

Child Support Program Annual Performance Report

General Statute 110-129.1



North Carolina Department of Health and Human Services

January 22, 2020

TABLE OF CONTENTS

Purpose of Report	3
Child Support Program and Services Overview	3
Program Mission and Values	5
Program Service Enhancements	5
<i>Technology Modernization</i>	5
<i>Improved Communication and Efficiency</i>	6
<i>Administrative Offset</i>	7
<i>Collaboration</i>	7
<i>IV-D Attorney Communication</i>	7
<i>Partnership with NC State University School of Social Work / Fatherhood Grant</i>	7
<i>North Carolina Child Support Services Workgroups</i>	7
<i>North Carolina Access & Visitation Program</i>	8
Statewide Program Goals and Performance	8
Results-Oriented – The Reports	8
<i>Incentive Goal Report</i>	8
<i>Agent Statistical Report</i>	9
<i>County Quarterly Report and Narrative</i>	9
Performance Standards	10
<i>Quality Reviews</i>	11
<i>Local Office Continuous Quality Improvement Plans</i>	12
<i>Statewide Dashboard</i>	14
Current Reward Program for Exemplary Performance	15
Conclusion	16
Attachment A: SFY 2018 County Quarterly Report	
Attachment B: SFY 2019 County Quarterly Report	

Purpose of Report

North Carolina General Statute 110-129.1 requires the Department of Health and Human Services (DHHS) to implement and maintain performance standards for all Child Support Services (CSS) offices across the State. The performance standards shall include the following:

- a) Cost per collections
- b) Consumer satisfaction
- c) Paternity establishments
- d) Administrative costs
- e) Orders established
- f) Collections on arrearages
- g) Location of noncustodial parents
- h) Other related performance measures

DHHS shall monitor the performance of each office and implement a system of reporting that allows each county office to review its own performance as well as the performance of other county offices.

The Department is required to publish an annual performance report that includes statewide and individual office performance data. This report is designed to provide insight into the status of the child support program. It does not consider various obstacles that the state or counties may face, such as employee longevity, judicial obstacles, or county budgets. It also does not address cost per collections, consumer satisfaction, and administrative costs as this information is not available at this time. The focus of this report includes:

- Historical data regarding the child support program;
- Program mission, vision, values; and
- Program goals and performance standards.

It is helpful to note that performance metrics required by Session Law 2017-41, Section 3.3 (1) (Rylan's Law) also requires the identification, tracking, and reporting of certain performance metrics for several human services programs, including Child Support. The reporting for those requirements can be found in the *Progress Report of Oversight of the Local Administration of Social Services Programs other than Medical Assistance*.

Child Support Program and Services Overview

Congress established the federal-state Child Support Enforcement (CSE) program in 1975 under Title IV-D of the Social Security Act. The program's goals are to secure financial support for children from their noncustodial parents and to assist families with gaining economic security and self-sufficiency. Under Title IV-D, states must provide certain mandated child support services. Case managers determine which services are needed and how each may be used, depending on the circumstances of a case. The mandated program services are:

- **Noncustodial Parent Location:** identification of residential and business addresses as well as assets of the noncustodial parent (NCP).
- **Establishment of Paternity:** a determination of the legal responsibility of fatherhood of a child.
- **Establishment of a Support Obligation:** a court order requiring the noncustodial parent to provide support for a child, which may include monetary support and health insurance coverage.
- **Collection of Support Payments:** receipt accounting and record keeping of court ordered child support payments to North Carolina Child Support Centralized Collections (NCCSCC).
- **Enforcement of a Support Obligation:** use of as many enforcement remedies as necessary to ensure the noncustodial parent's compliance with court ordered support.
- **Review and Modification to Obligations:** orders must be reviewed every three years or upon a change of circumstances.

Child support uses a variety of methods to provide services including administrative, quasi-judicial, judicial, and any combination thereof. We strive to ensure that noncustodial parents provide financial support for minor children and to do so in a timely manner each month.

The North Carolina Child Support Services Program (NCCSS) is administered by the North Carolina Department of Health and Human Services, Division of Social Services, and is governed by N.C. Gen. Stat. §110, Article 9. State authority and direction is under state statutes at GS 50, 52-C and 110-129 through 110-142.

NCCSS is a state supervised, county administered program. Counties have chosen to operate under three different management models:

- **County department of social services (74 counties).** The Child Support Program is located within the county Department of Social Services (DSS). The department director oversees the program and reports either to the county social services board or the county manager.
- **County manager (8 counties).** The Child Support Program is managed by a county director or program manager(s). The child support office supervisor reports to the county manager.
- **Private vendor (18 counties).** A private vendor contracts with the county to operate the Child Support Program. The vendor's site manager reports to the county contract administrator, who is usually the DSS director or the county manager. Private vendors either have contracts based on a flat fee or performance-based compensation based on a percentage of collections.

Counties may choose to operate the program within county government or through a contract with a private vendor. All local offices are part of the North Carolina program and services are the same in all counties, regardless of where or by whom they are offered. Program policies do not vary, although there is some flexibility in service

delivery due to local program options, court preferences, or other factors. The Child Support Program provides services to approximately 400,000 cases as of SFY 2018-2019. Other options for citizens who need child support services include county Clerks of Superior Court who provide limited enforcement services, and private legal representation.

Regardless of who operates the local CSS program, the same regulations, laws, and state policies apply. NCCSS Regional Program Representatives are responsible for providing consultation, program assistance and monitoring to all local offices.

Program Mission and Values

As an agency of our state's Department of Health and Human Services, Child Support Services shares in the department-wide mission, vision, and value statements. In alignment with the Department, the Child Support Services Program's mission is to provide family-centered child support services through mutual collaboration with families and partners, using innovative strategies to reach a common goal of self-sufficiency. The vision is for children to depend on their parents and/or custodian for the financial, medical, and emotional support they need to be healthy and successful.

The Child Support Services Program values are:

- **People focused** – Focus on the people we serve, deliver value and make a positive impact on their lives and communities.
- **Teamwork** – We are all one department, one team, working toward one goal: to improve the health, safety and well-being of all North Carolinians.
- **Proactive Communication** – Maintain an open and trusting environment for collaboration and continuous improvement with our team, stakeholders and the people we serve.
- **Transparency** – Share expertise, information and honest feedback within the Department and with stakeholders and the community. Ask for help when needed.
- **Stewardship** – Be good stewards of resources and time to create a positive impact for those we serve.
- **Joy** – Have joy and balance at work so we all bring our A-game when serving the people of North Carolina.

To provide the level of service that aligns with the Department's exceptional standards, the Child Support Services Program continues to focus on improved communication, collaboration, customer service, technology modernization, father focused initiatives, and continuous quality improvement.

Program Service Enhancements

NCCSS, along with many child support programs throughout the country, continue to encounter many opportunities to enhance service to program participants using innovative solutions.

Technology Modernization

North Carolina's legislators helped NCCSS by passing Session Law 2015-241, Section 12C.(d), requiring the program to retain up to 15 percent of the annual federal incentive payments it receives from the federal government to enhance centralized child support services. The 15 percent of the federal incentives will be reinvested in the Child Support Program. The child support enhancements will assist local child support agencies in increasing their performance and overall effectiveness. This legislation was renewed, without amendments, in 2017 under North Carolina Session Law 2017-15, Section 11C.6(d).

Since the implementation of SL 2015-241 and its renewal under SL 2017-57, the retained fees have allowed the program to enhance the customer focused e-Child Support system for improved customer service, data reliability, effectiveness, and efficiency, reformat the application for child support services and make it available online for customers use, and obtain services for better location of delinquent non-custodial parents. NCCSS has been working with the Information Technology Division (ITD) to identify technology that will move our program towards improving our statewide child support computer system, known as the Automated Collection and Tracking System (ACTS). For more details about the use of these funds please see the report titled "North Carolina Child Support Incentives – Proposed Plan" that was submitted November 1, 2019 to the Joint Legislative Oversight Committee on Health and Human Services and the Fiscal Research Division.

Improved Communication and Efficiency

NCCSS strives to provide excellent customer service and offers several methods of communicating with program participants while continuing to maintain the focus of local offices to service customers directly.

In 2018, the application for child support services was revamped to allow customers the option to apply electronically through the child support website known as *e-Child Support*. The website is currently being redesigned to enhance the customer experience and engage mobile optimization. During the redesign, the website continues to be accessible to our customers. The scheduled release date of the new mobile-enabled website is January 31, 2020 and will include new features such as the ability to upload documents, send emails directly to assigned caseworkers, retrieve information regarding payments that have been made or received, receive notification about upcoming appointments and court dates, and allow non-custodial parents the ability to make a payment on their case.

In addition to the improvements made for our external customers, improvements have been made to the worker portal side of e-Child Support that allows child support staff the ability to upload the electronic applications directly into the child support system and automatically build a case. With the implementation of federal requirements for multi-factor authentication and background/fingerprinting checks for employees who have access to Federal Tax Information (FTI), the redesigned website will also provide counties a location where they can easily add or change existing information about their

employees. This allows county management to update and track the profiles and status for their team members.

Paternity Scanning

Since SFY 2012, NCCSS has been scanning Affidavits of Parentage that are received from North Carolina Birthing Hospitals into the database used by our Centralized Collections Operations through our partnership with Systems and Methods, Inc. Users with access to the database, Smart Image Viewer, can search for a child using name, date of birth, and social security number. If the affidavit is found, the local office can print the affidavit immediately. This process has significantly increased the efficiency in obtaining an affidavit of parentage for children born in North Carolina. In SFY 2019, the Program neared completion of digitizing all available Affidavits of Parentage to ensure they are easily accessible to counties when attempting to determine paternity for all children in North Carolina, scanning approximately 100,000 of the estimated 162,000 (62%) documents. The project is scheduled to be completed by March 2020.

Administrative Offset

The Debt Collection Improvement Act of 1996 (DCIA) allows certain federal payments to be offset for the collection of past due child support. Payments eligible for offset under the DCIA, other than federal tax refunds, are considered to be an “administrative offset”. Administrative offset has been operated by the US Department of Treasury’s Financial Management Services (FMS) since 1996 and is an option available to states. In October 2018, NCCSS exercised the option and implemented an administrative offset program that allows Child Support Services to intercept payments made to private vendors who perform work for a government agency, federal retirement payments, and relocation and travel reimbursements owed to federal employees who have a past due child support obligation. Since implementation, over \$150,000 has been collected for North Carolina’s children.

Collaboration

NCCSS is continuously striving towards working more efficiently and effectively with others to achieve our goals. The following explains the program’s collaborative efforts.

IV-D Attorney Communication

Several years ago, an e-mail listserv for all IV-D attorneys serving the NCCSS network was created to be used as a primary communication tool and forum for IV-D attorneys. Monitored and maintained by the Child Support Attorney General’s team, the list serve allows attorneys to not only discuss legal questions and issues, legislation, and new child support laws with the Attorney General’s office, but also with each other, providing a valuable resource for peer-to-peer support. As a result of additional collaboration between the Attorney General’s office and the Child Support Services policy unit, classroom training and conference calls are being held for attorneys, as appropriate, to discuss implementation of new or revised policies and any changes in state or federal laws.

Partnership with NC State University School of Social Work / Fatherhood Grant

In 2019, NCCSS worked with the North Carolina State University School of Social Work in applying for and receiving a five-thousand-dollar mini grant from the Fatherhood Research and Practice Network (FRPN). The goal of the project was to develop and strengthen collaborative efforts from state level stakeholders to meet the needs of fathers across our state.

Through this grant, staff from NCCSS took part in meetings that included representatives from numerous agencies, including the North Carolina Fatherhood Development Advisory Council and other fatherhood organizations to discuss and develop a state-wide action plan for formalizing the North Carolina Fatherhood Initiative. As part of this grant, NCCSS teamed up with NC State University to co-sponsor the annual North Carolina Fatherhood Conference where there were more than three hundred fathers and providers in attendance. NCCSS and NC State University coordinated a panel at the Fatherhood Conference that included the Senior Director for Policy and Planning from the NC Department of Health and Human Services, a child support worker who led a fatherhood outreach program in Mecklenburg County, and the director of the Family Law Clinic at North Carolina Central University sharing tangible tools for engaging with and navigating with fatherhood agencies and the child support program.

The mini grant also assisted NC State University with the process of identifying and mapping the fatherhood resources and services that exist across the one hundred counties in our state. In the upcoming year, NCCSS and NC State University will continue to finalize the results of the grant and continue increasing awareness about the importance of fatherhood to all child support agencies across the state.

North Carolina Child Support Services Workgroups

In 2018, NCCSS central office spearheaded an initiative where several workgroups were formed to focus on working together to improve our program. Composed of state and county staff, the workgroups were tasked with identifying improvements on several key areas: enforcement best practices, establishment best practices, and data analytics. A fourth group was convened in early 2019 that is focused on improving our outreach into the community, ensuring that we reach the customers that need our help, build relationships with allied agencies that will enhance the services that we offer, and that we provide the best possible service to all. Planning and development thus far has positioned us well moving into the new year. The groups have begun reviewing existing documents to determine if there are any needed changes, develop marketing materials (including video) to be utilized within our mobile-optimized website, and considered strategies to increase the visibility of our program.

North Carolina Access & Visitation Program

NCCSS administers the federal Access and Visitation Program grant. Through this program, North Carolina Division of Social Services contracts with the North Carolina Administrative Office of the Courts (NCAOC) to operate eight Access and Visitation

programs in six judicial districts servicing twelve counties (Anson, Stanly, Richmond, Halifax, Bertie, Hertford, Northampton, Cumberland, Durham, Buncombe, Wake, and Union) where a unified family court has been established.

Through the North Carolina Access and Visitation Program, NCAOC provides individual counseling for parents, education that is focused on the effects of separation and divorce on children and families, and referrals to services in the community, such as housing, health care, financial assistance, mediation services, and job counseling. As part of the grant, NCAOC created and routinely updates a video that is used in all custody and mediation parent orientations held in family district court, maintains the parent education materials used by the courts, and works with various fatherhood programs across the state to promote the Access and Visitation Program. In federal fiscal year 2017- 2018, the Access and Visitation Coordinators served approximately 2,254 parents/legal guardians and 2,127 children.

The primary established outcome goal for the program is to increase the amount of parenting time between noncustodial parents receiving services through the access and visitation program and their children. The Access and Visitation Program was successful in increasing the parenting time for 36% of the noncustodial parents enrolled in the program. NCCSS is working with NCAOC to increase the outcomes of this program by seeking additional resources and improve tracking.

Statewide Program Goals and Performance

Federal regulations require each state to assess its performance annually. This requirement is part of the Social Security Act added by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). NCCSS utilizes the information obtained from the self-assessment review as one primary tool for program monitoring and program management.

Each year, NCCSS establishes goals for each county child support agency and the state based on standard incentives measurements set forth by the federal Office of Child Support Enforcement (OCSE) in 45 CFR 305. In return, OCSE allocates incentive payments to the 50 states and 4 territories. Goals are shared with each county and reviewed by the NCCSS Central Office. NCCSS Program Representatives work closely with each county to meet any needed improvement.

Performance Standards

As noted above, 45 CFR 305 establishes program performance measures, standards, financial incentives, and penalties for the IV-D Program by measuring performance levels in five program areas:

1. Percentage of paternities established for children born out-of-wedlock – this measure is calculated by dividing the total number of children who were born out of wedlock with paternity established or acknowledged during the current fiscal

year, by the total number of children who were born out-of-wedlock and in an open case at the end of the previous fiscal year;

2. Percentage of child support cases under an order – this measure is calculated by dividing the total number of IV-D cases with support orders during the fiscal year by the total number of IV-D cases during the fiscal year;
3. Percentage of current support paid – this measure is calculated by dividing the total number of dollars collected for current support in IV-D cases, by the total dollars owed for current support in IV-D cases;
4. Percentage of cases with a payment towards arrears owed – this measure is calculated by dividing the total number of eligible IV-D cases paying towards arrears by the total number of IV-D cases with arrears due; and
5. Cost effectiveness – this measure is calculated by dividing the total amount of money collected through the child support program by the total amount of money spent by the program to make these collections. (Note: this federal measure is captured through our total collections goal in North Carolina.)

45 CFR 308 establishes standards and criteria for the State to perform a self-assessment review to ensure that the state is meeting the federal requirements and maintaining responsibility for and control of the results that are produced and reported. To meet this requirement, NCCSS utilizes information from our automated self-assessment program as the primary tool for program monitoring and management. The self-assessment process looks at eight categories to determine if the case is meeting the federal timeframes outlined in 45 CRF 308.2. The categories being assessed are Case Closure, Disbursement of Collections, Establishment of Paternity and Support, Expedited Process, Enforcement of Orders, Medical Support Establishment, Intergovernmental Processing, and Review and Adjustment.

NCCSS publishes performance and self-assessment statistics for the state and the individual counties on a monthly, quarterly, and annual basis. The charts below show the performance for the state in SFY 2018 and SFY 2019. County performance information can be found in Attachment A (SFY 2018 County Quarterly Report as of June 2018) and Attachment B (SFY 2019 County Quarterly Report as of June 2019).

State of North Carolina Child Support Services Statewide Performance

SFY	Collections	% Pat Est	% Cases Under Order	% Current Collections	% Cases paying towards arrears	Caseload
SFY 2018	\$700,435,452	101.36%	85.97%	67.98%	66.89%	401,750
SFY 2019	\$695,479,722	101.94%	85.67%	68.12%	66.93%	396,775
Change	-\$4,95,730	0.58%	-0.30%	0.14%	0.04%	-4,975
SFY 2019 GOALS	\$700,523,850	100.00%	86.76%	68.01%	67.01%	

State of North Carolina Child Support Services Statewide Self-Assessment

SFY	Case Closure	Enforcement	Establishment	Expedited Process 12 month	Expedited Process 6 month	Interstate	Medical	Review & Adjustment
SFY 2018	98.96%	81.19%	72.06%	94.51%	88.67%	79.99%	84.70%	98.07%
SFY 2019	99.10%	81.40%	71.18%	94.35%	88.15%	79.10%	84.49%	98.55%
Change	0.14%	0.21%	-0.88%	-0.16%	-0.52%	-0.89%	-0.21%	0.48%
STANDARDS	90.00%	75.00%	75.00%	90.00%	75.00%	75.00%	75.00%	75.00%

Results-Oriented - The Reports

Through collaborative efforts and with the intent to meet monitoring requirements as well as providing performance data to all counties in a comparative way, NCCSS has re-evaluated its performance measures. Outdated or less useful reports were revised or deleted throughout SFY 2018 with a focus on making reporting more flexible and user friendly. New and revised reports assist county child support offices in identifying performance standards and levels. Examples of these reports and a description are shown below.

The Incentive Goal Report

This report is used to compare current performance in the federal incentive areas against established goals. This report is generated monthly and offers the ability to sort data by office and program representative. It reports progress in:

- Percentage (%) current support paid;
- Percentage (%) of cases under court order;
- Percentage (%) of cases paying towards arrears;
- Percentage (%) paternity established; and
- Total net allocated collections.

Agent Statistical Report

This report allows offices to utilize the Data Warehouse to easily retrieve and review agent activities in the following event categories:

System Locates Filed	Support Orders Established Other Completed
System Locates Completed	Support Orders Modified Completed
Manual Locates Filed	Support Orders Modified Other Completed
Manual Locates Completed	Review, No Modification, Completed
Paternity Filed	Enforcement Withhold Completed
Paternity Completed	Enforcement Other Filed
Support Orders Established Filed	Enforcement Other Completed
Support Orders Established Completed	Enforcement Other Hearing Completed

County Quarterly Report and Narrative

NCCSS is required to monitor the performance of each office and implement a system of reporting that allows county offices to review their own performance and the performance of other offices. NCCSS developed a quarterly report which contains essential performance results in a central location and allows the ability to sort and filter data various ways. The Microsoft Excel workbook contains the following 5 worksheets:

- **5 Factor Report** – The report can be sorted by county, caseload size, cases/agent, and current unemployment data for comparison of 5 factors - Collections per unfrozen staff, and the four incentive percentages – % Collection Rate, % Cases Under Order, % Paternity Establishment, and % Payment to Arrears.
- **Incentive Goal Report** – Four incentives and total net allocated collections with respective goals as well as calculated percentages of goals obtained are shown and can be sorted by office and/or regional representative.
- **Staffing Report** – Staffing levels including supervisors, agents and clerical staff can be shown by office and/or regional representative.
- **Agent Activity Report** – Data from the Agent Statistical Report with per agent activity calculations is based on staffing data from the staffing report. The report can be sorted by office and/or regional representative.
- **Self-Assessment Scores** - All categories of self-assessment as mandated by the Federal Office of Child Support Enforcement are listed. The report can be sorted by a county or regional representative.

Quality Reviews

Each month, regional program representatives conduct quality reviews of individual cases to help ensure data reliability, proper documentation, and timely case management practices. Based on office caseload size, reviews are conducted, and scores calculated for both overall accuracy as well as data reliability as related to the federal Office of Child Support Enforcement (OCSE) 157.

Quality Review Form

		County	
		IVD Case Number	
		NCP	
		CP	
		EIS Case Number	
		Date Review Completed	
		Date Reviewed with Supervisor	
Item_Num	Description	Outcome	
50	Screen C8F completed? (marriage and separation/ divorce dates)	N	
90	Paternity indicators correct? BOW and PAI, check PEST event, (OOPS if born of marriage)	N	
160	Orders entered correctly in ACTS? (terms, extensions, start date)	N	
230	Is Only Child 17.5 years or emancipated? CSUP closed if emancipated? Verification requested from CP on status of Child if child is 17.5 years?	N	
240	Case Closure? Was it a proper closure?	N	
250	Signed Application for NPA Cases, (DSS-4451 or DSS-1344)	N	
260	Supplemental Data Sheet (DSS-4688)	N	
270	All Legal Documents: Court Orders, Guideline Worksheets, etc.	N	
280	Affidavit of Parentage or court order addressing paternity, if appropriate	N	
290	Birth Records for all Children	N	
905	ALL ITEMS	10	
906	Total P	0	
907	Total F	0	
908	Total N	10	
909	OVERALL SCORE	0.00%	
Reviewer Comments			

Local Office Continuous Quality Improvement Plans

After each state fiscal year; local offices' performance is measured against goals in each of the incentive areas, collections and all self-assessment categories. Continuous Quality Improvement plans are established by regional representatives for any area where goals or standards have not been met. Each quarter, results are monitored and reviewed with county supervisors.

SAMPLE COUNTY CONTINUOUS QUALITY IMPROVEMENT (CQI) PLAN SFY2019							
Incentive Performance Measures							
PATERNITY ESTABLISHMENT							
	Prev BOW	Pat Est	%PatEst	PatEstGoal	ON TRACK	LY Qtr %	CQI
Qtr 1 Results	4854	4294	88.46%	100.00%	YES	91.79%	-3.48%
Qtr 2 Results	4854	4517	93.06%	100.00%	YES	95.85%	-3.48%
Qtr 3 Results	4854	4709	97.01%	100.00%	YES	99.05%	-3.48%
Qtr 4 Results	4854	4938	101.73%	100.00%	YES	103.48%	-3.48%
% CASES UNDER ORDER							
	Open Cases	CUO	%CUO	CUOGoal	ON TRACK	LY Qtr %	CQI
Qtr 1 Results	6525	5296	81.16%	83.07%	NO	85.56%	0.50%
Qtr 2 Results	6726	5286	78.59%	83.07%	NO	84.52%	0.50%
Qtr 3 Results	6864	5299	77.20%	83.07%	NO	83.08%	0.50%
Qtr 4 Results	6848	5303	77.44%	83.07%	NO	82.57%	0.50%
% CURRENT SUPPORT PAID							
	CSUP Due	CSUP Coll	%CSup	CSUPGoal	ON TRACK	LY Qtr %	CQI
Qtr 1 Results	\$ 3,054,561.00	\$ 2,034,281.00	66.60%	67.27%	NO	66.98%	0.50%
Qtr 2 Results	\$ 6,089,091.00	\$ 4,064,221.00	66.75%	67.27%	NO	66.93%	0.50%
Qtr 3 Results	\$ 9,154,298.00	\$ 6,096,085.00	66.59%	67.27%	NO	66.64%	0.50%
Qtr 4 Results	\$ 12,257,910.00	\$ 8,167,482.00	66.63%	67.27%	NO	66.77%	0.50%
% CASES WITH ARREARS PAID							
	Cases Arr Due	Cases Arr Coll	%Arr	ArrGoal	ON TRACK	LY Qtr %	CQI
Qtr 1 Results	4406	2095	47.55%	68.68%	YES	46.90%	0.00%
Qtr 2 Results	4562	2688	58.92%	68.68%	YES	58.04%	0.00%
Qtr 3 Results	4662	2991	64.16%	68.68%	NO	64.64%	0.00%
Qtr 4 Results	4779	3225	67.48%	68.68%	NO	68.68%	0.00%
TOTAL COLLECTIONS							
	Net Allo Coll	Tot Alloc Coll Goal	% of Goal	ON TRACK			
Qtr 1 Results	\$ 2,727,719.49	\$ 11,019,311.87	24.754%	NO			
Qtr 2 Results	\$ 5,322,013.61	\$ 11,019,311.87	48.297%	NO			
Qtr 3 Results	\$ 8,196,378.33	\$ 11,019,311.87	74.382%	NO			
Qtr 4 Results	\$ 11,031,533.19	\$ 11,019,311.87	100.111%	YES			

SAMPLE COUNTY CONTINUOUS QUALITY IMPROVEMENT (CQI) PLAN SFY2019

SELF-ASSESSMENT SCORES

Self Assessment	SFY2019 GOAL (Federal Standard)	Qtr 1 Results	ON TRACK	Qtr 2 Results	ON TRACK	Qtr 3 Results	ON TRACK	Qtr 4 Results	ON TRACK
Case Closure	90.00%	97.99%	YES	97.32%	YES	98.67%	YES	98.42%	YES
Enforcement	75.00%	86.38%	YES	75.48%	YES	73.69%	NO	75.00%	YES
Establishment	75.00%	73.37%	NO	67.47%	NO	56.98%	NO	48.74%	NO
12 month Expedited	90.00%	91.32%	YES	92.06%	YES	91.82%	YES	89.80%	NO
6 month Expedited	75.00%	85.91%	YES	87.73%	YES	85.63%	YES	84.54%	YES
Interstate	75.00%	87.69%	YES	88.55%	YES	90.28%	YES	84.17%	YES
Medical	75.00%	81.22%	YES	80.41%	YES	81.09%	YES	80.10%	YES
R & A Inclusive	75.00%	98.71%	YES	97.17%	YES	95.82%	YES	94.73%	YES
R & A Needed	75.00%	88.54%	YES	74.44%	NO	65.05%	NO	47.25%	NO

IMPROVEMENT STRATEGY PLAN

AREAS FOR IMPROVEMENT

INCENTIVE MEASURES

Pat|Est %

ON TRACK?

YES

CUO%

ON TRACK?

NO

CSUP%

ON TRACK?

NO

ARREARS%

ON TRACK?

YES

TOTAL COLLECTIONS

ON TRACK?

NO

SELF-ASSESSMENT

Case Closure

ON TRACK?

YES

Enforcement

ON TRACK?

Statewide Dashboard

NCCSS uses a Statewide Dashboard to provide counties a picture of how their county is performing. The dashboard utilizes data retrieved for all incentive areas, collections, and self-assessment categories statewide and by county over each reporting month in the state fiscal year. In addition, measures are provided for each category with sliders and gauges which allow the user to have a better understanding of how each measure is calculated and develop scenarios for their counties.

CHART 1

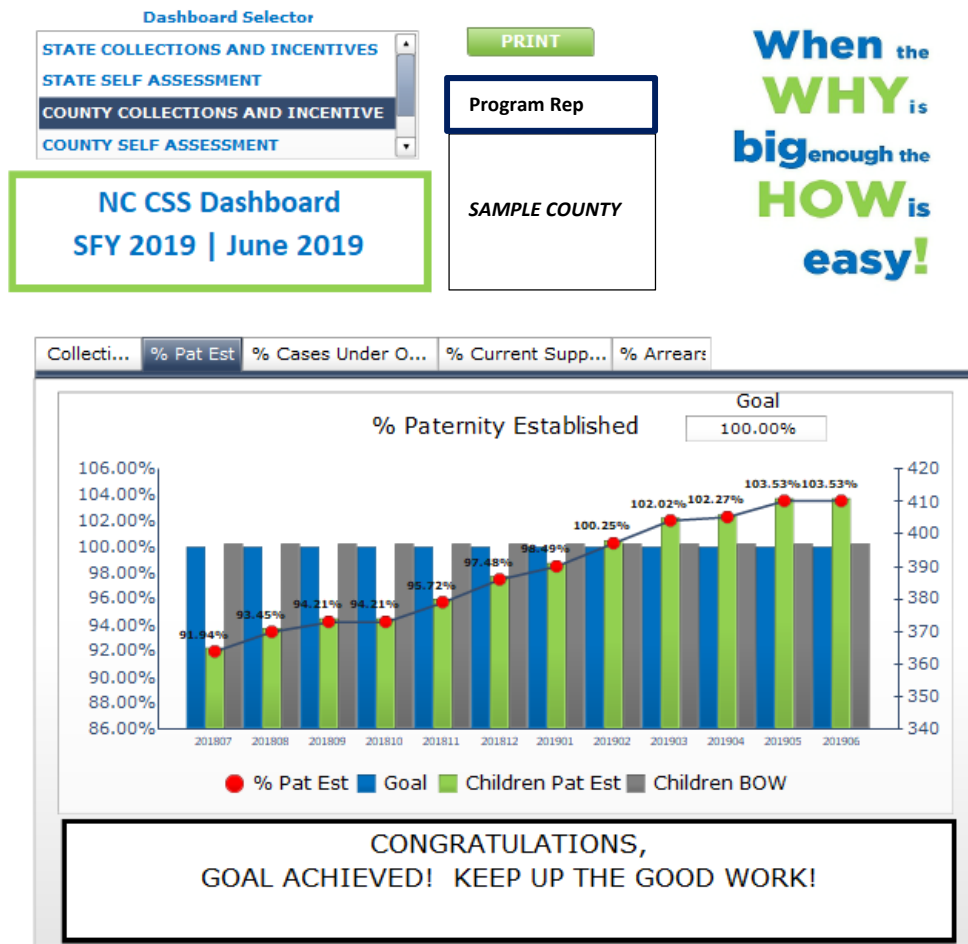
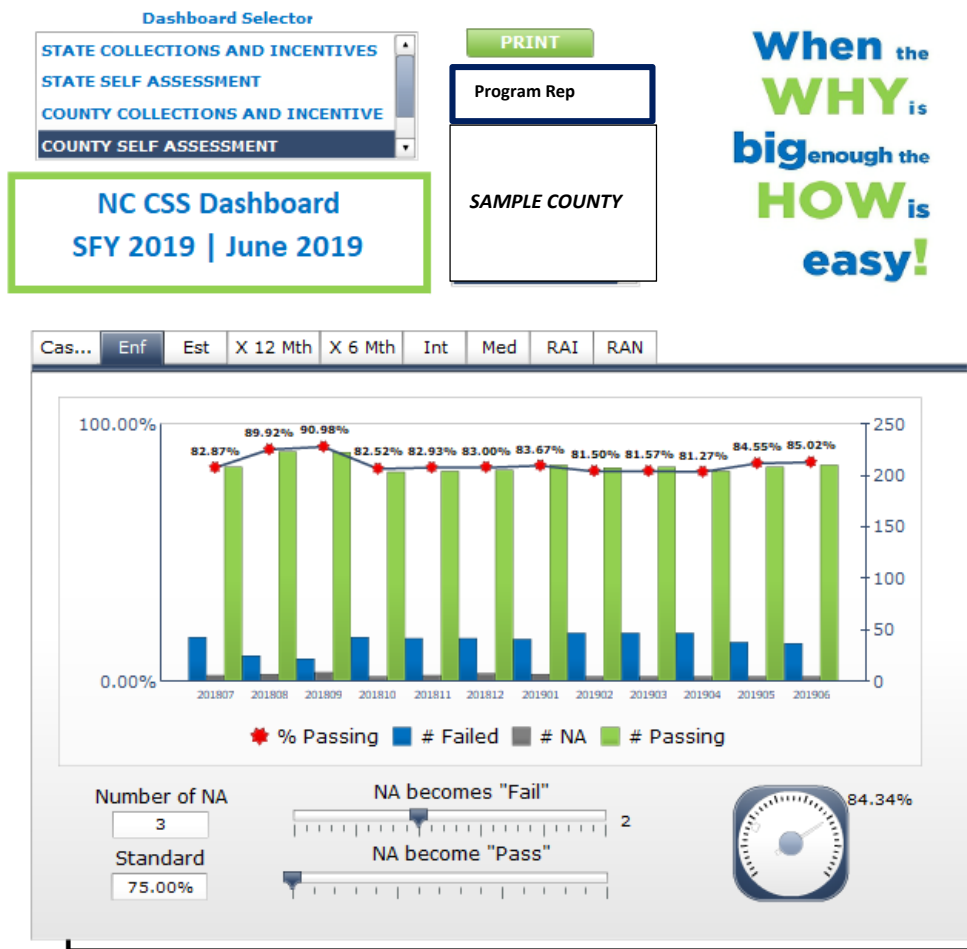


CHART 2



Using this tool, counties can quickly tell how they are doing. The first graphic (CHART 1) shows that sample county met their goal for the number of paternities established within the State Fiscal Year by 2.52 percentage points. The second graphic (CHART 2) shows that the sample county achieved a passing score of 85.02 percent in enforcement as of the end of June and provides the county’s passing scores over a twelve-month period. At the end of June, there were 5 cases with a status of NA. In the above example, a scenario was created to demonstrate what would happen to the county’s self-assessment percentage if 3 of those 5 cases remained NA, 2 failed, and 0 passed. As noted, that scenario would result in a recalculated passing score of 84.34 percent. While child support case management and workflow is complex, the above dashboard enables supervisors and case managers to further understand the relevance of attending to cases that may have not yet met or exceeded the establishment timeframe.

Current Reward Program for Exemplary Performance

NCCSS continues to celebrate county child support offices achievements by recognizing counties for meeting their goals and for improving in their overall performance. In addition to performance awards for offices, all child support staff across the state are encouraged to nominate a co-worker for the *State of North*

Carolina's Child Support Services Employee of the Year. Nominations are evaluated and the winner is selected by a panel of Child Support professionals. Certificates are presented to all recipients at the North Carolina Child Support Council (NCCSC) Annual Training Conference.¹

Conclusion

The North Carolina Child Support Program is making every effort to increase self-assessment and performance scores in all categories. Additionally, the Program seeks to provide excellent customer service by continuing to collaborate with local, state, and federal agencies. As we constantly seek new and innovative approaches to further our program and assist our customers, the Program anticipates improved outcomes through new technology and enhancements to our current systems.

¹ NCCSC is a private non-profit organization that is not a part of the North Carolina state government.

**Attachment A: Child Support Services
County Quarterly Report Narrative
State Fiscal Year 2018 4th Quarter Ending 06|30|2018**

The purpose of this report is to provide a general overview of North Carolina's statewide performance in accordance to General Statutes 110-129.1(a). The performance report can assist in identifying opportunities of improvement for child support offices.

CHILD SUPPORT PROGRAM/ENHANCED STANDARDS

SECTION 10.46. G.S. 110-129.1(a):

"(a) In addition to other powers and duties conferred upon the Department of Health and Human Services, Child Support Enforcement Program, by this Chapter or other State law, the Department shall have the following powers and duties:

...

(9) Implement and maintain performance standards for each of the State and county child support enforcement offices across the State. The performance standards shall include the following:

- a. Cost per collections.
- b. Consumer satisfaction.
- c. Paternity establishments.
- d. Administrative costs.
- e. Orders established.
- f. Collections on arrearages.
- g. Location of absent parents.
- h. Other related performance measures.

The Department shall monitor the performance of each office and shall implement a system of reporting that allows each local office to review its performance as well as the performance of other local offices. The Department shall publish an annual performance report that includes the statewide and local office performance of each child support office."

It is important to note – while this report reviews and summarizes numerical data from the “County Quarterly Report”, it does not consider various obstacles that the State or counties may face –employee longevity, judicial obstacles, or county budgets – to name a few. It also does not address cost per collections, consumer satisfaction, and administrative costs as this information is not available at this time.

