



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
MARK T. BENTON • Assistant Secretary for Public Health
Division of Public Health

Dear CDSA Families,

We hope that you and your family are continuing to stay safe and well.

We wanted to provide you with information about temporary changes you may see with receiving statements about your cost portion of North Carolina Infant-Toddler Program (ITP) services. The ITP billing system requires updates due to billing and rate changes related to the coronavirus (COVID-19) pandemic. As a result, you may experience delays in monthly statements for some of your ITP services. We apologize for the delays and are working to complete these updates as quickly as possible.

If you have any questions or concerns about costs for ITP services, please reach out to your Early Intervention Service Coordinator (EISC). Also, if these or other changes are creating a burden for your family, your EISC can provide information about a hardship process, including payment plans, available to assist you during this time.

We are dedicated to working together with you to provide the supports and services needed for your child to develop and learn through this challenging time.

Sincerely,

A handwritten signature in cursive script that reads "Sharon E. Loza".

Sharon E. Loza, MEd, MA
Early Intervention Branch Head/Part C Coordinator
Division of Public Health, Women's and Children's Health Section
N.C. Department of Health and Human Services



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH

Early Intervention Branch

LOCATION: 5605 Six Forks Road, Building 3, Raleigh, NC 27609
MAILING ADDRESS: 1916 Mail Service Center, Raleigh, NC 27699-1916
<https://beearly.nc.gov/> • TEL: 919-707-5520 • FAX: 919- 870-4834

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER