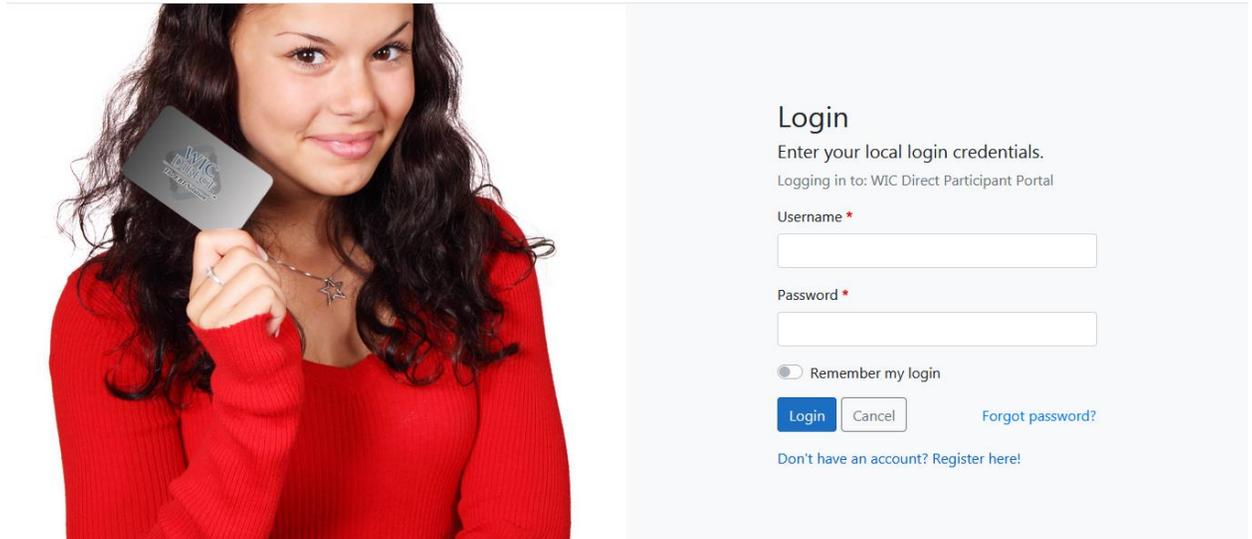


Participant Portal Login

Click here: <https://participants.cdpehs.com>

The Participant Portal Login page allows users to access Participant Portal or register a new account.

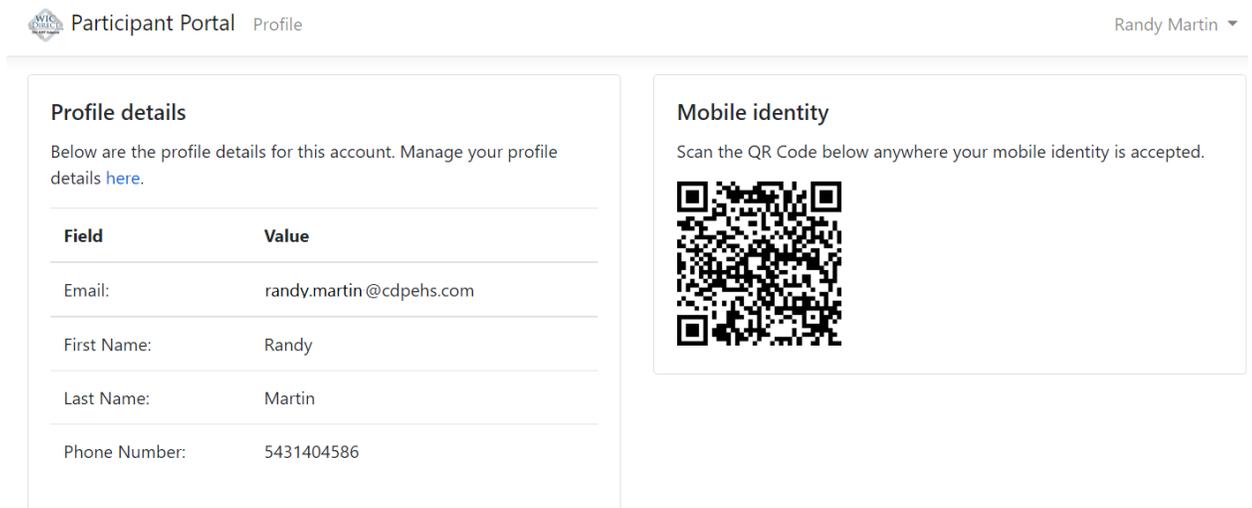


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Login Using Local Credentials

1. Enter your local **Username** and **Password**.
2. Select “**Remember my login**” to store login credentials.
3. Click **Login**.