SFY 2018 | June 2018

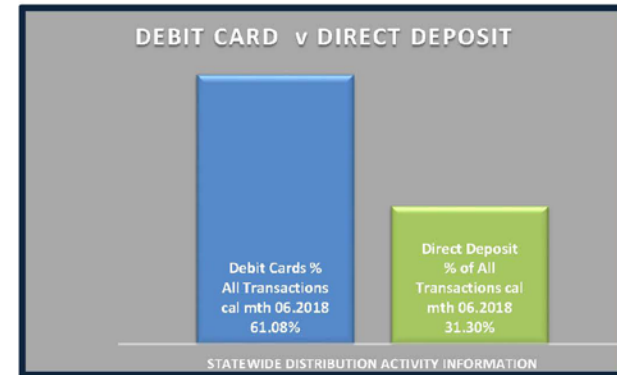
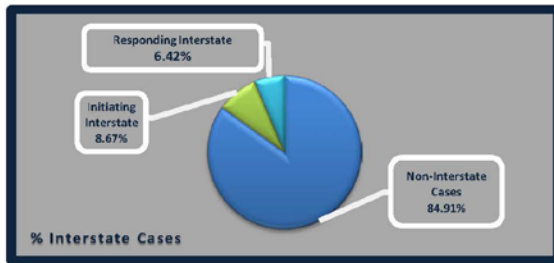
NC CHILD SUPPORT SERVICES STATEWIDE STATISTICS | GOALS | TRENDS

STATEWIDE INCENTIVE & CASELOAD STATS	Report Month	Collections	% Pat Est	% Cases Under Order	% Current Collections	% Cases paying towards arrears	Caseload
STATEWIDE	201706	\$704,347,809	100.53%	86.26%	68.01%	67.01%	404876
STATEWIDE	201806	\$700,435,452	101.36%	85.97%	67.98%	66.89%	401750
STATEWIDE	Change	-\$3,912,357	0.83%	-0.29%	-0.03%	-0.13%	-3126
STATEWIDE	SFY2018 GOALS	\$704,353,648	100.00%	86.03%	68.01%	67.01%	

STATEWIDE DISTRIBUTION ACTIVITY INFORMATION	Date	Total
Total Adjustments by Distribution	SFY as of 06.30.2018	45196
Debit Cards % All Transactions	cal mth 06.2018	61.08%
Direct Deposit % of All Transactions	cal mth 06.2018	31.30%
Total all distribution transactions	cal mth 06.2018	92.38%

STATEWIDE CASE & ACTIVITY INFORMATION	Total	%
Total IVD Cases open	401750	
Non-Interstate Cases	341124	84.91%
Initiating Interstate	34846	8.67%
Responding Interstate	25780	6.42%
Total Agents (06.30.2018)	944	

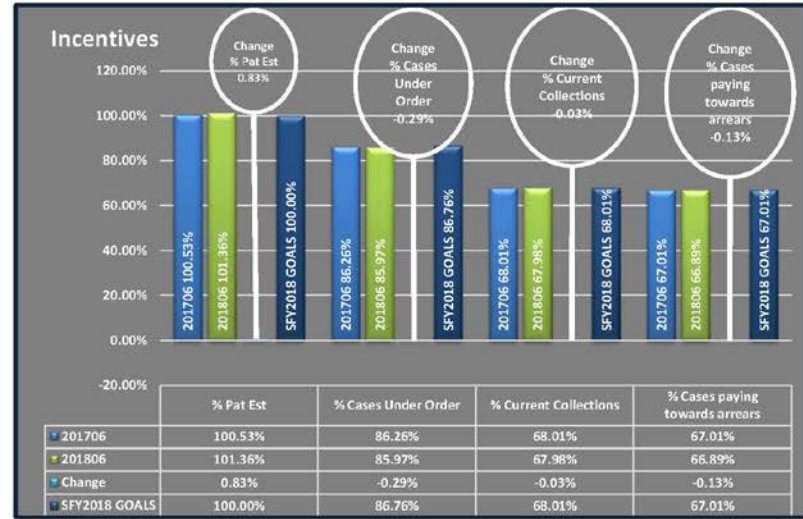
STATEWIDE CASELOAD	Total	% OF CASELOAD
AFDC	16,306	4.06%
ARRF	3,214	0.80%
ARRN	60,034	14.94%
ARRP	9,001	2.24%
ARRS	2,340	0.58%
IVE	5,824	1.45%
MAO	162,371	40.42%
NPA	138,548	34.49%
SFHF	4,112	1.02%



STATEWIDE SELF ASSESSMENT	Report Month	Case Closure	Enforcement	Establishment	Expedited Process 12 month	Expedited Process 6 month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Needed
STATEWIDE	201706	98.98%	81.10%	71.32%	94.73%	88.89%	80.40%	84.35%	98.14%	88.57%
STATEWIDE	201806	98.96%	81.19%	72.06%	94.51%	88.67%	79.99%	84.70%	98.07%	87.87%
STATEWIDE	Change	-0.01%	0.09%	0.74%	-0.23%	-0.22%	-0.41%	0.35%	-0.07%	-0.70%
STATEWIDE	SFY2018 STANDARDS	90.00%	75.00%	75.00%	90.00%	75.00%	75.00%	75.00%	75.00%	75.00%

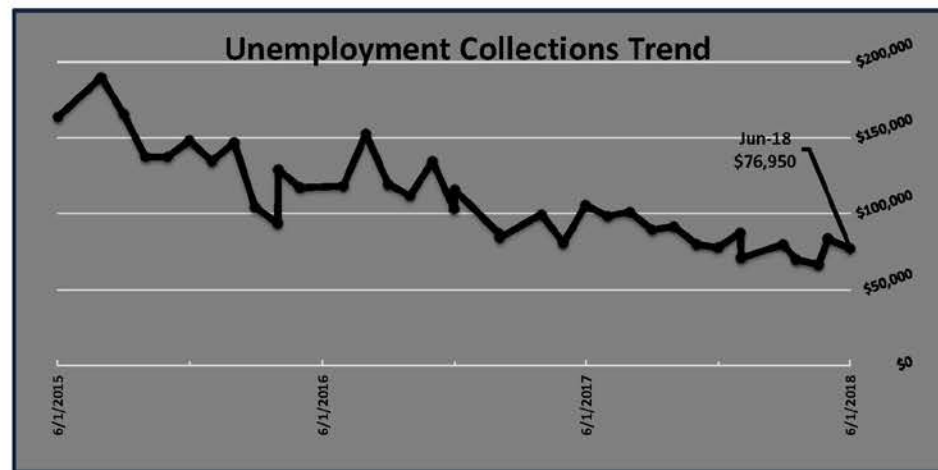
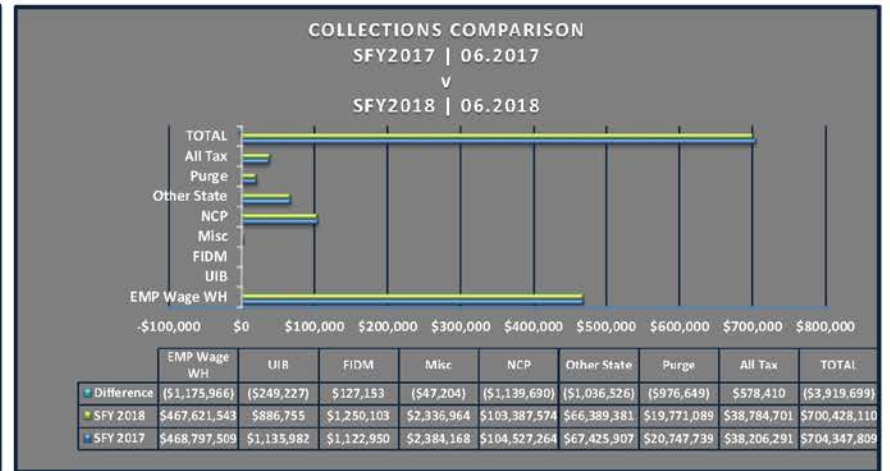
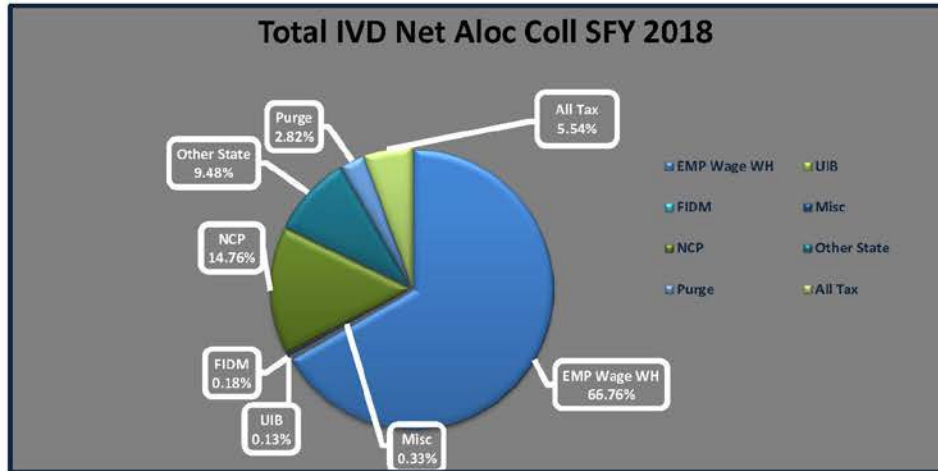
SFY 2018 | June 2018

NC CHILD SUPPORT SERVICES STATEWIDE STATISTICS | GOALS | TRENDS



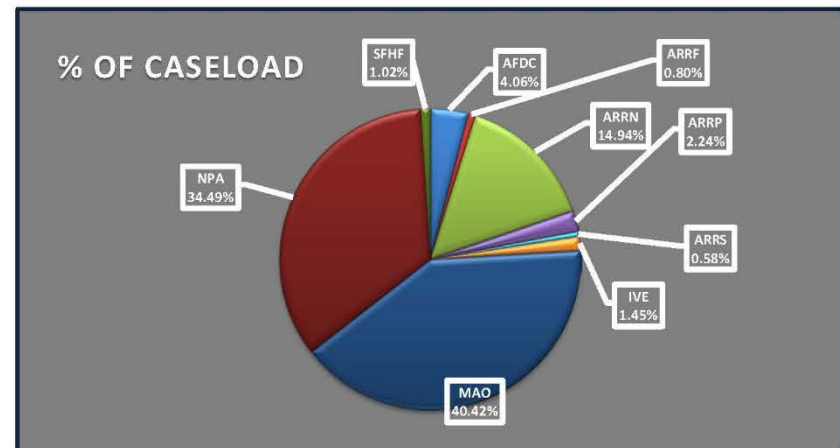
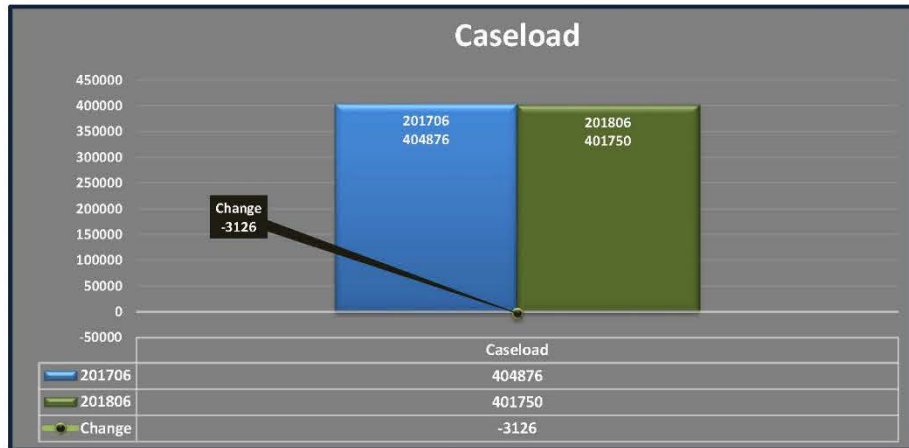
SFY 2018 | June 2018

NC CHILD SUPPORT SERVICES STATEWIDE STATISTICS | GOALS | TRENDS



SFY 2018 | June 2018

NC CHILD SUPPORT SERVICES STATEWIDE STATISTICS | GOALS | TRENDS



SUMMARY

- Caseload size has decreased 3,126 cases from June 2017.
- 66.76% of total net collections is received via income withholding, while 14.76% of total net collections are attributed to direct payments by non-custodial parents.

Self-assessment

- The greatest increase is seen in Establishment with a 0.74% rise over last year bringing the score to 72.06%. All other categories show less than a 1% difference over last year.
- Statewide Incentives show an increase in Percentage of Paternity Establishment (0.83% over last year). Percentage of Cases Under Order, Percentage of Current Collections and Percentage of Cases Paying Towards arrears show less than a 1% difference over last year.

STATEWIDE SUMMARY

Staffing

The following compares staffing numbers reported for the same quarter of the respective state fiscal years.

Staffing	Authorized Supervisors	Frozen Supervisors	Unfrozen Supervisors	Authorized Agents	Frozen Agents	Unfrozen Agents	Authorized Clerks	Frozen Clerks	Unfrozen Clerks	Total Authorized	Total Frozen	Total Unfrozen
06.30.2017	192.24	0.00	192.24	942.98	2.00	940.98	212.90	0.00	212.90	1348.12	2.00	1346.12
06.30.2018	193.44	0.00	193.44	943.58	1.00	942.58	210.40	0.00	210.40	1346.82	2.00	1344.82
Difference	1.20	0.00	1.20	0.60	-1.00	1.60	-2.50	0.00	-2.50	-1.30	0.00	-1.30
% of Change	0.62%	0.00%	0.62%	0.06%	-50.00%	0.17%	-1.17%	0.00%	-1.17%	-0.10%	0.00%	-0.10%

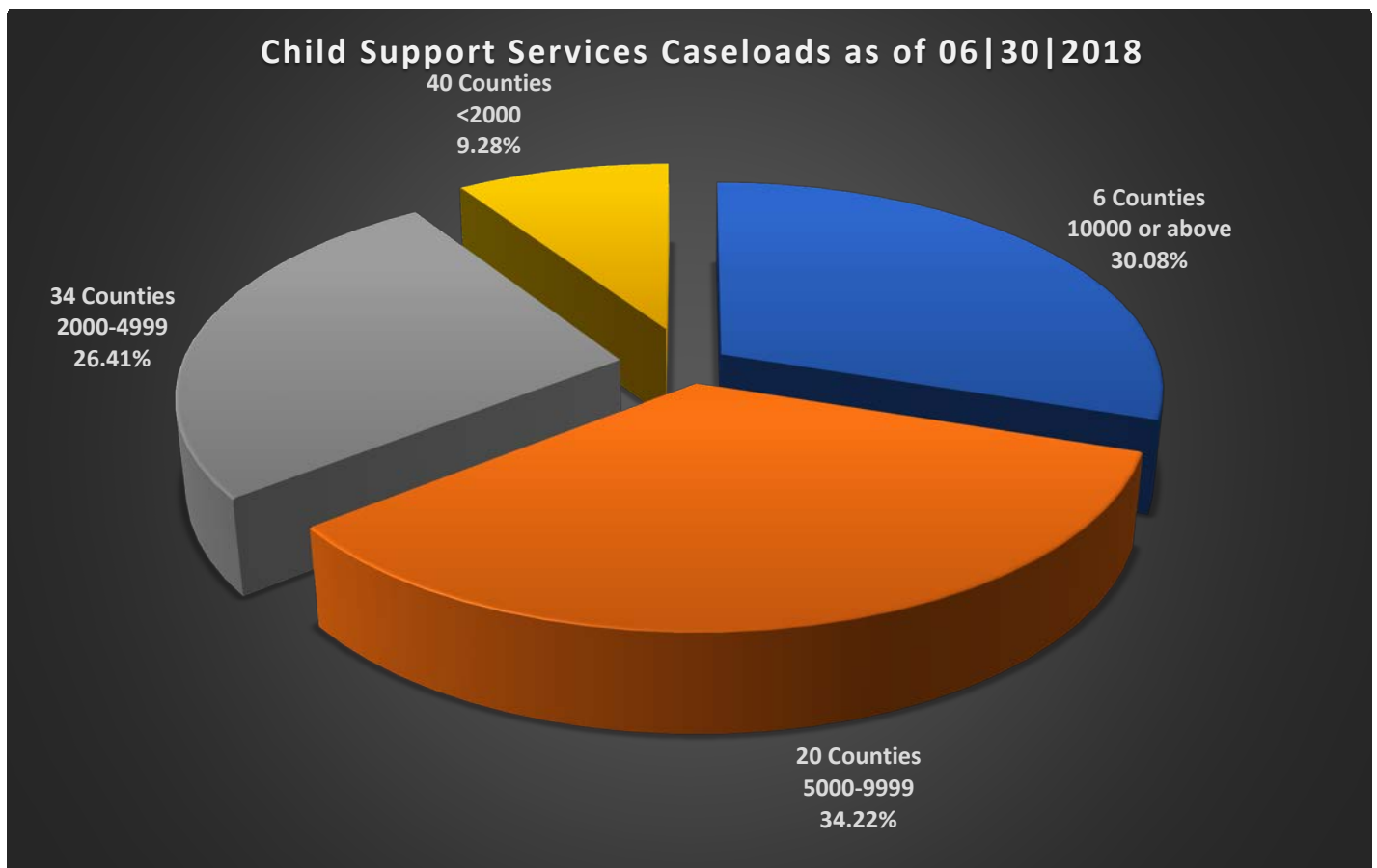
Summary of staffing changes this quarter vs. the same quarter previous year:

- Unfrozen Supervisors – increase of 0.62%.
- Unfrozen Agents – increase of 0.17%.
- Unfrozen Clerks – decrease of -1.17%
- Total Unfrozen Staff – decrease of -0.10%

COUNTY SUMMARY

One of the tools used in composing this narrative is the Excel file – County Quarterly Report which contains Incentives, Agent Activity, Staffing, Self-Assessment scores, as well as a 5 Factor report which reports county performance in the areas of Total Collections per Unfrozen Staff, Percentage of Cases Under Order, Percentage of Paternity Establishment, Percentage of Current Collections, and Percentage of Cases paying towards Arrears. Comparison data in these areas is provided for counties as well as some additional reference information such as case load size, cases per agent, Self-Assessment scores and unemployment data as available from the North Carolina Department of Commerce - Division of Employment Security. Sources of information are the Office of Child Support Enforcement OCSE-157 report, XPTR IVD Collections Report, the Agent Statistical Report, and Self-Assessment scores for all categories by county via Client Services Data Warehouse, as well as staffing as provided by field staff/regional representatives.

Statewide Caseload – 401,750 cases



Unemployment data*

Unemployment rates for counties ranged from 2.80% for Buncombe to 7.50 % for Scotland County.

The statewide unemployment rate was 3.7% as of May 2018.

**Source is the North Carolina Department of Commerce – Division of Employment Security – Unadjusted (not seasonally adjusted) rate. It is normal to report not-seasonally-adjusted data for current unemployment rate.*

Unemployment Rates by County Caseload Size	
10000 and above	4.08%
5000-9999	3.76%
4999-2000	4.29%
less than 2000	3.99%
Statewide Average	4.05%

Caseload / Agent

Caseloads per agent ranged from 242 for Orange to 912 for Madison County. The statewide average caseload per agent was 428.

Average Cases per Agent by County Caseload Size	
10000 and above	448.90
5000-9999	478.49
4999-2000	401.57
less than 2000	421.83
Statewide	427.90

5 Factor Report SFY 2018 Jun 2018			as of May 2018		Tot Collections	Collection	Cases Under	Paternity	Payment	Cost
County	Caseload	Cases/Agt	Unadj Unempl rate	per unfroz staff	Rate	Order	Establishment Rate	to Arrears	Effectiveness	as of
				\$	%	%	%	%	%	09.30.2017
ALAMANCE	6433	585	3.50%	\$595,638	66.77%	82.57%	103.48%	68.68%	\$	5.13
ALEXANDER	1357	452	2.90%	\$525,529	70.42%	89.31%	113.20%	66.44%	\$	5.50
ALLEGHANY	390	520	4.10%	\$278,789	62.58%	87.18%	108.00%	59.05%	\$	3.33
ANSON	2085	439	4.30%	\$475,412	67.97%	89.98%	99.10%	73.13%	\$	5.84
ASHE	1064	355	3.30%	\$330,883	66.64%	91.82%	103.16%	66.08%	\$	1.57
AVERY	338	338	3.40%	\$544,077	58.87%	85.50%	104.66%	61.78%	\$	4.12
BEAUFORT	2647	331	4.20%	\$402,538	67.44%	88.44%	97.23%	66.85%	\$	3.38
BERTIE	1702	426	4.80%	\$502,554	71.32%	91.66%	98.33%	69.79%	\$	3.37
BLADEN	2131	355	4.90%	\$447,172	67.49%	89.68%	103.84%	72.48%	\$	4.61
BRUNSWICK	3418	318	4.60%	\$497,655	69.39%	83.85%	105.50%	71.90%	\$	4.60
BUNCOMBE	6770	720	2.80%	\$769,829	69.99%	93.03%	110.34%	72.83%	\$	8.20
BURKE	4001	500	3.30%	\$390,729	60.23%	65.88%	82.91%	57.30%	\$	5.22
CABARRUS	5006	299	3.30%	\$540,678	74.55%	90.15%	114.41%	75.25%	\$	5.57
CALDWELL	3506	452	3.50%	\$565,552	68.62%	89.59%	103.57%	66.18%	\$	7.42
CAMDEN	324	324	3.50%	\$577,819	81.68%	91.05%	100.45%	71.96%	\$	12.98
CARTERET	2320	580	3.70%	\$1,001,215	71.83%	90.22%	104.89%	70.21%	\$	7.76
CASWELL	1118	373	4.20%	\$359,235	68.48%	90.70%	101.56%	64.42%	\$	3.84
CATAWBA	6499	394	3.30%	\$536,988	69.60%	89.64%	103.78%	69.26%	\$	7.49
CHATHAM	1578	395	3.10%	\$515,531	70.83%	85.23%	102.65%	67.97%	\$	6.33
CHEROKEE	795	398	4.00%	\$326,857	66.38%	85.66%	100.84%	68.91%	\$	4.71
CHOWAN	1160	580	4.20%	\$476,956	65.65%	95.26%	100.67%	69.16%	\$	6.21
CLAY	310	310	4.00%	\$488,510	63.31%	86.77%	108.99%	68.11%	\$	2.66
CLEVELAND	7603	447	3.90%	\$394,786	63.38%	85.28%	98.27%	64.23%	\$	5.79
COLUMBUS	4017	365	4.60%	\$351,948	65.38%	89.67%	102.58%	62.89%	\$	6.85
Craven	4884	611	3.80%	\$843,655	71.93%	84.77%	101.82%	69.41%	\$	9.40
CUMBERLAND	19714	438	4.70%	\$574,311	67.55%	83.60%	100.85%	63.52%	\$	7.40
CURRITUCK	958	479	3.40%	\$748,792	65.66%	93.63%	107.11%	72.75%	\$	11.73
DARE	1087	544	4.20%	\$962,241	72.41%	93.28%	107.82%	75.18%	\$	9.20
DAVIDSON	5985	399	3.40%	\$692,241	72.39%	87.12%	107.19%	72.02%	\$	10.32
DAVIE	1234	449	3.30%	\$575,646	68.00%	84.20%	103.12%	67.79%	\$	9.06
DUPLIN	2962	329	4.00%	\$574,236	67.13%	91.42%	97.79%	72.72%	\$	7.56
DURHAM	9910	354	3.30%	\$456,067	72.17%	88.52%	100.21%	70.77%	\$	3.58
EDGECOMBE	4680	293	7.00%	\$290,098	63.09%	84.25%	85.61%	61.32%	\$	4.21
FORSYTH	14524	484	3.60%	\$511,883	66.43%	89.07%	101.99%	65.44%	\$	5.83
FRANKLIN	3014	377	3.70%	\$611,842	66.59%	90.64%	104.32%	67.70%	\$	5.97
GASTON	9896	417	3.70%	\$465,085	68.12%	83.37%	108.87%	66.68%	\$	5.66
GATES	562	562	3.80%	\$723,502	68.83%	91.64%	101.17%	67.35%	\$	7.27
GRAHAM	247	329	5.50%	\$573,253	66.87%	88.26%	111.81%	71.76%	\$	6.51
GRANVILLE	2674	315	3.20%	\$437,527	70.68%	88.52%	103.86%	64.74%	\$	5.30
GREENE	1256	419	3.80%	\$444,201	66.22%	94.11%	103.37%	69.71%	\$	6.88
GUILFORD	20906	445	3.90%	\$371,531	74.86%	81.71%	103.56%	69.68%	\$	4.19

5 Factor Report SFY 2018 Jun 2018			as of May 2018		Tot Collections	Collection	Cases Under	Paternity	Payment	Cost
County	Caseload	Cases/Agt	Unadj Unempl rate	per unfroz staff	Rate	Order	Establishment Rate	to Arrears	Effectiveness	as of
				\$	%	%	%	%	%	09.30.2017
HALIFAX	4204	350	5.90%	\$375,086	69.39%	90.27%	101.14%	69.11%	\$	4.74
HARNETT	4462	372	4.30%	\$541,807	69.32%	90.25%	109.61%	68.88%	\$	5.66
HAYWOOD	1556	389	3.20%	\$599,689	74.98%	90.30%	107.97%	72.91%	\$	3.88
HENDERSON	2407	507	3.10%	\$591,779	76.00%	87.37%	103.24%	68.21%	\$	6.21
HERTFORD	1899	475	4.90%	\$580,057	71.19%	87.84%	100.12%	72.84%	\$	7.62
HOKE	2696	449	4.60%	\$494,729	64.60%	82.97%	94.19%	63.86%	\$	6.74
HYDE	181	362	7.00%	\$265,860	55.58%	92.27%	104.76%	56.00%	\$	2.33
IREDELL	6345	461	3.30%	\$626,470	65.31%	86.54%	99.33%	64.92%	\$	6.21
JACKSON	900	450	3.90%	\$574,539	72.29%	88.22%	106.21%	71.19%	\$	5.40
JOHNSTON	6517	466	3.40%	\$762,778	73.52%	87.25%	109.65%	72.57%	\$	7.04
JONES	531	266	3.70%	\$329,408	74.10%	90.40%	96.81%	70.37%	\$	2.48
LEE	2490	369	4.10%	\$469,038	68.15%	88.35%	102.38%	71.46%	\$	6.32
LENOIR	5443	419	3.70%	\$409,549	62.70%	87.69%	91.97%	61.25%	\$	6.00
LINCOLN	2592	334	3.20%	\$534,789	71.63%	87.85%	104.53%	71.49%	\$	6.79
MACON	903	301	3.70%	\$570,837	66.94%	89.92%	119.10%	67.33%	\$	5.81
MADISON	684	912	3.40%	\$714,768	65.15%	90.06%	100.26%	58.75%	\$	5.38
MARTIN	2354	392	4.80%	\$393,484	61.29%	90.10%	95.67%	60.40%	\$	6.05
MCDOWELL	2184	546	3.20%	\$475,807	64.59%	89.06%	103.35%	59.46%	\$	7.24
MECKLENBURG	34329	446	3.50%	\$444,092	62.85%	72.15%	98.59%	64.77%	\$	4.75
MITCHELL	380	380	4.20%	\$779,925	75.75%	87.89%	107.37%	77.01%	\$	5.88
MONTGOMERY	1469	367	3.60%	\$437,548	73.41%	97.14%	99.74%	74.31%	\$	5.52
MOORE	2490	356	3.60%	\$508,991	69.93%	91.69%	103.75%	69.49%	\$	6.18
NASH	5338	411	5.10%	\$481,352	69.45%	86.38%	100.35%	70.88%	\$	5.75
NEW HANOVER	7014	701	3.40%	\$779,066	69.85%	83.96%	99.81%	67.67%	\$	7.40
NORTHAMPTON	2250	375	4.90%	\$302,256	61.21%	81.47%	88.54%	56.29%	\$	3.27
ONSLow	8767	877	4.00%	\$1,232,330	67.62%	91.17%	107.94%	64.54%	\$	21.72
ORANGE	1937	242	3.10%	\$412,725	70.70%	91.69%	106.76%	70.89%	\$	2.43
PAMLICO	634	317	3.70%	\$489,335	63.49%	88.33%	106.51%	64.35%	\$	7.67
PASQUOTANK	2818	470	4.40%	\$725,172	67.53%	91.45%	98.81%	64.46%	\$	8.09
PENDER	1755	585	3.60%	\$733,144	70.03%	89.23%	106.06%	72.44%	\$	9.32
PERQUIMANS	618	309	4.50%	\$429,379	66.06%	92.23%	100.67%	75.42%	\$	7.85
PERSON	2063	344	3.80%	\$478,030	67.78%	91.76%	104.77%	68.12%	\$	6.32
PITT	9387	442	4.20%	\$558,752	66.10%	89.02%	101.94%	68.80%	\$	5.04
POLK	458	458	3.50%	\$919,605	72.84%	90.39%	109.03%	76.84%	\$	9.27
RANDOLPH	5088	509	3.50%	\$742,343	67.68%	86.46%	105.53%	66.50%	\$	9.84
RICHMOND	4171	417	5.20%	\$527,002	66.61%	90.75%	101.59%	64.94%	\$	5.91
ROBESON	10327	413	5.70%	\$394,502	65.16%	88.68%	96.86%	64.25%	\$	4.03
ROCKINGHAM	3754	417	4.20%	\$528,381	69.15%	88.23%	96.03%	64.41%	\$	6.01
ROWAN	5812	363	3.70%	\$470,732	69.42%	87.42%	100.53%	71.62%	\$	5.79
RUTHERFORD	3727	466	4.90%	\$573,140	63.00%	89.13%	109.43%	57.24%	\$	7.44
SAMPSON	3644	331	3.70%	\$443,402	67.34%	88.94%	100.62%	63.98%	\$	6.13

5 Factor Report SFY 2018 Jun 2018			as of May 2018		Tot Collections per unfroz staff	Collection Rate	Cases Under Order	Paternity Establishment Rate	Payment to Arrears	Cost Effectiveness as of 09.30.2017
County	Caseload	Cases/Agt	Unadj Unempl rate	\$	%	%	%	%	%	\$
SCOTLAND	4437	370	7.50%	\$387,344	59.01%	93.06%	98.22%	56.70%	\$	4.78
STANLY	2506	378	3.30%	\$426,675	70.69%	88.03%	104.06%	72.00%	\$	4.81
STOKES	1408	352	3.40%	\$580,287	67.98%	88.42%	105.38%	60.70%	\$	7.66
SURRY	2131	304	3.40%	\$375,267	66.10%	88.27%	114.04%	62.53%	\$	5.16
SWAIN	522	522	4.10%	\$628,240	64.69%	80.65%	108.57%	64.22%	\$	2.46
TRANSYLVANIA	871	290	3.40%	\$404,479	69.59%	88.75%	111.59%	70.61%	\$	3.77
TYRRELL	243	486	5.70%	\$403,840	62.99%	93.42%	102.54%	73.43%	\$	7.84
UNION	5313	483	3.20%	\$779,488	62.92%	88.65%	99.12%	64.91%	\$	6.59
VANCE	3158	301	5.40%	\$400,652	69.00%	91.13%	98.59%	70.60%	\$	6.14
WAKE	21036	467	3.10%	\$738,511	69.28%	88.39%	104.36%	68.88%	\$	6.85
WARREN	1186	297	5.90%	\$369,703	70.06%	94.01%	105.50%	75.22%	\$	4.79
WASHINGTON	1300	325	5.50%	\$249,325	66.95%	92.23%	100.37%	65.20%	\$	3.10
WATAUGA	662	662	3.30%	\$586,509	75.06%	91.99%	109.67%	66.83%	\$	5.10
WAYNE	9073	432	4.10%	\$439,905	65.06%	80.65%	94.54%	59.65%	\$	9.23
WILKES	3243	541	3.40%	\$503,864	55.78%	77.61%	91.52%	52.84%	\$	5.94
WILSON	5292	392	6.30%	\$449,003	67.51%	91.72%	106.16%	66.01%	\$	4.83
YADKIN	1319	347	3.10%	\$602,879	61.25%	90.22%	105.73%	63.90%	\$	6.11
YANCEY	397	529	3.50%	\$675,288	73.50%	76.83%	100.88%	62.14%	\$	7.85
STATEWIDE	401750	426	3.7%	\$520,841	67.98%	85.97%	101.36%	66.89%	\$	4.50

Incentive Goal SFY 2018 Jun 2018	Calculations are SFY	TOTAL COLLECTIONS			PATERNITY ESTABLISHMENT				CASES UNDER ORDER			
Consultant	Fips Name	SFY Actual	Goal	% of Goal	Prev BOW	Pat Est	%PatEst	Goal	Open Cases	CUO	%CUO	Goal
McDonald, Sally	ALAMANCE	\$11,019,312	\$11,026,507	99.93%	4654	4816	103.48%	100.00%	6433	5312	82.57%	86.14%
Allen, Carole	ALEXANDER	\$2,102,118	\$2,031,196	103.49%	932	1055	113.20%	100.00%	1357	1212	89.31%	87.24%
Newsome, Kenya	ALLEGHANY	\$557,578	\$603,307	92.42%	200	216	108.00%	100.00%	390	340	87.18%	90.88%
Cauble, Leona	ANSON	\$3,327,881	\$3,458,311	96.23%	1772	1756	99.10%	100.00%	2085	1876	89.98%	91.01%
Allen, Carole	ASHE	\$1,323,534	\$1,370,652	96.56%	569	587	103.16%	100.00%	1064	977	91.82%	90.01%
Allen, Carole	AVERY	\$544,077	\$562,276	96.76%	193	202	104.66%	100.00%	338	289	85.50%	83.92%
Jedrey, Judy	BEAUFORT	\$4,427,916	\$4,500,939	98.38%	1985	1930	97.23%	96.51%	2647	2341	88.44%	89.41%
Jedrey, Judy	BERTIE	\$2,512,772	\$2,616,862	96.02%	1498	1473	98.33%	100.00%	1702	1560	91.66%	90.02%
Foreman, Cora	BLADEN	\$3,577,377	\$3,509,680	101.93%	1693	1758	103.84%	100.00%	2131	1911	89.68%	87.50%
Foreman, Cora	BRUNSWICK	\$6,469,518	\$6,536,592	98.97%	2364	2494	105.50%	100.00%	3418	2866	83.85%	87.63%
Craig, Angela	BUNCOMBE	\$13,395,021	\$13,649,090	98.14%	4430	4888	110.34%	100.00%	6770	6298	93.03%	92.16%
Allen, Carole	BURKE	\$3,907,285	\$4,101,064	95.27%	2411	1999	82.91%	90.00%	4001	2636	65.88%	68.37%
Cauble, Leona	CABARRUS	\$11,894,924	\$11,668,836	101.94%	3920	4485	114.41%	100.00%	5006	4513	90.15%	88.40%
Allen, Carole	CALDWELL	\$5,655,519	\$5,628,085	100.49%	2496	2585	103.57%	100.00%	3506	3141	89.59%	90.42%
Griffin, Terri	CAMDEN	\$1,011,182	\$1,025,961	98.56%	223	224	100.45%	100.00%	324	295	91.05%	92.35%
Jedrey, Judy	CARTERET	\$5,256,379	\$5,383,642	97.64%	1555	1631	104.89%	100.00%	2320	2093	90.22%	88.15%
Newsome, Kenya	CASWELL	\$1,555,488	\$1,578,868	98.52%	835	848	101.56%	100.00%	1118	1014	90.70%	89.69%
Allen, Carole	CATAWBA	\$11,276,739	\$11,595,347	97.25%	4467	4636	103.78%	100.00%	6499	5826	89.64%	88.98%
McDonald, Sally	CHATHAM	\$2,577,654	\$2,608,320	98.82%	1131	1161	102.65%	100.00%	1578	1345	85.23%	87.05%
Craig, Angela	CHEROKEE	\$1,307,427	\$1,461,210	89.48%	479	483	100.84%	100.00%	795	681	85.66%	83.77%
Griffin, Terri	CHOWAN	\$1,907,824	\$1,914,946	99.63%	899	905	100.67%	100.00%	1160	1105	95.26%	95.15%
Craig, Angela	CLAY	\$537,361	\$520,821	103.18%	189	206	108.99%	100.00%	310	269	86.77%	86.03%
Allen, Carole	CLEVELAND	\$9,474,863	\$9,780,292	96.88%	5332	5240	98.27%	95.87%	7603	6484	85.28%	87.71%
McDonald, Sally	COLUMBUS	\$5,279,215	\$5,304,330	99.53%	3019	3097	102.58%	100.00%	4017	3602	89.67%	90.54%
Jedrey, Judy	CRAVEN	\$10,123,858	\$10,393,593	97.40%	3456	3519	101.82%	100.00%	4884	4140	84.77%	87.80%
McDonald, Sally	CUMBERLAND	\$40,201,763	\$40,735,600	98.69%	14134	14254	100.85%	100.00%	19714	16480	83.60%	83.11%
Jedrey, Judy	CURRITUCK	\$2,246,375	\$2,321,712	96.76%	619	663	107.11%	100.00%	958	897	93.63%	89.81%
Jedrey, Judy	DARE	\$2,886,723	\$3,032,170	95.20%	716	772	107.82%	100.00%	1087	1014	93.28%	94.55%
Cauble, Leona	DAVIDSON	\$13,152,572	\$13,216,444	99.52%	4244	4549	107.19%	100.00%	5985	5214	87.12%	88.34%
Cauble, Leona	DAVIE	\$2,302,586	\$2,441,866	94.30%	834	860	103.12%	99.65%	1234	1039	84.20%	87.13%
Foreman, Cora	DUPLIN	\$6,316,593	\$6,205,251	101.79%	2221	2172	97.79%	100.00%	2962	2708	91.42%	90.76%
McDonald, Sally	DURHAM	\$17,330,561	\$17,721,101	97.80%	8273	8290	100.21%	98.38%	9910	8772	88.52%	87.39%
Griffin, Terri	EDGE-Rky Mt	\$2,962,636	\$3,131,298	94.61%	2071	1632	78.80%	90.00%	2450	1925	78.57%	78.19%
Griffin, Terri	EDGE-Tarboro	\$3,129,432	\$3,231,949	96.83%	1661	1563	94.10%	93.65%	2230	2018	90.49%	87.10%
Allen, Carole	FORSYTH	\$24,570,374	\$24,169,345	101.66%	12135	12377	101.99%	100.00%	14524	12937	89.07%	89.69%
Stanley, Sharon	FRANKLIN	\$5,506,582	\$5,453,186	100.98%	2082	2172	104.32%	100.00%	3014	2732	90.64%	90.86%
Cauble, Leona	GASTON	\$15,347,805	\$15,149,476	101.31%	7386	8041	108.87%	100.00%	9896	8250	83.37%	83.54%
Griffin, Terri	GATES	\$1,266,128	\$1,332,290	95.03%	427	432	101.17%	100.00%	562	515	91.64%	91.37%
Craig, Angela	GRAHAM	\$573,253	\$586,261	97.78%	127	142	111.81%	100.00%	247	218	88.26%	88.57%
Stanley, Sharon	GRANVILLE	\$4,375,270	\$4,444,446	98.44%	1840	1911	103.86%	100.00%	2674	2367	88.52%	89.09%
Griffin, Terri	GREENE	\$1,998,902	\$2,003,759	99.76%	978	1011	103.37%	100.00%	1256	1182	94.11%	94.42%
Newsome, Kenya	GUIL-Gboro	\$25,161,299	\$25,688,175	97.95%	11255	11733	104.25%	100.00%	15098	12057	79.86%	82.98%
Newsome, Kenya	GUIL-HP	\$9,019,546	\$9,190,620	98.14%	4370	4448	101.78%	100.00%	5808	5025	86.52%	85.93%
Stanley, Sharon	HALIFAX	\$6,751,553	\$6,999,621	96.46%	3327	3365	101.14%	100.00%	4204	3795	90.27%	91.75%
McDonald, Sally	HARNETT	\$9,427,434	\$9,131,926	103.24%	3289	3605	109.61%	100.00%	4462	4027	90.25%	90.58%
Craig, Angela	HAYWOOD	\$3,598,134	\$3,554,893	101.22%	1066	1151	107.97%	100.00%	1556	1405	90.30%	90.80%
Allen, Carole	HENDERSON	\$4,142,450	\$4,053,038	102.21%	1695	1750	103.24%	100.00%	2407	2103	87.37%	83.07%
Jedrey, Judy	HERTFORD	\$2,900,283	\$2,809,641	103.23%	1643	1645	100.12%	100.00%	1899	1668	87.84%	92.31%
Stanley, Sharon	HOKE	\$4,452,558	\$4,426,465	100.59%	2013	1896	94.19%	96.59%	2696	2237	82.97%	85.47%
Jedrey, Judy	HYDE	\$265,860	\$268,792	98.91%	126	132	104.76%	90.00%	181	167	92.27%	93.68%
Cauble, Leona	IREDELL	\$10,649,986	\$11,157,774	95.45%	4457	4427	99.33%	100.00%	6345	5491	86.54%	87.18%
Craig, Angela	JACKSON	\$2,298,156	\$2,390,510	96.14%	499	530	106.21%	100.00%	900	794	88.22%	92.30%
Stanley, Sharon	JOHNSTON	\$15,255,561	\$14,965,863	101.94%	4734	5191	109.65%	100.00%	6517	5686	87.25%	86.71%
Jedrey, Judy	JONES	\$1,054,106	\$1,058,332	99.60%	376	364	96.81%	100.00%	531	480	90.40%	85.43%
Stanley, Sharon	LEE	\$4,338,600	\$4,650,536	93.29%	1934	1980	102.38%	100.00%	2490	2200	88.35%	89.20%
Griffin, Terri	LENOIR	\$7,371,876	\$7,708,576	95.63%	4282	3938	91.97%	95.23%	5443	4773	87.69%	88.30%
Cauble, Leona	LINCOLN	\$5,347,887	\$5,314,936	100.62%	1654	1729	104.53%	100.00%	2592	2277	87.85%	88.00%
Craig, Angela	MACON	\$1,855,219	\$1,902,302	97.52%	466	555	119.10%	100.00%	903	812	89.92%	91.95%

Incentive Goal SFY 2018 Jun 2018	Calculations are SFY	CURRENT SUPPORT				ARREARS				MEDICAL		
Consultant	Fips Name	CSup due	CSup Coll	%CurCol	Goal	Cases Arr due	Cases Arr Col	%Arr	Goal	MedCase	MedSup	%Med
McDonald, Sally	ALAMANCE	\$12,240,226	\$8,173,148	66.77%	67.41%	4843	3326	68.68%	68.23%	3468	2910	83.91%
Allen, Carole	ALEXANDER	\$2,330,160	\$1,640,930	70.42%	69.72%	1010	671	66.44%	67.07%	927	844	91.05%
Newsome, Kenya	ALLEGHANY	\$634,980	\$397,345	62.58%	64.76%	315	186	59.05%	61.77%	185	138	74.59%
Cauble, Leona	ANSON	\$3,482,670	\$2,367,008	67.97%	67.90%	1604	1173	73.13%	72.09%	1369	1259	91.96%
Allen, Carole	ASHE	\$1,519,368	\$1,012,460	66.64%	68.35%	802	530	66.08%	69.65%	709	606	85.47%
Allen, Carole	AVERY	\$664,596	\$391,250	58.87%	61.22%	259	160	61.78%	63.19%	219	110	50.23%
Jedrey, Judy	BEAUFORT	\$4,867,422	\$3,282,523	67.44%	66.79%	2145	1434	66.85%	65.56%	1520	1228	80.79%
Jedrey, Judy	BERTIE	\$2,664,049	\$1,900,129	71.32%	72.02%	1314	917	69.79%	71.11%	1069	944	88.31%
Foreman, Cora	BLADEN	\$3,939,368	\$2,658,573	67.49%	67.47%	1813	1314	72.48%	72.32%	1482	1344	90.69%
Foreman, Cora	BRUNSWICK	\$7,201,929	\$4,997,438	69.39%	69.43%	2384	1714	71.90%	72.51%	2326	2000	85.98%
Craig, Angela	BUNCOMBE	\$13,974,668	\$9,780,606	69.99%	69.79%	5797	4222	72.83%	72.65%	4098	3157	77.04%
Allen, Carole	BURKE	\$4,565,268	\$2,749,578	60.23%	61.60%	2426	1390	57.30%	59.27%	1610	1288	80.00%
Cauble, Leona	CABARRUS	\$12,460,608	\$9,289,444	74.55%	75.30%	4255	3202	75.25%	75.14%	3245	2761	85.08%
Allen, Carole	CALDWELL	\$6,173,008	\$4,235,994	68.62%	67.30%	2762	1828	66.18%	66.90%	2287	1932	84.48%
Griffin, Terri	CAMDEN	\$1,028,891	\$840,387	81.68%	76.63%	271	195	71.96%	77.51%	198	157	79.29%
Jedrey, Judy	CARTERET	\$5,751,732	\$4,131,525	71.83%	72.74%	1752	1230	70.21%	70.43%	1580	1201	76.01%
Newsome, Kenya	CASWELL	\$1,582,565	\$1,083,718	68.48%	69.02%	860	554	64.42%	66.20%	624	531	85.10%
Allen, Carole	CATAWBA	\$12,358,019	\$8,601,484	69.60%	70.12%	5390	3733	69.26%	69.81%	4186	3512	83.90%
McDonald, Sally	CHATHAM	\$2,786,908	\$1,973,870	70.83%	70.07%	1205	819	67.97%	68.35%	965	743	76.99%
Craig, Angela	CHEROKEE	\$1,467,916	\$974,339	66.38%	67.56%	624	430	68.91%	64.88%	528	431	81.63%
Griffin, Terri	CHOWAN	\$2,050,773	\$1,346,239	65.65%	65.59%	1031	713	69.16%	72.02%	762	621	81.50%
Craig, Angela	CLAY	\$560,122	\$354,612	63.31%	67.80%	254	173	68.11%	67.03%	199	149	74.87%
Allen, Carole	CLEVELAND	\$10,788,859	\$6,838,084	63.38%	64.60%	5608	3602	64.23%	65.10%	4504	3856	85.61%
McDonald, Sally	COLUMBUS	\$5,783,040	\$3,780,967	65.38%	65.21%	3064	1927	62.89%	63.68%	2563	2240	87.40%
Jedrey, Judy	CRAVEN	\$10,605,205	\$7,628,507	71.93%	72.26%	3632	2521	69.41%	69.52%	2906	2343	80.63%
McDonald, Sally	CUMBERLAND	\$46,636,289	\$31,502,302	67.55%	67.77%	15456	9817	63.52%	64.33%	11777	9043	76.79%
Jedrey, Judy	CURRITUCK	\$2,509,080	\$1,647,519	65.66%	67.32%	855	622	72.75%	71.75%	561	428	76.29%
Jedrey, Judy	DARE	\$3,032,885	\$2,196,211	72.41%	73.66%	959	721	75.18%	73.31%	663	492	74.21%
Cauble, Leona	DAVIDSON	\$13,958,044	\$10,104,344	72.39%	72.74%	5160	3716	72.02%	72.72%	3515	3030	86.20%
Cauble, Leona	DAVIE	\$2,629,292	\$1,788,036	68.00%	68.97%	981	665	67.79%	70.68%	793	631	79.57%
Foreman, Cora	DUPLIN	\$6,912,579	\$4,640,563	67.13%	67.67%	2478	1802	72.72%	71.16%	1993	1691	84.85%
McDonald, Sally	DURHAM	\$17,704,323	\$12,777,651	72.17%	71.44%	7393	5232	70.77%	70.75%	6161	4984	80.90%
Griffin, Terri	EDGE-Rky Mt	\$3,014,071	\$1,912,141	63.44%	64.28%	1861	1173	63.03%	64.33%	1130	927	82.04%
Griffin, Terri	EDGE-Tarboro	\$3,571,771	\$2,242,615	62.79%	61.62%	1802	1073	59.54%	60.13%	1293	1079	83.45%
Allen, Carole	FORSYTH	\$27,749,251	\$18,433,419	66.43%	65.40%	11490	7519	65.44%	65.35%	9667	7626	78.89%
Stanley, Sharon	FRANKLIN	\$6,020,116	\$4,009,091	66.59%	66.05%	2396	1622	67.70%	65.98%	1730	1494	86.36%
Cauble, Leona	GASTON	\$16,783,230	\$11,432,784	68.12%	67.92%	7545	5031	66.68%	66.08%	5848	4795	81.99%
Griffin, Terri	GATES	\$1,438,643	\$990,160	68.83%	69.11%	487	328	67.35%	70.66%	348	254	72.99%
Craig, Angela	GRAHAM	\$645,042	\$431,341	66.87%	67.49%	216	155	71.76%	67.17%	148	111	75.00%
Stanley, Sharon	GRANVILLE	\$4,803,088	\$3,395,055	70.68%	70.15%	2079	1346	64.74%	65.95%	1435	1206	84.04%
Griffin, Terri	GREENE	\$2,248,640	\$1,489,040	66.22%	67.36%	1073	748	69.71%	67.03%	856	741	86.57%
Newsome, Kenya	GUIL-Gboro	\$25,829,201	\$19,383,911	75.05%	75.61%	11011	7762	70.49%	70.35%	8292	6904	83.26%
Newsome, Kenya	GUIL-HP	\$9,468,270	\$7,040,757	74.36%	74.20%	4706	3190	67.79%	68.54%	3443	2888	83.88%
Stanley, Sharon	HALIFAX	\$7,343,861	\$5,095,624	69.39%	70.68%	3286	2271	69.11%	70.10%	2660	2237	84.10%
McDonald, Sally	HARNETT	\$10,602,758	\$7,349,482	69.32%	68.24%	3743	2578	68.88%	68.77%	2824	2355	83.39%
Craig, Angela	HAYWOOD	\$3,891,837	\$2,918,226	74.98%	76.28%	1281	934	72.91%	71.38%	1231	1017	82.62%
Allen, Carole	HENDERSON	\$4,202,934	\$3,194,316	76.00%	75.56%	1815	1238	68.21%	69.83%	1441	1154	80.08%
Jedrey, Judy	HERTFORD	\$3,062,225	\$2,180,012	71.19%	70.95%	1403	1022	72.84%	71.00%	1219	1048	85.97%
Stanley, Sharon	HOKE	\$5,208,294	\$3,364,505	64.60%	63.92%	2150	1373	63.86%	62.83%	1565	1219	77.89%
Jedrey, Judy	HYDE	\$341,067	\$189,560	55.58%	57.78%	150	84	56.00%	63.08%	119	102	85.71%
Cauble, Leona	IREDELL	\$12,065,622	\$7,879,558	65.31%	66.54%	4972	3228	64.92%	67.64%	3902	3064	78.52%
Craig, Angela	JACKSON	\$2,532,080	\$1,830,422	72.29%	72.26%	722	514	71.19%	72.06%	562	388	69.04%
Stanley, Sharon	JOHNSTON	\$16,587,024	\$12,195,135	73.52%	74.01%	5250	3810	72.57%	72.37%	4209	3622	86.05%
Jedrey, Judy	JONES	\$1,023,024	\$758,015	74.10%	72.32%	459	323	70.37%	72.91%	289	241	83.39%
Stanley, Sharon	LEE	\$4,897,655	\$3,337,577	68.15%	69.67%	1973	1410	71.46%	70.87%	1635	1374	84.04%
Griffin, Terri	LENOIR	\$8,516,880	\$5,340,307	62.70%	62.43%	4312	2641	61.25%	62.03%	3181	2685	84.41%
Cauble, Leona	LINCOLN	\$5,659,928	\$4,054,368	71.63%	70.70%	2171	1552	71.49%	70.55%	1511	1324	87.62%
Craig, Angela	MACON	\$2,188,586	\$1,465,123	66.94%	69.74%	799	538	67.33%	70.81%	662	543	82.02%

