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| **Question** | **Programs That Can Support:** |
| “I want to get paid to care for my loved one!”  “How can I get paid to take care of my grandma?”  “I quit my job. Can I get paid for caregiving?” | * [Home Care Independence](https://www.ncdhhs.gov/divisions/aging/home-care-independence) * See website for Provider Directory * CAP/DA Consumer direction is a service option available to individuals receiving [CAP](https://medicaid.ncdhhs.gov/providers/programs-and-services/long-term-care/community-alternatives-program-disabled-adults-capda). ([County DSS](https://www.ncdhhs.gov/localDSS)) * [County Lead Agency List](https://medicaid.ncdhhs.gov/capda-case-management-agencies-county/download?attachment) * To be eligible for CAP/DA an individual must meet Medicaid eligibility criteria **and** require a skilled nursing level of care. * [Program of Comprehensive Assistance for Family Caregivers](https://www.caregiver.va.gov/support/support_benefits.asp) * This is a program that can support caregivers of veterans and is administered through the Veterans Administration. |
| “My mom has dementia, what do I do now?”  “I was just diagnosed with dementia…”  “I have questions about dementia” | * [Dementia Capable NC](https://www.ncdhhs.gov/dementiacapablenc) |
| “I need to find a facility for my loved one to live in”  “Can you help me with long term care placement?” | * [NC Long-term Care Ombudsman Program](https://www.ncdhhs.gov/providers/provider-info/health-care/long-term-care-ombudsman-program) * [Adult Placement Services](https://www.ncdhhs.gov/divisions/social-services/adult-services/adult-placement-services) * [Area Agencies on Aging](https://www.ncdhhs.gov/divisions/aging/adult-day-services/daas-area-agencies-aging) |
| “My mom needs to go to a nursing home, but she can’t afford it. What do I do?”  “How do I apply for Medicaid?” | * [How to Apply for Medicaid](https://medicaid.ncdhhs.gov/apply) * [County DSS](https://www.ncdhhs.gov/localDSS) |
| “My family member was denied Medicaid for long-term care, what can I do?” | * [Medicaid Appeals and Grievances](https://medicaid.ncdhhs.gov/beneficiaries/appeals-and-grievances) * Contact the local DSS case worker who sent denial notice |
| “My Dad lives with us and he has dementia. He has gotten aggressive. What do I do?” | * [Dementia Capable NC](https://www.ncdhhs.gov/dementiacapablenc) * [Alzheimer's Association](https://www.alz.org/nc) * [Dementia Alliance of North Carolina](https://dementianc.org/) |
| “How do I start a home care agency?”  “I want to have an adult day care in my home, what do I do?”  “How can I become a nurse aid?” | * [NC Acute and Home Care Licensure and Certification](https://info.ncdhhs.gov/dhsr/ahc/homecare.html) * [Adult Day Services](https://www.ncdhhs.gov/divisions/aging/adult-day-services) * [NC Department of Health Service Regulation](https://info.ncdhhs.gov/dhsr/) |