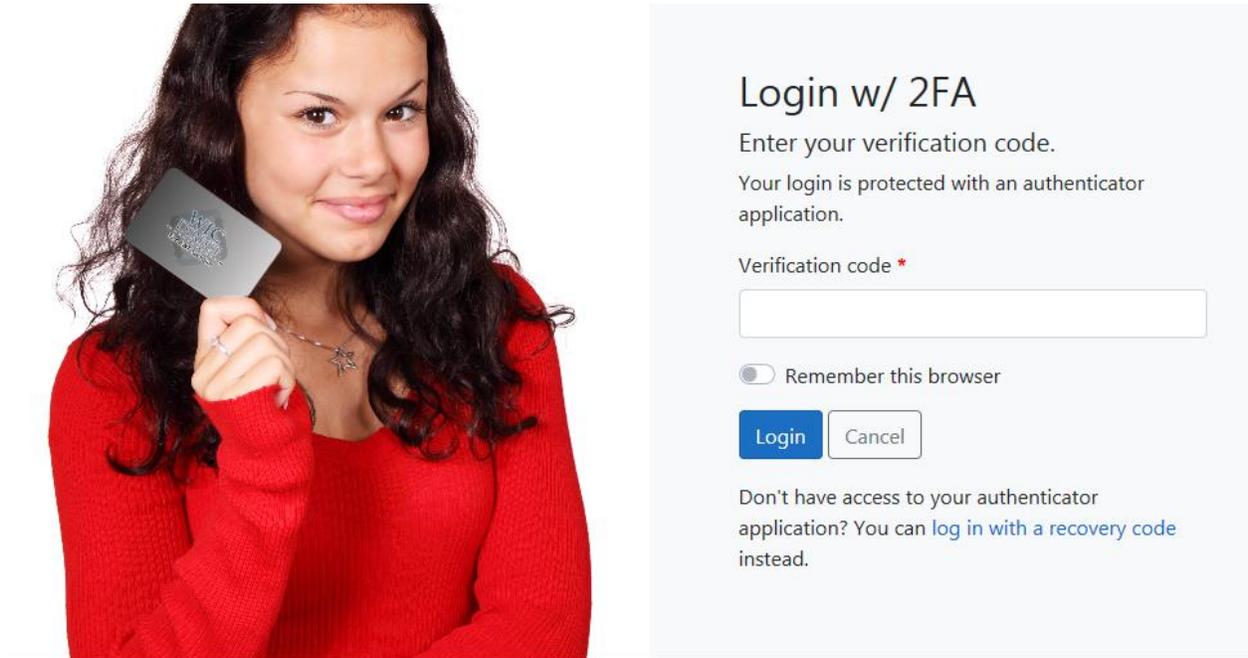
When successfully logged in the following page displays.



Login Using Two-Factor Authentication

For users with the two-factor authentication setting enabled, the login process includes additional steps.

1. Enter your local **Username** and **Password**.
2. Click **Login**.
3. When the page refreshes for login with 2FA, open your authenticator application to get your verification code.



4. Enter your **Verification code**.
5. Optionally, to remember the browser and bypass 2FA on the current device in the future, click the **Remember this browser** toggle.

Forgot Password

Users can reset their password if forgotten.

A screenshot of a 'Login' form. The title is 'Login'. Below it, it says 'Enter your local login credentials.' and 'Logging in to: WIC Direct Participant Portal'. There are two text input fields: 'Username *' and 'Password *'. Below the password field is a 'Remember my login' toggle switch. At the bottom, there are 'Login' and 'Cancel' buttons, and a link for 'Forgot password?'. At the very bottom, it says 'Don't have an account? Register here!'.

1. Click **Forgot password?** on the Login page.
-

2. On the Forgot Password page, enter your **Username**.
3. Click **Reset**.

A screenshot of a web page titled "Forgot Password". Below the title, it says "Enter your username." and "Username *". There is a text input field. Below the field, there is a blue button labeled "Reset" and a blue link labeled "Return to login".

If the user exists and the email address has been confirmed, a password reset link is sent to that address.