Incentive Goal SFY 2018 Jun 2018	Calculations are SFY	TOTAL COLLECTIONS			PATERNITY ESTABLISHMENT				CASES UNDER ORDER			
Consultant	Fips Name	SFY Actual	Goal	% of Goal	Prev BOW	Pat Est	%PatEst	Goal	Open Cases	CUO	%CUO	Goal
Craig, Angela	MADISON	\$893,460	\$879,778	101.56%	391	392	100.26%	100.00%	684	616	90.06%	90.36%
Jedrey, Judy	MARTIN	\$2,911,782	\$3,038,927	95.82%	1615	1545	95.67%	99.15%	2354	2121	90.10%	90.61%
Craig, Angela	MCDOWELL	\$3,330,651	\$3,367,841	98.90%	1284	1327	103.35%	100.00%	2184	1945	89.06%	87.00%
Foreman, Cora	MECKLENBURG	\$51,958,743	\$50,914,276	102.05%	28503	28101	98.59%	95.51%	34329	24767	72.15%	75.04%
Allen, Carole	MITCHELL	\$779,925	\$793,180	98.33%	217	233	107.37%	100.00%	380	334	87.89%	90.31%
Cauble, Leona	MONTGOMERY	\$2,625,288	\$2,645,171	99.25%	1150	1147	99.74%	100.00%	1469	1427	97.14%	96.89%
McDonald, Sally	MOORE	\$5,598,906	\$5,766,674	97.09%	1895	1966	103.75%	100.00%	2490	2283	91.69%	91.34%
Griffin, Terri	NASH	\$9,145,681	\$9,359,370	97.72%	4021	4035	100.35%	100.00%	5338	4611	86.38%	88.41%
Foreman, Cora	NEW HANOVER	\$12,465,057	\$12,692,004	98.21%	4626	4617	99.81%	99.38%	7014	5889	83.96%	87.85%
Central Office	NORTH CAROLINA	\$211	\$0		5	16	320.00%	100.00%	10	1	10.00%	16.29%
Stanley, Sharon	NORTHAMPTON	\$2,418,051	\$2,582,080	93.65%	1728	1530	88.54%	90.00%	2250	1833	81.47%	82.91%
Griffin, Terri	ONSLOW	\$22,181,932	\$21,641,884	102.50%	5264	5682	107.94%	100.00%	8767	7993	91.17%	91.01%
McDonald, Sally	ORANGE	\$5,365,424	\$5,289,985	101.43%	1390	1484	106.76%	100.00%	1937	1776	91.69%	91.24%
Jedrey, Judy	PAMLICO	\$1,140,151	\$1,227,619	92.87%	384	409	106.51%	98.07%	634	560	88.33%	89.78%
Griffin, Terri	PASQUOTANK	\$4,894,913	\$5,052,751	96.88%	2017	1993	98.81%	98.22%	2818	2577	91.45%	91.07%
Foreman, Cora	PENDER	\$3,665,719	\$3,650,351	100.42%	1237	1312	106.06%	100.00%	1755	1566	89.23%	91.58%
Griffin, Terri	PERQUIMANS	\$1,180,794	\$1,212,909	97.35%	451	454	100.67%	100.00%	618	570	92.23%	94.41%
Newsome, Kenya	PERSON	\$3,585,223	\$3,751,851	95.56%	1508	1580	104.77%	100.00%	2063	1893	91.76%	93.94%
Jedrey, Judy	PITT	\$15,438,315	\$15,203,638	101.54%	7070	7207	101.94%	100.00%	9387	8356	89.02%	88.48%
Craig, Angela	POLK	\$919,605	\$930,320	98.85%	288	314	109.03%	100.00%	458	414	90.39%	85.10%
Newsome, Kenya	RANDOLPH	\$9,650,462	\$9,228,921	104.57%	3614	3814	105.53%	100.00%	5088	4399	86.46%	87.29%
McDonald, Sally	RICHMOND	\$6,324,018	\$6,248,148	101.21%	3324	3377	101.59%	99.07%	4171	3785	90.75%	91.22%
Foreman, Cora	ROBESON	\$12,032,309	\$11,917,659	100.96%	8603	8333	96.86%	97.24%	10327	9158	88.68%	90.61%
Newsome, Kenya	ROCKINGHAM	\$6,340,569	\$6,511,006	97.38%	2818	2706	96.03%	97.34%	3754	3312	88.23%	84.23%
Newsome, Kenya	ROWAN	\$10,356,109	\$10,614,561	97.57%	4307	4330	100.53%	100.00%	5812	5081	87.42%	88.56%
Allen, Carole	RUTHERFORD	\$5,158,263	\$5,022,284	102.71%	2408	2635	109.43%	100.00%	3727	3322	89.13%	88.73%
Foreman, Cora	SAMPSON	\$6,651,035	\$6,680,399	99.56%	2764	2781	100.62%	100.00%	3644	3241	88.94%	87.78%
McDonald, Sally	SCOTLAND	\$5,035,469	\$4,936,096	102.01%	3603	3539	98.22%	98.10%	4437	4129	93.06%	92.26%
Cauble, Leona	STANLY	\$4,106,745	\$4,198,696	97.81%	1896	1973	104.06%	100.00%	2506	2206	88.03%	90.06%
Newsome, Kenya	STOKES	\$2,611,292	\$2,596,021	100.59%	780	822	105.38%	100.00%	1408	1245	88.42%	90.98%
Newsome, Kenya	SURRY	\$3,377,403	\$3,301,895	102.29%	1446	1649	114.04%	100.00%	2131	1881	88.27%	86.92%
Craig, Angela	SWAIN	\$691,064	\$690,545	100.08%	245	266	108.57%	100.00%	522	421	80.65%	82.22%
Craig, Angela	TRANSYLVANIA	\$1,617,916	\$1,665,721	97.13%	604	674	111.59%	100.00%	871	773	88.75%	92.92%
N/A	TRIBAL CSE											
Jedrey, Judy	TYRRELL	\$403,840	\$448,180	90.11%	197	202	102.54%	100.00%	243	227	93.42%	91.39%
Cauble, Leona	UNION	\$10,133,339	\$10,195,725	99.39%	3644	3612	99.12%	100.00%	5313	4710	88.65%	89.05%
Stanley, Sharon	VANCE	\$4,807,824	\$4,998,928	96.18%	2553	2517	98.59%	98.97%	3158	2878	91.13%	91.16%
Stanley, Sharon	WAKE	\$48,741,725	\$48,709,472	100.07%	15596	16276	104.36%	100.00%	21036	18594	88.39%	87.14%
Stanley, Sharon	WARREN	\$2,218,220	\$2,239,069	99.07%	946	998	105.50%	100.00%	1186	1115	94.01%	94.13%
Jedrey, Judy	WASHINGTON	\$1,495,947	\$1,528,557	97.87%	1093	1097	100.37%	100.00%	1300	1199	92.23%	93.04%
Allen, Carole	WATAUGA	\$1,759,527	\$1,678,784	104.81%	393	431	109.67%	100.00%	662	609	91.99%	91.33%
Stanley, Sharon	WAYNE	\$12,317,331	\$12,708,916	96.92%	6196	5858	94.54%	95.90%	9073	7317	80.65%	82.64%
Newsome, Kenya	WILKES	\$3,527,050	\$3,435,470	102.67%	1793	1641	91.52%	92.68%	3243	2517	77.61%	74.63%
Griffin, Terri	WILSON	\$8,531,048	\$8,399,644	101.56%	4059	4309	106.16%	100.00%	5292	4854	91.72%	92.58%
Newsome, Kenya	YADKIN	\$2,290,940	\$2,450,204	93.50%	820	867	105.73%	100.00%	1319	1190	90.22%	91.30%
Craig, Angela	YANCEY	\$675,288	\$669,257	100.90%	227	229	100.88%	100.00%	397	305	76.83%	82.92%
Consultant	Filtered Total	\$700,435,452	\$704,353,648	99.44%	296,609	301,754	101.73%	100.00%	401,750	345,391	85.97%	86.76%
Griffin, Terri	EDGECOMBE TOT	\$6,092,068	\$6,363,247	95.74%	3,732	3,195	85.61%	90.00%	4,680	3,943	84.25%	82.32%
Newsome, Kenya	GUILFORD TOT	\$34,180,845	\$34,878,795	98.00%	15,625	16,181	103.56%	100.00%	20,906	17,082	81.71%	86.03%
	STATEWIDE	\$700,435,452	\$704,353,648	99.44%	295,491	299,512	101.36%	100.00%	401,750	345,391	85.97%	86.76%

Incentive Goal SFY 2018 Jun 2018	Calculations are SFY	CURRENT SUPPORT				ARREARS				MEDICAL		
Consultant	Fips Name	CSup due	CSup Coll	%CurCol	Goal	Cases Arr due	Cases Arr Col	%Arr	Goal	MedCase	MedSup	%Med
Craig, Angela	MADISON	\$1,033,779	\$673,484	65.15%	64.46%	417	245	58.75%	62.15%	440	367	83.41%
Jedrey, Judy	MARTIN	\$3,274,542	\$2,006,901	61.29%	62.65%	1879	1135	60.40%	61.66%	1297	1104	85.12%
Craig, Angela	MCDOWELL	\$3,943,337	\$2,547,024	64.59%	66.60%	1702	1012	59.46%	62.31%	1295	1146	88.49%
Foreman, Cora	MECKLENBURG	\$61,709,808	\$38,784,484	62.85%	63.22%	21907	14189	64.77%	64.25%	16498	11932	72.32%
Allen, Carole	MITCHELL	\$812,967	\$615,801	75.75%	77.62%	274	211	77.01%	73.94%	271	220	81.18%
Cauble, Leona	MONTGOMERY	\$2,710,368	\$1,989,740	73.41%	73.82%	1191	885	74.31%	72.95%	1038	958	92.29%
McDonald, Sally	MOORE	\$6,207,975	\$4,341,489	69.93%	71.14%	2114	1469	69.49%	70.89%	1588	1235	77.77%
Griffin, Terri	NASH	\$10,046,502	\$6,977,264	69.45%	69.84%	3936	2790	70.88%	69.92%	3242	2822	87.05%
Foreman, Cora	NEW HANOVER	\$13,007,355	\$9,086,067	69.85%	69.88%	4933	3338	67.67%	68.61%	3718	3119	83.89%
Central Office	NORTH CAROLINA					1						
Stanley, Sharon	NORTHAMPTON	\$2,819,382	\$1,725,635	61.21%	62.39%	1590	895	56.29%	56.68%	1237	997	80.60%
Griffin, Terri	ONSLOW	\$25,524,385	\$17,259,337	67.62%	67.27%	7364	4753	64.54%	67.21%	5881	4351	73.98%
McDonald, Sally	ORANGE	\$5,568,951	\$3,937,160	70.70%	70.07%	1848	1310	70.89%	69.37%	1039	844	81.23%
Jedrey, Judy	PAMLICO	\$1,341,074	\$851,440	63.49%	64.37%	533	343	64.35%	65.75%	380	308	81.05%
Griffin, Terri	PASQUOTANK	\$5,332,977	\$3,601,553	67.53%	68.99%	2282	1471	64.46%	66.09%	1691	1243	73.51%
Foreman, Cora	PENDER	\$4,011,888	\$2,809,725	70.03%	69.21%	1484	1075	72.44%	72.16%	1194	962	80.57%
Griffin, Terri	PERQUIMANS	\$1,299,458	\$858,380	66.06%	68.64%	476	359	75.42%	74.09%	394	318	80.71%
Newsome, Kenya	PERSON	\$4,043,519	\$2,740,855	67.78%	68.87%	1725	1175	68.12%	67.94%	1309	1155	88.24%
Jedrey, Judy	PITT	\$17,335,899	\$11,458,380	66.10%	67.25%	7965	5480	68.80%	69.02%	2199	1708	77.67%
Craig, Angela	POLK	\$974,082	\$709,507	72.84%	74.14%	393	302	76.84%	79.00%	163	124	76.07%
Newsome, Kenya	RANDOLPH	\$10,454,715	\$7,076,206	67.68%	67.54%	4066	2704	66.50%	67.38%	3319	2820	84.97%
McDonald, Sally	RICHMOND	\$6,844,421	\$4,558,816	66.61%	67.33%	3260	2117	64.94%	65.88%	2670	2431	91.05%
Foreman, Cora	ROBESON	\$13,085,067	\$8,525,648	65.16%	64.93%	7992	5135	64.25%	65.59%	6514	5927	90.99%
Newsome, Kenya	ROCKINGHAM	\$6,897,537	\$4,769,676	69.15%	69.49%	2984	1922	64.41%	64.38%	2369	1891	79.82%
Newsome, Kenya	ROWAN	\$11,378,669	\$7,898,549	69.42%	70.00%	4655	3334	71.62%	72.02%	3689	3072	83.27%
Allen, Carole	RUTHERFORD	\$6,189,733	\$3,899,499	63.00%	63.55%	2872	1644	57.24%	60.72%	2313	2016	87.16%
Foreman, Cora	SAMPSON	\$7,726,449	\$5,202,713	67.34%	67.43%	2923	1870	63.98%	65.18%	2325	2024	87.05%
McDonald, Sally	SCOTLAND	\$5,799,477	\$3,422,010	59.01%	59.68%	3767	2136	56.70%	56.85%	2734	2383	87.16%
Cauble, Leona	STANLY	\$4,300,406	\$3,039,802	70.69%	70.53%	1861	1340	72.00%	71.35%	1558	1336	85.75%
Newsome, Kenya	STOKES	\$2,957,499	\$2,010,496	67.98%	67.69%	1206	732	60.70%	59.49%	735	653	88.84%
Newsome, Kenya	SURRY	\$4,012,549	\$2,652,167	66.10%	67.23%	1620	1013	62.53%	59.33%	1419	1236	87.10%
Craig, Angela	SWAIN	\$837,813	\$541,940	64.69%	62.51%	408	262	64.22%	61.00%	273	200	73.26%
Craig, Angela	TRANSYLVANIA	\$1,698,274	\$1,181,752	69.59%	69.17%	752	531	70.61%	69.30%	543	459	84.53%
N/A	TRIBAL CSE											
Jedrey, Judy	TYRRELL	\$480,452	\$302,637	62.99%	67.15%	207	152	73.43%	68.69%	156	122	78.21%
Cauble, Leona	UNION	\$12,087,555	\$7,604,912	62.92%	64.78%	4104	2664	64.91%	67.41%	2940	2325	79.08%
Stanley, Sharon	VANCE	\$5,112,098	\$3,527,423	69.00%	68.31%	2595	1832	70.60%	71.40%	2060	1765	85.68%
Stanley, Sharon	WAKE	\$55,047,180	\$38,138,672	69.28%	69.17%	16974	11691	68.88%	68.95%	8350	6444	77.17%
Stanley, Sharon	WARREN	\$2,237,497	\$1,567,577	70.06%	69.52%	1013	762	75.22%	72.75%	817	678	82.99%
Jedrey, Judy	WASHINGTON	\$1,630,868	\$1,091,809	66.95%	66.36%	977	637	65.20%	65.87%	833	738	88.60%
Allen, Carole	WATAUGA	\$1,809,985	\$1,358,521	75.06%	70.80%	621	415	66.83%	66.63%	413	289	69.98%
Stanley, Sharon	WAYNE	\$13,993,824	\$9,104,511	65.06%	66.11%	6307	3762	59.65%	62.70%	4653	3955	85.00%
Newsome, Kenya	WILKES	\$4,484,412	\$2,501,627	55.78%	57.31%	2273	1201	52.84%	54.77%	1542	1246	80.80%
Griffin, Terri	WILSON	\$9,370,185	\$6,326,053	67.51%	67.33%	4610	3043	66.01%	65.74%	3194	2630	82.34%
Newsome, Kenya	YADKIN	\$2,666,569	\$1,633,172	61.25%	64.42%	1169	747	63.90%	67.66%	789	648	82.13%
Craig, Angela	YANCEY	\$695,372	\$511,078	73.50%	70.73%	280	174	62.14%	61.54%	217	160	73.73%
Consultant	Filtered Total	\$777,356,796	\$528,420,817	67.98%	68.01%	311,364	208,259	66.89%	67.01%	231,491	189,363	81.80%
Griffin, Terri	EDGECOMBE TOT	\$6,585,841	\$4,154,756	63.09%	63.22%	3,663	2,246	61.32%	64.92%	2,423	2,006	82.79%
Newsome, Kenya	GUILFORD TOT	\$35,297,471	\$26,424,667	74.86%	69.50%	15,717	10,952	69.68%	69.50%	11,735	9,792	83.44%
	STATEWIDE	\$777,356,796	\$528,420,817	67.98%	68.01%	311,364	208,259	66.89%	67.01%	231,491	189,363	81.80%

AGENT ACTIVITY REPORT

Agent Activity Report Jun 2018		Staffing		Open Cases		Paternity Est		Support Est		Total Collections		
		Quarterly Staffing Report		OCSE 157 LINE 1		OCSE 157 LINE 16		OCSE 157 LINE 17		Incentive Goal Report		
		Consultant	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Open Cases	Cases/Agt	Pat Est	Pat Est/Agt	Orders	Orders/Agt	Tot Coll
McDonald, Sally	ALAMANCE	11.00	18.50	6433	584.82	552	50.18	423	38.45	\$11,019,312	\$1,001,756	\$595,638
Allen, Carole	ALEXANDER	3.00	4.00	1357	452.33	166	55.33	166	55.33	\$2,102,118	\$700,706	\$525,529
Newsome, Kenya	ALLEGHANY	0.75	2.00	390	520.00	12	16.00	38	50.67	\$557,578	\$743,438	\$278,789
Cauble, Leona	ANSON	4.75	7.00	2085	438.95	135	28.42	128	26.95	\$3,327,881	\$700,606	\$475,412
Allen, Carole	ASHE	3.00	4.00	1064	354.67	7	2.33	126	42.00	\$1,323,534	\$441,178	\$330,883
Allen, Carole	AVERY	1.00	1.00	338	338.00	8	8.00	36	36.00	\$544,077	\$544,077	\$544,077
Jedrey, Judy	BEAUFORT	8.00	11.00	2647	330.88	131	16.38	116	14.50	\$4,427,916	\$553,489	\$402,538
Jedrey, Judy	BERTIE	4.00	5.00	1702	425.50	79	19.75	98	24.50	\$2,512,772	\$628,193	\$502,554
Foreman, Cora	BLADEN	6.00	8.00	2131	355.17	287	47.83	186	31.00	\$3,577,377	\$596,230	\$447,172
Foreman, Cora	BRUNSWICK	10.75	13.00	3418	317.95	318	29.58	364	33.86	\$6,469,518	\$601,816	\$497,655
Craig, Angela	BUNCOMBE	9.40	17.40	6770	720.21	487	51.81	759	80.74	\$13,395,021	\$1,425,002	\$769,829
Allen, Carole	BURKE	8.00	10.00	4001	500.13	144	18.00	199	24.88	\$3,907,285	\$488,411	\$390,729
Cauble, Leona	CABARRUS	16.75	22.00	5006	298.87	702	41.91	602	35.94	\$11,894,924	\$710,145	\$540,678
Allen, Carole	CALDWELL	7.75	10.00	3506	452.39	208	26.84	310	40.00	\$5,655,519	\$729,744	\$565,552
Griffin, Terri	CAMDEN	1.00	1.75	324	324.00	26	26.00	22	22.00	\$1,011,182	\$1,011,182	\$577,819
Jedrey, Judy	CARTERET	4.00	5.25	2320	580.00	74	18.50	187	46.75	\$5,256,379	\$1,314,095	\$1,001,215
Newsome, Kenya	CASWELL	3.00	4.33	1118	372.67	57	19.00	79	26.33	\$1,555,488	\$518,496	\$359,235
Allen, Carole	CATAWBA	16.50	21.00	6499	393.88	424	25.70	643	38.97	\$11,276,739	\$683,439	\$536,988
McDonald, Sally	CHATHAM	4.00	5.00	1578	394.50	135	33.75	98	24.50	\$2,577,654	\$644,414	\$515,531
Craig, Angela	CHEROKEE	2.00	4.00	795	397.50	27	13.50	65	32.50	\$1,307,427	\$653,714	\$326,857
Griffin, Terri	CHOWAN	2.00	4.00	1160	580.00	62	31.00	74	37.00	\$1,907,824	\$953,912	\$476,956
Craig, Angela	CLAY	1.00	1.10	310	310.00	3	3.00	33	33.00	\$537,361	\$537,361	\$488,510
Allen, Carole	CLEVELAND	17.00	24.00	7603	447.24	251	14.76	541	31.82	\$9,474,863	\$557,345	\$394,786
McDonald, Sally	COLUMBUS	11.00	15.00	4017	365.18	260	23.64	361	32.82	\$5,279,215	\$479,929	\$351,948
Jedrey, Judy	CRAVEN	8.00	12.00	4884	610.50	299	37.38	284	35.50	\$10,123,858	\$1,265,482	\$843,655
McDonald, Sally	CUMBERLAND	45.00	70.00	19714	438.09	1,407	31.27	1,265	28.11	\$40,201,763	\$893,373	\$574,311
Jedrey, Judy	CURRITUCK	2.00	3.00	958	479.00	43	21.50	84	42.00	\$2,246,375	\$1,123,188	\$748,792
Jedrey, Judy	DARE	2.00	3.00	1087	543.50	58	29.00	82	41.00	\$2,886,723	\$1,443,362	\$962,241
Cauble, Leona	DAVIDSON	15.00	19.00	5985	399.00	489	32.60	485	32.33	\$13,152,572	\$876,838	\$692,241
Cauble, Leona	DAVIE	2.75	4.00	1234	448.73	120	43.64	123	44.73	\$2,302,586	\$837,304	\$575,646
Foreman, Cora	DUPLIN	9.00	11.00	2962	329.11	180	20.00	234	26.00	\$6,316,593	\$701,844	\$574,236
McDonald, Sally	DURHAM	28.00	38.00	9910	353.93	833	29.75	612	21.86	\$17,330,561	\$618,949	\$456,067
Griffin, Terri	EDGE-Rky Mt	9.50	12.00	2450	257.89	45	4.74	73	7.68	\$2,962,636	\$311,856	\$246,886
Griffin, Terri	EDGE-Tarboro	6.50	9.00	2230	343.08	86	13.23	71	10.92	\$3,129,432	\$481,451	\$347,715
Allen, Carole	FORSYTH	30.00	48.00	14524	484.13	1,104	36.80	957	31.90	\$24,570,374	\$819,012	\$511,883
Stanley, Sharon	FRANKLIN	8.00	9.00	3014	376.75	188	23.50	186	23.25	\$5,506,582	\$688,323	\$611,842
Cauble, Leona	GASTON	23.75	33.00	9896	416.67	1,101	46.36	825	34.74	\$15,347,805	\$646,223	\$465,085
Griffin, Terri	GATES	1.00	1.75	562	562.00	39	39.00	34	34.00	\$1,266,128	\$1,266,128	\$723,502
Craig, Angela	GRAHAM	0.75	1.00	247	329.33	13	17.33	38	50.67	\$573,253	\$764,337	\$573,253
Stanley, Sharon	GRANVILLE	8.50	10.00	2674	314.59	212	24.94	226	26.59	\$4,375,270	\$514,738	\$437,527
Griffin, Terri	GREENE	3.00	4.50	1256	418.67	114	38.00	102	34.00	\$1,998,902	\$666,301	\$444,201
Newsome, Kenya	GUIL-Gboro	32.00	63.00	15098	471.81	1,029	32.16	949	29.66	\$25,161,299	\$786,291	\$399,386
Newsome, Kenya	GUIL-HP	15.00	29.00	5808	387.20	464	30.93	455	30.33	\$9,019,546	\$601,303	\$311,019
Stanley, Sharon	HALIFAX	12.00	18.00	4204	350.33	164	13.67	159	13.25	\$6,751,553	\$562,629	\$375,086
McDonald, Sally	HARNETT	12.00	17.40	4462	371.83	466	38.83	394	32.83	\$9,427,434	\$785,620	\$541,807
Craig, Angela	HAYWOOD	4.00	6.00	1556	389.00	170	42.50	223	55.75	\$3,598,134	\$899,533	\$599,689
Allen, Carole	HENDERSON	4.75	7.00	2407	506.74	224	47.16	259	54.53	\$4,142,450	\$872,095	\$591,779
Jedrey, Judy	HERTFORD	4.00	5.00	1899	474.75	133	33.25	120	30.00	\$2,900,283	\$725,071	\$580,057
Stanley, Sharon	HOKE	6.00	9.00	2696	449.33	96	16.00	148	24.67	\$4,452,558	\$742,093	\$494,729
Jedrey, Judy	HYDE	0.50	1.00	181	362.00	6	12.00	8	16.00	\$265,860	\$531,721	\$265,860
Cauble, Leona	IREDELL	13.75	17.00	6345	461.45	360	26.18	397	28.87	\$10,649,986	\$774,544	\$626,470
Craig, Angela	JACKSON	2.00	4.00	900	450.00	50	25.00	91	45.50	\$2,298,156	\$1,149,078	\$574,539
Stanley, Sharon	JOHNSTON	14.00	20.00	6517	465.50	882	63.00	720	51.43	\$15,255,561	\$1,089,683	\$762,778
Jedrey, Judy	JONES	2.00	3.20	531	265.50	19	9.50	41	20.50	\$1,054,106	\$527,053	\$329,408

AGENT ACTIVITY REPORT

Agent Activity Report Jun 2018		Staffing		Open Cases		Paternity Est		Support Est		Total Collections		
		Quarterly Staffing Report		OCSE 157 LINE 1		OCSE 157 LINE 16		OCSE 157 LINE 17		Incentive Goal Report		
		Consultant	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Open Cases	Cases/Agt	Pat Est	Pat Est/Agt	Orders	Orders/Agt	Tot Coll
Stanley, Sharon	LEE	6.75	9.25	2490	368.89	186	27.56	164	24.30	\$4,338,600	\$642,756	\$469,038
Griffin, Terri	LENOIR	13.00	18.00	5443	418.69	209	16.08	181	13.92	\$7,371,876	\$567,067	\$409,549
Cauble, Leona	LINCOLN	7.75	10.00	2592	334.45	223	28.77	255	32.90	\$5,347,887	\$690,050	\$534,789
Craig, Angela	MACON	3.00	3.25	903	301.00	44	14.67	116	38.67	\$1,855,219	\$618,406	\$570,837
Craig, Angela	MADISON	0.75	1.25	684	912.00	35	46.67	69	92.00	\$893,460	\$1,191,280	\$714,768
Jedrey, Judy	MARTIN	6.00	7.40	2354	392.33	59	9.83	120	20.00	\$2,911,782	\$485,297	\$393,484
Craig, Angela	MCDOWELL	4.00	7.00	2184	546.00	156	39.00	217	54.25	\$3,330,651	\$832,663	\$475,807
Foreman, Cora	MECKLENBURG	77.00	117.00	34329	445.83	3,537	45.94	1,889	24.53	\$51,958,743	\$674,789	\$444,092
Allen, Carole	MITCHELL	1.00	1.00	380	380.00	4	4.00	38	38.00	\$779,925	\$779,925	\$779,925
Cauble, Leona	MONTGOMERY	4.00	6.00	1469	367.25	40	10.00	152	38.00	\$2,625,288	\$656,322	\$437,548
McDonald, Sally	MOORE	7.00	11.00	2490	355.71	183	26.14	182	26.00	\$5,598,906	\$799,844	\$508,991
Griffin, Terri	NASH	13.00	19.00	5338	410.62	269	20.69	316	24.31	\$9,145,681	\$703,514	\$481,352
Foreman, Cora	NEW HANOVER	10.00	16.00	7014	701.40	390	39.00	425	42.50	\$12,465,057	\$1,246,506	\$779,066
Central Office	NORTH CAROLINA	0.00	0.00	10	0.00	3	0.00		#DIV/0!	\$211	#DIV/0!	#DIV/0!
Stanley, Sharon	NORTHAMPTON	6.00	8.00	2250	375.00	110	18.33	83	13.83	\$2,418,051	\$403,009	\$302,256
Griffin, Terri	ONSLow	10.00	18.00	8767	876.70	785	78.50	1,017	101.70	\$22,181,932	\$2,218,193	\$1,232,330
McDonald, Sally	ORANGE	8.00	13.00	1937	242.13	138	17.25	160	20.00	\$5,365,424	\$670,678	\$412,725
Jedrey, Judy	PAMLICO	2.00	2.33	634	317.00	40	20.00	57	28.50	\$1,140,151	\$570,075	\$489,335
Griffin, Terri	PASQUOTANK	6.00	6.75	2818	469.67	153	25.50	162	27.00	\$4,894,913	\$815,819	\$725,172
Foreman, Cora	PENDER	3.00	5.00	1755	585.00	162	54.00	200	66.67	\$3,665,719	\$1,221,906	\$733,144
Griffin, Terri	PERQUIMANS	2.00	2.75	618	309.00	45	22.50	36	18.00	\$1,180,794	\$590,397	\$429,379
Newsome, Kenya	PERSON	6.00	7.50	2063	343.83	122	20.33	126	21.00	\$3,585,223	\$597,537	\$478,030
Jedrey, Judy	PITT	21.25	27.63	9387	441.74	463	21.79	717	33.74	\$15,438,315	\$726,509	\$558,752
Craig, Angela	POLK	1.00	1.00	458	458.00	35	35.00	59	59.00	\$919,605	\$919,605	\$919,605
Newsome, Kenya	RANDOLPH	10.00	13.00	5088	508.80	147	14.70	443	44.30	\$9,650,462	\$965,046	\$742,343
McDonald, Sally	RICHMOND	10.00	12.00	4171	417.10	322	32.20	334	33.40	\$6,324,018	\$632,402	\$527,002
Foreman, Cora	ROBESON	25.00	30.50	10327	413.08	685	27.40	669	26.76	\$12,032,309	\$481,292	\$394,502
Newsome, Kenya	ROCKINGHAM	9.00	12.00	3754	417.11	230	25.56	338	37.56	\$6,340,569	\$704,508	\$528,381
Newsome, Kenya	ROWAN	16.00	22.00	5812	363.25	291	18.19	431	26.94	\$10,356,109	\$647,257	\$470,732
Allen, Carole	RUTHERFORD	8.00	9.00	3727	465.88	349	43.63	401	50.13	\$5,158,263	\$644,783	\$573,140
Foreman, Cora	SAMPSON	11.00	15.00	3644	331.27	245	22.27	248	22.55	\$6,651,035	\$604,640	\$443,402
McDonald, Sally	SCOTLAND	12.00	13.00	4437	369.75	256	21.33	245	20.42	\$5,035,469	\$419,622	\$387,344
Cauble, Leona	STANLY	6.63	9.63	2506	378.26	193	29.13	163	24.60	\$4,106,745	\$619,886	\$426,675
Newsome, Kenya	STOKES	4.00	4.50	1408	352.00	86	21.50	118	29.50	\$2,611,292	\$652,823	\$580,287
Newsome, Kenya	SURRY	7.00	9.00	2131	304.43	34	4.86	224	32.00	\$3,377,403	\$482,486	\$375,267
Craig, Angela	SWAIN	1.00	1.10	522	522.00	8	8.00	49	49.00	\$691,064	\$691,064	\$628,240
Craig, Angela	TRANSYLVANIA	3.00	4.00	871	290.33	76	25.33	84	28.00	\$1,617,916	\$539,305	\$404,479
NA	TRIBAL CSE	NA	NA	0	NA	NA	NA	NA	NA	\$0	NA	NA
Jedrey, Judy	TYRRELL	0.50	1.00	243	486.00	11	22.00	17	34.00	\$403,840	\$807,681	\$403,840
Cauble, Leona	UNION	11.00	13.00	5313	483.00	261	23.73	330	30.00	\$10,133,339	\$921,213	\$779,488
Stanley, Sharon	VANCE	10.50	12.00	3158	300.76	278	26.48	183	17.43	\$4,807,824	\$457,888	\$400,652
Stanley, Sharon	WAKE	45.00	66.00	21036	467.47	2,002	44.49	1,885	41.89	\$48,741,725	\$1,083,149	\$738,511
Stanley, Sharon	WARREN	4.00	6.00	1186	296.50	78	19.50	90	22.50	\$2,218,220	\$554,555	\$369,703
Jedrey, Judy	WASHINGTON	4.00	6.00	1300	325.00	53	13.25	63	15.75	\$1,495,947	\$373,987	\$249,325
Allen, Carole	WATAUGA	1.00	3.00	662	662.00	23	23.00	114	114.00	\$1,759,527	\$1,759,527	\$586,509
Stanley, Sharon	WAYNE	21.00	28.00	9073	432.05	283	13.48	438	20.86	\$12,317,331	\$586,540	\$439,905
Newsome, Kenya	WILKES	6.00	7.00	3243	540.50	155	25.83	225	37.50	\$3,527,050	\$587,842	\$503,864
Griffin, Terri	WILSON	13.50	19.00	5292	392.00	453	33.56	365	27.04	\$8,531,048	\$631,929	\$449,003
Newsome, Kenya	YADKIN	3.80	3.80	1319	347.11	71	18.68	119	31.32	\$2,290,940	\$602,879	\$602,879
Craig, Angela	YANCEY	0.75	1.00	397	529.33	5	6.67	36	48.00	\$675,288	\$900,384	\$675,288
	Filtered total	942.58	1344.82	401750	426.23	28935	30.70	29652	31.46	\$700,435,452	\$743,108	\$520,841
	STATEWIDE	942.58	1344.82	401750	426.23	23752	25.20	29652	31.46	\$700,435,452	\$743,108	\$520,841
	Edgecombe	16.00	21.00	4680	292.50	131	8.19	144	9.00	\$6,092,068	\$380,754	\$290,098
	Gulford	47.00	92.00	20906	444.81	1493	31.77	1404	29.87	\$34,180,845	\$727,252	\$371,531

Activity Report Jun 2018	Staffing		System Locates				Manual Locates				Paternity			
	Quarterly Staffing Report		ASR				ASR				ASR			
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed
ALAMANCE	11.00	18.50	238425	21675.00	868	78.91	3376	306.91	334	30.36	265	24.09	586	53.27
ALEXANDER	3.00	4.00	59182	19727.33	87	29.00	385	128.33	14	4.67	43	14.33	168	56.00
ALLEGHANY	0.75	2.00	12783	17044.00	38	50.67	452	602.67	4	5.33	1	1.33	13	17.33
ANSON	4.75	7.00	98768	20793.26	178	37.47	2084	438.74	56	11.79	116	24.42	141	29.68
ASHE	3.00	4.00	35428	11809.33	77	25.67	1446	482.00	9	3.00	23	7.67	7	2.33
AVERY	1.00	1.00	12213	12213.00	41	41.00	72	72.00	4	4.00	4	4.00	5	5.00
BEAUFORT	8.00	11.00	112249	14031.13	191	23.88	1828	228.50	50	6.25	56	7.00	130	16.25
BERTIE	4.00	5.00	59469	14867.25	101	25.25	962	240.50	23	5.75	29	7.25	32	8.00
BLADEN	6.00	8.00	110321	18386.83	360	60.00	5888	981.33	419	69.83	118	19.67	304	50.67
BRUNSWICK	10.75	13.00	136847	12729.95	514	47.81	5023	467.26	575	53.49	99	9.21	332	30.88
BUNCOMBE	9.40	17.40	293467	31219.89	1406	149.57	6678	710.43	1272	135.32	251	26.70	490	52.13
BURKE	8.00	10.00	212708	26588.50	699	87.38	3405	425.63	55	6.88	1	0.13	152	19.00
CABARRUS	16.75	22.00	199857	11931.76	1059	63.22	7216	430.81	515	30.75	196	11.70	747	44.60
CALDWELL	7.75	10.00	173713	22414.58	713	92.00	3469	447.61	359	46.32	54	6.97	216	27.87
CAMDEN	1.00	1.75	12815	12815.00	26	26.00	338	338.00	34	34.00	1	1.00	8	8.00
CARTERET	4.00	5.25	103094	25773.50	384	96.00	12285	3071.25	578	144.50	12	3.00	67	16.75
CASWELL	3.00	4.33	45198	15066.00	102	34.00	2896	965.33	128	42.67	10	3.33	55	18.33
CATAWBA	16.50	21.00	290666	17616.12	888	53.82	8369	507.21	622	37.70	122	7.39	420	25.45
CHATHAM	4.00	5.00	59026	14756.50	321	80.25	4124	1031.00	47	11.75	37	9.25	152	38.00
CHEROKEE	2.00	4.00	34321	17160.50	207	103.50	2801	1400.50	43	21.50	13	6.50	25	12.50
CHOWAN	2.00	4.00	55315	27657.50	141	70.50	1848	924.00	188	94.00	21	10.50	66	33.00
CLAY	1.00	1.10	11537	11537.00	69	69.00	488	488.00	100	100.00	2	2.00	3	3.00
CLEVELAND	17.00	24.00	376916	22171.53	617	36.29	16774	986.71	256	15.06	229	13.47	267	15.71
COLUMBUS	11.00	15.00	177980	16180.00	301	27.36	6495	590.45	884	80.36	320	29.09	277	25.18
CRAVEN	8.00	12.00	196508	24563.50	563	70.38	11072	1384.00	999	124.88	117	14.63	293	36.63
CUMBERLAND	45.00	70.00	805571	17901.58	2968	65.96	19156	425.69	1940	43.11	476	10.58	1455	32.33
CURRITUCK	2.00	3.00	36477	18238.50	64	32.00	985	492.50	24	12.00	3	1.50	1	0.50
DARE	2.00	3.00	28848	14424.00	109	54.50	577	288.50	1	0.50	21	10.50	101	50.50
DAVIDSON	15.00	19.00	251650	16776.67	790	52.67	17307	1153.80	1952	130.13	261	17.40	478	31.87
DAVIE	2.75	4.00	44654	16237.82	76	27.64	1017	369.82	6	2.18	26	9.45	136	49.45
DUPLIN	9.00	11.00	127360	14151.11	219	24.33	1639	182.11	63	7.00	155	17.22	172	19.11
DURHAM	28.00	38.00	423502	15125.07	1894	67.64	7932	283.29	489	17.46	239	8.54	882	31.50
EDGE-Rky Mt	9.50	12.00	134636	14172.21	395	41.58	9782	1029.68	1756	184.84	91	9.58	83	8.74
EDGE-Tarboro	6.50	9.00	87509	13462.92	295	45.38	5923	911.23	890	136.92	71	10.92	45	6.92
FORSYTH	30.00	48.00	578103	19270.10	2182	72.73	15699	523.30	2148	71.60	439	14.63	1163	38.77
FRANKLIN	8.00	9.00	104278	13034.75	343	42.88	1243	155.38	64	8.00	62	7.75	182	22.75
GASTON	23.75	33.00	449822	18939.87	2122	89.35	20542	864.93	2648	111.49	362	15.24	1150	48.42
GATES	1.00	1.75	24	24.00	0	0.00	1	1.00	0	0.00	1	1.00	0	0.00
GRAHAM	0.75	1.00	8901	11868.00	14	18.67	1300	1733.33	47	62.67	16	21.33	13	17.33
GRANVILLE	8.50	10.00	104994	12352.24	351	41.29	1784	209.88	121	14.24	97	11.41	207	24.35
GREENE	3.00	4.50	54113	18037.67	137	45.67	3574	1191.33	230	76.67	61	20.33	122	40.67
GUIL-Gboro	32.00	63.00	618671	19333.47	2661	83.16	6575	205.47	492	15.38	438	13.69	1027	32.09
GUIL-HP	15.00	29.00	261497	17433.13	904	60.27	3222	214.80	147	9.80	184	12.27	484	32.27
HALIFAX	12.00	18.00	170618	14218.17	271	22.58	5619	468.25	403	33.58	67	5.58	167	13.92
HARNETT	12.00	17.40	197451	16454.25	688	57.33	5474	456.17	164	13.67	105	8.75	475	39.58
HAYWOOD	4.00	6.00	61637	15409.25	265	66.25	2945	736.25	434	108.50	41	10.25	199	49.75
HENDERSON	4.75	7.00	94508	19896.42	450	94.74	1041	219.16	49	10.32	72	15.16	239	50.32
HERTFORD	4.00	5.00	85880	21470.00	212	53.00	1638	409.50	70	17.50	74	18.50	194	48.50
HOKE	6.00	9.00	104670	17445.00	281	46.83	2926	487.67	113	18.83	113	18.83	93	15.50
HYDE	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	3	6.00	0	0.00
IREDELL	13.75	17.00	250246	18199.71	659	47.93	5325	387.27	295	21.45	142	10.33	349	25.38
JACKSON	2.00	4.00	22897	11448.50	43	21.50	2656	1328.00	147	73.50	10	5.00	47	23.50
JOHNSTON	14.00	20.00	263015	18786.79	1583	113.07	18164	1297.43	1014	72.43	343	24.50	926	66.14
JONES	2.00	3.20	22860	11430.00	43	21.50	456	228.00	18	9.00	17	8.50	18	9.00

