024 for this data.

1089 CHWs certified through NCCHWA: 999 via Standard Core Competency Training (SCCT), 68 via Legacy Track, 22 via Advanced Levels (NCCHWA/UNC-P).

Engage and Mobilize Community:

1,975 students enrolled in SCCT across 14 Community Colleges (NCCCS).

Almost 1.5 million people reached by CHWs in North Carolina across the 6 Medicaid Regions (CHW Employers).

Centered and Advanced CHW Leadership:



Crystal Garcia
Piedmont Health



Brittany Morales
Charlotte Community Health Center



Monique Harvey
Rural Health Group



Amanda Patrick
MedNorth Health Center

4 CHWs have been integrated into 4 FQHCs, reached almost 5,000 individuals, and closed the loop on 571 referrals (NCCHCA).

29 CHW Roundtables have been held. A safe space for CHWs to share experiences and discuss successes and challenges (PIH/NCCHWA).

17 CHWs/ CHW Supervisors completed supervisor training and 12 CHWs completed the supervisor train-the-trainer training (NC AHEC/CHASM).

Challenges (Sept. 2021-March 2024):



Lack of accessible bilingual resources



Sustainable funding resources and reimbursement models



Unequal distribution of CHW leadership across geographic and cultural communities

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References

- ORH Website, <https://www.ncdhhs.gov/divisions/orh>
- NCCHWA Certification Dashboard