4. Click the password reset link in the email. You will be redirected to the Participant Portal login page.

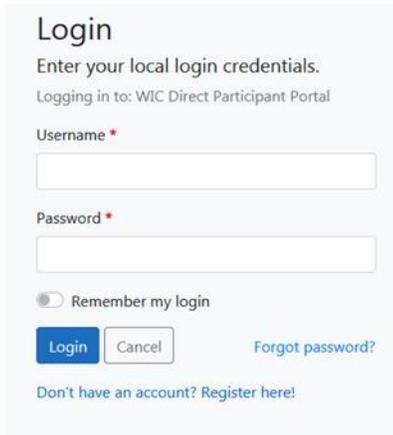
A screenshot of a web page titled "Reset Password". Below the title, it says "Reset your password." and "Username *". There is a text input field. Below that, it says "New password *" and "Confirm new password *". There are two more text input fields. At the bottom, there is a blue button labeled "Reset" and a blue link labeled "Return to login".

5. Enter your **Username**.
 6. Enter a **New password**.
 7. **Confirm new password** by entering the password again.
 8. Click **Reset**.
-

User Account

Register an Account

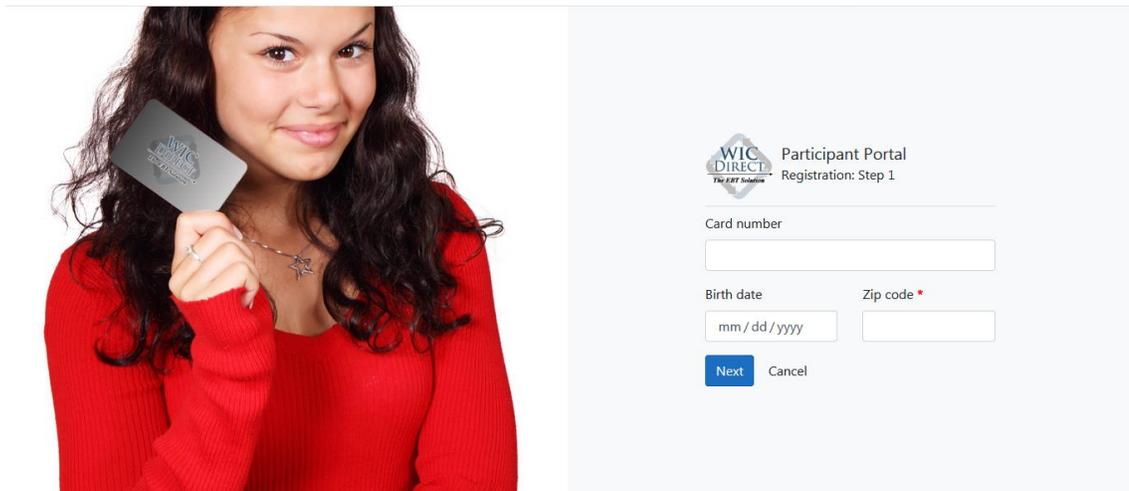
Users can register for a new account from the Login page.



The screenshot shows a 'Login' form with the following elements: a title 'Login', a subtitle 'Enter your local login credentials.', and a note 'Logging in to: WIC Direct Participant Portal'. There are two input fields: 'Username *' and 'Password *'. Below the password field is a 'Remember my login' checkbox. At the bottom, there are three buttons: 'Login' (blue), 'Cancel' (white), and 'Forgot password?' (blue). A link 'Don't have an account? Register here!' is located at the very bottom.

1. Click **Don't have an account? Register here!**

The Participant Portal Registration: Step 1 page displays.



The screenshot shows a woman in a red sweater holding a WIC Direct EBT card. To her right is the registration form for 'Participant Portal Registration: Step 1'. The form includes the WIC Direct logo, a 'Card number' input field, a 'Birth date' input field with a placeholder 'mm / dd / yyyy', and a 'Zip code *' input field. At the bottom of the form are 'Next' (blue) and 'Cancel' (white) buttons.

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2. Enter your EBT **Card number**.
3. Enter your **Birth date**.
4. Enter your **Zip Code**.

WIC DIRECT
The EBT Solution

Participant Portal
Registration: Step 1

Card number
6104089300101172

Birth date 08 / 30 / 1990 × Zip code * 99518

Next Cancel

5. Click **Next**.

- **NOTE:** The information entered for Participant Portal registration must match the user's EBT cardholder information. If the Card number, Birth date, or Zip code do not match during the validation process, an error message will return.

The Participant Portal Registration: Step 2 page displays.

WIC DIRECT
The EBT Solution

Participant Portal
Registration: Step 2

Username *
[Empty field]

Email *
[Empty field]

Password * Confirm password *
[Empty field] [Empty field]

First name Last name
LAUREN SPARROW

Phone number
4060007966

Register Cancel

6. Enter a **Username**.

7. Enter your **Email**.
8. Select a **Password**.
9. **Confirm password** by entering the password again.
10. Click **Register**.

When you have successfully completed registration, the following message will display:



11. Click **Click here to continue!** to return to the Login page.