AGENT ACTIVITY REPORT

Activity Report Jun 2018	Staffing		System Locates				Manual Locates				Paternity				
	Quarterly Staffing Report		ASR				ASR				ASR				
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt
LEE		6.75	9.25	101227	14996.59	375	55.56	2477	366.96	103	15.26	104	15.41	183	27.11
LENOIR		13.00	18.00	242777	18675.15	750	57.69	5860	450.77	412	31.69	188	14.46	253	19.46
LINCOLN		7.75	10.00	113806	14684.65	498	64.26	29293	3779.74	97	12.52	57	7.35	235	30.32
MACON		3.00	3.25	33643	11214.33	147	49.00	1324	441.33	181	60.33	22	7.33	42	14.00
MADISON		0.75	1.25	25329	33772.00	39	52.00	893	1190.67	85	113.33	8	10.67	36	48.00
MARTIN		6.00	7.40	86411	14401.83	134	22.33	1335	222.50	103	17.17	51	8.50	64	10.67
MCDOWELL		4.00	7.00	95588	23897.00	352	88.00	2143	535.75	273	68.25	14	3.50	161	40.25
MECKLENBURG		77.00	117.00	1258707	16346.84	2748	35.69	27372	355.48	1474	19.14	1189	15.44	3685	47.86
MITCHELL		1.00	1.00	14459	14459.00	56	56.00	72	72.00	1	1.00	1	1.00	3	3.00
MONTGOMERY		4.00	6.00	61257	15314.25	80	20.00	1732	433.00	112	28.00	31	7.75	36	9.00
MOORE		7.00	11.00	116236	16605.14	420	60.00	5063	723.29	586	83.71	59	8.43	183	26.14
NASH		13.00	19.00	263043	20234.08	1227	94.38	20926	1609.69	4084	314.15	150	11.54	300	23.08
NEW HANOVER		10.00	16.00	353236	35323.60	1026	102.60	3403	340.30	187	18.70	66	6.60	382	38.20
NORTH CAROLINA		0.00	0.00	1122109	#DIV/0!	4155	#DIV/0!	41749	#DIV/0!	118	#DIV/0!	0	#DIV/0!	15	#DIV/0!
NORTHAMPTON		6.00	8.00	94663	15777.17	109	18.17	2709	451.50	170	28.33	89	14.83	107	17.83
ONslow		10.00	18.00	294241	29424.10	645	64.50	12344	1234.40	215	21.50	427	42.70	792	79.20
ORANGE		8.00	13.00	89901	11237.63	320	40.00	2655	331.88	296	37.00	64	8.00	159	19.88
PAMLICO		2.00	2.33	24715	12357.50	24	12.00	2108	1054.00	17	8.50	34	17.00	41	20.50
PASQUOTANK		6.00	6.75	128576	21429.33	252	42.00	2941	490.17	152	25.33	99	16.50	239	39.83
PENDER		3.00	5.00	73088	24362.67	221	73.67	1280	426.67	192	64.00	88	29.33	163	54.33
PERQUIMANS		2.00	2.75	12035	6017.50	5	2.50	184	92.00	7	3.50	2	1.00	1	0.50
PERSON		6.00	7.50	80207	13367.83	156	26.00	3900	650.00	285	47.50	50	8.33	126	21.00
PITT		21.25	27.63	337876	15900.05	784	36.89	13920	655.06	1277	60.09	1144	53.84	507	23.86
POLK		1.00	1.00	15600	15600.00	34	34.00	1165	1165.00	61	61.00	6	6.00	35	35.00
RANDOLPH		10.00	13.00	198736	19873.60	331	33.10	2374	237.40	43	4.30	213	21.30	154	15.40
RICHMOND		10.00	12.00	217000	21700.00	500	50.00	22752	2275.20	263	26.30	157	15.70	328	32.80
ROBESON		25.00	30.50	490141	19605.64	1678	67.12	6576	263.04	806	32.24	226	9.04	723	28.92
ROCKINGHAM		9.00	12.00	144393	16043.67	363	40.33	1144	127.11	53	5.89	226	25.11	232	25.78
ROWAN		16.00	22.00	257533	16095.81	1327	82.94	62772	3923.25	31149	1946.81	60	3.75	301	18.81
RUTHERFORD		8.00	9.00	153006	19125.75	267	33.38	6984	873.00	230	28.75	97	12.13	350	43.75
SAMPSON		11.00	15.00	160048	14549.82	325	29.55	1586	144.18	64	5.82	99	9.00	272	24.73
SCOTLAND		12.00	13.00	197467	16455.58	188	15.67	4012	334.33	87	7.25	202	16.83	272	22.67
STANLY		6.63	9.63	107702	16256.91	493	74.42	1790	270.19	128	19.32	38	5.74	201	30.34
STOKES		4.00	4.50	58718	14679.50	232	58.00	1535	383.75	205	51.25	28	7.00	82	20.50
SURRY		7.00	9.00	95408	13629.71	449	64.14	1682	240.29	98	14.00	58	8.29	30	4.29
SWAIN		1.00	1.10	18889	18889.00	65	65.00	1195	1195.00	26	26.00	14	14.00	7	7.00
TRANSYLVANIA		3.00	4.00	34076	11358.67	171	57.00	1128	376.00	129	43.00	32	10.67	75	25.00
TRIBAL CSE		NA	NA	5942	NA	0	NA	362	NA	0	NA	0	NA	1	NA
TYRRELL		0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	4	8.00	0	0.00
UNION		11.00	13.00	205403	18673.00	602	54.73	2385	216.82	59	5.36	116	10.55	270	24.55
VANCE		10.50	12.00	133412	12705.90	205	19.52	2758	262.67	57	5.43	121	11.52	303	28.86
WAKE		45.00	66.00	757379	16830.64	2588	57.51	12324	273.87	696	15.47	1465	32.56	2036	45.24
WARREN		4.00	6.00	50490	12622.50	158	39.50	2000	500.00	49	12.25	21	5.25	78	19.50
WASHINGTON		4.00	6.00	65461	16365.25	97	24.25	607	151.75	44	11.00	57	14.25	68	17.00
WATAUGA		1.00	3.00	25221	25221.00	43	43.00	717	717.00	109	109.00	17	17.00	25	25.00
WAYNE		21.00	28.00	357784	17037.33	922	43.90	4763	226.81	537	25.57	252	12.00	278	13.24
WILKES		6.00	7.00	128706	21451.00	309	51.50	1454	242.33	66	11.00	27	4.50	172	28.67
WILSON		13.50	19.00	254449	18848.07	1026	76.00	6259	463.63	386	28.59	364	26.96	483	35.78
YADKIN		3.80	3.80	48287	12707.11	132	34.74	627	165.00	11	2.89	36	9.47	67	17.63
YANCEY		0.75	1.00	17427	23236.00	101	134.67	104	138.67	9	12.00	2	2.67	4	5.33
Filtered total		942.58	1344.82	17735006	18815.49	57099	60.58	611014	648.24	69085	73.29	14005	14.86	29924	31.75
STATEWIDE		942.58	1344.82	17735006	18815.49	57099	60.58	611014	648.24	69085	73.29	14005	14.86	29924	31.75
Edgecombe		16.00	21.00	222145	13884.06	690	43.13	15705	981.56	2646	165.38	162	10.13	128	8.00
Guilford		47.00	92.00	880168	18726.98	3565	75.85	9797	208.45	639	13.60	622	13.23	1511	32.15

AGENT ACTIVITY REPORT

Activity Report Jun 2018 Fips Name	Staffing		Support Orders Established				Support Order Estab. Othr		Support Order Mod Comp		Support Order Mod Othr Comp	
	Quarterly Staffing Report		ASR				ASR		ASR		ASR	
	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed	Comp/Agt
ALAMANCE	11.00	18.50	747	67.91	416	37.82	20	1.82	313	28.45	291	26.45
ALEXANDER	3.00	4.00	199	66.33	150	50.00	184	61.33	50	16.67	84	28.00
ALLEGHANY	0.75	2.00	10	13.33	38	50.67	2	2.67	3	4.00	27	36.00
ANSON	4.75	7.00	243	51.16	120	25.26	11	2.32	28	5.89	101	21.26
ASHE	3.00	4.00	184	61.33	130	43.33	9	3.00	22	7.33	45	15.00
AVERY	1.00	1.00	47	47.00	36	36.00	2	2.00	12	12.00	23	23.00
BEAUFORT	8.00	11.00	218	27.25	113	14.13	21	2.63	86	10.75	125	15.63
BERTIE	4.00	5.00	21	5.25	33	8.25	0	0.00	65	16.25	189	47.25
BLADEN	6.00	8.00	272	45.33	183	30.50	182	30.33	136	22.67	146	24.33
BRUNSWICK	10.75	13.00	405	37.67	351	32.65	601	55.91	284	26.42	163	15.16
BUNCOMBE	9.40	17.40	1048	111.49	740	78.72	189	20.11	373	39.68	952	101.28
BURKE	8.00	10.00	76	9.50	194	24.25	17	2.13	34	4.25	218	27.25
CABARRUS	16.75	22.00	599	35.76	584	34.87	318	18.99	392	23.40	584	34.87
CALDWELL	7.75	10.00	238	30.71	302	38.97	13	1.68	44	5.68	358	46.19
CAMDEN	1.00	1.75	0	0.00	0	0.00	0	0.00	28	28.00	49	49.00
CARTERET	4.00	5.25	54	13.50	178	44.50	109	27.25	72	18.00	211	52.75
CASWELL	3.00	4.33	93	31.00	80	26.67	2	0.67	55	18.33	15	5.00
CATAWBA	16.50	21.00	540	32.73	625	37.88	36	2.18	155	9.39	365	22.12
CHATHAM	4.00	5.00	86	21.50	95	23.75	17	4.25	38	9.50	30	7.50
CHEROKEE	2.00	4.00	72	36.00	66	33.00	6	3.00	15	7.50	45	22.50
CHOWAN	2.00	4.00	91	45.50	70	35.00	3	1.50	39	19.50	78	39.00
CLAY	1.00	1.10	16	16.00	32	32.00	6	6.00	9	9.00	17	17.00
CLEVELAND	17.00	24.00	725	42.65	466	27.41	33	1.94	232	13.65	1246	73.29
COLUMBUS	11.00	15.00	547	49.73	277	25.18	65	5.91	103	9.36	267	24.27
CRAVEN	8.00	12.00	300	37.50	269	33.63	187	23.38	79	9.88	335	41.88
CUMBERLAND	45.00	70.00	1311	29.13	1192	26.49	124	2.76	1468	32.62	809	17.98
CURRITUCK	2.00	3.00	0	0.00	24	12.00	1	0.50	133	66.50	113	56.50
DARE	2.00	3.00	146	73.00	147	73.50	5	2.50	48	24.00	44	22.00
DAVIDSON	15.00	19.00	797	53.13	489	32.60	198	13.20	236	15.73	447	29.80
DAVIE	2.75	4.00	154	56.00	122	44.36	6	2.18	39	14.18	116	42.18
DUPLIN	9.00	11.00	302	33.56	205	22.78	19	2.11	138	15.33	151	16.78
DURHAM	28.00	38.00	663	23.68	569	20.32	46	1.64	347	12.39	576	20.57
EDGE-Rky Mt	9.50	12.00	164	17.26	72	7.58	16	1.68	143	15.05	152	16.00
EDGE-Tarboro	6.50	9.00	169	26.00	65	10.00	43	6.62	226	34.77	71	10.92
FORSYTH	30.00	48.00	980	32.67	838	27.93	1016	33.87	787	26.23	1185	39.50
FRANKLIN	8.00	9.00	182	22.75	168	21.00	29	3.63	210	26.25	143	17.88
GASTON	23.75	33.00	1135	47.79	781	32.88	173	7.28	461	19.41	626	26.36
GATES	1.00	1.75	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
GRAHAM	0.75	1.00	54	72.00	38	50.67	1	1.33	12	16.00	46	61.33
GRANVILLE	8.50	10.00	367	43.18	225	26.47	76	8.94	218	25.65	153	18.00
GREENE	3.00	4.50	136	45.33	95	31.67	3	1.00	54	18.00	94	31.33
GUIL-Gboro	32.00	63.00	1285	40.16	894	27.94	1118	34.94	726	22.69	678	21.19
GUIL-HP	15.00	29.00	408	27.20	427	28.47	598	39.87	238	15.87	293	19.53
HALIFAX	12.00	18.00	269	22.42	148	12.33	14	1.17	227	18.92	246	20.50
HARNETT	12.00	17.40	474	39.50	363	30.25	237	19.75	390	32.50	307	25.58
HAYWOOD	4.00	6.00	324	81.00	221	55.25	268	67.00	308	77.00	47	11.75
HENDERSON	4.75	7.00	262	55.16	232	48.84	33	6.95	81	17.05	247	52.00
HERTFORD	4.00	5.00	210	52.50	166	41.50	10	2.50	82	20.50	69	17.25
HOKE	6.00	9.00	252	42.00	151	25.17	84	14.00	157	26.17	198	33.00
HYDE	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
IREDELL	13.75	17.00	534	38.84	363	26.40	154	11.20	200	14.55	456	33.16
JACKSON	2.00	4.00	127	63.50	93	46.50	0	0.00	52	26.00	112	56.00
JOHNSTON	14.00	20.00	871	62.21	673	48.07	25	1.79	337	24.07	829	59.21
JONES	2.00	3.20	58	29.00	42	21.00	2	1.00	43	21.50	36	18.00

AGENT ACTIVITY REPORT

Activity Report Jun 2018 Fips Name	Staffing		Support Orders Established				Support Order Estab. Othr		Support Order Mod Comp		Support Order Mod Othr Comp	
	Quarterly Staffing Report		ASR				ASR		ASR		ASR	
	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed	Comp/Agt
LEE	6.75	9.25	241	35.70	159	23.56	29	4.30	98	14.52	231	34.22
LENOIR	13.00	18.00	405	31.15	170	13.08	72	5.54	180	13.85	363	27.92
LINCOLN	7.75	10.00	234	30.19	206	26.58	15	1.94	136	17.55	208	26.84
MACON	3.00	3.25	30	10.00	119	39.67	6	2.00	138	46.00	53	17.67
MADISON	0.75	1.25	168	224.00	86	114.67	0	0.00	9	12.00	36	48.00
MARTIN	6.00	7.40	110	18.33	126	21.00	32	5.33	31	5.17	166	27.67
MCDOWELL	4.00	7.00	104	26.00	201	50.25	184	46.00	125	31.25	192	48.00
MECKLENBURG	77.00	117.00	3057	39.70	1768	22.96	795	10.32	952	12.36	1371	17.81
MITCHELL	1.00	1.00	11	11.00	37	37.00	0	0.00	8	8.00	19	19.00
MONTGOMERY	4.00	6.00	128	32.00	118	29.50	5	1.25	57	14.25	96	24.00
MOORE	7.00	11.00	186	26.57	173	24.71	210	30.00	105	15.00	179	25.57
NASH	13.00	19.00	338	26.00	247	19.00	297	22.85	523	40.23	303	23.31
NEW HANOVER	10.00	16.00	408	40.80	403	40.30	270	27.00	398	39.80	415	41.50
NORTH CAROLINA	0.00	0.00	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
NORTHHAMPTON	6.00	8.00	144	24.00	77	12.83	9	1.50	28	4.67	145	24.17
ONslow	10.00	18.00	1561	156.10	988	98.80	1006	100.60	708	70.80	372	37.20
ORANGE	8.00	13.00	194	24.25	156	19.50	224	28.00	99	12.38	188	23.50
PAMLICO	2.00	2.33	90	45.00	56	28.00	1	0.50	27	13.50	43	21.50
PASQUOTANK	6.00	6.75	294	49.00	245	40.83	11	1.83	112	18.67	206	34.33
PENDER	3.00	5.00	308	102.67	195	65.00	192	64.00	55	18.33	107	35.67
PERQUIMANS	2.00	2.75	0	0.00	2	1.00	0	0.00	13	6.50	39	19.50
PERSON	6.00	7.50	147	24.50	122	20.33	15	2.50	125	20.83	141	23.50
PITT	21.25	27.63	2056	96.75	616	28.99	1663	78.26	428	20.14	364	17.13
POLK	1.00	1.00	62	62.00	62	62.00	10	10.00	1	1.00	108	108.00
RANDOLPH	10.00	13.00	731	73.10	427	42.70	43	4.30	187	18.70	286	28.60
RICHMOND	10.00	12.00	319	31.90	259	25.90	24	2.40	221	22.10	320	32.00
ROBESON	25.00	30.50	509	20.36	573	22.92	400	16.00	897	35.88	1129	45.16
ROCKINGHAM	9.00	12.00	670	74.44	324	36.00	16	1.78	147	16.33	499	55.44
ROWAN	16.00	22.00	203	12.69	421	26.31	26	1.63	442	27.63	335	20.94
RUTHERFORD	8.00	9.00	495	61.88	363	45.38	23	2.88	88	11.00	236	29.50
SAMPSON	11.00	15.00	363	33.00	220	20.00	46	4.18	395	35.91	252	22.91
SCOTLAND	12.00	13.00	341	28.42	239	19.92	540	45.00	118	9.83	253	21.08
STANLY	6.63	9.63	116	17.51	130	19.62	11	1.66	93	14.04	133	20.08
STOKES	4.00	4.50	142	35.50	115	28.75	3	0.75	30	7.50	114	28.50
SURRY	7.00	9.00	288	41.14	215	30.71	269	38.43	42	6.00	97	13.86
SWAIN	1.00	1.10	60	60.00	54	54.00	1	1.00	15	15.00	11	11.00
TRANSYLVANIA	3.00	4.00	141	47.00	88	29.33	87	29.00	47	15.67	115	38.33
TRIBAL CSE	NA	NA	0	NA	0	NA	0	NA	0	NA	0	NA
TYRRELL	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
UNION	11.00	13.00	406	36.91	330	30.00	393	35.73	113	10.27	402	36.55
VANCE	10.50	12.00	269	25.62	164	15.62	12	1.14	81	7.71	284	27.05
WAKE	45.00	66.00	3384	75.20	1877	41.71	115	2.56	1004	22.31	926	20.58
WARREN	4.00	6.00	74	18.50	78	19.50	10	2.50	62	15.50	74	18.50
WASHINGTON	4.00	6.00	124	31.00	79	19.75	3	0.75	75	18.75	90	22.50
WATAUGA	1.00	3.00	131	131.00	114	114.00	2	2.00	25	25.00	132	132.00
WAYNE	21.00	28.00	677	32.24	393	18.71	68	3.24	342	16.29	487	23.19
WILKES	6.00	7.00	243	40.50	227	37.83	16	2.67	44	7.33	141	23.50
WILSON	13.50	19.00	988	73.19	271	20.07	487	36.07	337	24.96	206	15.26
YADKIN	3.80	3.80	181	47.63	123	32.37	17	4.47	46	12.11	62	16.32
YANCEY	0.75	1.00	32	42.67	31	41.33	0	0.00	27	36.00	35	46.67
Filtered total	942.58	1344.82	39628	42.04	27798	29.49	13990	14.84	19262	20.44	26172	27.77
STATEWIDE	942.58	1344.82	39628	42.04	27798	29.49	13990	14.84	19262	20.44	26172	27.77
Edgecombe	16.00	21.00	333	20.81	137	8.56	59	3.69	369	23.06	223	13.94
Guilford	47.00	92.00	1693	36.02	1321	28.11	1716	36.51	964	20.51	971	20.66

AGENT ACTIVITY REPORT

Activity Report Jun 2018 Fips Name	Staffing		Review Mods		Withholding		Enforcement Other				Enforcement Hearing	
	Quarterly Staffing Report		ASR		ASR		ASR				ASR	
	Unfrozen Agents	Tot Unfroz Staff	Completed	Comp/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Completed	Comp/Agt
ALAMANCE	11.00	18.50	93	8.45	3528	320.73	1970	179.09	3862	351.09	904	82.18
ALEXANDER	3.00	4.00	14	4.67	532	177.33	685	228.33	753	251.00	242	80.67
ALLEGHANY	0.75	2.00	11	14.67	120	160.00	134	178.67	325	433.33	75	100.00
ANSON	4.75	7.00	50	10.53	1425	300.00	1779	374.53	1414	297.68	281	59.16
ASHE	3.00	4.00	9	3.00	396	132.00	1578	526.00	389	129.67	594	198.00
AVERY	1.00	1.00	1	1.00	87	87.00	310	310.00	81	81.00	36	36.00
BEAUFORT	8.00	11.00	32	4.00	1262	157.75	1987	248.38	1407	175.88	513	64.13
BERTIE	4.00	5.00	40	10.00	1043	260.75	961	240.25	1506	376.50	310	77.50
BLADEN	6.00	8.00	48	8.00	1651	275.17	2312	385.33	4943	823.83	462	77.00
BRUNSWICK	10.75	13.00	39	3.63	1605	149.30	2195	204.19	4466	415.44	1684	156.65
BUNCOMBE	9.40	17.40	111	11.81	4097	435.85	8603	915.21	4775	507.98	8326	885.74
BURKE	8.00	10.00	16	2.00	1193	149.13	1511	188.88	1034	129.25	363	45.38
CABARRUS	16.75	22.00	155	9.25	4264	254.57	6237	372.36	9508	567.64	5137	306.69
CALDWELL	7.75	10.00	41	5.29	2285	294.84	2710	349.68	1129	145.68	2659	343.10
CAMDEN	1.00	1.75	3	3.00	162	162.00	440	440.00	1034	1034.00	75	75.00
CARTERET	4.00	5.25	61	15.25	1291	322.75	734	183.50	3287	821.75	230	57.50
CASWELL	3.00	4.33	24	8.00	491	163.67	630	210.00	502	167.33	147	49.00
CATAWBA	16.50	21.00	135	8.18	4375	265.15	7303	442.61	6251	378.85	3256	197.33
CHATHAM	4.00	5.00	34	8.50	527	131.75	1006	251.50	1537	384.25	666	166.50
CHEROKEE	2.00	4.00	9	4.50	281	140.50	529	264.50	398	199.00	480	240.00
CHOWAN	2.00	4.00	13	6.50	659	329.50	1104	552.00	566	283.00	431	215.50
CLAY	1.00	1.10	5	5.00	91	91.00	219	219.00	240	240.00	199	199.00
CLEVELAND	17.00	24.00	41	2.41	5412	318.35	5498	323.41	5951	350.06	3327	195.71
COLUMBUS	11.00	15.00	63	5.73	2141	194.64	2439	221.73	8052	732.00	929	84.45
CRAVEN	8.00	12.00	53	6.63	2692	336.50	2592	324.00	8742	1092.75	1755	219.38
CUMBERLAND	45.00	70.00	426	9.47	10127	225.04	6770	150.44	30014	666.98	2006	44.58
CURRITUCK	2.00	3.00	15	7.50	329	164.50	2437	1218.50	1472	736.00	442	221.00
DARE	2.00	3.00	16	8.00	441	220.50	253	126.50	335	167.50	345	172.50
DAVIDSON	15.00	19.00	107	7.13	3281	218.73	5057	337.13	8453	563.53	2991	199.40
DAVIE	2.75	4.00	16	5.82	564	205.09	929	337.82	354	128.73	404	146.91
DUPLIN	9.00	11.00	29	3.22	1564	173.78	3176	352.89	991	110.11	1409	156.56
DURHAM	28.00	38.00	308	11.00	6547	233.82	5234	186.93	12086	431.64	1607	57.39
EDGE-Rky Mt	9.50	12.00	44	4.63	1190	125.26	2528	266.11	1571	165.37	535	56.32
EDGE-Tarboro	6.50	9.00	15	2.31	1042	160.31	1340	206.15	1248	192.00	538	82.77
FORSYTH	30.00	48.00	178	5.93	8011	267.03	5626	187.53	23006	766.87	2066	68.87
FRANKLIN	8.00	9.00	13	1.63	1641	205.13	1541	192.63	4467	558.38	821	102.63
GASTON	23.75	33.00	171	7.20	6044	254.48	3578	150.65	8253	347.49	2290	96.42
GATES	1.00	1.75	5	5.00	316	316.00	0	0.00	19	19.00	172	172.00
GRAHAM	0.75	1.00	8	10.67	154	205.33	366	488.00	278	370.67	371	494.67
GRANVILLE	8.50	10.00	28	3.29	1546	181.88	2774	326.35	1614	189.88	878	103.29
GREENE	3.00	4.50	33	11.00	795	265.00	860	286.67	424	141.33	995	331.67
GUIL-Gboro	32.00	63.00	257	8.03	8889	277.78	6017	188.03	20294	634.19	1847	57.72
GUIL-HP	15.00	29.00	105	7.00	3559	237.27	2813	187.53	14431	962.07	591	39.40
HALIFAX	12.00	18.00	51	4.25	2269	189.08	2992	249.33	5232	436.00	2290	190.83
HARNETT	12.00	17.40	35	2.92	2431	202.58	2361	196.75	7809	650.75	2310	192.50
HAYWOOD	4.00	6.00	19	4.75	1303	325.75	1932	483.00	900	225.00	2038	509.50
HENDERSON	4.75	7.00	58	12.21	1257	264.63	1689	355.58	1883	396.42	910	191.58
HERTFORD	4.00	5.00	51	12.75	1346	336.50	1008	252.00	1506	376.50	703	175.75
Hoke	6.00	9.00	62	10.33	1391	231.83	1403	233.83	2394	399.00	291	48.50
HYDE	0.50	1.00	0	0.00	50	100.00	0	0.00	0	0.00	40	80.00
IREDELL	13.75	17.00	105	7.64	3389	246.47	3424	249.02	5025	365.45	948	68.95
JACKSON	2.00	4.00	49	24.50	411	205.50	606	303.00	637	318.50	955	477.50
JOHNSTON	14.00	20.00	55	3.93	4530	323.57	4910	350.71	4466	319.00	3592	256.57
JONES	2.00	3.20	9	4.50	257	128.50	317	158.50	333	166.50	260	130.00

AGENT ACTIVITY REPORT

Activity Report Jun 2018 Fips Name	Staffing		Review Mods		Withholding		Enforcement Other				Enforcement Hearing	
	Quarterly Staffing Report		ASR		ASR		ASR				ASR	
	Unfrozen Agents	Tot Unfroz Staff	Completed	Comp/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Completed	Comp/Agt
LEE	6.75	9.25	21	3.11	1443	213.78	1794	265.78	2697	399.56	889	131.70
LENOIR	13.00	18.00	91	7.00	2408	185.23	4641	357.00	3339	256.85	2462	189.38
LINCOLN	7.75	10.00	34	4.39	1783	230.06	2280	294.19	2457	317.03	984	126.97
MACON	3.00	3.25	3	1.00	472	157.33	837	279.00	519	173.00	937	312.33
MADISON	0.75	1.25	7	9.33	51	68.00	470	626.67	888	1184.00	569	758.67
MARTIN	6.00	7.40	39	6.50	1219	203.17	1511	251.83	792	132.00	451	75.17
MCDOWELL	4.00	7.00	8	2.00	1213	303.25	1268	317.00	1184	296.00	496	124.00
MECKLENBURG	77.00	117.00	430	5.58	14813	192.38	7654	99.40	16794	218.10	2437	31.65
MITCHELL	1.00	1.00	1	1.00	119	119.00	462	462.00	143	143.00	275	275.00
MONTGOMERY	4.00	6.00	22	5.50	1489	372.25	2116	529.00	1128	282.00	1713	428.25
MOORE	7.00	11.00	33	4.71	1756	250.86	2670	381.43	2574	367.71	2281	325.86
NASH	13.00	19.00	47	3.62	3478	267.54	7200	553.85	10752	827.08	5261	404.69
NEW HANOVER	10.00	16.00	159	15.90	4172	417.20	5179	517.90	3131	313.10	3688	368.80
NORTH CAROLINA	0.00	0.00	0	#DIV/0!	0	#DIV/0!	17	#DIV/0!	126	#DIV/0!	0	#DIV/0!
NORTHAMPTON	6.00	8.00	10	1.67	804	134.00	1419	236.50	442	73.67	276	46.00
ONslow	10.00	18.00	82	8.20	3688	368.80	5402	540.20	19121	1912.10	2584	258.40
ORANGE	8.00	13.00	35	4.38	1379	172.38	1296	162.00	3529	441.13	772	96.50
PAMLICO	2.00	2.33	15	7.50	244	122.00	647	323.50	321	160.50	274	137.00
PASQUOTANK	6.00	6.75	40	6.67	972	162.00	2666	444.33	1419	236.50	491	81.83
PENDER	3.00	5.00	20	6.67	805	268.33	1746	582.00	2567	855.67	1392	464.00
PERQUIMANS	2.00	2.75	0	0.00	240	120.00	471	235.50	774	387.00	268	134.00
PERSON	6.00	7.50	30	5.00	1299	216.50	2268	378.00	2297	382.83	2158	359.67
PITT	21.25	27.63	158	7.44	5853	275.44	11536	542.87	14574	685.84	3914	184.19
POLK	1.00	1.00	13	13.00	295	295.00	748	748.00	152	152.00	674	674.00
RANDOLPH	10.00	13.00	68	6.80	2449	244.90	4428	442.80	3193	319.30	2415	241.50
RICHMOND	10.00	12.00	49	4.90	3232	323.20	4949	494.90	18919	1891.90	2110	211.00
ROBESON	25.00	30.50	96	3.84	4919	196.76	5982	239.28	18435	737.40	4351	174.04
ROCKINGHAM	9.00	12.00	63	7.00	2146	238.44	3328	369.78	1870	207.78	916	101.78
ROWAN	16.00	22.00	87	5.44	4132	258.25	5840	365.00	5996	374.75	4620	288.75
RUTHERFORD	8.00	9.00	15	1.88	1799	224.88	1615	201.88	1884	235.50	1561	195.13
SAMPSON	11.00	15.00	71	6.45	1871	170.09	3430	311.82	3421	311.00	2501	227.36
SCOTLAND	12.00	13.00	87	7.25	2283	190.25	1224	102.00	7009	584.08	376	31.33
STANLY	6.63	9.63	48	7.25	1368	206.49	2571	388.08	698	105.36	842	127.09
STOKES	4.00	4.50	0	0.00	495	123.75	1392	348.00	1191	297.75	205	51.25
SURRY	7.00	9.00	12	1.71	892	127.43	1124	160.57	2154	307.71	425	60.71
SWAIN	1.00	1.10	5	5.00	226	226.00	339	339.00	492	492.00	320	320.00
TRANSYLVANIA	3.00	4.00	9	3.00	567	189.00	902	300.67	1159	386.33	821	273.67
TRIBAL CSE	NA	NA	0	NA	0	NA	1	NA	0	NA	0	NA
TYRRELL	0.50	1.00	1	2.00	101	202.00	0	0.00	0	0.00	48	96.00
UNION	11.00	13.00	56	5.09	1866	169.64	1699	154.45	7733	703.00	1413	128.45
VANCE	10.50	12.00	17	1.62	2044	194.67	2190	208.57	5635	536.67	339	32.29
WAKE	45.00	66.00	232	5.16	10754	238.98	6150	136.67	14770	328.22	1336	29.69
WARREN	4.00	6.00	7	1.75	1095	273.75	895	223.75	3319	829.75	845	211.25
WASHINGTON	4.00	6.00	11	2.75	446	111.50	599	149.75	568	142.00	199	49.75
WATAUGA	1.00	3.00	13	13.00	277	277.00	976	976.00	266	266.00	285	285.00
WAYNE	21.00	28.00	89	4.24	3654	174.00	5405	257.38	5081	241.95	4999	238.05
WILKES	6.00	7.00	21	3.50	1101	183.50	2066	344.33	2444	407.33	1018	169.67
WILSON	13.50	19.00	99	7.33	3561	263.78	3961	293.41	9230	683.70	2911	215.63
YADKIN	3.80	3.80	17	4.47	724	190.53	871	229.21	974	256.32	502	132.11
YANCEY	0.75	1.00	13	17.33	138	184.00	153	204.00	98	130.67	163	217.33
Filtered total	942.58	1344.82	5853	6.21	218419	231.73	255795	271.38	439906	466.71	138493	146.93
STATEWIDE	942.58	1344.82	5853	6.21	218419	231.73	255795	271.38	439906	466.71	138493	146.93
Edgecombe	16.00	21.00	59	3.69	2232	139.50	3868	241.75	2819	176.19	1073	67.06
Guilford	47.00	92.00	362	7.70	12448	264.85	8830	187.87	34725	738.83	2438	51.87

Self Assessment Jun 2018	Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Review Needed	
STANDARD	90.00	75.00	75.00	90.00	75.00	75.00	75.00	75.00	75.00	
Regional Rep	STATEWIDE SCORE	98.96	81.19	72.06	94.51	88.67	79.99	84.70	98.07	87.87
McDonald, Sally	ALAMANCE	97.82	76.13	74.67	92.13	86.44	84.48	82.95	98.51	91.04
Allen, Carole	ALEXANDER	100.00	77.24	82.23	96.49	94.83	76.92	91.67	98.00	88.46
Newsome, Kenya	ALLEGHANY	94.44	80.90	91.49			64.00	79.55	100.00	100.00
Cauble, Leona	ANSON	97.50	89.76	72.97	93.65	88.89	72.00	88.70	99.28	95.83
Allen, Carole	ASHE	97.56	82.21	79.68	95.18	89.16	93.10	88.39	96.59	75.00
Allen, Carole	AVERY	93.33	72.44	66.10	95.24	86.36	69.23	77.27	100.00	100.00
Jedrey, Judy	BEAUFORT	97.70	78.58	41.16	91.30	82.00	86.49	77.09	97.04	83.93
Jedrey, Judy	BERTIE	100.00	82.13	79.05	96.88	93.55	97.83	84.57	99.00	95.24
Foreman, Cora	BLADEN	98.89	90.25	95.35	97.41	86.32	94.87	96.90	99.29	96.97
Foreman, Cora	BRUNSWICK	100.00	84.10	94.19	97.85	93.55	91.98	85.14	99.45	96.15
Craig, Angela	BUNCOMBE	99.64	87.83	98.35	99.81	99.03	72.33	92.45	99.39	96.03
Allen, Carole	BURKE	98.94	69.20	41.09	78.57	76.92	73.33	78.25	98.17	75.00
Cauble, Leona	CABARRUS	99.78	92.12	96.10	99.44	96.39	89.38	97.62	100.00	100.00
Allen, Carole	CALDWELL	100.00	81.78	81.97	98.96	98.94	76.67	90.26	100.00	100.00
Griffin, Terri	CAMDEN	100.00	82.84	84.21	100.00	100.00	94.44	84.16	96.77	85.71
Jedrey, Judy	CARTERET	98.65	84.65	95.28	95.00	95.00	83.33	93.60	99.69	97.73
Newsome, Kenya	CASWELL	98.61	82.90	63.30	100.00	94.12	80.70	77.71	97.53	90.00
Allen, Carole	CATAWBA	99.60	84.77	79.96	90.38	80.82	83.33	92.88	99.49	96.77
McDonald, Sally	CHATHAM	100.00	81.49	88.17	81.82	78.18	85.00	88.57	98.77	92.86
Craig, Angela	CHEROKEE	100.00	95.51	92.72	96.77	90.63	92.86	99.40	100.00	100.00
Griffin, Terri	CHOWAN	95.45	78.48	74.67	100.00	85.71	73.81	88.60	98.79	93.33
Craig, Angela	CLAY	100.00	94.34	92.19	100.00	100.00	94.12	99.27	100.00	100.00
Allen, Carole	CLEVELAND	98.73	79.20	57.38	91.09	86.36	83.00	77.17	92.91	51.89
McDonald, Sally	COLUMBUS	97.47	86.09	75.72	90.65	85.21	69.57	82.79	98.12	88.41
Jedrey, Judy	CRAVEN	99.08	85.01	80.72	92.44	84.68	77.78	78.98	97.67	85.06
McDonald, Sally	CUMBERLAND	98.84	81.80	86.46	98.26	90.83	85.99	85.51	98.57	92.54
Jedrey, Judy	CURRITUCK	98.61	85.68	93.40	98.18	98.18	85.42	93.04	100.00	100.00
Jedrey, Judy	DARE	100.00	87.50	95.38	95.00	90.24	81.48	88.96	100.00	100.00
Cauble, Leona	DAVIDSON	98.71	83.59	78.58	95.81	87.06	75.00	80.82	97.57	85.71
Cauble, Leona	DAVIE	100.00	78.06	79.72	98.39	93.65	68.18	90.21	97.53	85.71
Foreman, Cora	DUPLIN	99.37	79.83	73.98	92.52	83.78	84.40	82.28	98.17	87.50
McDonald, Sally	DURHAM	98.88	80.59	86.18	97.27	94.58	77.89	87.51	96.36	84.29
Griffin, Terri	EDGECOMBE 3706500900	98.13	73.07	34.11	91.84	88.00	60.00	82.76	94.20	29.17
Griffin, Terri	EDGECOMBE 3726500900	98.73	80.75	33.70	90.32	85.48	84.85	83.72	98.51	86.67
Allen, Carole	FORSYTH	97.22	82.82	88.64	96.57	91.32	86.89	95.79	99.36	94.55
Stanley, Sharon	FRANKLIN	98.90	85.20	61.14	97.47	85.54	78.79	76.45	96.95	73.53
Cauble, Leona	GASTON	99.14	78.33	81.75	97.48	95.02	79.91	86.28	99.49	96.41
Griffin, Terri	GATES	100.00	82.07	84.29	100.00	100.00	96.97	89.71	100.00	100.00
Craig, Angela	GRAHAM	100.00	89.51	100.00	100.00	100.00	94.74	96.55	100.00	100.00

Self Assessment Jun 2018	Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Review Needed
STANDARD	90.00	75.00	75.00	90.00	75.00	75.00	75.00	75.00	75.00
Regional Rep STATEWIDE SCORE	98.96	81.19	72.06	94.51	88.67	79.99	84.70	98.07	87.87
Stanley, Sharon GRANVILLE	98.01	81.95	76.75	92.47	84.21	77.03	80.81	98.07	91.53
Griffin, Terri GREENE	100.00	84.77	86.57	98.18	94.55	100.00	83.81	100.00	100.00
Newsome, Kenya GUILFORD 3708100400	98.70	82.47	73.15	93.33	83.08	82.32	86.84	99.76	98.39
Newsome, Kenya GUILFORD 3728100400	99.21	81.05	81.39	95.67	87.03	85.96	95.02	98.88	91.67
Stanley, Sharon HALIFAX	99.51	81.70	55.40	92.47	87.23	60.87	76.12	94.46	66.67
McDonald, Sally HARNETT	99.55	94.02	86.14	97.33	92.81	85.13	84.34	99.25	94.94
Craig, Angela HAYWOOD	100.00	83.45	98.70	100.00	100.00	81.25	96.45	99.15	88.24
Allen, Carole HENDERSON	99.59	82.45	83.51	98.69	94.19	86.76	91.99	96.60	86.15
Jedrey, Judy HERTFORD	95.00	86.43	78.57	94.29	91.43	97.50	85.71	99.56	97.22
Stanley, Sharon HOKE	99.10	79.89	56.30	75.68	55.13	86.11	87.92	99.10	95.38
Jedrey, Judy HYDE	100.00	75.26	75.00	100.00	75.00	100.00	76.19	100.00	#DIV/0
Cauble, Leona IREDELL	98.72	77.90	78.73	94.74	93.69	73.41	83.90	99.02	90.70
Craig, Angela JACKSON	97.06	81.66	82.08	100.00	87.10	84.85	88.18	95.76	89.80
Stanley, Sharon JOHNSTON	99.28	90.71	92.70	98.13	95.20	91.19	88.68	95.57	79.75
Jedrey, Judy JONES	93.33	81.12	59.09	88.00	80.77	66.67	76.40	98.41	88.89
Stanley, Sharon LEE	100.00	83.28	93.77	100.00	93.58	71.88	85.17	96.00	81.82
Griffin, Terri LENOIR	97.06	74.95	72.14	93.88	88.08	62.30	72.03	99.19	94.29
Cauble, Leona LINCOLN	99.68	91.60	92.82	100.00	97.14	97.01	92.70	99.66	98.36
Craig, Angela MACON	100.00	91.62	100.00	98.88	97.78	87.23	97.24	97.50	84.21
Craig, Angela MADISON	96.88	74.66	91.14	100.00	98.44	90.00	96.44	100.00	100.00
Jedrey, Judy MARTIN	95.31	71.18	49.81	94.87	94.87	60.00	86.76	95.38	75.00
Craig, Angela MCDOWELL	98.28	67.63	84.86	98.91	95.70	79.41	82.43	96.05	78.05
Foreman, Cora MECKLENBURG	98.97	73.32	31.20	75.40	68.34	72.32	71.26	97.72	84.87
Allen, Carole MITCHELL	100.00	90.28	100.00	100.00	100.00	100.00	89.73	100.00	100.00
Cauble, Leona MONTGOMERY	100.00	91.67	93.94	100.00	100.00	90.00	98.20	100.00	100.00
McDonald, Sally MOORE	100.00	90.28	89.12	100.00	98.00	93.33	99.21	100.00	100.00
Griffin, Terri NASH	98.65	90.06	84.84	93.15	82.24	86.07	88.64	98.50	88.75
Foreman, Cora NEW HANOVER	99.74	82.16	54.58	91.98	90.91	84.24	76.95	97.25	85.61
Central Office NORTHAMPTON	97.93	67.81	24.69	89.29	86.21	45.95	78.59	89.69	16.67
Stanley, Sharon NORTH CAROLINA	100.00	100.00	33.33			100.00			
Griffin, Terri ONSLOW	98.42	86.64	88.11	94.13	88.82	79.17	86.60	96.77	84.34
McDonald, Sally ORANGE	99.61	87.02	87.10	97.62	94.19	76.00	81.88	97.07	87.27
Jedrey, Judy PAMLICO	100.00	82.01	58.10	100.00	85.71	62.07	82.99	97.26	83.33
Griffin, Terri PASQUOTANK	100.00	76.15	75.21	95.65	91.43	96.43	85.15	98.76	92.59
Foreman, Cora PENDER	100.00	88.15	96.88	100.00	98.08	89.33	83.22	100.00	100.00
Griffin, Terri PERQUIMANS	100.00	82.02	85.07	100.00	100.00	100.00	86.55	100.00	100.00
Newsome, Kenya PERSON	99.32	86.27	72.84	100.00	98.18	78.87	83.88	98.85	93.33
Jedrey, Judy PITT	99.61	84.17	78.18	94.66	89.54	78.57	91.92	99.82	98.48
Craig, Angela POLK	100.00	95.63	77.01	87.80	78.05	90.48	87.15	98.41	94.74

Self Assessment Jun 2018		Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Review Needed
	STANDARD	90.00	75.00	75.00	90.00	75.00	75.00	75.00	75.00	75.00
Regional Rep	STATEWIDE SCORE	98.96	81.19	72.06	94.51	88.67	79.99	84.70	98.07	87.87
Newsome, Kenya	RANDOLPH	98.40	73.28	63.38	96.52	86.55	47.25	80.86	96.95	83.62
McDonald, Sally	RICHMOND	99.34	93.85	95.17	98.10	94.84	91.84	98.40	100.00	100.00
Foreman, Cora	ROBESON	97.96	85.75	85.30	97.10	93.18	77.65	79.37	97.71	86.14
Newsome, Kenya	ROCKINGHAM	98.58	78.07	61.17	96.70	92.63	72.09	81.55	99.30	96.70
Newsome, Kenya	ROWAN	99.71	100.00	86.00	95.07	92.14	80.92	87.11	99.48	96.40
Allen, Carole	RUTHERFORD	96.55	70.23	69.37	92.16	80.93	79.31	82.72	89.24	43.94
Foreman, Cora	SAMPSON	97.35	81.99	73.98	94.00	86.16	82.67	80.57	97.98	82.69
McDonald, Sally	SCOTLAND	93.64	71.13	82.23	92.81	87.58	68.75	82.60	93.32	66.96
Cauble, Leona	STANLY	96.18	86.54	87.91	100.00	100.00	84.62	90.99	98.57	90.48
Newsome, Kenya	STOKES	100.00	76.29	69.20	84.62	69.05	61.76	81.12	100.00	100.00
Newsome, Kenya	SURRY	99.44	78.45	85.68	100.00	95.50	87.30	80.67	95.77	65.63
Craig, Angela	SWAIN	100.00	80.16	82.18	89.29	89.29	83.87	82.49	95.00	71.43
Craig, Angela	TRANSYLVANIA	100.00	88.86	98.03	94.34	90.57	82.69	94.27	99.12	92.31
NA	TRIBAL									
Jedrey, Judy	TYRRELL	100.00	86.21	50.00	100.00	100.00	100.00	77.06	92.31	33.33
Cauble, Leona	UNION	99.06	76.13	73.27	93.17	82.78	75.47	80.34	96.47	78.82
Stanley, Sharon	VANCE	97.16	81.38	77.74	97.28	94.59	70.00	82.54	99.23	88.89
Stanley, Sharon	WAKE	98.97	79.23	89.03	91.07	77.12	80.62	78.02	98.08	84.72
Stanley, Sharon	WARREN	100.00	90.37	97.04	98.55	95.77	79.41	93.16	98.00	84.21
Jedrey, Judy	WASHINGTON	100.00	81.33	42.42	94.12	93.75	73.68	67.59	98.66	88.89
Allen, Carole	WATAUGA	98.78	87.42	87.69	100.00	92.00	79.07	98.84	100.00	100.00
Stanley, Sharon	WAYNE	98.33	72.70	37.48	89.53	85.28	54.50	83.91	94.96	67.39
Newsome, Kenya	WILKES	97.40	85.09	32.79	73.74	69.31	61.54	96.95	100.00	100.00
Griffin, Terri	WILSON	99.71	89.23	97.16	98.59	95.83	80.30	97.38	100.00	100.00
Newsome, Kenya	YADKIN	98.73	73.82	96.35	95.71	91.43	81.82	87.44	98.37	85.71
Craig, Angela	YANCEY	100.00	72.87	73.74	100.00	100.00	50.00	89.41	100.00	100.00
Griffin, Terri	Edgecombe-County Total	98.49	76.74	33.86	90.99	86.61	75.47	83.22	96.26	61.11
Newsome, Kenya	Guilford-County Total	98.89	82.04	75.26	94.13	84.44	83.16	88.32	99.50	96.51

STAFFING 06/30/2018		SUPERVISORS			AGENTS			CLERKS			TOT SUP/AGTS/CLKS		
Consultant	County	Sup Auth	Sup Froz	Sup Unfroz	Agt Auth	Agt Froz	Agt Unfroz	Clerk Auth	Clerk Froz	Clerk Unfroz	Tot Auth	Tot Froz	Total Unfroz
McDonald, Sally	ALAMANCE	3.50	0.00	3.50	11.00	0.00	11.00	4.00	0.00	4.00	18.50	0.00	18.50
Allen, Carole	ALEXANDER	1.00	0.00	1.00	3.00	0.00	3.00	0.00	0.00	0.00	4.00	0.00	4.00
Newsome, Kenya	ALLEGHANY	0.25	0.00	0.25	0.75	0.00	0.75	1.00	0.00	1.00	2.00	0.00	2.00
Cauble, Leona	ANSON	1.25	0.00	1.25	4.75	0.00	4.75	1.00	0.00	1.00	7.00	0.00	7.00
Allen, Carole	ASHE	1.00	0.00	1.00	3.00	0.00	3.00	0.00	0.00	0.00	4.00	0.00	4.00
Allen, Carole	AVERY	0.00	0.00	0.00	1.00	0.00	1.00	0.00	0.00	0.00	1.00	0.00	1.00
Jedrey, Judy	BEAUFORT	2.00	0.00	2.00	8.00	0.00	8.00	1.00	0.00	1.00	11.00	0.00	11.00
Jedrey, Judy	BERTIE	0.50	0.00	0.50	4.00	0.00	4.00	0.50	0.00	0.50	5.00	0.00	5.00
Foreman, Cora	BLADEN	1.00	0.00	1.00	6.00	0.00	6.00	1.00	0.00	1.00	8.00	0.00	8.00
Foreman, Cora	BRUNSWICK	1.25	0.00	1.25	10.75	0.00	10.75	1.00	0.00	1.00	13.00	0.00	13.00
Craig, Angela	BUNCOMBE	3.00	0.00	3.00	9.40	0.00	9.40	5.00	0.00	5.00	17.40	0.00	17.40
Allen, Carole	BURKE	1.00	0.00	1.00	8.00	0.00	8.00	1.00	0.00	1.00	10.00	0.00	10.00
Cauble, Leona	CABARRUS	3.25	0.00	3.25	16.75	0.00	16.75	2.00	0.00	2.00	22.00	0.00	22.00
Allen, Carole	CALDWELL	1.25	0.00	1.25	7.75	0.00	7.75	1.00	0.00	1.00	10.00	0.00	10.00
Griffin, Terri	CAMDEN	0.25	0.00	0.25	1.00	0.00	1.00	0.50	0.00	0.50	1.75	0.00	1.75
Jedrey, Judy	CARTERET	1.00	0.00	1.00	4.00	0.00	4.00	0.25	0.00	0.25	5.25	0.00	5.25
Newsome, Kenya	CASWELL	0.33	0.00	0.33	3.00	0.00	3.00	1.00	0.00	1.00	4.33	0.00	4.33
Allen, Carole	CATAWBA	1.50	0.00	1.50	16.50	0.00	16.50	3.00	0.00	3.00	21.00	0.00	21.00
McDonald, Sally	CHATHAM	1.00	0.00	1.00	4.00	0.00	4.00	0.00	0.00	0.00	5.00	0.00	5.00
Craig, Angela	CHEROKEE	1.00	0.00	1.00	2.00	0.00	2.00	1.00	0.00	1.00	4.00	0.00	4.00
Griffin, Terri	CHOWAN	1.00	0.00	1.00	2.00	0.00	2.00	1.00	0.00	1.00	4.00	0.00	4.00
Craig, Angela	CLAY	0.10	0.00	0.10	1.00	0.00	1.00	0.00	0.00	0.00	1.10	0.00	1.10
Allen, Carole	CLEVELAND	4.00	0.00	4.00	17.00	0.00	17.00	3.00	0.00	3.00	24.00	0.00	24.00
McDonald, Sally	COLUMBUS	3.00	0.00	3.00	11.00	0.00	11.00	1.00	0.00	1.00	15.00	0.00	15.00
Jedrey, Judy	CRAVEN	2.00	0.00	2.00	8.00	0.00	8.00	2.00	0.00	2.00	12.00	0.00	12.00
McDonald, Sally	CUMBERLAND	8.00	0.00	8.00	45.00	0.00	45.00	17.00	0.00	17.00	70.00	0.00	70.00
Jedrey, Judy	CURRITUCK	0.50	0.00	0.50	2.00	0.00	2.00	0.50	0.00	0.50	3.00	0.00	3.00
Jedrey, Judy	DARE	0.50	0.00	0.50	2.00	0.00	2.00	0.50	0.00	0.50	3.00	0.00	3.00
Cauble, Leona	DAVIDSON	2.00	0.00	2.00	15.00	0.00	15.00	2.00	0.00	2.00	19.00	0.00	19.00
Cauble, Leona	DAVIE	0.25	0.00	0.25	2.75	0.00	2.75	1.00	0.00	1.00	4.00	0.00	4.00
Foreman, Cora	DUPLIN	1.00	0.00	1.00	9.00	0.00	9.00	1.00	0.00	1.00	11.00	0.00	11.00
McDonald, Sally	DURHAM	6.00	0.00	6.00	28.00	0.00	28.00	4.00	0.00	4.00	38.00	0.00	38.00
Griffin, Terri	EDGECOMBE-Rocky Mt	1.50	0.00	1.50	9.50	0.00	9.50	1.00	0.00	1.00	12.00	0.00	12.00
Griffin, Terri	EDGECOMBE-Tarboro	1.50	0.00	1.50	6.50	0.00	6.50	1.00	0.00	1.00	9.00	0.00	9.00
Allen, Carole	FORSYTH	9.00	0.00	9.00	30.00	0.00	30.00	9.00	0.00	9.00	48.00	0.00	48.00
Stanley, Sharon	FRANKLIN	1.00	0.00	1.00	8.00	0.00	8.00	0.00	0.00	0.00	9.00	0.00	9.00
Cauble, Leona	GASTON	5.25	0.00	5.25	23.75	0.00	23.75	4.00	0.00	4.00	33.00	0.00	33.00
Griffin, Terri	GATES	0.25	0.00	0.25	1.00	0.00	1.00	0.50	0.00	0.50	1.75	0.00	1.75
Craig, Angela	GRAHAM	0.25	0.00	0.25	0.75	0.00	0.75	0.00	0.00	0.00	1.00	0.00	1.00
Stanley, Sharon	GRANVILLE	1.50	0.00	1.50	8.50	0.00	8.50	0.00	0.00	0.00	10.00	0.00	10.00
Griffin, Terri	GREENE	1.00	0.00	1.00	3.00	0.00	3.00	0.50	0.00	0.50	4.50	0.00	4.50
Newsome, Kenya	GUILFORD-Greensboro	12.00	0.00	12.00	32.00	0.00	32.00	19.00	0.00	19.00	63.00	0.00	63.00
Newsome, Kenya	GUILFORD-High Point	5.00	0.00	5.00	15.00	0.00	15.00	9.00	0.00	9.00	29.00	0.00	29.00
Stanley, Sharon	HALIFAX	3.00	0.00	3.00	12.00	0.00	12.00	3.00	0.00	3.00	18.00	0.00	18.00
McDonald, Sally	HARNETT	3.00	0.00	3.00	12.00	0.00	12.00	2.00	0.00	2.00	17.40	0.00	17.40
Craig, Angela	HAYWOOD	1.00	0.00	1.00	4.00	0.00	4.00	1.00	0.00	1.00	6.00	0.00	6.00
Allen, Carole	HENDERSON	1.25	0.00	1.25	4.75	0.00	4.75	1.00	0.00	1.00	7.00	0.00	7.00
Jedrey, Judy	HERTFORD	0.50	0.00	0.50	4.00	0.00	4.00	0.50	0.00	0.50	5.00	0.00	5.00
Stanley, Sharon	HOKE	2.00	0.00	2.00	6.00	0.00	6.00	1.00	0.00	1.00	9.00	0.00	9.00

STAFFING 06/30/2018		TOTAL FILLED STAFF IV-D SERVICES FTEs	CONTRACT FTEs	Description
Consultant	County			
McDonald, Sally	ALAMANCE	19.00	2.50	2 deputies and .5 attorney
Allen, Carole	ALEXANDER	4.00	0.25	Dss Attorney
Newsome, Kenya	ALLEGHANY	2.00	0.50	Attorney,
Cauble, Leona	ANSON	7.00	2.00	Contract Attorney, 1 Contract Deputy
Allen, Carole	ASHE	4.00	0.25	Dss Attorney
Allen, Carole	VERY	1.00	0.05	attorney
Jedrey, Judy	BEAUFORT	12.30	1.30	1 full time Deputy, .33% attorney time dedicated to IVD
Jedrey, Judy	BERTIE	5.07	0.07	7.50% attorney time spent on IVD services
Foreman, Cora	BLADEN	8.00	2.60	.10 attorney, 2.5 deputies
Foreman, Cora	BRUNSWICK	12.00	0.00	.25 FTE Attorney(included in Spv count)
Craig, Angela	BUNCOMBE	18.00	0.00	1 Sstaff Attorney
Allen, Carole	BURKE	10.00	0.20	parttime attorney
Cauble, Leona	CABARRUS	22.00	3.20	3 Contract Attorneys (Shared DSS), 2 Contract Deputies, 1 P.I. 423 hrs/yr
Allen, Carole	CALDWELL	10.00	1.00	attorney
Griffin, Terri	CAMDEN	1.75	0.03	3.20% attorney time spent on IVD services
Jedrey, Judy	CARTERET	5.75	0.50	1/2 position - attorney time spent on IVD services
Newsome, Kenya	CASWELL	4.33	1.00	Attorney
Allen, Carole	CATAWBA	21.00	1.00	County Attorney (Shared DSS)
McDonald, Sally	CHATHAM	5.00	0.50	.5 attorney
Craig, Angela	CHEROKEE	4.00	0.10	Contract Attorney
Griffin, Terri	CHOWAN	4.00	0.04	3.90% attorney time spent on IVD services
Craig, Angela	CLAY	1.10	0.10	Contract Attorney
Allen, Carole	CLEVELAND	24.00	1.00	Dss Attorney
McDonald, Sally	COLUMBUS	15.00	2.00	1 deputy, 1 attorney
Jedrey, Judy	CRAVEN	12.28	0.28	2 attorneys (one with 5% of time to IVD, the other 23% of time dedicated to IVD)
McDonald, Sally	CUMBERLAND	69.00	6.50	2 attorneys, 1 paralegal, and 6.5 deputies
Jedrey, Judy	CURRITUCK	3.07	0.07	7.00% Attorney time spent on IVD services
Jedrey, Judy	DARE	3.10	0.10	9.58% Attorney time spent on IVD services
Cauble, Leona	DAVIDSON	19.50	0.00	County Attorney (Shared DSS)
Cauble, Leona	DAVIE	4.00	0.25	Contract Attorney (Shared DSS)
Foreman, Cora	DUPLIN	11.00	1.10	1 deputy, .10 attorney
McDonald, Sally	DURHAM	39.00	0.00	
Griffin, Terri	EDGECOMBE-Rocky Mt	10.00	1.75	25% of attorney time spent on IVD services; 1.5 deputy
Griffin, Terri	EDGECOMBE-Tarboro	7.00	1.75	25% of attorney time spent on IVD services; 1.5 deputy
Allen, Carole	FORSYTH	48.00	2.00	Attorney
Stanley, Sharon	FRANKLIN	9.00	2.00	1 attorney 1 deputy
Cauble, Leona	GASTON	33.75	2.00	1 County Attorney (Shared DSS), 2 Contract Deputies
Griffin, Terri	GATES	1.75	0.04	4.20% Attorney time spent on IVD services
Craig, Angela	GRAHAM	1.00	0.10	Contract Attorney
Stanley, Sharon	GRANVILLE	10.00	0.00	1 part time attorney 1 part time deputy
Griffin, Terri	GREENE	4.55	0.05	.05% attorney
Newsome, Kenya	GUILFORD-Greensboro	63.00		
Newsome, Kenya	GUILFORD-High Point	29.00	0.40	Attorney
Stanley, Sharon	HALIFAX	18.00	0.60	1 part time attorney
McDonald, Sally	HARNETT	17.40	1.50	.5 program manager and 1 fulltime deputy
Craig, Angela	HAYWOOD	7.00	0.25	Dorothy Morrow, Contract and Staff Attorney
Allen, Carole	HENDERSON	7.00	0.50	County Attorney (Shared DSS)
Jedrey, Judy	HERTFORD	5.11	0.11	11.30% Attorney time spent on IVD services
Stanley, Sharon	HOKE	9.00	0.93	.2 attorney, .73 deputy

STAFFING 06/30/2018		SUPERVISORS			AGENTS			CLERKS			TOT SUP/AGTS/CLKS		
Consultant	County	Sup Auth	Sup Froz	Sup Unfroz	Agt Auth	Agt Froz	Agt Unfroz	Clerk Auth	Clerk Froz	Clerk Unfroz	Tot Auth	Tot Froz	Total Unfroz
Jedrey, Judy	HYDE	0.25	0.00	0.25	0.50	0.00	0.50	0.25	0.00	0.25	1.00	0.00	1.00
Cauble, Leona	IREDELL	1.25	0.00	1.25	13.75	0.00	13.75	2.00	0.00	2.00	17.00	0.00	17.00
Craig, Angela	JACKSON	1.00	0.00	1.00	2.00	0.00	2.00	1.00	0.00	1.00	4.00	0.00	4.00
Stanley, Sharon	JOHNSTON	3.00	0.00	3.00	14.00	0.00	14.00	3.00	0.00	3.00	20.00	0.00	20.00
Jedrey, Judy	JONES	0.20	0.00	0.20	2.00	0.00	2.00	1.00	0.00	1.00	3.20	0.00	3.20
Stanley, Sharon	LEE	1.50	0.00	1.50	6.75	0.00	6.75	1.00	0.00	1.00	9.25	0.00	9.25
Griffin, Terri	LENOIR	3.00	0.00	3.00	13.00	0.00	13.00	2.00	0.00	2.00	18.00	0.00	18.00
Cauble, Leona	LINCOLN	1.25	0.00	1.25	7.75	0.00	7.75	1.00	0.00	1.00	10.00	0.00	10.00
Craig, Angela	MACON	0.25	0.00	0.25	3.00	0.00	3.00	0.00	0.00	0.00	3.25	0.00	3.25
Craig, Angela	MADISON	0.25	0.00	0.25	0.75	0.00	0.75	0.25	0.00	0.25	1.25	0.00	1.25
Jedrey, Judy	MARTIN	1.00	0.00	1.00	6.00	0.00	6.00	0.40	0.00	0.40	7.40	0.00	7.40
Craig, Angela	MCDOWELL	1.00	0.00	1.00	4.00	0.00	4.00	2.00	0.00	2.00	7.00	0.00	7.00
Foreman, Cora	MECKLENBURG	22.00	0.00	22.00	77.00	0.00	77.00	18.00	0.00	18.00	117.00	0.00	117.00
Allen, Carole	MITCHELL	0.00	0.00	0.00	1.00	0.00	1.00	0.00	0.00	0.00	1.00	0.00	1.00
Cauble, Leona	MONTGOMERY	1.00	0.00	1.00	5.00	1.00	4.00	1.00	0.00	1.00	7.00	1.00	6.00
McDonald, Sally	MOORE	2.00	0.00	2.00	7.00	0.00	7.00	2.00	0.00	2.00	11.00	0.00	11.00
Griffin, Terri	NASH	2.00	0.00	2.00	13.00	0.00	13.00	4.00	0.00	4.00	19.00	0.00	19.00
Foreman, Cora	NEW HANOVER	1.00	0.00	1.00	10.00	0.00	10.00	5.00	0.00	5.00	16.00	0.00	16.00
Central Office	NORTH CAROLINA	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Stanley, Sharon	NORTHAMPTON	1.00	0.00	1.00	6.00	0.00	6.00	1.00	0.00	1.00	8.00	0.00	8.00
Griffin, Terri	ONslow	3.00	0.00	3.00	10.00	0.00	10.00	5.00	0.00	5.00	18.00	0.00	18.00
McDonald, Sally	ORANGE	2.00	0.00	2.00	8.00	0.00	8.00	3.00	0.00	3.00	13.00	0.00	13.00
Jedrey, Judy	PAMLICO	0.33	0.00	0.33	2.00	0.00	2.00	0.00	0.00	0.00	2.33	0.00	2.33
Griffin, Terri	PASQUOTANK	0.25	0.00	0.25	6.00	0.00	6.00	0.50	0.00	0.50	6.75	0.00	6.75
Foreman, Cora	PENDER	1.00	0.00	1.00	3.00	0.00	3.00	1.00	0.00	1.00	5.00	0.00	5.00
Griffin, Terri	PERQUIMANS	0.25	0.00	0.25	2.00	0.00	2.00	0.50	0.00	0.50	2.75	0.00	2.75
Newsome, Kenya	PERSON	0.50	0.00	0.50	6.00	0.00	6.00	1.00	0.00	1.00	7.50	0.00	7.50
Jedrey, Judy	PITT	3.38	0.00	3.38	21.25	0.00	21.25	3.00	0.00	3.00	27.63	0.00	27.63
Craig, Angela	POLK	0.00	0.00	0.00	1.00	0.00	1.00	0.00	0.00	0.00	1.00	0.00	1.00
Newsome, Kenya	RANDOLPH	1.00	0.00	1.00	10.00	0.00	10.00	2.00	0.00	2.00	13.00	0.00	13.00
McDonald, Sally	RICHMOND	1.00	0.00	1.00	10.00	0.00	10.00	1.00	0.00	1.00	12.00	0.00	12.00
Foreman, Cora	ROBESON	4.50	0.00	4.50	25.00	0.00	25.00	1.00	0.00	1.00	30.50	0.00	30.50
Newsome, Kenya	ROCKINGHAM	1.00	0.00	1.00	9.00	0.00	9.00	2.00	0.00	2.00	12.00	0.00	12.00
Newsome, Kenya	ROWAN	2.00	0.00	2.00	16.00	0.00	16.00	4.00	0.00	4.00	22.00	0.00	22.00
Allen, Carole	RUTHERFORD	1.00	0.00	1.00	8.00	0.00	8.00	0.00	0.00	0.00	9.00	0.00	9.00
Foreman, Cora	SAMPSON	2.00	0.00	2.00	11.00	0.00	11.00	2.00	0.00	2.00	15.00	0.00	15.00
McDonald, Sally	SCOTLAND	1.00	0.00	1.00	12.00	0.00	12.00	0.00	0.00	0.00	13.00	0.00	13.00
Cauble, Leona	STANLY	1.00	0.00	1.00	6.63	0.00	6.63	2.00	0.00	2.00	9.63	0.00	9.63
Newsome, Kenya	STOKES	0.50	0.00	0.50	4.00	0.00	4.00	0.00	0.00	0.00	4.50	0.00	4.50
Newsome, Kenya	SURRY	1.00	0.00	1.00	7.00	0.00	7.00	2.00	0.00	2.00	10.00	1.00	9.00
Craig, Angela	SWAIN	0.10	0.00	0.10	1.00	0.00	1.00	0.00	0.00	0.00	1.10	0.00	1.10
Craig, Angela	TRANSYLVANIA	1.00	0.00	1.00	3.00	0.00	3.00	0.00	0.00	0.00	4.00	0.00	4.00
Jedrey, Judy	TYRRELL	0.25	0.00	0.25	0.50	0.00	0.50	0.25	0.00	0.25	1.00	0.00	1.00
Cauble, Leona	UNION	1.00	0.00	1.00	11.00	0.00	11.00	1.00	0.00	1.00	13.00	0.00	13.00
Stanley, Sharon	VANCE	1.50	0.00	1.50	10.50	0.00	10.50	0.00	0.00	0.00	12.00	0.00	12.00
Stanley, Sharon	WAKE	8.00	0.00	8.00	45.00	0.00	45.00	13.00	0.00	13.00	66.00	0.00	66.00
Stanley, Sharon	WARREN	1.00	0.00	1.00	4.00	0.00	4.00	1.00	0.00	1.00	6.00	0.00	6.00
Jedrey, Judy	WASHINGTON	0.50	0.00	0.50	4.00	0.00	4.00	1.50	0.00	1.50	6.00	0.00	6.00
Allen, Carole	WATAUGA	1.00	0.00	1.00	1.00	0.00	1.00	1.00	0.00	1.00	3.00	0.00	3.00
Stanley, Sharon	WAYNE	3.00	0.00	3.00	21.00	0.00	21.00	5.00	0.00	5.00	28.00	0.00	28.00
Newsome, Kenya	WILKES	1.00	0.00	1.00	6.00	0.00	6.00	0.00	0.00	0.00	7.00	0.00	7.00
Griffin, Terri	WILSON	2.50	0.00	2.50	13.50	0.00	13.50	3.00	0.00	3.00	19.00	0.00	19.00
Newsome, Kenya	YADKIN	0.00	0.00	0.00	3.80	0.00	3.80	0.00	0.00	0.00	3.80	0.00	3.80
Craig, Angela	YANCEY	0.25	0.00	0.25	0.75	0.00	0.75	0.00	0.00	0.00	1.00	0.00	1.00
Filtered Total		193.44	0.00	193.44	943.58	1.00	942.58	210.40	0.00	210.40	1346.82	2.00	1344.82
Griffin, Terri	EDGEcombe	3.00	0.00	3.00	16.00	0.00	16.00	2.00	0.00	2.00	21.00	0.00	21.00
Newsome, Kenya	GUILFORD	17.00	0.00	17.00	47.00	0.00	47.00	28.00	0.00	28.00	92.00	0.00	92.00
STATEWIDE TOTAL		193.44	0.00	193.44	943.58	1.00	942.58	210.40	0.00	210.40	1346.82	2.00	1344.82

STAFFING 06/30/2018		TOTAL FILLED STAFF IV-D SERVICES FTEs	CONTRACT FTEs	Description
Consultant	County			
Jedrey, Judy	HYDE	1.01	0.01	1% attorney time spent on IVD services for County
Cauble, Leona	IREDELL	19.00	2.00	Paralegal, County Attorney, 2 Contract Deputies
Craig, Angela	JACKSON	4.00	0.10	Contract Attorney
Stanley, Sharon	JOHNSTON	19.68	0.18	2 part time agents 1 part time attorney
Jedrey, Judy	JONES	3.80	0.60	.50% deputy services, .10% attorney services
Stanley, Sharon	LEE	9.25	0.12	contract attorney
Griffin, Terri	LENOIR	16.00	1.00	1 attorney, 1 deputy, 1 Paralegal 90%
Cauble, Leona	LINCOLN	10.50		County Attorney (Shared DSS)
Craig, Angela	MACON	3.25	0.10	Contract Attorney
Craig, Angela	MADISON	1.25	0.10	Contract Attorney
Jedrey, Judy	MARTIN	7.48	0.08	8% of attorney time dedicated to IVD
Craig, Angela	MCDOWELL	7.00	0.10	Staff Attorney
Foreman, Cora	MECKLENBURG	110.00	6.00	6 Contract Deputies; included in the Supv count are 3 staff attorneys; 1 in house trainer; 1 Mgmt
Allen, Carole	MITCHELL	1.00	0.05	parttime attorney
Cauble, Leona	MONTGOMERY	6.00	0.50	Contract Attorney (Shared DSS)
McDonald, Sally	MOORE	11.00	0.00	
Griffin, Terri	NASH	19.00	1.50	1 full time attorney 1 part time legal assistant
Foreman, Cora	NEW HANOVER	16.00	1.00	1 attorney
Central Office	NORTH CAROLINA	0.00	0.00	
Stanley, Sharon	NORTHAMPTON	8.00	0.09	Attorney 2 days per month
Griffin, Terri	ONslow	17.00	0.90	1 DSS attorney - 90% IV-D
McDonald, Sally	ORANGE	13.00	0.10	.1 attorney
Jedrey, Judy	PAMLICO	2.58	0.25	25% attorney time dedicated to IVD
Griffin, Terri	PASQUOTANK	3.75	0.55	1/2 position Deputy dedicated to IVD. 4.70% attorney time spent on IVD services
Foreman, Cora	PENDER	5.00	1.10	.10 FTE attorney and 1 FTE deputy
Griffin, Terri	PERQUIMANS	2.75	0.05	5.20% Attorney time spent on IVD services
Newsome, Kenya	PERSON	7.50		
Jedrey, Judy	PITT	36.43	8.80	1 IVD attorneys - 50% (.50) and 1 IVD attorney - 80% (.80) for a total of 1.30 IVD attorneys, 2.50
Craig, Angela	POLK	1.00	0.10	Contract Attorney
Newsome, Kenya	RANDOLPH	13.00		
McDonald, Sally	RICHMOND	13.00	1.40	.4 attorney and 1 deputy
Foreman, Cora	ROBESON	32.00	2.00	5 deputies, .5 attorney (ATTY included in Supervisor Count)
Newsome, Kenya	ROCKINGHAM	14.00	1.00	Attorney
Newsome, Kenya	ROWAN	22.00		County Attorney (Shared DSS)
Allen, Carole	RUTHERFORD	9.00	0.11	parttime attorney
Foreman, Cora	SAMPSON	15.00	2.40	2 deputies, .40 attorney
McDonald, Sally	SCOTLAND	12.00	1.40	.4 attorney and 1 deputy
Cauble, Leona	STANLY	10.13		County Attorney (Shared DSS)
Newsome, Kenya	STOKES	4.50		
Newsome, Kenya	SURRY	9.00		
Craig, Angela	SWAIN	1.10	0.10	Staff Attorney
Craig, Angela	TRANSYLVANIA	4.00	0.10	Contract Attorney
Jedrey, Judy	TYRRELL	1.01	0.01	1% attorney time spent on IVD services for County
Cauble, Leona	UNION	13.00	1.50	FT Contract Attorney, PT Contract Attorney
Stanley, Sharon	VANCE	12.00	1.23	1 deputy, 1 part time attorney
Stanley, Sharon	WAKE	74.00	0.00	4 FTE IVD Attys, 1 Program Manager, 1 IT Specialist, 2 Trainers, 1 Admin Services Coordinator
Stanley, Sharon	WARREN	6.00	2.00	1 deputy, 1 attorney
Jedrey, Judy	WASHINGTON	6.04	0.04	3.5% attorney time spent on IVD services for County
Allen, Carole	WATAUGA	3.00	0.11	parttime attorney
Stanley, Sharon	WAYNE	28.60	0.60	1 part time attorney 1 part time deputy
Newsome, Kenya	WILKES	8.00	0.91	parttime attorney
Griffin, Terri	WILSON	18.00	1.50	2 deputies and 1 parttime attorney and 1 program manager
Newsome, Kenya	YADKIN	3.80		
Craig, Angela	YANCEY	1.00	0.05	Contract Attorney
	Filtered Total	1357.22	84.31	
Griffin, Terri	EDGEcombe	17.00	3.50	
Newsome, Kenya	GUILFORD	92.00	0.40	
STATEWIDE TOTAL		1357.22	84.31	

**Attachment B: Child Support Services
County Quarterly Report Narrative
State Fiscal Year 2019 4th Quarter Ending 06|30|2019**

The purpose of this report is to provide a general overview of North Carolina's statewide performance in accordance to General Statutes 110-129.1(a). The performance report can assist in identifying opportunities of improvement for child support offices.

CHILD SUPPORT PROGRAM/ENHANCED STANDARDS

SECTION 10.46. G.S. 110-129.1(a):

"(a) In addition to other powers and duties conferred upon the Department of Health and Human Services, Child Support Enforcement Program, by this Chapter or other State law, the Department shall have the following powers and duties:

...

(9) Implement and maintain performance standards for each of the State and county child support enforcement offices across the State. The performance standards shall include the following:

- a. Cost per collections.
- b. Consumer satisfaction.
- c. Paternity establishments.
- d. Administrative costs.
- e. Orders established.
- f. Collections on arrearages.
- g. Location of absent parents.
- h. Other related performance measures.

The Department shall monitor the performance of each office and shall implement a system of reporting that allows each local office to review its performance as well as the performance of other local offices. The Department shall publish an annual performance report that includes the statewide and local office performance of each child support office."

It is important to note – while this report reviews and summarizes numerical data from the “County Quarterly Report”, it does not consider various obstacles that the State or counties may face –employee longevity, judicial obstacles, or county budgets – to name a few. It also does not address cost per collections, consumer satisfaction, and administrative costs as this information is not available at this time.

SFY 2019 | JUN 2019

NC CSS STATEWIDE STATISTICS | GOALS | TRENDS

When the
WHY is
big enough the
HOW is
easy!

STATEWIDE INCENTIVE & CASELOAD STATS	Report Month	Collections	% Pat Est	% Cases Under Order	% Current Collections	% Cases paying towards arrears
STATEWIDE	201706	\$704,347,809.19	100.53%	86.26%	68.01%	67.01%
STATEWIDE	201806	\$700,435,452.00	101.36%	85.97%	67.98%	66.89%
STATEWIDE	201906	\$695,479,721.55	101.62%	85.67%	68.12%	66.93%
STATEWIDE	Change	-\$4,955,730	0.26%	-0.30%	0.14%	0.04%
STATEWIDE	SFY2019 GOALS	\$700,523,850	100.00%	86.03%	68.01%	67.01%

STATEWIDE INCENTIVE & CASELOAD STATS	Report Month	Caseload	Average CSUP Obligation	Average Payment Per Order	Total Cases w/Arrears	Total Arrears Due	Total Arrears Distributed
STATEWIDE	201706	404876	\$ 284.60	\$ 1,989.15	315,548	\$ 1,858,751,718.48	\$ 161,991,600.39
STATEWIDE	201806	401750	\$ 288.44	\$ 2,000.68	311,364	\$ 1,759,898,899.35	\$ 162,595,695.22
STATEWIDE	201906	396775	\$ 294.12	\$ 2,018.20	305,871	\$ 1,740,542,472.23	\$ 160,503,531.93
DIFFERENCE		-4975	\$ 5.68	\$ 17.52	-5493	\$ (19,356,427.12)	\$ (2,092,163.29)

Report Month	Number of Cases Under Order	TOTAL \$ DIST	AVG PYMT PER ORDER	Number of Cases w/Pymt	Monthly CSUP Due	Average CSUP Obligation
201706	349,241	\$694,691,051.48	\$1,989.15	230,930	\$65,721,696.99	\$284.60
201806	345,391	\$691,016,512.31	\$2,000.68	226,177	\$65,238,994.95	\$288.44
201906	339,910	\$686,006,639.14	\$2,018.20	219,248	\$64,486,166.09	\$294.12

Report Month	Total Arrears Due	Total Cases w/Arrears	Total Cases w/Pymt to Arrears	Total Arrears Distributed
201706	\$1,858,751,718.48	315,548	211,463	\$161,991,600.39
201806	\$1,759,898,899.35	311,364	208,259	\$162,595,695.22
201906	\$1,740,542,472.23	305,871	204,715	\$160,503,531.93

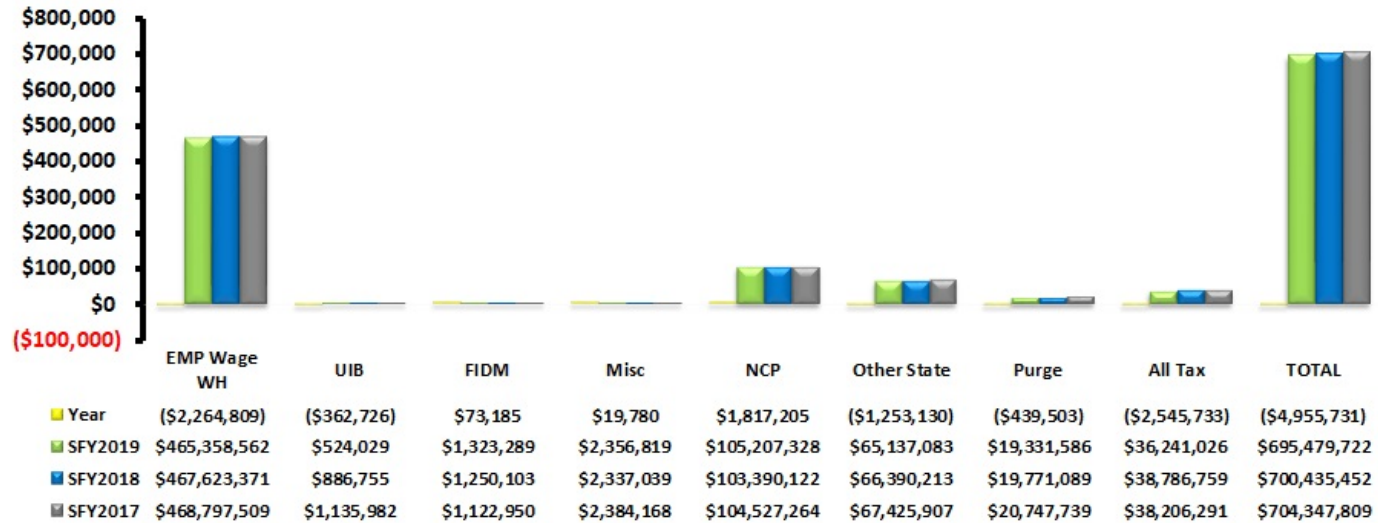
STATEWIDE CASE & ACTIVITY INFORMATION	Total	%
Total IVD Cases open	396775	
Non-Interstate Cases	337796	85.14%
Initiating Interstate	33760	8.51%
Responding Interstate	25219	6.36%
Staffing Report As of 06/28/2019	1443	

STATEWIDE CASELOAD	Total	% OF CASELOAD
AFDC	14,629	3.69%
ARRF	3,197	0.81%
ARRN	60,411	15.23%
ARRP	8,376	2.11%
ARRS	2,320	0.58%
IVE	6,213	1.57%
MAO	166,632	42.00%
NPA	130,878	32.99%
SFHF	4,119	1.04%

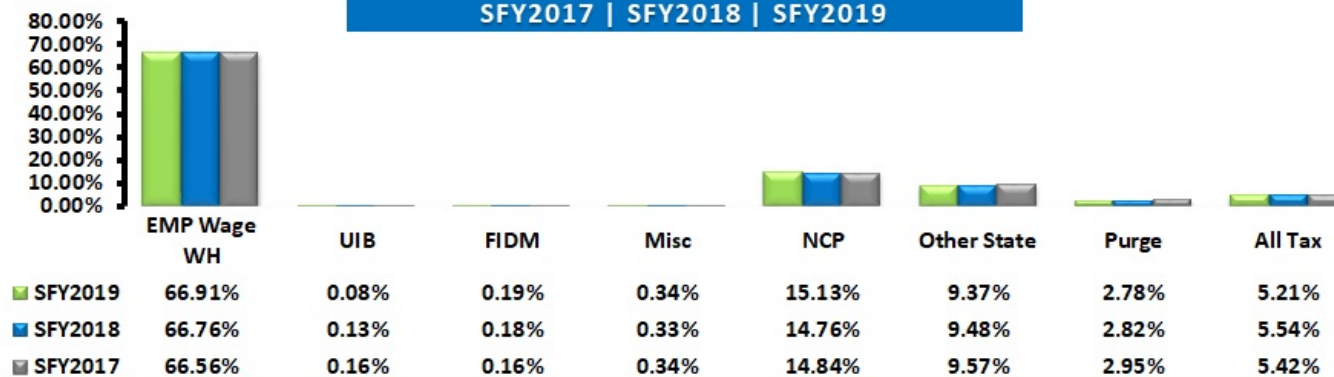
STATEWIDE SELF ASSESSMENT	Report Month	Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month
STATEWIDE	201706	98.98%	81.10%	71.32%	94.73%	88.89%
STATEWIDE	201806	98.96%	81.19%	72.06%	94.51%	88.67%
STATEWIDE	201906	99.10%	81.40%	71.18%	94.35%	88.15%
STATEWIDE	Change	0.14%	0.21%	-0.88%	-0.16%	-0.52%
	STANDARDS	90.00%	75.00%	75.00%	90.00%	75.00%

STATEWIDE SELF ASSESSMENT	Report Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Needed
STATEWIDE	201706	80.40%	84.35%	98.14%	88.57%
STATEWIDE	201806	79.99%	84.70%	98.07%	87.87%
STATEWIDE	201906	79.10%	84.49%	98.55%	88.96%
STATEWIDE	Change	-0.89%	-0.21%	0.48%	1.09%
	STANDARDS	75.00%	75.00%	75.00%	75.00%

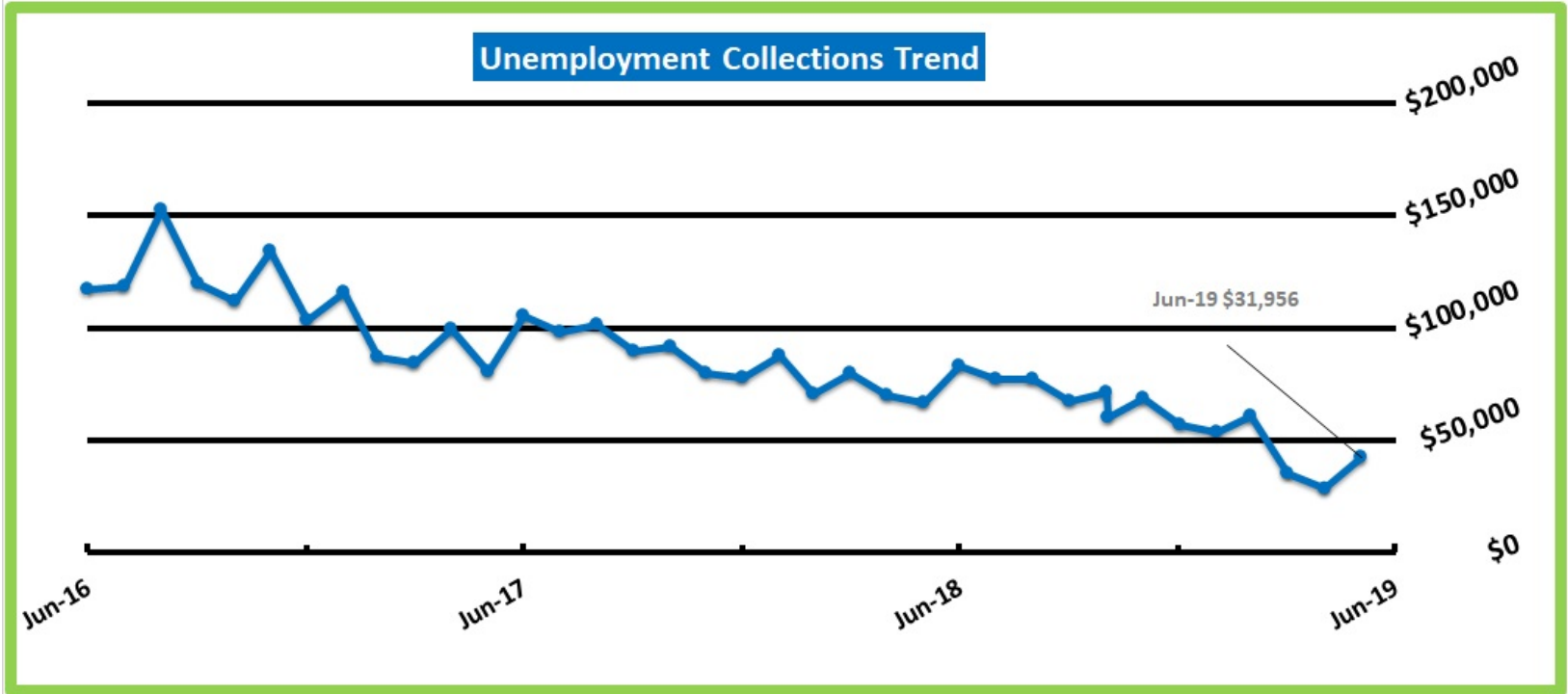
COLLECTIONS COMPARISON SFY2017 | SFY2018 | SFY2019



% of COLLECTIONS BY PAY SOURCE COMPARISON SFY2017 | SFY2018 | SFY2019



Unemployment Collections Trend



SUMMARY

- Caseload size has decreased 4,975 cases from June 2018.
- 66.91% of total net collections is received via income withholding, while 15.13% of total net collections are attributed to direct payments by non-custodial parents.

Self-assessment and Incentives

- Statewide Self-Assessment show an increase in Enforcement (0.21% rise over last year bringing the score to 81.40%). All other categories show at least a 1% difference over last year.
- Statewide Incentives show an increase in percentage of Paternity Established (0.26% rise over last year bringing the score to 101.62%). All other categories show less than a 1% difference over last year.

STATEWIDE SUMMARY

Staffing

The following compares staffing numbers reported for the same quarter of the respective state fiscal years.

Staffing	Authorized Supervisors	Frozen Supervisors	Unfrozen Supervisors	Authorized Agents	Frozen Agents	Unfrozen Agents	Authorized Clerks	Frozen Clerks	Unfrozen Clerks	Total Authorized	Total Frozen	Total Unfrozen
06.30.2018	193.44	0.00	193.44	943.58	1.00	942.58	210.40	0.00	210.40	1346.82	2.00	1344.82
06.30.2019	190.44	0.00	190.44	941.58	1.00	940.58	205.90	1.00	204.90	1337.67	2.00	1335.67
Difference	-3.00	0.00	-3.00	-2.00	0.00	-2.00	-4.50	1.00	-5.50	-9.15	0.00	-9.15
% of Change	-1.55%	0.00%	-1.55%	-0.21%	0.00%	-0.21%	-2.14%	0.00%	-2.61%	-0.68%	0.00%	-0.68%

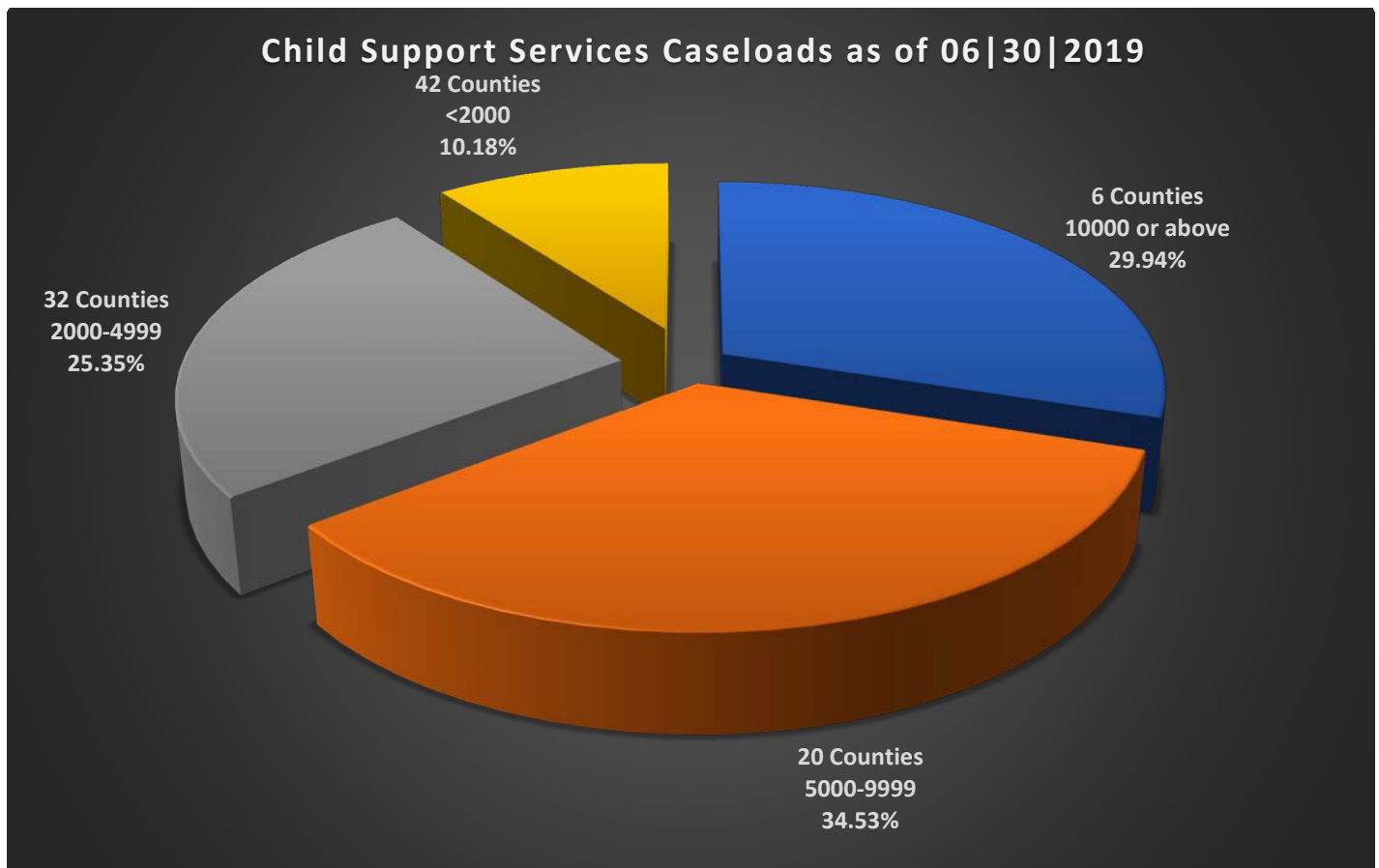
Summary of staffing changes this quarter vs. the same quarter previous year:

- Unfrozen Supervisors – decrease of -1.55%.
- Unfrozen Agents – decrease of -0.21%.
- Unfrozen Clerks – decrease of -2.61%
- Total Unfrozen Staff – decrease of -0.68%

COUNTY SUMMARY

One of the tools used in composing this narrative is the Excel file – CSS Master Report which contains Incentives, Agent Activity, Staffing, Self-Assessment scores, as well as a 5 Factor report which reports county performance in the areas of Total Collections per Unfrozen Staff, Percentage of Cases Under Order, Percentage of Paternity Establishment, Percentage of Current Collections, and Percentage of Cases paying towards Arrears. Comparison data in these areas is provided for counties as well as some additional reference information such as case load size, cases per agent, Self-Assessment scores and unemployment data as available from the North Carolina Department of Commerce - Division of Employment Security. Sources of information are the Office of Child Support Enforcement OCSE-157 report, XPTR IVD Collections Report, the Agent Statistical Report, and Self-Assessment scores for all categories by county via Client Services Data Warehouse, as well as staffing as provided by field staff/regional representatives.

Statewide Caseload – 396,775 cases



Unemployment data*

Unemployment rates for counties ranged from 3.10% in Buncombe County to 6.80 % in Hyde County.

The statewide unemployment rate was 4.00% as of May 2019.

**Source is the North Carolina Department of Commerce – Division of Employment Security – Unadjusted (not seasonally adjusted) rate. It is normal to report not-seasonally-adjusted data for current unemployment rate.*

Unemployment Rates by County Caseload Size	
10000 and above	4.38%
5000-9999	4.08%
4999-2000	4.65%
less than 2000	4.36%
Statewide Average	4.00%

Caseload / Agent

Caseloads per agent ranged from 246 in Orange County to 893 in Madison County. The statewide average caseload per agent was 422.

Average Cases per Agent by County Caseload Size	
10000 and above	438.86
5000-9999	474.51
4999-2000	397.32
less than 2000	413.86
Statewide	422.20

5 Factor Report SFY2019 Jun 2019				Tot Collections	Collection	Cases Under	Paternity	Payment	Cost
County	Caseload	Cases/Agt	as of May 2019 Unadj Unempl rate	per unfroz staff \$	Rate %	Order %	Establishment Rate %	to Arrears %	Effectiveness as of 09.30.2018
ALAMANCE	6848	571	3.90%	\$596,299	66.63%	77.44%	101.73%	67.48%	\$ 4.96
ALEXANDER	1384	461	3.60%	\$526,728	68.72%	89.23%	110.59%	65.52%	\$ 5.09
ALLEGHANY	352	469	4.80%	\$255,566	61.84%	89.20%	115.17%	61.73%	\$ 2.94
ANSON	2077	437	4.30%	\$465,081	66.78%	90.18%	100.41%	71.36%	\$ 4.73
ASHE	1032	258	3.80%	\$262,406	68.02%	87.50%	104.26%	64.25%	\$ 2.08
AVERY	307	307	3.80%	\$529,601	65.24%	84.69%	101.08%	63.37%	\$ 3.87
BEAUFORT	2726	363	4.70%	\$432,738	67.33%	87.75%	100.32%	65.65%	\$ 3.74
BERTIE	1619	463	4.90%	\$607,873	70.47%	94.32%	97.97%	72.32%	\$ 3.43
BLADEN	2092	349	4.80%	\$456,141	67.80%	89.82%	101.06%	73.08%	\$ 4.17
BRUNSWICK	3462	322	5.00%	\$488,780	67.99%	84.98%	109.92%	69.54%	\$ 4.25
BUNCOMBE	6660	709	3.10%	\$747,817	70.72%	93.78%	107.86%	72.74%	\$ 8.17
BURKE	3934	492	3.90%	\$403,860	61.44%	67.49%	83.59%	56.15%	\$ 4.30
CABARRUS	5181	309	3.70%	\$526,070	74.86%	87.72%	114.15%	75.79%	\$ 5.40
CALDWELL	3395	438	4.30%	\$531,851	67.34%	87.95%	101.82%	65.66%	\$ 6.95
CAMDEN	302	302	3.90%	\$553,688	80.01%	92.05%	102.76%	72.39%	\$ 12.68
CARTERET	2217	554	4.20%	\$993,531	72.68%	89.49%	103.48%	69.58%	\$ 7.86
CASWELL	1094	365	4.70%	\$362,407	71.30%	89.76%	103.94%	67.52%	\$ 3.67
CATAWBA	6513	395	3.70%	\$535,961	70.26%	88.21%	101.72%	68.58%	\$ 6.51
CHATHAM	1583	396	3.60%	\$517,834	71.99%	84.46%	105.04%	69.35%	\$ 5.72
CHEROKEE	762	381	4.50%	\$332,988	66.85%	87.27%	104.73%	66.72%	\$ 3.70
CHOWAN	1058	529	5.00%	\$441,312	63.74%	95.84%	100.35%	66.46%	\$ 5.95
CLAY	274	274	4.60%	\$464,610	67.85%	89.42%	97.95%	68.31%	\$ 3.16
CLEVELAND	7686	452	4.10%	\$388,013	62.92%	85.13%	97.62%	62.59%	\$ 5.40
COLUMBUS	3946	359	5.10%	\$340,982	64.06%	89.61%	100.03%	62.05%	\$ 6.24
Craven	4844	646	4.30%	\$1,052,362	71.96%	83.07%	99.46%	69.75%	\$ 9.73
CUMBERLAND	19845	441	5.20%	\$568,951	67.52%	82.97%	104.12%	63.35%	\$ 8.09
CURRITUCK	894	447	3.70%	\$910,722	66.88%	92.73%	103.53%	72.83%	\$ 10.85
DARE	1069	535	4.20%	\$1,129,212	73.44%	92.80%	105.99%	72.90%	\$ 9.05
DAVIDSON	6022	401	3.80%	\$683,766	71.52%	84.59%	107.42%	71.80%	\$ 8.45
DAVIE	1259	336	3.50%	\$471,976	68.54%	87.77%	107.13%	69.10%	\$ 6.69
DUPLIN	2805	312	4.30%	\$556,262	66.24%	92.66%	98.38%	71.91%	\$ 7.70
DURHAM	9807	350	3.60%	\$448,125	71.35%	88.04%	101.96%	69.83%	\$ 3.56
EDGECOMBE	4607	307	6.10%	\$319,694	64.47%	83.81%	89.22%	63.60%	\$ 3.54
FORSYTH	14239	438	3.90%	\$497,084	66.03%	88.64%	102.37%	65.23%	\$ 6.82
FRANKLIN	3058	382	4.20%	\$609,674	66.87%	86.76%	105.07%	66.28%	\$ 6.77
GASTON	9583	403	3.90%	\$466,427	70.45%	80.81%	107.45%	67.10%	\$ 4.89
GATES	535	535	4.30%	\$696,663	69.12%	92.71%	103.53%	69.87%	\$ 6.98
GRAHAM	247	329	5.60%	\$609,355	67.55%	87.04%	118.18%	71.18%	\$ 6.46
GRANVILLE	2562	270	3.50%	\$408,945	72.36%	88.95%	103.52%	66.82%	\$ 6.24
GREENE	1228	409	4.10%	\$415,825	64.84%	95.11%	103.81%	69.27%	\$ 6.45
GUILFORD	20547	447	4.30%	\$370,103	64.47%	83.81%	89.22%	63.60%	\$ 3.96
HALIFAX	3986	332	5.80%	\$364,819	69.23%	92.20%	100.46%	67.03%	\$ 4.26
HARNETT	4544	364	4.90%	\$521,634	71.15%	87.52%	105.36%	69.54%	\$ 5.63
HAYWOOD	1533	383	3.50%	\$603,295	75.29%	89.56%	111.11%	70.87%	\$ 4.34
HENDERSON	2472	520	3.50%	\$581,634	75.72%	83.41%	110.56%	68.26%	\$ 7.19
HERTFORD	1811	517	5.40%	\$724,951	73.42%	92.49%	99.47%	75.11%	\$ 6.35
HOKE	2720	453	5.10%	\$494,568	65.06%	81.65%	98.86%	65.21%	\$ 6.59
HYDE	179	358	6.80%	\$271,015	54.04%	89.94%	100.75%	61.54%	\$ 2.60
IREDELL	6110	444	3.70%	\$631,978	66.12%	87.41%	100.56%	66.38%	\$ 7.43
JACKSON	863	432	4.30%	\$559,523	71.19%	91.43%	104.04%	71.03%	\$ 5.21
JOHNSTON	6378	425	3.80%	\$726,921	73.31%	87.39%	107.51%	72.30%	\$ 6.97

5 Factor Report SFY2019 Jun 2019				Tot Collections	Collection	Cases Under	Paternity	Payment	Cost
County	Caseload	Cases/Agt	as of May 2019 Unadj Unempl rate	per unfroz staff \$	Rate %	Order %	Establishment Rate %	to Arrears %	Effectiveness as of 09.30.2018
JONES	490	490	4.00%	\$874,573	73.65%	93.67%	101.48%	69.84%	\$ 2.10
LEE	2500	370	4.60%	\$456,265	66.96%	86.96%	100.57%	68.99%	\$ 5.43
LENOIR	5394	415	4.00%	\$397,908	62.45%	86.45%	92.92%	61.28%	\$ 5.67
LINCOLN	2643	341	3.60%	\$526,365	71.18%	85.66%	106.11%	68.95%	\$ 6.11
MACON	946	315	4.00%	\$585,205	65.44%	91.65%	124.29%	67.15%	\$ 4.54
MADISON	670	893	3.80%	\$770,502	66.44%	93.88%	106.42%	66.75%	\$ 6.43
MARTIN	2194	366	5.40%	\$366,918	61.15%	90.15%	96.94%	58.24%	\$ 5.02
MCDOWELL	1974	494	3.80%	\$437,425	63.93%	87.39%	102.72%	56.04%	\$ 7.00
MECKLENBURG	32829	432	3.70%	\$471,049	62.79%	73.85%	98.26%	65.30%	\$ 4.83
MITCHELL	352	352	4.90%	\$762,772	77.48%	92.90%	115.02%	72.01%	\$ 5.21
MONTGOMERY	1508	377	4.10%	\$419,830	70.89%	94.36%	106.85%	70.60%	\$ 5.73
MOORE	2555	365	4.00%	\$518,362	70.89%	88.85%	110.09%	68.06%	\$ 5.30
NASH	5141	395	5.20%	\$471,416	70.99%	87.12%	97.51%	70.96%	\$ 5.19
NEW HANOVER	6785	679	3.70%	\$751,858	69.45%	84.57%	100.66%	66.10%	\$ 8.03
NORTHAMPTON	2205	368	5.30%	\$305,421	62.76%	80.54%	92.44%	61.46%	\$ 3.25
ONSLow	8714	871	4.80%	\$1,205,722	67.09%	90.45%	102.43%	65.94%	\$ 20.37
ORANGE	1971	246	3.60%	\$405,915	72.47%	86.00%	112.29%	72.88%	\$ 2.23
PAMLICO	575	288	4.00%	\$480,768	62.51%	91.13%	102.03%	66.15%	\$ 5.65
PASQUOTANK	2643	441	4.60%	\$737,509	69.77%	91.00%	100.56%	67.88%	\$ 9.01
PENDER	1774	591	4.00%	\$723,180	68.87%	89.85%	101.49%	71.98%	\$ 7.94
PERQUIMANS	603	302	5.20%	\$431,592	68.93%	93.03%	103.18%	73.43%	\$ 7.86
PERSON	1934	322	4.40%	\$443,394	67.75%	92.86%	103.80%	67.76%	\$ 5.13
PITT	9406	443	4.50%	\$568,528	66.01%	89.79%	100.25%	69.00%	\$ 4.90
POLK	436	436	4.00%	\$922,882	75.14%	92.66%	102.84%	76.19%	\$ 9.44
RANDOLPH	5316	532	3.90%	\$655,299	66.36%	84.80%	108.46%	65.30%	\$ 9.26
RICHMOND	4089	409	5.40%	\$531,264	67.79%	90.41%	101.85%	66.41%	\$ 5.95
ROBESON	10083	403	5.70%	\$384,902	65.11%	87.80%	98.99%	65.54%	\$ 3.99
ROCKINGHAM	3672	459	4.60%	\$559,413	69.42%	88.07%	100.37%	63.82%	\$ 6.59
ROWAN	5888	374	4.00%	\$470,787	70.73%	86.29%	102.34%	71.83%	\$ 5.36
RUTHERFORD	3720	465	5.10%	\$588,102	63.38%	90.48%	106.61%	59.47%	\$ 6.85
SAMPSON	3551	323	3.90%	\$465,539	68.38%	89.89%	100.22%	63.21%	\$ 5.83
SCOTLAND	4469	406	6.60%	\$398,442	60.15%	91.30%	98.98%	57.62%	\$ 4.82
STANLY	2528	382	3.90%	\$406,704	71.71%	85.05%	102.88%	71.40%	\$ 5.12
STOKES	1405	351	3.70%	\$560,570	68.53%	88.04%	107.97%	60.22%	\$ 6.38
SURRY	2161	309	3.80%	\$349,516	66.91%	85.93%	114.87%	62.72%	\$ 5.12
SWAIN	479	479	4.10%	\$673,755	66.29%	80.38%	100.37%	64.06%	\$ 2.22
TRANSYLVANIA	856	285	4.00%	\$399,868	68.37%	90.19%	105.52%	69.51%	\$ 3.48
TYRRELL	241	482	5.80%	\$422,980	66.34%	90.04%	95.38%	73.43%	\$ 7.00
UNION	5374	457	3.60%	\$716,701	62.02%	87.98%	98.84%	63.57%	\$ 6.38
VANCE	3143	299	5.90%	\$404,177	68.99%	88.77%	101.17%	71.36%	\$ 6.18
WAKE	21244	472	3.50%	\$741,226	69.37%	87.18%	103.84%	69.19%	\$ 5.89
WARREN	1176	294	6.00%	\$345,919	69.89%	91.92%	105.29%	74.97%	\$ 4.59
WASHINGTON	1246	356	5.70%	\$242,965	67.15%	93.10%	98.86%	67.01%	\$ 4.00
WATAUGA	722	722	3.80%	\$605,820	73.15%	89.61%	117.39%	71.17%	\$ 5.21
WAYNE	9023	451	4.40%	\$460,108	66.89%	82.18%	98.51%	62.58%	\$ 7.02
WILKES	3074	512	4.10%	\$423,719	56.85%	82.95%	95.55%	53.53%	\$ 5.86
WILSON	5166	413	6.20%	\$487,563	67.50%	92.61%	101.12%	65.42%	\$ 5.20
YADKIN	1289	339	3.60%	\$585,023	62.61%	90.15%	101.80%	60.81%	\$ 5.61
YANCEY	361	481	3.90%	\$664,052	75.32%	83.93%	104.64%	64.42%	\$ 6.07
STATEWIDE	396775	422	4.00%	\$520,699	68.12%	85.67%	101.62%	66.93%	\$ 4.50

Agent Activity Report Jun 2019		Staffing		Open Cases		Paternity Est		Support Est		Total Collections		
		Quarterly Staffing Report		OCSE 157 LINE 1		OCSE 157 LINE 16		OCSE 157 LINE 17		Incentive Goal Report		
		Consultant	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Open Cases	Cases/Agt	Pat Est	Pat Est/Agt	Orders	Orders/Agt	Tot Coll
Stanley, Sharon	ALAMANCE	12.00	18.50	6848	570.67	602	50.17	404	33.67	\$11,031,533	\$919,294	\$596,299
Newsome, Kenya	ALEXANDER	3.00	4.00	1384	461.33	135	45.00	163	54.33	\$2,106,912	\$702,304	\$526,728
Newsome, Kenya	ALLEGHANY	0.75	2.00	352	469.33	11	14.67	48	64.00	\$511,132	\$681,509	\$255,566
Cauble, Leona	ANSON	4.75	7.00	2077	437.26	164	34.53	169	35.58	\$3,255,565	\$685,382	\$465,081
Newsome, Kenya	ASHE	4.00	5.00	1032	258.00	18	4.50	86	21.50	\$1,312,032	\$328,008	\$262,406
Allen, Carole	AVERY	1.00	1.00	307	307.00	2	2.00	28	28.00	\$529,601	\$529,601	\$529,601
Jedrey, Judy	BEAUFORT	7.50	10.00	2726	363.47	160	21.33	177	23.60	\$4,327,377	\$576,984	\$432,738
Jedrey, Judy	BERTIE	3.50	4.00	1619	462.57	83	23.71	72	20.57	\$2,431,493	\$694,712	\$607,873
McDonald, Sally	BLADEN	6.00	8.00	2092	348.67	182	30.33	138	23.00	\$3,649,125	\$608,187	\$456,141
Foreman, Cora	BRUNSWICK	10.75	13.00	3462	322.05	434	40.37	405	37.67	\$6,354,138	\$591,083	\$488,780
Craig, Angela	BUNCOMBE	9.40	17.40	6660	708.51	368	39.15	722	76.81	\$13,012,013	\$1,384,257	\$747,817
Allen, Carole	BURKE	8.00	10.00	3934	491.75	165	20.63	287	35.88	\$4,038,602	\$504,825	\$403,860
Cauble, Leona	CABARRUS	16.75	23.00	5181	309.31	579	34.57	546	32.60	\$12,099,616	\$722,365	\$526,070
Allen, Carole	CALDWELL	7.75	10.00	3395	438.06	174	22.45	253	32.65	\$5,318,511	\$686,259	\$531,851
Jedrey, Judy	CAMDEN	1.00	1.75	302	302.00	26	26.00	30	30.00	\$968,954	\$968,954	\$553,688
Foreman, Cora	CARTERET	4.00	5.25	2217	554.25	120	30.00	151	37.75	\$5,216,039	\$1,304,010	\$993,531
Mayfield, Kristi	CASWELL	3.00	4.33	1094	364.67	76	25.33	88	29.33	\$1,569,220	\$523,073	\$362,407
Allen, Carole	CATAWBA	16.50	21.00	6513	394.73	408	24.73	551	33.39	\$11,255,177	\$682,132	\$535,961
Stanley, Sharon	CHATHAM	4.00	5.00	1583	395.75	137	34.25	130	32.50	\$2,589,171	\$647,293	\$517,834
Craig, Angela	CHEROKEE	2.00	4.00	762	381.00	24	12.00	58	29.00	\$1,331,952	\$665,976	\$332,988
Jedrey, Judy	CHOWAN	2.00	4.00	1058	529.00	56	28.00	68	34.00	\$1,765,249	\$882,625	\$441,312
Craig, Angela	CLAY	1.00	1.10	274	274.00	4	4.00	18	18.00	\$511,071	\$511,071	\$464,610
Allen, Carole	CLEVELAND	17.00	24.00	7686	452.12	385	22.65	598	35.18	\$9,312,314	\$547,783	\$388,013
Foreman, Cora	COLUMBUS	11.00	15.00	3946	358.73	215	19.55	293	26.64	\$5,114,733	\$464,976	\$340,982
Jedrey, Judy	CRAVEN	7.50	9.50	4844	645.87	443	59.07	274	36.53	\$9,997,440	\$1,332,992	\$1,052,362
McDonald, Sally	CUMBERLAND	45.00	70.00	19845	441.00	1,543	34.29	1,227	27.27	\$39,826,602	\$885,036	\$568,951
Jedrey, Judy	CURRITUCK	2.00	2.50	894	447.00	46	23.00	59	29.50	\$2,276,805	\$1,138,402	\$910,722
Jedrey, Judy	DARE	2.00	2.50	1069	534.50	58	29.00	83	41.50	\$2,823,031	\$1,411,515	\$1,129,212
Cauble, Leona	DAVIDSON	15.00	19.00	6022	401.47	447	29.80	465	31.00	\$12,991,559	\$866,104	\$683,766
Newsome, Kenya	DAVIE	3.75	5.00	1259	335.73	87	23.20	147	39.20	\$2,359,882	\$629,302	\$471,976
Foreman, Cora	DUPLIN	9.00	11.00	2805	311.67	140	15.56	200	22.22	\$6,118,880	\$679,876	\$556,262
Stanley, Sharon	DURHAM	28.00	38.00	9807	350.25	850	30.36	635	22.68	\$17,028,737	\$608,169	\$448,125
Mayfield, Kristi	EDGE-Rky Mt	8.50	11.00	2330	274.12	96	11.29	103	12.12	\$2,886,643	\$339,605	\$262,422
Mayfield, Kristi	EDGE-Tarboro	6.50	8.00	2277	350.31	120	18.46	101	15.54	\$3,187,552	\$490,393	\$398,444
Cauble, Leona	FORSYTH	32.50	48.25	14239	438.12	1,130	34.77	946	29.11	\$23,984,287	\$737,978	\$497,084
Stanley, Sharon	FRANKLIN	8.00	9.00	3058	382.25	232	29.00	162	20.25	\$5,487,068	\$685,883	\$609,674
Allen, Carole	GASTON	23.75	33.00	9583	403.49	901	37.94	631	26.57	\$15,392,095	\$648,088	\$466,427
Jedrey, Judy	GATES	1.00	1.75	535	535.00	32	32.00	39	39.00	\$1,219,159	\$1,219,159	\$696,663
Craig, Angela	GRAHAM	0.75	1.00	247	329.33	15	20.00	51	68.00	\$609,355	\$812,473	\$609,355
Mayfield, Kristi	GRANVILLE	9.50	11.00	2562	269.68	182	19.16	186	19.58	\$4,498,395	\$473,515	\$408,945
Stanley, Sharon	GREENE	3.00	4.50	1228	409.33	99	33.00	102	34.00	\$1,871,215	\$623,738	\$415,825
Newsome, Kenya	GUIL-Gboro	32.00	63.00	14714	459.81	420	13.13	1,125	35.16	\$25,230,065	\$788,440	\$400,477
Newsome, Kenya	GUIL-HP	14.00	29.00	5833	416.64	1,509	107.79	329	23.50	\$8,819,412	\$629,958	\$304,118
Mayfield, Kristi	HALIFAX	12.00	18.00	3986	332.17	159	13.25	213	17.75	\$6,566,750	\$547,229	\$364,819
McDonald, Sally	HARNETT	12.50	18.50	4544	363.52	360	28.80	340	27.20	\$9,650,235	\$772,019	\$521,634
Craig, Angela	HAYWOOD	4.00	6.00	1533	383.25	168	42.00	225	56.25	\$3,619,769	\$904,942	\$603,295
Craig, Angela	HENDERSON	4.75	7.00	2472	520.42	255	53.68	233	49.05	\$4,071,439	\$857,145	\$581,634
Jedrey, Judy	HERTFORD	3.50	4.00	1811	517.43	174	49.71	135	38.57	\$2,899,804	\$828,515	\$724,951
McDonald, Sally	HOKE	6.00	9.00	2720	453.33	216	36.00	188	31.33	\$4,451,116	\$741,853	\$494,568
Jedrey, Judy	HYDE	0.50	1.00	179	358.00	5	10.00	2	4.00	\$271,015	\$542,029	\$271,015
Newsome, Kenya	IREDELL	13.75	17.00	6110	444.36	443	32.22	382	27.78	\$10,743,629	\$781,355	\$631,978
Craig, Angela	JACKSON	2.00	4.00	863	431.50	48	24.00	90	45.00	\$2,238,091	\$1,119,045	\$559,523
Stanley, Sharon	JOHNSTON	15.00	21.00	6378	425.20	751	50.07	698	46.53	\$15,265,343	\$1,017,690	\$726,921
Foreman, Cora	JONES	1.00	1.20	490	490.00	31	31.00	19	19.00	\$1,049,487	\$1,049,487	\$874,573

Agent Activity Report Jun 2019		Staffing		Open Cases		Paternity Est		Support Est		Total Collections		
		Quarterly Staffing Report		OCSE 157 LINE 1		OCSE 157 LINE 16		OCSE 157 LINE 17		Incentive Goal Report		
		Consultant	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Open Cases	Cases/Agt	Pat Est	Pat Est/Agt	Orders	Orders/Agt	Tot Coll
McDonald, Sally	LEE	6.75	9.25	2500	370.37	165	24.44	146	21.63	\$4,220,452	\$625,252	\$456,265
Foreman, Cora	LENOIR	13.00	18.00	5394	414.92	234	18.00	187	14.38	\$7,162,345	\$550,950	\$397,908
Allen, Carole	LINCOLN	7.75	10.00	2643	341.03	220	28.39	305	39.35	\$5,263,648	\$679,180	\$526,365
Craig, Angela	MACON	3.00	3.25	946	315.33	51	17.00	149	49.67	\$1,901,917	\$633,972	\$585,205
Craig, Angela	MADISON	0.75	1.25	670	893.33	4	5.33	52	69.33	\$963,128	\$1,284,170	\$770,502
Mayfield, Kristi	MARTIN	6.00	7.40	2194	365.67	89	14.83	79	13.17	\$2,715,191	\$452,532	\$366,918
Allen, Carole	MCDOWELL	4.00	7.00	1974	493.50	106	26.50	137	34.25	\$3,061,978	\$765,494	\$437,425
Cauble, Leona	MECKLENBURG	76.00	111.00	32829	431.96	3,917	51.54	1,824	24.00	\$52,286,477	\$687,980	\$471,049
Allen, Carole	MITCHELL	1.00	1.00	352	352.00	3	3.00	66	66.00	\$762,772	\$762,772	\$762,772
Cauble, Leona	MONTGOMERY	4.00	6.00	1508	377.00	98	24.50	173	43.25	\$2,518,978	\$629,745	\$419,830
McDonald, Sally	MOORE	7.00	11.00	2555	365.00	291	41.57	246	35.14	\$5,701,980	\$814,569	\$518,362
Mayfield, Kristi	NASH	13.00	19.00	5141	395.46	356	27.38	353	27.15	\$8,956,898	\$688,992	\$471,416
Foreman, Cora	NEW HANOVER	10.00	16.00	6785	678.50	536	53.60	483	48.30	\$12,029,725	\$1,202,972	\$751,858
Central Office	NORTH CAROLINA	0.00	0.00	6	#DIV/0!	1	0.00		#DIV/0!	\$0	#DIV/0!	#DIV/0!
Mayfield, Kristi	NORTHAMPTON	6.00	8.00	2205	367.50	151	25.17	130	21.67	\$2,443,365	\$407,228	\$305,421
Foreman, Cora	ONSLow	10.00	18.00	8714	871.40	697	69.70	696	69.60	\$21,702,992	\$2,170,299	\$1,205,722
Stanley, Sharon	ORANGE	8.00	13.00	1971	246.38	235	29.38	128	16.00	\$5,276,898	\$659,612	\$405,915
Jedrey, Judy	PAMLICO	2.00	2.33	575	287.50	36	18.00	47	23.50	\$1,120,190	\$560,095	\$480,768
Jedrey, Judy	PASQUOTANK	6.00	6.75	2643	440.50	174	29.00	152	25.33	\$4,978,186	\$829,698	\$737,509
Foreman, Cora	PENDER	3.00	5.00	1774	591.33	128	42.67	184	61.33	\$3,615,898	\$1,205,299	\$723,180
Jedrey, Judy	PERQUIMANS	2.00	2.75	603	301.50	38	19.00	40	20.00	\$1,186,877	\$593,438	\$431,592
Mayfield, Kristi	PERSON	6.00	8.00	1934	322.33	149	24.83	155	25.83	\$3,547,152	\$591,192	\$443,394
Foreman, Cora	PITT	21.25	27.63	9406	442.64	401	18.87	697	32.80	\$15,708,426	\$739,220	\$568,528
Craig, Angela	POLK	1.00	1.00	436	436.00	36	36.00	51	51.00	\$922,882	\$922,882	\$922,882
Stanley, Sharon	RANDOLPH	10.00	14.00	5316	531.60	182	18.20	461	46.10	\$9,174,185	\$917,419	\$655,299
McDonald, Sally	RICHMOND	10.00	12.00	4089	408.90	268	26.80	348	34.80	\$6,375,167	\$637,517	\$531,264
McDonald, Sally	ROBESON	25.00	30.00	10083	403.32	811	32.44	696	27.84	\$11,547,059	\$461,882	\$384,902
Newsome, Kenya	ROCKINGHAM	8.00	11.00	3672	459.00	265	33.13	317	39.63	\$6,153,545	\$769,193	\$559,413
Cauble, Leona	ROWAN	15.75	22.00	5888	373.84	425	26.98	443	28.13	\$10,357,305	\$657,607	\$470,787
Allen, Carole	RUTHERFORD	8.00	9.00	3720	465.00	285	35.63	354	44.25	\$5,292,920	\$661,615	\$588,102
McDonald, Sally	SAMPSON	11.00	14.00	3551	322.82	263	23.91	271	24.64	\$6,517,545	\$592,504	\$465,539
McDonald, Sally	SCOTLAND	11.00	13.00	4469	406.27	230	20.91	214	19.45	\$5,179,745	\$470,886	\$398,442
Cauble, Leona	STANLY	6.63	9.63	2528	381.58	170	25.66	150	22.64	\$3,914,524	\$590,872	\$406,704
Newsome, Kenya	STOKES	4.00	4.50	1405	351.25	134	33.50	122	30.50	\$2,522,566	\$630,641	\$560,570
Newsome, Kenya	SURRY	7.00	10.00	2161	308.71	58	8.29	222	31.71	\$3,495,161	\$499,309	\$349,516
Craig, Angela	SWAIN	1.00	1.10	479	479.00	7	7.00	42	42.00	\$741,130	\$741,130	\$673,755
Craig, Angela	TRANSYLVANIA	3.00	4.00	856	285.33	70	23.33	93	31.00	\$1,599,473	\$533,158	\$399,868
NA	TRIBAL CSE						NA		NA	\$0	NA	NA
Jedrey, Judy	TYRRELL	0.50	1.00	241	482.00	6	12.00	11	22.00	\$422,980	\$845,961	\$422,980
Cauble, Leona	UNION	11.75	14.00	5374	457.36	251	21.36	310	26.38	\$10,033,811	\$853,941	\$716,701
Mayfield, Kristi	VANCE	10.50	12.00	3143	299.33	226	21.52	205	19.52	\$4,850,130	\$461,917	\$404,177
Stanley, Sharon	WAKE	45.00	66.00	21244	472.09	1,686	37.47	1,555	34.56	\$48,920,925	\$1,087,132	\$741,226
Mayfield, Kristi	WARREN	4.00	6.00	1176	294.00	68	17.00	79	19.75	\$2,075,514	\$518,879	\$345,919
Jedrey, Judy	WASHINGTON	3.50	6.00	1246	356.00	35	10.00	62	17.71	\$1,457,791	\$416,512	\$242,965
Newsome, Kenya	WATAUGA	1.00	3.00	722	722.00	36	36.00	115	115.00	\$1,817,460	\$1,817,460	\$605,820
Stanley, Sharon	WAYNE	20.00	28.00	9023	451.15	521	26.05	609	30.45	\$12,883,026	\$644,151	\$460,108
Newsome, Kenya	WILKES	6.00	8.00	3074	512.33	180	30.00	249	41.50	\$3,389,752	\$564,959	\$423,719
Mayfield, Kristi	WILSON	12.50	18.00	5166	413.28	371	29.68	376	30.08	\$8,776,126	\$702,090	\$487,563
Newsome, Kenya	YADKIN	3.80	3.80	1289	339.21	44	11.58	132	34.74	\$2,223,088	\$585,023	\$585,023
Allen, Carole	YANCEY	0.75	1.00	361	481.33	6	8.00	41	54.67	\$664,052	\$885,402	\$664,052
	Filtered total	940.58	1335.67	396775	421.84	30202	32.11	28830	30.65	\$695,479,722	\$739,420	\$520,699
	STATEWIDE	940.58	1335.67	396775	421.84	30202	32.11	28830	30.65	\$695,479,722	\$739,420	\$520,699
Mayfield, Kristi	Edgecombe Tot	15.00	19.00	4607	307.13	216	14.40	204	13.60	\$6,074,195	\$404,946	\$319,694
Newsome, Kenya	Gulford Tot	46.00	92.00	20547	446.67	1929	41.93	1454	31.61	\$34,049,477	\$740,206	\$370,103

Activity Report Jun 2019	Staffing		System Locates				Manual Locates				Paternity			
	Quarterly Staffing Report		ASR				ASR				ASR			
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed
ALAMANCE	12.00	18.50	237278	19773.17	915	76.25	2701	225.08	133	11.08	349	29.08	596	49.67
ALEXANDER	3.00	4.00	60497	20165.67	85	28.33	458	152.67	16	5.33	26	8.67	134	44.67
ALLEGHANY	0.75	2.00	17268.00	12951	36	48.00	887	1182.67	9	12.00	2	2.67	12	16.00
ANSON	4.75	7.00	94590	19913.68	144	30.32	1073	225.89	29	6.11	61	12.84	176	37.05
ASHE	4.00	5.00	36518	9129.50	97	24.25	708	177.00	4	1.00	19	4.75	16	4.00
AVERY	1.00	1.00	12778	12778.00	32	32.00	72	72.00	4	4.00	5	5.00	2	2.00
BEAUFORT	7.50	10.00	112816	15042.13	233	31.07	1424	189.87	40	5.33	69	9.20	162	21.60
BERTIE	3.50	4.00	47786	13653.14	157	44.86	599	171.14	22	6.29	19	5.43	35	10.00
BLADEN	6.00	8.00	104366	17394.33	289	48.17	3832	638.67	233	38.83	118	19.67	163	27.17
BRUNSWICK	10.75	13.00	139589	12985.02	588	54.70	4788	445.40	403	37.49	107	9.95	460	42.79
BUNCOMBE	9.40	17.40	278770	29656.38	1137	120.96	4641	493.72	691	73.51	176	18.72	354	37.66
BURKE	8.00	10.00	210084	26260.50	633	79.13	4395	549.38	39	4.88	9	1.13	163	20.38
CABARRUS	16.75	23.00	199929	11936.06	1210	72.24	7437	444.00	311	18.57	183	10.93	618	36.90
CALDWELL	7.75	10.00	166261	21453.03	716	92.39	3024	390.19	282	36.39	25	3.23	179	23.10
CAMDEN	1.00	1.75	13944	13944.00	20	20.00	308	308.00	28	28.00	0	0.00	6	6.00
CARTERET	4.00	5.25	94310	23577.50	348	87.00	8037	2009.25	688	172.00	19	4.75	127	31.75
CASWELL	3.00	4.33	43231	14410.33	103	34.33	2758	919.33	148	49.33	25	8.33	75	25.00
CATAWBA	16.50	21.00	284527	17244.06	892	54.06	11118	673.82	456	27.64	191	11.58	396	24.00
CHATHAM	4.00	5.00	60175	15043.75	334	83.50	2912	728.00	47	11.75	31	7.75	143	35.75
CHEROKEE	2.00	4.00	34087	17043.50	159	79.50	2167	1083.50	55	27.50	14	7.00	23	11.50
CHOWAN	2.00	4.00	51492	25746.00	131	65.50	1335	667.50	118	59.00	32	16.00	60	30.00
CLAY	1.00	1.10	10886	10886.00	47	47.00	448	448.00	100	100.00	1	1.00	2	2.00
CLEVELAND	17.00	24.00	376660	22156.47	756	44.47	12579	739.94	250	14.71	384	22.59	377	22.18
COLUMBUS	11.00	15.00	174178	15834.36	207	18.82	5253	477.55	660	60.00	226	20.55	220	20.00
CRAVEN	7.50	9.50	194440	25925.33	707	94.27	12936	1724.80	1361	181.47	147	19.60	443	59.07
CUMBERLAND	45.00	70.00	790333	17562.96	3045	67.67	15140	336.44	1879	41.76	451	10.02	1605	35.67
CURRITUCK	2.00	2.50	20739	10369.50	34	17.00	414	207.00	10	5.00	5	2.50	1	0.50
DARE	2.00	2.50	39115	19557.50	174	87.00	397	198.50	15	7.50	18	9.00	108	54.00
DAVIDSON	15.00	19.00	243101	16206.73	810	54.00	14066	937.73	1653	110.20	321	21.40	424	28.27
DAVIE	3.75	5.00	44326	11820.27	115	30.67	896	238.93	21	5.60	24	6.40	87	23.20
DUPLIN	9.00	11.00	117112	13012.44	164	18.22	1619	179.89	46	5.11	160	17.78	140	15.56
DURHAM	28.00	38.00	403417	14407.75	1957	69.89	10947	390.96	545	19.46	241	8.61	918	32.79
EDGE-Rky Mt	8.50	11.00	119460	14054.12	299	35.18	8098	952.71	1109	130.47	128	15.06	124	14.59
EDGE-Tarboro	6.50	8.00	80681	12412.46	211	32.46	3115	479.23	359	55.23	86	13.23	96	14.77
FORSYTH	32.50	48.25	555458	17091.02	2064	63.51	15229	468.58	2359	72.58	402	12.37	1206	37.11
FRANKLIN	8.00	9.00	105158	13144.75	555	69.38	1237	154.63	34	4.25	38	4.75	240	30.00
GASTON	23.75	33.00	431101	18151.62	1764	74.27	21833	919.28	2578	108.55	301	12.67	895	37.68
GATES	1.00	1.75	21	21.00	0	0.00	3	3.00	0	0.00	3	3.00	0	0.00
GRAHAM	0.75	1.00	9323	12430.67	19	25.33	1632	2176.00	68	90.67	17	22.67	16	21.33
GRANVILLE	9.50	11.00	103275	10871.05	404	42.53	1519	159.89	91	9.58	54	5.68	181	19.05
GREENE	3.00	4.50	50365	16788.33	110	36.67	3472	1157.33	288	96.00	64	21.33	107	35.67
GUIL-Gboro	32.00	63.00	607686	18990.19	2733	85.41	6385	199.53	464	14.50	581	18.16	1524	47.63
GUIL-HP	14.00	29.00	249619	17829.93	974	69.57	3572	255.14	120	8.57	159	11.36	418	29.86
HALIFAX	12.00	18.00	161830	13485.83	218	18.17	9323	776.92	427	35.58	111	9.25	164	13.67
HARNETT	12.50	18.50	186626	14930.08	523	41.84	3863	309.04	119	9.52	100	8.00	378	30.24
HAYWOOD	4.00	6.00	60866	15216.50	275	68.75	2884	721.00	469	117.25	48	12.00	196	49.00
HENDERSON	4.75	7.00	92595	19493.68	487	102.53	1230	258.95	62	13.05	60	12.63	277	58.32
HERTFORD	3.50	4.00	87473	24992.29	199	56.86	1745	498.57	58	16.57	110	31.43	229	65.43
HOKE	6.00	9.00	103740	17290.00	289	48.17	1930	321.67	85	14.17	81	13.50	211	35.17
HYDE	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
IREDELL	13.75	17.00	247287	17984.51	749	54.47	5862	426.33	499	36.29	78	5.67	450	32.73
JACKSON	2.00	4.00	22783	11391.50	57	28.50	724	362.00	31	15.50	30	15.00	44	22.00
JOHNSTON	15.00	21.00	253205	16880.33	1364	90.93	5627	375.13	446	29.73	329	21.93	815	54.33
JONES	1.00	1.20	20672	20672.00	26	26.00	497	497.00	11	11.00	10	10.00	32	32.00

Activity Report Jun 2019	Staffing		System Locates				Manual Locates				Paternity			
	Quarterly Staffing Report		ASR				ASR				ASR			
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed
LEE	6.75	9.25	98056	14526.81	381	56.44	1984	293.93	64	9.48	54	8.00	181	26.81
LENOIR	13.00	18.00	233262	17943.23	793	61.00	7354	565.69	479	36.85	185	14.23	241	18.54
LINCOLN	7.75	10.00	108314	13976.00	540	69.68	43661	5633.68	173	22.32	76	9.81	223	28.77
MACON	3.00	3.25	33591	11197.00	142	47.33	1021	340.33	142	47.33	19	6.33	51	17.00
MADISON	0.75	1.25	24752	33002.67	40	53.33	909	1212.00	54	72.00	3	4.00	4	5.33
MARTIN	6.00	7.40	85863	14310.50	133	22.17	1440	240.00	87	14.50	94	15.67	92	15.33
MCDOWELL	4.00	7.00	93548	23387.00	352	88.00	2019	504.75	199	49.75	6	1.50	107	26.75
MECKLENBURG	76.00	111.00	1193322	15701.61	2633	34.64	21684	285.32	1117	14.70	1392	18.32	3941	51.86
MITCHELL	1.00	1.00	14665	14665.00	87	87.00	175	175.00	7	7.00	4	4.00	3	3.00
MONTGOMERY	4.00	6.00	61235	15308.75	116	29.00	1378	344.50	83	20.75	45	11.25	107	26.75
MOORE	7.00	11.00	115567	16509.57	496	70.86	4400	628.57	542	77.43	64	9.14	302	43.14
NASH	13.00	19.00	248034	19079.54	1129	86.85	20622	1586.31	3074	236.46	158	12.15	366	28.15
NEW HANOVER	10.00	16.00	346173	34617.30	1342	134.20	3233	323.30	115	11.50	181	18.10	558	55.80
NORTH CAROLINA	0.00	0.00	1053360	#DIV/0!	3977	#DIV/0!	39221	#DIV/0!	99	#DIV/0!	0	#DIV/0!	16	#DIV/0!
NORTHAMPTON	6.00	8.00	88032	14672.00	98	16.33	3815	635.83	193	32.17	75	12.50	145	24.17
ONslow	10.00	18.00	282337	28233.70	443	44.30	3462	346.20	124	12.40	330	33.00	696	69.60
ORANGE	8.00	13.00	83942	10492.75	272	34.00	7130	891.25	371	46.38	38	4.75	386	48.25
PAMLICO	2.00	2.33	24401	12200.50	30	15.00	2184	1092.00	31	15.50	12	6.00	35	17.50
PASQUOTANK	6.00	6.75	114344	19057.33	225	37.50	1334	222.33	45	7.50	101	16.83	253	42.17
PENDER	3.00	5.00	72807	24269.00	244	81.33	1380	460.00	177	59.00	74	24.67	124	41.33
PERQUIMANS	2.00	2.75	13661	6830.50	8	4.00	196	98.00	8	4.00	0	0.00	4	2.00
PERSON	6.00	8.00	75847	12641.17	112	18.67	4319	719.83	310	51.67	57	9.50	143	23.83
PITT	21.25	27.63	327659	15419.25	820	38.59	11314	532.42	1074	50.54	1058	49.79	391	18.40
POLK	1.00	1.00	15361	15361.00	20	20.00	1511	1511.00	62	62.00	10	10.00	58	58.00
RANDOLPH	10.00	14.00	198021	19802.10	401	40.10	3091	309.10	61	6.10	298	29.80	181	18.10
RICHMOND	10.00	12.00	208581	20858.10	492	49.20	13030	1303.00	319	31.90	130	13.00	274	27.40
ROBESON	25.00	30.00	474958	18998.32	1461	58.44	5959	238.36	581	23.24	233	9.32	816	32.64
ROCKINGHAM	8.00	11.00	138006	17250.75	383	47.88	1136	142.00	27	3.38	278	34.75	281	35.13
ROWAN	15.75	22.00	247963	15743.68	1297	82.35	62555	3971.75	30693	1948.76	86	5.46	425	26.98
RUTHERFORD	8.00	9.00	152233	19029.13	278	34.75	11746	1468.25	168	21.00	101	12.63	285	35.63
SAMPSON	11.00	14.00	154308	14028.00	345	31.36	4003	363.91	83	7.55	95	8.64	285	25.91
SCOTLAND	11.00	13.00	188434	17130.36	168	15.27	2414	219.45	50	4.55	185	16.82	234	21.27
STANLY	6.63	9.63	106114	16017.21	477	72.00	1807	272.75	97	14.64	36	5.43	175	26.42
STOKES	4.00	4.50	59497	14874.25	287	71.75	1136	284.00	100	25.00	27	6.75	153	38.25
SURRY	7.00	10.00	91030	13004.29	334	47.71	1651	235.86	57	8.14	46	6.57	61	8.71
SWAIN	1.00	1.10	18665	18665.00	60	60.00	1285	1285.00	6	6.00	3	3.00	4	4.00
TRANSYLVANIA	3.00	4.00	33925	11308.33	125	41.67	697	232.33	133	44.33	34	11.33	71	23.67
TRIBAL CSE			6018	NA	0	NA	286	NA	0	NA	0	NA	0	NA
TYRRELL	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	1	2.00	0	0.00
UNION	11.75	14.00	194365	16541.70	521	44.34	4039	343.74	40	3.40	113	9.62	251	21.36
VANCE	10.50	12.00	130506	12429.14	250	23.81	2852	271.62	68	6.48	146	13.90	231	22.00
WAKE	45.00	66.00	727526	16167.24	2493	55.40	9829	218.42	437	9.71	1157	25.71	1696	37.69
WARREN	4.00	6.00	46790	11697.50	167	41.75	2519	629.75	22	5.50	24	6.00	77	19.25
WASHINGTON	3.50	6.00	59951	17128.86	91	26.00	978	279.43	54	15.43	35	10.00	40	11.43
WATAUGA	1.00	3.00	25872	25872.00	71	71.00	182	182.00	7	7.00	15	15.00	35	35.00
WAYNE	20.00	28.00	345269	17263.45	1059	52.95	6524	326.20	702	35.10	388	19.40	539	26.95
WILKES	6.00	8.00	119373	19895.50	267	44.50	1028	171.33	69	11.50	54	9.00	195	32.50
WILSON	12.50	18.00	244784	19582.72	794	63.52	4663	373.04	243	19.44	407	32.56	378	30.24
YADKIN	3.80	3.80	47815	12582.89	123	32.37	527	138.68	4	1.05	17	4.47	43	11.32
YANCEY	0.75	1.00	14428	19237.33	56	74.67	103	137.33	5	6.67	0	0.00	6	8.00
Filtered total	940.58	1335.67	17102075	18182.57	56028	59.57	568935	604.88	62629	66.59	14193	15.09	30991	32.95
STATEWIDE	940.58	1335.67	17102075	18182.57	56028	59.57	568935	604.88	62629	66.59	14193	15.09	30991	32.95
Edgecombe Tot	15.00	19.00	200141	13342.73	510	34.00	11213	747.53	1468	97.87	214	14.27	220	14.67
Guilford Tot	46.00	92.00	857305	18637.07	3707	80.59	9957	216.46	584	12.70	740	16.09	1942	42.22

Activity Report Jun 2019	Staffing		Support Orders Established				Support Order Estab. Othr		Support Order Mod Comp		Support Order Mod Othr Comp	
	Quarterly Staffing Report		ASR				ASR		ASR		ASR	
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed
ALAMANCE	12.00	18.50	880	73.33	388	32.33	23	1.92	235	19.58	305	25.42
ALEXANDER	3.00	4.00	163	54.33	150	50.00	148	49.33	31	10.33	81	27.00
ALLEGHANY	0.75	2.00	21	28.00	49	65.33	4	5.33	11	14.67	59	78.67
ANSON	4.75	7.00	178	37.47	136	28.63	21	4.42	49	10.32	129	27.16
ASHE	4.00	5.00	153	38.25	85	21.25	5	1.25	35	8.75	67	16.75
AVERY	1.00	1.00	39	39.00	29	29.00	0	0.00	16	16.00	28	28.00
BEAUFORT	7.50	10.00	374	49.87	194	25.87	21	2.80	176	23.47	123	16.40
BERTIE	3.50	4.00	13	3.71	18	5.14	4	1.14	26	7.43	133	38.00
BLADEN	6.00	8.00	240	40.00	137	22.83	232	38.67	106	17.67	181	30.17
BRUNSWICK	10.75	13.00	433	40.28	381	35.44	771	71.72	190	17.67	235	21.86
BUNCOMBE	9.40	17.40	887	94.36	699	74.36	106	11.28	219	23.30	1280	136.17
BURKE	8.00	10.00	152	19.00	287	35.88	17	2.13	92	11.50	237	29.63
CABARRUS	16.75	23.00	656	39.16	509	30.39	143	8.54	307	18.33	406	24.24
CALDWELL	7.75	10.00	148	19.10	236	30.45	8	1.03	28	3.61	332	42.84
CAMDEN	1.00	1.75	0	0.00	2	2.00	0	0.00	29	29.00	63	63.00
CARTERET	4.00	5.25	33	8.25	143	35.75	124	31.00	60	15.00	138	34.50
CASWELL	3.00	4.33	79	26.33	88	29.33	6	2.00	40	13.33	28	9.33
CATAWBA	16.50	21.00	627	38.00	531	32.18	35	2.12	148	8.97	408	24.73
CHATHAM	4.00	5.00	97	24.25	115	28.75	1	0.25	62	15.50	42	10.50
CHEROKEE	2.00	4.00	63	31.50	68	34.00	17	8.50	4	2.00	61	30.50
CHOWAN	2.00	4.00	84	42.00	56	28.00	8	4.00	52	26.00	83	41.50
CLAY	1.00	1.10	10	10.00	19	19.00	12	12.00	5	5.00	23	23.00
CLEVELAND	17.00	24.00	775	45.59	515	30.29	46	2.71	211	12.41	1315	77.35
COLUMBUS	11.00	15.00	452	41.09	245	22.27	72	6.55	95	8.64	318	28.91
CRAVEN	7.50	9.50	376	50.13	267	35.60	136	18.13	57	7.60	310	41.33
CUMBERLAND	45.00	70.00	1428	31.73	1164	25.87	105	2.33	1368	30.40	1022	22.71
CURRITUCK	2.00	2.50	0	0.00	25	12.50	0	0.00	41	20.50	70	35.00
DARE	2.00	2.50	128	64.00	109	54.50	0	0.00	46	23.00	59	29.50
DAVIDSON	15.00	19.00	992	66.13	474	31.60	38	2.53	243	16.20	484	32.27
DAVIE	3.75	5.00	190	50.67	140	37.33	10	2.67	61	16.27	83	22.13
DUPLIN	9.00	11.00	307	34.11	160	17.78	14	1.56	168	18.67	178	19.78
DURHAM	28.00	38.00	765	27.32	620	22.14	66	2.36	394	14.07	500	17.86
EDGE-Rky Mt	8.50	11.00	205	24.12	94	11.06	15	1.76	177	20.82	159	18.71
EDGE-Tarboro	6.50	8.00	171	26.31	103	15.85	20	3.08	380	58.46	118	18.15
FORSYTH	32.50	48.25	980	30.15	843	25.94	1224	37.66	568	17.48	980	30.15
FRANKLIN	8.00	9.00	215	26.88	143	17.88	14	1.75	196	24.50	149	18.63
GASTON	23.75	33.00	1031	43.41	591	24.88	134	5.64	477	20.08	540	22.74
GATES	1.00	1.75	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
GRAHAM	0.75	1.00	85	113.33	51	68.00	1	1.33	15	20.00	29	38.67
GRANVILLE	9.50	11.00	210	22.11	164	17.26	80	8.42	245	25.79	132	13.89
GREENE	3.00	4.50	139	46.33	96	32.00	7	2.33	61	20.33	108	36.00
GUIL-Gboro	32.00	63.00	1518	47.44	1090	34.06	1209	37.78	693	21.66	673	21.03
GUIL-HP	14.00	29.00	309	22.07	304	21.71	231	16.50	216	15.43	228	16.29
HALIFAX	12.00	18.00	305	25.42	214	17.83	12	1.00	275	22.92	445	37.08
HARNETT	12.50	18.50	415	33.20	322	25.76	73	5.84	292	23.36	300	24.00
HAYWOOD	4.00	6.00	355	88.75	215	53.75	302	75.50	297	74.25	34	8.50
HENDERSON	4.75	7.00	228	48.00	227	47.79	89	18.74	65	13.68	197	41.47
HERTFORD	3.50	4.00	263	75.14	171	48.86	15	4.29	84	24.00	100	28.57
HOKE	6.00	9.00	234	39.00	175	29.17	93	15.50	166	27.67	176	29.33
HYDE	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
IREDELL	13.75	17.00	488	35.49	372	27.05	296	21.53	174	12.65	422	30.69
JACKSON	2.00	4.00	177	88.50	93	46.50	2	1.00	51	25.50	113	56.50
JOHNSTON	15.00	21.00	823	54.87	679	45.27	37	2.47	367	24.47	885	59.00
JONES	1.00	1.20	21	21.00	19	19.00	2	2.00	22	22.00	20	20.00

Activity Report Jun 2019	Staffing		Support Orders Established				Support Order Estab. Othr		Support Order Mod Comp		Support Order Mod Othr Comp	
	Quarterly Staffing Report		ASR				ASR		ASR		ASR	
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Filed	Filed/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed	Comp/Agt	Completed
LEE	6.75	9.25	155	22.96	146	21.63	19	2.81	66	9.78	193	28.59
LENOIR	13.00	18.00	411	31.62	192	14.77	71	5.46	163	12.54	264	20.31
LINCOLN	7.75	10.00	281	36.26	285	36.77	19	2.45	101	13.03	279	36.00
MACON	3.00	3.25	27	9.00	148	49.33	8	2.67	125	41.67	38	12.67
MADISON	0.75	1.25	108	144.00	67	89.33	3	4.00	1	1.33	13	17.33
MARTIN	6.00	7.40	163	27.17	72	12.00	11	1.83	33	5.50	114	19.00
MCDOWELL	4.00	7.00	70	17.50	122	30.50	19	4.75	90	22.50	201	50.25
MECKLENBURG	76.00	111.00	3227	42.46	1667	21.93	569	7.49	927	12.20	1195	15.72
MITCHELL	1.00	1.00	18	18.00	64	64.00	1	1.00	26	26.00	15	15.00
MONTGOMERY	4.00	6.00	174	43.50	142	35.50	5	1.25	40	10.00	99	24.75
MOORE	7.00	11.00	232	33.14	247	35.29	339	48.43	94	13.43	232	33.14
NASH	13.00	19.00	387	29.77	274	21.08	532	40.92	577	44.38	355	27.31
NEW HANOVER	10.00	16.00	637	63.70	467	46.70	187	18.70	404	40.40	390	39.00
NORTH CAROLINA	0.00	0.00	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
NORTHAMPTON	6.00	8.00	164	27.33	116	19.33	12	2.00	81	13.50	215	35.83
ONslow	10.00	18.00	1058	105.80	693	69.30	615	61.50	403	40.30	332	33.20
ORANGE	8.00	13.00	159	19.88	126	15.75	190	23.75	83	10.38	180	22.50
PAMLICO	2.00	2.33	65	32.50	46	23.00	4	2.00	27	13.50	39	19.50
PASQUOTANK	6.00	6.75	312	52.00	232	38.67	19	3.17	100	16.67	212	35.33
PENDER	3.00	5.00	192	64.00	180	60.00	168	56.00	70	23.33	144	48.00
PERQUIMANS	2.00	2.75	1	0.50	1	0.50	0	0.00	17	8.50	27	13.50
PERSON	6.00	8.00	177	29.50	144	24.00	37	6.17	135	22.50	129	21.50
PITT	21.25	27.63	1923	90.49	604	28.42	1679	79.01	410	19.29	369	17.36
POLK	1.00	1.00	52	52.00	53	53.00	3	3.00	1	1.00	105	105.00
RANDOLPH	10.00	14.00	837	83.70	445	44.50	45	4.50	138	13.80	199	19.90
RICHMOND	10.00	12.00	389	38.90	285	28.50	27	2.70	206	20.60	321	32.10
ROBESON	25.00	30.00	512	20.48	607	24.28	503	20.12	738	29.52	924	36.96
ROCKINGHAM	8.00	11.00	713	89.13	308	38.50	36	4.50	154	19.25	448	56.00
ROWAN	15.75	22.00	252	16.00	416	26.41	36	2.29	348	22.10	285	18.10
RUTHERFORD	8.00	9.00	452	56.50	332	41.50	21	2.63	90	11.25	237	29.63
SAMPSON	11.00	14.00	317	28.82	239	21.73	27	2.45	484	44.00	290	26.36
SCOTLAND	11.00	13.00	312	28.36	199	18.09	253	23.00	127	11.55	313	28.45
STANLY	6.63	9.63	124	18.72	128	19.32	3	0.45	55	8.30	163	24.60
STOKES	4.00	4.50	172	43.00	123	30.75	4	1.00	41	10.25	133	33.25
SURRY	7.00	10.00	291	41.57	211	30.14	159	22.71	45	6.43	93	13.29
SWAIN	1.00	1.10	37	37.00	44	44.00	2	2.00	11	11.00	3	3.00
TRANSYLVANIA	3.00	4.00	132	44.00	99	33.00	23	7.67	32	10.67	110	36.67
TRIBAL CSE			0	NA	0	NA	0	NA	0	NA	0	NA
TYRRELL	0.50	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
UNION	11.75	14.00	415	35.32	306	26.04	105	8.94	69	5.87	310	26.38
VANCE	10.50	12.00	331	31.52	206	19.62	23	2.19	93	8.86	268	25.52
WAKE	45.00	66.00	2959	65.76	1554	34.53	83	1.84	864	19.20	978	21.73
WARREN	4.00	6.00	55	13.75	66	16.50	14	3.50	74	18.50	36	9.00
WASHINGTON	3.50	6.00	79	22.57	56	16.00	7	2.00	83	23.71	117	33.43
WATAUGA	1.00	3.00	196	196.00	112	112.00	1	1.00	28	28.00	87	87.00
WAYNE	20.00	28.00	899	44.95	587	29.35	139	6.95	409	20.45	586	29.30
WILKES	6.00	8.00	339	56.50	248	41.33	6	1.00	56	9.33	220	36.67
WILSON	12.50	18.00	968	77.44	295	23.60	428	34.24	327	26.16	221	17.68
YADKIN	3.80	3.80	174	45.79	132	34.74	11	2.89	58	15.26	90	23.68
YANCEY	0.75	1.00	43	57.33	41	54.67	1	1.33	35	46.67	26	34.67
Filtered total	940.58	1335.67	39906	42.43	27132	28.85	12516	13.31	17965	19.10	26187	27.84
STATEWIDE	940.58	1335.67	39906	42.43	27132	28.85	12516	13.31	17965	19.10	26187	27.84
Edgecombe Tot	15.00	19.00	376	25.07	197	13.13	35	2.33	557	37.13	277	18.47
Guilford Tot	46.00	92.00	1827	39.72	1394	30.30	1440	31.30	909	19.76	901	19.59

Activity Report Jun 2019	Staffing		Review Mods		Withholding		Enforcement Other				Enforcement Hearing	
	Quarterly Staffing Report		ASR		ASR		ASR				ASR	
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Completed	Comp/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Completed
ALAMANCE	12.00	18.50	34	2.83	3213	267.75	2065	172.08	2573	214.42	1076	89.67
ALEXANDER	3.00	4.00	14	4.67	578	192.67	744	248.00	954	318.00	166	55.33
ALLEGHANY	0.75	2.00	6	8.00	114	152.00	204	272.00	289	385.33	137	182.67
ANSON	4.75	7.00	56	11.79	1484	312.42	1742	366.74	1373	289.05	262	55.16
ASHE	4.00	5.00	8	2.00	459	114.75	1393	348.25	399	99.75	627	156.75
AVERY	1.00	1.00	0	0.00	100	100.00	316	316.00	91	91.00	52	52.00
BEAUFORT	7.50	10.00	97	12.93	1368	182.40	1629	217.20	999	133.20	368	49.07
BERTIE	3.50	4.00	24	6.86	927	264.86	940	268.57	924	264.00	262	74.86
BLADEN	6.00	8.00	43	7.17	1616	269.33	1904	317.33	5536	922.67	530	88.33
BRUNSWICK	10.75	13.00	27	2.51	1537	142.98	2284	212.47	4325	402.33	1169	108.74
BUNCOMBE	9.40	17.40	190	20.21	4323	459.89	9115	969.68	4588	488.09	8622	917.23
BURKE	8.00	10.00	17	2.13	1418	177.25	2339	292.38	1023	127.88	566	70.75
CABARRUS	16.75	23.00	169	10.09	3986	237.97	7288	435.10	9447	564.00	4283	255.70
CALDWELL	7.75	10.00	41	5.29	2150	277.42	2367	305.42	1103	142.32	1761	227.23
CAMDEN	1.00	1.75	1	1.00	145	145.00	471	471.00	1105	1105.00	74	74.00
CARTERET	4.00	5.25	26	6.50	1059	264.75	701	175.25	4269	1067.25	411	102.75
CASWELL	3.00	4.33	14	4.67	477	159.00	635	211.67	516	172.00	188	62.67
CATAWBA	16.50	21.00	120	7.27	4268	258.67	7524	456.00	6848	415.03	3632	220.12
CHATHAM	4.00	5.00	34	8.50	626	156.50	918	229.50	1620	405.00	670	167.50
CHEROKEE	2.00	4.00	8	4.00	319	159.50	591	295.50	622	311.00	559	279.50
CHOWAN	2.00	4.00	12	6.00	663	331.50	865	432.50	480	240.00	383	191.50
CLAY	1.00	1.10	7	7.00	78	78.00	259	259.00	181	181.00	219	219.00
CLEVELAND	17.00	24.00	41	2.41	5136	302.12	5109	300.53	5921	348.29	3029	178.18
COLUMBUS	11.00	15.00	37	3.36	1994	181.27	2112	192.00	7531	684.64	835	75.91
CRAVEN	7.50	9.50	58	7.73	2445	326.00	2360	314.67	5178	690.40	1435	191.33
CUMBERLAND	45.00	70.00	451	10.02	10163	225.84	6771	150.47	27287	606.38	1954	43.42
CURRITUCK	2.00	2.50	10	5.00	366	183.00	1466	733.00	628	314.00	490	245.00
DARE	2.00	2.50	8	4.00	340	170.00	921	460.50	1124	562.00	476	238.00
DAVIDSON	15.00	19.00	132	8.80	3013	200.87	4905	327.00	7442	496.13	3083	205.53
DAVIE	3.75	5.00	26	6.93	626	166.93	713	190.13	342	91.20	310	82.67
DUPLIN	9.00	11.00	28	3.11	1545	171.67	2818	313.11	958	106.44	1343	149.22
DURHAM	28.00	38.00	297	10.61	7182	256.50	5765	205.89	12706	453.79	1713	61.18
EDGE-Rky Mt	8.50	11.00	35	4.12	1290	151.76	2737	322.00	1200	141.18	643	75.65
EDGE-Tarboro	6.50	8.00	11	1.69	1379	212.15	1882	289.54	1323	203.54	798	122.77
FORSYTH	32.50	48.25	199	6.12	8403	258.55	4385	134.92	21045	647.54	1284	39.51
FRANKLIN	8.00	9.00	18	2.25	1791	223.88	1479	184.88	4242	530.25	677	84.63
GASTON	23.75	33.00	192	8.08	6268	263.92	3412	143.66	9383	395.07	1886	79.41
GATES	1.00	1.75	6	6.00	294	294.00	0	0.00	2	2.00	123	123.00
GRAHAM	0.75	1.00	7	9.33	172	229.33	336	448.00	319	425.33	321	428.00
GRANVILLE	9.50	11.00	23	2.42	1500	157.89	2894	304.63	1662	174.95	532	56.00
GREENE	3.00	4.50	21	7.00	919	306.33	879	293.00	429	143.00	917	305.67
GUIL-Gboro	32.00	63.00	249	7.78	9430	294.69	5778	180.56	17688	552.75	1984	62.00
GUIL-HP	14.00	29.00	116	8.29	3879	277.07	3104	221.71	12186	870.43	524	37.43
HALIFAX	12.00	18.00	92	7.67	2402	200.17	3590	299.17	4965	413.75	2118	176.50
HARNETT	12.50	18.50	29	2.32	2041	163.28	2073	165.84	5417	433.36	2034	162.72
HAYWOOD	4.00	6.00	20	5.00	1205	301.25	2016	504.00	1025	256.25	1727	431.75
HENDERSON	4.75	7.00	43	9.05	1407	296.21	1824	384.00	1837	386.74	786	165.47
HERTFORD	3.50	4.00	49	14.00	1417	404.86	797	227.71	1763	503.71	641	183.14
HOKE	6.00	9.00	47	7.83	1531	255.17	1634	272.33	2366	394.33	441	73.50
HYDE	0.50	1.00	3	6.00	49	98.00	0	0.00	0	0.00	40	80.00
IREDELL	13.75	17.00	68	4.95	3662	266.33	3108	226.04	5796	421.53	1081	78.62
JACKSON	2.00	4.00	42	21.00	459	229.50	854	427.00	714	357.00	1084	542.00
JOHNSTON	15.00	21.00	85	5.67	4497	299.80	4285	285.67	5116	341.07	2799	186.60
JONES	1.00	1.20	4	4.00	221	221.00	191	191.00	377	377.00	150	150.00

Activity Report Jun 2019	Staffing		Review Mods		Withholding		Enforcement Other				Enforcement Hearing	
	Quarterly Staffing Report		ASR		ASR		ASR				ASR	
	Fips Name	Unfrozen Agents	Tot Unfroz Staff	Completed	Comp/Agt	Completed	Comp/Agt	Filed	Filed/Agt	Completed	Comp/Agt	Completed
LEE	6.75	9.25	38	5.63	1355	200.74	1397	206.96	2348	347.85	683	101.19
LENOIR	13.00	18.00	84	6.46	2980	229.23	3642	280.15	3434	264.15	1636	125.85
LINCOLN	7.75	10.00	34	4.39	1793	231.35	2131	274.97	2320	299.35	799	103.10
MACON	3.00	3.25	6	2.00	599	199.67	1013	337.67	604	201.33	1157	385.67
MADISON	0.75	1.25	6	8.00	23	30.67	450	600.00	1458	1944.00	363	484.00
MARTIN	6.00	7.40	52	8.67	1270	211.67	1165	194.17	979	163.17	259	43.17
MCDOWELL	4.00	7.00	2	0.50	1174	293.50	1316	329.00	1372	343.00	534	133.50
MECKLENBURG	76.00	111.00	478	6.29	14440	190.00	10087	132.72	13495	177.57	2425	31.91
MITCHELL	1.00	1.00	1	1.00	140	140.00	409	409.00	168	168.00	284	284.00
MONTGOMERY	4.00	6.00	24	6.00	1330	332.50	2499	624.75	1169	292.25	2171	542.75
MOORE	7.00	11.00	37	5.29	1728	246.86	2532	361.71	2306	329.43	2108	301.14
NASH	13.00	19.00	61	4.69	3534	271.85	6693	514.85	7705	592.69	4431	340.85
NEW HANOVER	10.00	16.00	154	15.40	3994	399.40	3756	375.60	3010	301.00	3858	385.80
NORTH CAROLINA	0.00	0.00	0	#DIV/0!	0	#DIV/0!	22	#DIV/0!	95	#DIV/0!	0	#DIV/0!
NORTHAMPTON	6.00	8.00	32	5.33	1205	200.83	1416	236.00	687	114.50	348	58.00
ONslow	10.00	18.00	58	5.80	3903	390.30	4222	422.20	12088	1208.80	2287	228.70
ORANGE	8.00	13.00	30	3.75	1421	177.63	1306	163.25	3310	413.75	825	103.13
PAMLICO	2.00	2.33	7	3.50	299	149.50	665	332.50	288	144.00	280	140.00
PASQUOTANK	6.00	6.75	39	6.50	999	166.50	1880	313.33	1111	185.17	585	97.50
PENDER	3.00	5.00	25	8.33	842	280.67	1592	530.67	1538	512.67	1321	440.33
PERQUIMANS	2.00	2.75	0	0.00	211	105.50	459	229.50	727	363.50	246	123.00
PERSON	6.00	8.00	16	2.67	1225	204.17	2784	464.00	2204	367.33	2106	351.00
PITT	21.25	27.63	197	9.27	5905	277.88	12079	568.42	14487	681.74	3758	176.85
POLK	1.00	1.00	8	8.00	306	306.00	719	719.00	91	91.00	670	670.00
RANDOLPH	10.00	14.00	38	3.80	2185	218.50	3591	359.10	3658	365.80	1689	168.90
RICHMOND	10.00	12.00	44	4.40	3290	329.00	5264	526.40	18663	1866.30	1770	177.00
ROBESON	25.00	30.00	105	4.20	4710	188.40	5469	218.76	16153	646.12	3689	147.56
ROCKINGHAM	8.00	11.00	70	8.75	1955	244.38	2866	358.25	2274	284.25	826	103.25
ROWAN	15.75	22.00	93	5.90	3784	240.25	6740	427.94	5028	319.24	5098	323.68
RUTHERFORD	8.00	9.00	16	2.00	1960	245.00	1480	185.00	1928	241.00	1429	178.63
SAMPSON	11.00	14.00	33	3.00	1973	179.36	3482	316.55	3469	315.36	2450	222.73
SCOTLAND	11.00	13.00	102	9.27	2561	232.82	1293	117.55	7070	642.73	349	31.73
STANLY	6.63	9.63	74	11.17	1348	203.47	1844	278.34	811	122.42	715	107.92
STOKES	4.00	4.50	0	0.00	566	141.50	1031	257.75	1044	261.00	160	40.00
SURRY	7.00	10.00	24	3.43	944	134.86	1273	181.86	2273	324.71	437	62.43
SWAIN	1.00	1.10	12	12.00	235	235.00	177	177.00	260	260.00	451	451.00
TRANSYLVANIA	3.00	4.00	20	6.67	390	130.00	810	270.00	628	209.33	426	142.00
TRIBAL CSE			0	NA	0	NA	0	NA	0	NA	0	NA
TYRRELL	0.50	1.00	2	4.00	125	250.00	0	0.00	1	2.00	51	102.00
UNION	11.75	14.00	71	6.04	1812	154.21	1617	137.62	8833	751.74	1138	96.85
VANCE	10.50	12.00	17	1.62	2097	199.71	3028	288.38	7335	698.57	430	40.95
WAKE	45.00	66.00	325	7.22	10893	242.07	6228	138.40	13244	294.31	1386	30.80
WARREN	4.00	6.00	10	2.50	1233	308.25	826	206.50	3169	792.25	768	192.00
WASHINGTON	3.50	6.00	16	4.57	606	173.14	698	199.43	688	196.57	177	50.57
WATAUGA	1.00	3.00	14	14.00	339	339.00	1029	1029.00	327	327.00	268	268.00
WAYNE	20.00	28.00	82	4.10	4284	214.20	6845	342.25	5463	273.15	5163	258.15
WILKES	6.00	8.00	36	6.00	1399	233.17	2479	413.17	3261	543.50	1316	219.33
WILSON	12.50	18.00	51	4.08	3900	312.00	3841	307.28	5319	425.52	2878	230.24
YADKIN	3.80	3.80	20	5.26	793	208.68	753	198.16	816	214.74	310	81.58
YANCEY	0.75	1.00	21	28.00	120	160.00	198	264.00	98	130.67	81	108.00
Filtered total	940.58	1335.67	6080	6.46	222112	236.14	253588	269.61	406044	431.70	129864	138.07
STATEWIDE	940.58	1335.67	6080	6.46	222112	236.14	253588	269.61	406044	431.70	129864	138.07
Edgecombe Tot	15.00	19.00	46	3.07	2669	177.93	4619	307.93	2523	168.20	1441	96.07
Guilford Tot	46.00	92.00	365	7.93	13309	289.33	8882	193.09	29874	649.43	2508	54.52

TOTAL STAFFING as of 06.30.2019		SUPERVISORS			AGENTS			CLERKS			TOT SUP/AGTS/CLKS		
Consultant	County	Sup Auth	Sup Froz	Sup Unfroz	Agt Auth	Agt Froz	Agt Unfroz	Clerk Auth	Clerk Froz	Clerk Unfroz	Tot Auth	Tot Froz	Total Unfroz
Stanley, Sharon	ALAMANCE	3.50	0.00	3.50	12.00	0.00	12.00	3.00	0.00	3.00	18.50	0.00	18.50
Newsome, Kenya	ALEXANDER	1.00	0.00	1.00	3.00	0.00	3.00	0.00	0.00	0.00	4.00	0.00	4.00
Newsome, Kenya	ALLEGHANY	0.25	0.00	0.25	0.75	0.00	0.75	1.00	0.00	1.00	2.00	0.00	2.00
Cauble, Leona	ANSON	1.25	0.00	1.25	4.75	0.00	4.75	1.00	0.00	1.00	7.00	0.00	7.00
Newsome, Kenya	ASHE	1.00	0.00	1.00	4.00	0.00	4.00	0.00	0.00	0.00	5.00	0.00	5.00
Allen, Carole	AVERY	0.00	0.00	0.00	1.00	0.00	1.00	0.00	0.00	0.00	1.00	0.00	1.00
Jedrey, Judy	BEAUFORT	1.75	0.00	1.75	7.50	0.00	7.50	0.75	0.00	0.75	10.00	0.00	10.00
Jedrey, Judy	BERTIE	0.50	0.00	0.50	3.50	0.00	3.50	0.00	0.00	0.00	4.00	0.00	4.00
McDonald, Sally	BLADEN	1.00	0.00	1.00	6.00	0.00	6.00	1.00	0.00	1.00	8.00	0.00	8.00
Foreman, Cora	BRUNSWICK	1.25	0.00	1.25	10.75	0.00	10.75	1.00	0.00	1.00	13.00	0.00	13.00
Craig, Angela	BUNCOMBE	3.00	0.00	3.00	9.40	0.00	9.40	5.00	0.00	5.00	17.40	0.00	17.40
Allen, Carole	BURKE	1.00	0.00	1.00	8.00	0.00	8.00	1.00	0.00	1.00	10.00	0.00	10.00
Cauble, Leona	CABARRUS	4.25	0.00	4.25	16.75	0.00	16.75	2.00	0.00	2.00	23.00	0.00	23.00
Allen, Carole	CALDWELL	1.25	0.00	1.25	7.75	0.00	7.75	1.00	0.00	1.00	10.00	0.00	10.00
Jedrey, Judy	CAMDEN	0.25	0.00	0.25	1.00	0.00	1.00	0.50	0.00	0.50	1.75	0.00	1.75
Foreman, Cora	CARTERET	1.00	0.00	1.00	4.00	0.00	4.00	0.25	0.00	0.25	5.25	0.00	5.25
Mayfield, Kristi	CASWELL	0.33	0.00	0.33	3.00	0.00	3.00	1.00	0.00	1.00	4.33	0.00	4.33
Allen, Carole	CATAWBA	1.50	0.00	1.50	16.50	0.00	16.50	3.00	0.00	3.00	21.00	0.00	21.00
Stanley, Sharon	CHATHAM	1.00	0.00	1.00	4.00	0.00	4.00	0.00	0.00	0.00	5.00	0.00	5.00
Craig, Angela	CHEROKEE	1.00	0.00	1.00	2.00	0.00	2.00	1.00	0.00	1.00	4.00	0.00	4.00
Jedrey, Judy	CHOWAN	1.00	0.00	1.00	2.00	0.00	2.00	1.00	0.00	1.00	4.00	0.00	4.00
Craig, Angela	CLAY	0.10	0.00	0.10	1.00	0.00	1.00	0.00	0.00	0.00	1.10	0.00	1.10
Allen, Carole	CLEVELAND	4.00	0.00	4.00	17.00	0.00	17.00	3.00	0.00	3.00	24.00	0.00	24.00
Foreman, Cora	COLUMBUS	3.00	0.00	3.00	11.00	0.00	11.00	1.00	0.00	1.00	15.00	0.00	15.00
Jedrey, Judy	CRAVEN	1.50	0.00	1.50	7.50	0.00	7.50	0.50	0.00	0.50	9.50	0.00	9.50
McDonald, Sally	CUMBERLAND	8.00	0.00	8.00	45.00	0.00	45.00	17.00	0.00	17.00	70.00	0.00	70.00
Jedrey, Judy	CURRITUCK	0.50	0.00	0.50	2.00	0.00	2.00	0.00	0.00	0.00	2.50	0.00	2.50
Jedrey, Judy	DARE	0.50	0.00	0.50	2.00	0.00	2.00	0.00	0.00	0.00	2.50	0.00	2.50
Cauble, Leona	DAVIDSON	2.00	0.00	2.00	15.00	0.00	15.00	2.00	0.00	2.00	19.00	0.00	19.00
Newsome, Kenya	DAVIE	0.25	0.00	0.25	3.75	0.00	3.75	1.00	0.00	1.00	5.00	0.00	5.00
Foreman, Cora	DUPLIN	1.00	0.00	1.00	9.00	0.00	9.00	1.00	0.00	1.00	11.00	0.00	11.00
Stanley, Sharon	DURHAM	6.00	0.00	6.00	28.00	0.00	28.00	4.00	0.00	4.00	38.00	0.00	38.00
Mayfield, Kristi	EDGECOMBE-Rocky Mt	1.50	0.00	1.50	8.50	0.00	8.50	1.00	0.00	1.00	11.00	0.00	11.00
Mayfield, Kristi	EDGECOMBE-Tarboro	1.50	0.00	1.50	6.50	0.00	6.50	1.00	1.00	0.00	9.00	1.00	8.00
Cauble, Leona	FORSYTH	6.75	0.00	6.75	32.50	0.00	32.50	9.00	0.00	9.00	48.25	0.00	48.25
Stanley, Sharon	FRANKLIN	1.00	0.00	1.00	8.00	0.00	8.00	0.00	0.00	0.00	9.00	0.00	9.00
Allen, Carole	GASTON	5.25	0.00	5.25	23.75	0.00	23.75	4.00	0.00	4.00	33.00	0.00	33.00
Jedrey, Judy	GATES	0.25	0.00	0.25	1.00	0.00	1.00	0.50	0.00	0.50	1.75	0.00	1.75
Craig, Angela	GRAHAM	0.25	0.00	0.25	0.75	0.00	0.75	0.00	0.00	0.00	1.00	0.00	1.00
Mayfield, Kristi	GRANVILLE	1.50	0.00	1.50	9.50	0.00	9.50	0.00	0.00	0.00	11.00	0.00	11.00
Stanley, Sharon	GREENE	1.00	0.00	1.00	3.00	0.00	3.00	0.50	0.00	0.50	4.50	0.00	4.50
Newsome, Kenya	GUILFORD-Greensboro	12.00	0.00	12.00	32.00	0.00	32.00	19.00	0.00	19.00	63.00	0.00	63.00
Newsome, Kenya	GUILFORD-High Point	6.00	0.00	6.00	14.00	0.00	14.00	9.00	0.00	9.00	29.00	0.00	29.00
Mayfield, Kristi	HALIFAX	3.00	0.00	3.00	12.00	0.00	12.00	3.00	0.00	3.00	18.00	0.00	18.00
McDonald, Sally	HARNETT	4.00	0.00	4.00	12.50	0.00	12.50	2.00	0.00	2.00	18.50	0.00	18.50
Craig, Angela	HAYWOOD	1.00	0.00	1.00	4.00	0.00	4.00	1.00	0.00	1.00	6.00	0.00	6.00
Craig, Angela	HENDERSON	1.25	0.00	1.25	4.75	0.00	4.75	1.00	0.00	1.00	7.00	0.00	7.00
Jedrey, Judy	HERTFORD	0.50	0.00	0.50	3.50	0.00	3.50	0.00	0.00	0.00	4.00	0.00	4.00
McDonald, Sally	HOKE	2.00	0.00	2.00	6.00	0.00	6.00	1.00	0.00	1.00	9.00	0.00	9.00

TOTAL STAFFING as of 06.30.2019		TOTAL FILLED	CONTRACT	
Consultant	County	STAFF IV-D SERVICES FTEs	FTEs	Description
Stanley, Sharon	ALAMANCE	18.50	2.50	2 deputies and .5 attorney
Newsome, Kenya	ALEXANDER	4.00	0.25	Dss Attorney
Newsome, Kenya	ALLEGHANY	2.00	0.50	Attorney,
Cauble, Leona	ANSON	7.00	2.00	Contract Attorney, 1 Contract Deputy
Newsome, Kenya	ASHE	5.00	0.25	.25 Dss Attorney
Allen, Carole	AVERY	1.00	0.05	attorney
Jedrey, Judy	BEAUFORT	10.00	0.30	.33% attorney time dedicated to IVD
Jedrey, Judy	BERTIE	4.00	0.07	7.50% attorney time spent on IVD services
McDonald, Sally	BLADEN	8.00	2.60	.10 attorney, 2.5 deputies
Foreman, Cora	BRUNSWICK	13.00	0.00	.25 FTE Attorney(included in Spv count)
Craig, Angela	BUNCOMBE	17.40	0.00	1 Staff Attorney
Allen, Carole	BURKE	10.00	0.20	parttime attorney
Cauble, Leona	CABARRUS	23.00	3.20	3 Contract Attorneys (Shared DSS), 2 Contract Deputies, 1 P.I. 423 hrs/yr
Allen, Carole	CALDWELL	10.00	1.00	attorney
Jedrey, Judy	CAMDEN	1.75	0.03	3.20% attorney time spent on IVD services
Foreman, Cora	CARTERET	5.25	0.50	1/2 position - attorney time spent on IVD services
Mayfield, Kristi	CASWELL	4.33	1.00	Attorney
Allen, Carole	CATAWBA	21.00	1.00	County Attorney (Shared DSS)
Stanley, Sharon	CHATHAM	5.00	0.50	.5 attorney
Craig, Angela	CHEROKEE	4.00	0.10	Contract Attorney
Jedrey, Judy	CHOWAN	4.00	0.04	3.90% attorney time spent on IVD services
Craig, Angela	CLAY	1.10	0.10	Contract Attorney
Allen, Carole	CLEVELAND	24.00	1.00	Dss Attorney
Foreman, Cora	COLUMBUS	15.00	2.00	1 deputy, 1 attorney
Jedrey, Judy	CRAVEN	9.50	1.28	1 temp clerical position; 2 attorneys (1 atty 5% of time to IVD, the other 23% of time dedicated to IVD)
McDonald, Sally	CUMBERLAND	70.00	6.50	2 attorneys, 1 paralegal, and 6.5 deputies
Jedrey, Judy	CURRITUCK	2.50	0.07	7.00% Attorney time spent on IVD services
Jedrey, Judy	DARE	2.50	0.10	9.58% Attorney time spent on IVD services
Cauble, Leona	DAVIDSON	19.50		County Attorney (Shared DSS)
Newsome, Kenya	DAVIE	5.00	0.25	Contract Attorney (Shared DSS)
Foreman, Cora	DUPLIN	11.00	1.10	1 deputy, .10 attorney
Stanley, Sharon	DURHAM	38.00	0.00	
Mayfield, Kristi	EDGECOMBE-Rocky Mt	11.00	1.75	25% of attorney time spent on IVD services; 1.5 deputy
Mayfield, Kristi	EDGECOMBE-Tarboro	8.00	1.75	25% of attorney time spent on IVD services; 1.5 deputy
Cauble, Leona	FORSYTH	49.75	0.50	2 staff Attorney's (Shared DSS) (75% each); 1 Contract Attorney (part-time)
Stanley, Sharon	FRANKLIN	9.00	2.00	1attorney 1 deputy
Allen, Carole	GASTON	33.00	2.00	1 County Attorney (Shared DSS), 2 Contract Deputies
Jedrey, Judy	GATES	1.75	0.04	4.20% Attorney time spent on IVD services
Craig, Angela	GRAHAM	1.00	0.10	Contract Attorney
Mayfield, Kristi	GRANVILLE	11.00	0.00	1 part time attorney 1 part time deputy
Stanley, Sharon	GREENE	4.50	0.05	.05% attorney
Newsome, Kenya	GUILFORD-Greensboro	63.00	0.00	
Newsome, Kenya	GUILFORD-High Point	29.00	0.40	Attorney
Mayfield, Kristi	HALIFAX	18.00	0.60	1 part time attorney
McDonald, Sally	HARNETT	18.50	1.50	1 fulltime deputy
Craig, Angela	HAYWOOD	6.00	0.25	Dorothy Morrow, Contract and Staff Attorney
Craig, Angela	HENDERSON	7.00	0.50	County Attorney (Shared DSS)
Jedrey, Judy	HERTFORD	4.00	0.11	11.30% Attorney time spent on IVD services
McDonald, Sally	HOKE	9.00	0.93	.2 attorney, .73 deputy

TOTAL STAFFING as of 06.30.2019		SUPERVISORS			AGENTS			CLERKS			TOT SUP/AGTS/CLKS		
Consultant	County	Sup Auth	Sup Froz	Sup Unfroz	Agt Auth	Agt Froz	Agt Unfroz	Clerk Auth	Clerk Froz	Clerk Unfroz	Tot Auth	Tot Froz	Total Unfroz
Jedrey, Judy	HYDE	0.25	0.00	0.25	0.50	0.00	0.50	0.25	0.00	0.25	1.00	0.00	1.00
Newsome, Kenya	IREDELL	1.25	0.00	1.25	13.75	0.00	13.75	2.00	0.00	2.00	17.00	0.00	17.00
Craig, Angela	JACKSON	1.00	0.00	1.00	2.00	0.00	2.00	1.00	0.00	1.00	4.00	0.00	4.00
Stanley, Sharon	JOHNSTON	3.00	0.00	3.00	15.00	0.00	15.00	3.00	0.00	3.00	21.00	0.00	21.00
Foreman, Cora	JONES	0.20	0.00	0.20	1.00	0.00	1.00	0.00	0.00	0.00	1.20	0.00	1.20
McDonald, Sally	LEE	1.50	0.00	1.50	6.75	0.00	6.75	1.00	0.00	1.00	9.25	0.00	9.25
Foreman, Cora	LENOIR	3.00	0.00	3.00	13.00	0.00	13.00	2.00	0.00	2.00	18.00	0.00	18.00
Allen, Carole	LINCOLN	1.25	0.00	1.25	7.75	0.00	7.75	1.00	0.00	1.00	10.00	0.00	10.00
Craig, Angela	MACON	0.25	0.00	0.25	3.00	0.00	3.00	0.00	0.00	0.00	3.25	0.00	3.25
Craig, Angela	MADISON	0.25	0.00	0.25	0.75	0.00	0.75	0.25	0.00	0.25	1.25	0.00	1.25
Mayfield, Kristi	MARTIN	1.00	0.00	1.00	6.00	0.00	6.00	0.40	0.00	0.40	7.40	0.00	7.40
Allen, Carole	MCDOWELL	1.00	0.00	1.00	4.00	0.00	4.00	2.00	0.00	2.00	7.00	0.00	7.00
Cauble, Leona	MECKLENBURG	17.00	0.00	17.00	76.00	0.00	76.00	18.00	0.00	18.00	111.00	0.00	111.00
Allen, Carole	MITCHELL	0.00	0.00	0.00	1.00	0.00	1.00	0.00	0.00	0.00	1.00	0.00	1.00
Cauble, Leona	MONTGOMERY	1.00	0.00	1.00	5.00	1.00	4.00	1.00	0.00	1.00	7.00	1.00	6.00
McDonald, Sally	MOORE	2.00	0.00	2.00	7.00	0.00	7.00	2.00	0.00	2.00	11.00	0.00	11.00
Mayfield, Kristi	NASH	2.00	0.00	2.00	13.00	0.00	13.00	4.00	0.00	4.00	19.00	0.00	19.00
Foreman, Cora	NEW HANOVER	1.00	0.00	1.00	10.00	0.00	10.00	5.00	0.00	5.00	16.00	0.00	16.00
Central Office	NORTH CAROLINA	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mayfield, Kristi	NORTHAMPTON	1.00	0.00	1.00	6.00	0.00	6.00	1.00	0.00	1.00	8.00	0.00	8.00
Foreman, Cora	ONSLow	3.00	0.00	3.00	10.00	0.00	10.00	5.00	0.00	5.00	18.00	0.00	18.00
Stanley, Sharon	ORANGE	2.00	0.00	2.00	8.00	0.00	8.00	3.00	0.00	3.00	13.00	0.00	13.00
Jedrey, Judy	PAMLICO	0.33	0.00	0.33	2.00	0.00	2.00	0.00	0.00	0.00	2.33	0.00	2.33
Jedrey, Judy	PASQUOTANK	0.25	0.00	0.25	6.00	0.00	6.00	0.50	0.00	0.50	6.75	0.00	6.75
Foreman, Cora	PENDER	1.25	0.00	1.25	3.00	0.00	3.00	1.00	0.00	1.00	5.00	0.00	5.00
Jedrey, Judy	PERQUIMANS	0.25	0.00	0.25	2.00	0.00	2.00	0.50	0.00	0.50	2.75	0.00	2.75
Mayfield, Kristi	PERSON	1.00	0.00	1.00	6.00	0.00	6.00	1.00	0.00	1.00	8.00	0.00	8.00
Foreman, Cora	PITT	3.38	0.00	3.38	21.25	0.00	21.25	3.00	0.00	3.00	27.63	0.00	27.63
Craig, Angela	POLK	0.00	0.00	0.00	1.00	0.00	1.00	0.00	0.00	0.00	1.00	0.00	1.00
Stanley, Sharon	RANDOLPH	1.00	0.00	1.00	10.00	0.00	10.00	3.00	0.00	3.00	14.00	0.00	14.00
McDonald, Sally	RICHMOND	1.00	0.00	1.00	10.00	0.00	10.00	1.00	0.00	1.00	12.00	0.00	12.00
McDonald, Sally	ROBESON	4.00	0.00	4.00	25.00	0.00	25.00	1.00	0.00	1.00	30.00	0.00	30.00
Newsome, Kenya	ROCKINGHAM	1.00	0.00	1.00	8.00	0.00	8.00	2.00	0.00	2.00	11.00	0.00	11.00
Cauble, Leona	ROWAN	2.25	0.00	2.25	15.75	0.00	15.75	4.00	0.00	4.00	22.00	0.00	22.00
Allen, Carole	RUTHERFORD	1.00	0.00	1.00	8.00	0.00	8.00	0.00	0.00	0.00	9.00	0.00	9.00
McDonald, Sally	SAMPSON	2.00	0.00	2.00	11.00	0.00	11.00	1.00	0.00	1.00	14.00	0.00	14.00
McDonald, Sally	SCOTLAND	2.00	0.00	2.00	11.00	0.00	11.00	0.00	0.00	0.00	13.00	0.00	13.00
Cauble, Leona	STANLY	1.00	0.00	1.00	6.63	0.00	6.63	2.00	0.00	2.00	9.63	0.00	9.63
Newsome, Kenya	STOKES	0.50	0.00	0.50	4.00	0.00	4.00	0.00	0.00	0.00	4.50	0.00	4.50
Newsome, Kenya	SURRY	1.00	0.00	1.00	7.00	0.00	7.00	2.00	0.00	2.00	10.00	0.00	10.00
Craig, Angela	SWAIN	0.10	0.00	0.10	1.00	0.00	1.00	0.00	0.00	0.00	1.10	0.00	1.10
Craig, Angela	TRANSYLVANIA	1.00	0.00	1.00	3.00	0.00	3.00	0.00	0.00	0.00	4.00	0.00	4.00
Jedrey, Judy	TYRRELL	0.25	0.00	0.25	0.50	0.00	0.50	0.25	0.00	0.25	1.00	0.00	1.00
Cauble, Leona	UNION	1.25	0.00	1.25	11.75	0.00	11.75	1.00	0.00	1.00	14.00	0.00	14.00
Mayfield, Kristi	VANCE	1.50	0.00	1.50	10.50	0.00	10.50	0.00	0.00	0.00	12.00	0.00	12.00
Stanley, Sharon	WAKE	8.00	0.00	8.00	45.00	0.00	45.00	13.00	0.00	13.00	66.00	0.00	66.00
Mayfield, Kristi	WARREN	1.00	0.00	1.00	4.00	0.00	4.00	1.00	0.00	1.00	6.00	0.00	6.00
Jedrey, Judy	WASHINGTON	0.75	0.00	0.75	3.50	0.00	3.50	1.75	0.00	1.75	6.00	0.00	6.00
Newsome, Kenya	WATAUGA	1.00	0.00	1.00	1.00	0.00	1.00	1.00	0.00	1.00	3.00	0.00	3.00
Stanley, Sharon	WAYNE	3.00	0.00	3.00	20.00	0.00	20.00	5.00	0.00	5.00	28.00	0.00	28.00
Newsome, Kenya	WILKES	1.00	0.00	1.00	6.00	0.00	6.00	1.00	0.00	1.00	8.00	0.00	8.00
Mayfield, Kristi	WILSON	2.50	0.00	2.50	12.50	0.00	12.50	3.00	0.00	3.00	18.00	0.00	18.00
Newsome, Kenya	YADKIN	0.00	0.00	0.00	3.80	0.00	3.80	0.00	0.00	0.00	3.80	0.00	3.80
Allen, Carole	YANCEY	0.25	0.00	0.25	0.75	0.00	0.75	0.00	0.00	0.00	1.00	0.00	1.00
	Filtered Total	190.44	0.00	190.44	941.58	1.00	940.58	205.90	1.00	204.90	1337.67	2.00	1335.67
Mayfield, Kristi	EDGECOMBE Tot	3.00	0.00	3.00	15.00	0.00	15.00	2.00	1.00	1.00	20.00	1.00	19.00
Newsome, Kenya	GUILFORD Tot	18.00	0.00	18.00	46.00	0.00	46.00	28.00	0.00	28.00	92.00	0.00	92.00
TOTAL STAFFING as of 06.30.2019		190.44	0.00	190.44	941.58	1.00	940.58	205.90	1.00	204.90	1337.67	2.00	1335.67

TOTAL STAFFING as of 06.30.2019		TOTAL FILLED STAFF IV-D SERVICES FTEs	CONTRACT FTEs	Description
Consultant	County			
Jedrey, Judy	HYDE	1.00	0.01	1% attorney time spent on IVD services for County
Newsome, Kenya	IREDELL	17.00	2.00	Paralegal, County Attorney, 2 Contract Deputies
Craig, Angela	JACKSON	4.00	0.10	Contract Attorney
Stanley, Sharon	JOHNSTON	21.00	0.18	1 part time agent, 1 part time attorney & 1 Director
Foreman, Cora	JONES	1.20	0.10	10% attorney services
McDonald, Sally	LEE	9.25	0.12	contract attorney
Foreman, Cora	LENOIR	18.00	1.00	1 attorney, 1 deputy, 1 Paralegal 90%
Allen, Carole	LINCOLN	10.00		County Attorney (Shared DSS)
Craig, Angela	MACON	3.25	0.10	Contract Attorney
Craig, Angela	MADISON	1.25	0.10	Contract Attorney
Mayfield, Kristi	MARTIN	7.40	0.08	8% of attorney time dedicated to IVD
Allen, Carole	MCDOWELL	7.00	0.10	Staff Attorney
Cauble, Leona	MECKLENBURG	127.00	6.00	6 Contract Deputies; 4 staff attorneys; 4 legal assts; 6 Q&T Specialists; 1 Mgmt Analyst, and 1 IT Bus. Analyst
Allen, Carole	MITCHELL	1.00	0.05	parttime attorney
Cauble, Leona	MONTGOMERY	6.00	0.50	Contract Attorney (Shared DSS)
McDonald, Sally	MOORE	11.00	0.00	
Mayfield, Kristi	NASH	19.00	1.50	1 full time attorney 1 part time legal assistant
Foreman, Cora	NEW HANOVER	16.00	1.00	1 attorney
Central Office	NORTH CAROLINA	0.00	0.00	
Mayfield, Kristi	NORTHAMPTON	8.00	0.09	Attorney 2 days per month
Foreman, Cora	ONSLow	18.00	0.90	1 DSS attorney - 90% IV-D
Stanley, Sharon	ORANGE	13.00	0.10	.1 attorney
Jedrey, Judy	PAMLICO	2.33	0.25	25% attorney time dedicated to IVD
Jedrey, Judy	PASQUOTANK	6.75	0.55	1/2 position Deputy dedicated to IVD. 4.70% attorney time spent on IVD services
Foreman, Cora	PENDER	5.00	1.00	.25 DSS Attorney included in Spv Count, 1 FTE deputy
Jedrey, Judy	PERQUIMANS	2.75	0.05	5.20% Attorney time spent on IVD services
Mayfield, Kristi	PERSON	8.00	0.00	
Foreman, Cora	PITT	27.63	8.80	1 IVD attorneys - 50% (.50) and 1 IVD attorney - 80% (.80) for a total of 1.30 IVD attorneys, 2.50 full time
Craig, Angela	POLK	1.00	0.10	Contract Attorney
Stanley, Sharon	RANDOLPH	14.00	0.00	
McDonald, Sally	RICHMOND	12.00	1.40	.4 attorney and 1 deputy
McDonald, Sally	ROBESON	30.00	6.00	5 Deputies, 1 Attorney (ATTY included in Supervisor Count)
Newsome, Kenya	ROCKINGHAM	11.00	1.00	Attorney
Cauble, Leona	ROWAN	22.50		County Attorney (Shared DSS)
Allen, Carole	RUTHERFORD	9.00	0.11	parttime attorney
McDonald, Sally	SAMPSON	14.00	2.40	2 deputies, 1 contract attorney
McDonald, Sally	SCOTLAND	13.00	1.40	.4 attorney and 1 deputy
Cauble, Leona	STANLY	9.83		County Attorney (Shared DSS)
Newsome, Kenya	STOKES	4.50	0.00	
Newsome, Kenya	SURRY	10.00	0.00	
Craig, Angela	SWAIN	1.10	0.10	Staff Attorney
Craig, Angela	TRANSYLVANIA	4.00	0.10	Contract Attorney
Jedrey, Judy	TYRRELL	1.00	0.01	1% attorney time spent on IVD services for County
Cauble, Leona	UNION	14.00	1.50	FT Contract Attorney, PT Contract Attorney
Mayfield, Kristi	VANCE	12.00	1.23	1 deputy, 1 part time attorney
Stanley, Sharon	WAKE	66.00	0.00	4 FTE IVD Attys, 1 Program Manager, 1 IT Specialist, 2 Trainers, 1 Admin Services Coordinator
Mayfield, Kristi	WARREN	6.00	2.00	1 deputy, 1 attorney
Jedrey, Judy	WASHINGTON	6.00	0.04	3.5% attorney time spent on IVD services for County
Newsome, Kenya	WATAUGA	3.00	0.11	parttime attorney
Stanley, Sharon	WAYNE	28.00	0.60	1 part time attorney 1 part time deputy
Newsome, Kenya	WILKES	8.00	0.91	parttime attorney
Mayfield, Kristi	WILSON	18.00	3.80	2 contract deputies, .8 contract clerk, .50 Attorney, .50 contract program manager
Newsome, Kenya	YADKIN	3.80	0.00	
Allen, Carole	YANCEY	1.00	0.05	Contract Attorney
	Filtered Total	1354.37	88.51	
Mayfield, Kristi	EDGECOMBE Tot	19.00	3.50	
Newsome, Kenya	GUILFORD Tot	92.00	0.40	
TOTAL STAFFING as of 06.30.2019		1354.37	88.51	1442.88

Self Assessment Jun 2019		Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Review Needed
STANDARD		90.00	75.00	75.00	90.00	75.00	75.00	75.00	75.00	75.00
Regional Rep	STATEWIDE SCORE	99.10	81.40	71.18	94.35	88.15	79.10	84.49	98.55	88.96
Stanley, Sharon	ALAMANCE	98.42	75.00	48.74	89.80	84.54	84.17	80.10	94.73	47.25
Newsome, Kenya	ALEXANDER	100.00	76.85	82.29	94.92	91.53	80.95	93.42	95.18	74.19
Newsome, Kenya	ALLEGHANY	100.00	92.86	91.53			83.87	90.71	100.00	100.00
Cauble, Leona	ANSON	97.44	88.79	81.63	90.91	80.26	83.33	90.07	98.73	93.10
Newsome, Kenya	ASHE	100.00	78.81	79.50	91.67	76.36	85.29	91.67	98.21	80.00
Allen, Carole	AVERY	94.74	76.67	68.00	89.47	89.47	37.50	81.56	94.74	60.00
Jedrey, Judy	BEAUFORT	100.00	77.30	53.80	96.38	90.58	66.67	91.37	100.00	100.00
Jedrey, Judy	BERTIE	100.00	82.85	80.28	100.00	97.14	92.31	84.72	98.56	91.89
McDonald, Sally	BLADEN	100.00	92.59	96.45	97.98	94.95	88.71	96.78	99.04	95.08
Foreman, Cora	BRUNSWICK	98.11	81.56	92.06	96.61	90.52	88.11	86.00	98.63	85.37
Craig, Angela	BUNCOMBE	99.73	87.57	98.44	100.00	99.39	79.92	92.35	99.80	98.82
Allen, Carole	BURKE	99.41	71.31	41.51	100.00	92.00	57.14	83.28	97.97	73.08
Cauble, Leona	CABARRUS	100.00	92.92	95.63	99.07	97.24	83.90	98.41	100.00	100.00
Allen, Carole	CALDWELL	100.00	85.55	78.54	95.24	90.48	85.71	88.40	100.00	100.00
Jedrey, Judy	CAMDEN	100.00	83.59	93.02	100.00	100.00	94.44	88.39	100.00	100.00
Foreman, Cora	CARTERET	99.21	87.04	97.18	98.39	98.28	71.79	91.86	99.36	88.24
Mayfield, Kristi	CASWELL	100.00	89.38	81.20	100.00	96.15	71.70	76.02	98.89	90.00
Allen, Carole	CATAWBA	99.42	83.23	75.10	88.48	74.69	79.88	91.18	99.67	97.22
Stanley, Sharon	CHATHAM	99.03	78.78	89.36	85.71	83.67	76.92	89.83	98.76	90.91
Craig, Angela	CHEROKEE	100.00	95.70	97.97	95.65	95.65	85.71	95.91	100.00	100.00
Jedrey, Judy	CHOWAN	100.00	83.21	89.33	100.00	100.00	100.00	89.37	99.29	95.65
Craig, Angela	CLAY	100.00	94.85	95.92	100.00	100.00	100.00	99.06	100.00	100.00
Allen, Carole	CLEVELAND	99.21	77.24	57.56	89.60	84.14	80.70	77.61	96.17	63.95
Foreman, Cora	COLUMBUS	97.50	83.20	72.00	90.55	75.94	85.11	77.65	96.45	70.18
Jedrey, Judy	CRAVEN	99.61	82.67	79.44	92.67	83.97	75.16	77.41	98.69	85.71
McDonald, Sally	CUMBERLAND	98.61	82.94	79.17	95.66	90.87	85.80	85.73	98.97	93.70
Jedrey, Judy	CURRITUCK	95.92	89.92	98.97	97.06	96.97	88.10	92.05	100.00	100.00
Jedrey, Judy	DARE	100.00	88.59	94.16	100.00	93.94	96.15	87.38	99.20	90.91
Cauble, Leona	DAVIDSON	99.47	80.52	80.17	93.19	84.68	87.16	84.53	97.83	87.16
Newsome, Kenya	DAVIE	100.00	74.64	80.66	100.00	98.65	70.00	89.49	96.07	82.50
Foreman, Cora	DUPLIN	98.78	82.16	80.82	96.32	86.21	84.34	83.70	99.24	92.50
Stanley, Sharon	DURHAM	99.42	81.87	84.57	96.83	95.00	76.64	86.22	98.27	89.00
Mayfield, Kristi	EDGECOMBE 3706500900	97.81	72.92	54.17	91.89	87.67	80.00	80.11	92.47	43.24
Mayfield, Kristi	EDGECOMBE 3726500900	97.14	81.48	33.18	96.92	86.76	85.71	83.89	97.00	74.19
Cauble, Leona	FORSYTH	99.21	81.25	87.47	95.80	92.01	85.14	95.76	99.71	97.17

Self Assessment Jun 2019		Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Review Needed
Stanley, Sharon	FRANKLIN	98.86	86.03	58.74	96.34	91.67	84.85	70.59	99.17	92.50
Allen, Carole	GASTON	99.85	82.42	82.20	97.99	96.41	84.06	82.13	99.18	93.55
Jedrey, Judy	GATES	100.00	85.02	86.76	100.00	93.75	88.24	86.67	100.00	100.00
Craig, Angela	GRAHAM	100.00	91.30	100.00	100.00	100.00	100.00	96.91	100.00	100.00
Mayfield, Kristi	GRANVILLE	100.00	81.57	80.43	87.63	82.83	80.00	80.87	99.38	96.67
Stanley, Sharon	GREENE	100.00	84.52	98.31	100.00	96.43	92.86	88.05	99.47	96.43
Newsome, Kenya	GUILFORD 3708100400	99.54	82.19	70.71	93.49	82.27	83.50	88.05	99.95	99.59
Newsome, Kenya	GUILFORD 3728100400	99.51	82.11	81.21	93.68	88.14	72.28	95.30	97.97	83.16
Mayfield, Kristi	HALIFAX	100.00	81.50	53.55	89.16	82.56	68.83	77.67	97.08	81.11
McDonald, Sally	HARNETT	98.15	95.09	81.91	96.41	93.98	79.66	82.17	98.16	80.36
Craig, Angela	HAYWOOD	100.00	85.88	100.00	99.33	98.68	81.58	95.68	97.91	80.77
Craig, Angela	HENDERSON	99.51	85.15	80.72	97.00	92.08	90.38	91.93	98.66	91.84
Jedrey, Judy	HERTFORD	94.55	87.75	80.75	97.50	92.68	91.43	86.43	99.56	97.83
McDonald, Sally	HOKE	99.44	83.11	63.70	84.62	68.42	85.53	90.62	99.23	94.34
Jedrey, Judy	HYDE	100.00	75.00	38.89	100.00	100.00	100.00	95.83	100.00	100.00
Newsome, Kenya	IREDELL	98.67	79.67	82.42	96.22	89.50	66.86	83.78	99.56	94.12
Craig, Angela	JACKSON	98.00	84.30	78.36	100.00	92.00	83.33	89.12	94.58	81.63
Stanley, Sharon	JOHNSTON	99.10	91.30	94.69	99.49	96.74	90.73	90.19	98.71	93.48
Foreman, Cora	JONES	100.00	81.85	94.92	80.00	78.57	100.00	75.58	100.00	100.00
McDonald, Sally	LEE	99.11	81.98	81.25	95.89	87.67	74.36	85.46	97.60	85.71
Foreman, Cora	LENOIR	96.24	76.63	67.64	90.91	87.20	82.98	79.18	99.49	94.29
Allen, Carole	LINCOLN	98.49	89.70	93.93	97.31	96.79	98.28	92.74	100.00	100.00
Craig, Angela	MACON	100.00	93.10	99.55	100.00	98.99	88.14	96.76	96.15	72.73
Craig, Angela	MADISON	96.15	86.82	87.38	97.78	97.78	62.50	94.32	98.53	75.00
Mayfield, Kristi	MARTIN	98.87	71.71	39.82	93.33	75.00	80.65	86.58	99.64	96.88
Allen, Carole	MCDOWELL	99.37	71.40	86.22	97.67	93.18	51.52	82.35	99.15	92.00
Cauble, Leona	MECKLENBURG	97.76	73.65	34.18	82.62	74.00	65.55	74.72	98.75	90.49
Allen, Carole	MITCHELL	100.00	88.20	98.29	100.00	95.65	83.33	89.71	96.49	77.78
Cauble, Leona	MONTGOMERY	100.00	90.98	98.81	100.00	96.97	66.67	98.92	100.00	100.00
McDonald, Sally	MOORE	100.00	91.98	96.55	100.00	99.02	90.91	99.30	100.00	100.00
Mayfield, Kristi	NASH	99.30	89.86	85.96	84.24	68.34	91.49	88.66	99.56	96.10
Foreman, Cora	NEW HANOVER	98.73	82.51	69.83	96.84	94.30	86.87	78.93	99.20	94.83
Mayfield, Kristi	NORTHAMPTON	98.81	73.68	29.32	94.44	92.59	52.27	82.74	97.32	73.08
NA	NORTH CAROLINA	100.00	100.00	71.43			100.00			
Foreman, Cora	ONSLOW	99.38	76.84	71.05	91.52	81.51	81.61	79.34	97.88	82.17
Stanley, Sharon	ORANGE	100.00	87.26	72.86	95.45	82.98	81.97	85.28	99.03	90.91
Jedrey, Judy	PAMLICO	100.00	86.83	59.46	100.00	95.00	81.82	90.97	95.65	66.67

Self Assessment Jun 2019		Case Closure	Enforcement	Establishment	Expedited Process 12 Month	Expedited Process 6 Month	Interstate	Medical	Review and Adjustment Inclusive	Review and Adjustment Review Needed
Jedrey, Judy	PASQUOTANK	98.99	84.78	77.08	96.30	90.36	93.22	83.62	97.21	85.07
Foreman, Cora	PENDER	98.91	82.75	96.64	97.83	96.70	67.39	80.89	99.61	95.00
Jedrey, Judy	PERQUIMANS	100.00	81.95	85.92	100.00	95.00	88.46	89.69	100.00	100.00
Mayfield, Kristi	PERSON	100.00	86.25	76.96	100.00	93.33	61.11	77.68	99.26	94.87
Foreman, Cora	PITT	99.20	83.23	77.35	96.71	92.18	81.40	90.33	99.80	98.37
Craig, Angela	POLK	100.00	94.65	82.89	86.11	86.11	85.19	86.86	98.11	83.33
Stanley, Sharon	RANDOLPH	99.64	73.30	57.42	93.46	85.71	60.44	77.96	95.11	66.02
McDonald, Sally	RICHMOND	99.58	93.64	95.67	96.43	94.30	96.30	98.32	99.79	98.33
McDonald, Sally	ROBESON	99.61	84.05	83.36	95.99	92.57	77.64	79.77	98.26	86.49
Newsome, Kenya	ROCKINGHAM	98.19	78.76	81.26	96.73	91.71	82.43	77.51	98.74	93.18
Cauble, Leona	ROWAN	99.66	99.88	82.17	95.45	92.95	76.92	86.61	99.50	96.40
Allen, Carole	RUTHERFORD	98.45	70.71	67.28	90.67	77.44	72.37	83.76	93.97	54.39
McDonald, Sally	SAMPSON	100.00	86.30	79.42	91.48	86.11	83.10	78.96	99.00	88.10
McDonald, Sally	SCOTLAND	97.14	70.39	74.87	93.16	89.83	76.92	81.18	96.11	74.76
Cauble, Leona	STANLY	94.17	86.24	91.09	100.00	96.77	92.86	91.42	97.35	83.93
Newsome, Kenya	STOKES	100.00	75.08	72.51	92.73	73.68	74.36	81.73	96.97	84.62
Newsome, Kenya	SURRY	99.67	78.38	81.70	99.07	97.17	82.35	80.93	97.73	82.86
Craig, Angela	SWAIN	100.00	82.66	76.00	88.24	76.47	93.10	80.19	100.00	100.00
Craig, Angela	TRANSYLVANIA	100.00	84.59	98.77	96.61	89.66	77.42	86.24	96.77	81.82
NA	TRIBAL									
Jedrey, Judy	TYRRELL	100.00	87.50	37.93	100.00	100.00	100.00	83.33	100.00	100.00
Cauble, Leona	UNION	95.98	77.63	71.21	91.47	84.62	75.76	78.37	98.06	85.39
Mayfield, Kristi	VANCE	99.46	82.27	82.64	98.08	96.62	80.49	83.67	99.18	88.24
Stanley, Sharon	WAKE	98.35	80.01	84.77	90.30	76.31	76.37	75.36	98.45	84.54
Mayfield, Kristi	WARREN	100.00	87.77	98.33	97.73	97.73	91.67	94.17	100.00	100.00
Jedrey, Judy	WASHINGTON	100.00	80.07	47.75	92.31	73.33	73.91	71.74	98.84	93.55
Newsome, Kenya	WATAUGA	100.00	91.32	93.53	98.39	88.52	89.47	97.21	97.83	85.71
Stanley, Sharon	WAYNE	99.25	79.49	43.33	95.92	88.89	66.98	78.79	97.20	77.42
Newsome, Kenya	WILKES	97.83	86.24	37.38	84.29	79.17	56.52	98.19	100.00	100.00
Mayfield, Kristi	WILSON	99.67	85.46	94.35	99.17	96.71	83.50	95.81	98.59	88.37
Newsome, Kenya	YADKIN	100.00	67.70	94.23	95.18	87.95	80.00	90.37	98.03	88.24
Allen, Carole	YANCEY	96.00	80.74	79.38	100.00	72.73	66.67	83.05	96.00	81.82
Mayfield, Kristi	Edgecombe-County Total	97.58	76.86	40.79	94.24	87.23	84.21	81.93	94.69	57.35
Newsome, Kenya	Guilford-County Total	99.53	82.17	73.10	93.53	83.59	81.21	89.23	99.39	95.00

Incentive Goal SFY2019 Jun	Calculations are SFY	TOTAL COLLECTIONS			PATERNITY ESTABLISHMENT				CASES UNDER ORDER			
Consultant	Fips Name	SFY Actual	Goal	% of Goal	Prev BOW	Pat Est	%PatEst	Goal	Open Cases	CUO	%CUO	Goal
Stanley, Sharon	ALAMANCE	\$11,031,533	\$11,019,312	100.11%	4854	4938	101.73%	100.00%	6848	5303	77.44%	83.07%
Newsome, Kenya	ALEXANDER	\$2,106,912	\$2,102,118	100.23%	973	1076	110.59%	100.00%	1384	1235	89.23%	89.31%
Newsome, Kenya	ALLEGHANY	\$511,132	\$560,366	91.21%	211	243	115.17%	100.00%	352	314	89.20%	87.18%
Cauble, Leona	ANSON	\$3,255,565	\$3,327,881	97.83%	1725	1732	100.41%	99.10%	2077	1873	90.18%	89.98%
Newsome, Kenya	ASHE	\$1,312,032	\$1,323,534	99.13%	587	612	104.26%	100.00%	1032	903	87.50%	90.00%
Allen, Carole	AVERY	\$529,601	\$544,077	97.34%	186	188	101.08%	100.00%	307	260	84.69%	86.00%
Jedrey, Judy	BEAUFORT	\$4,327,377	\$4,427,916	97.73%	1890	1896	100.32%	97.73%	2726	2392	87.75%	88.44%
Jedrey, Judy	BERTIE	\$2,431,493	\$2,512,772	96.77%	1427	1398	97.97%	98.33%	1619	1527	94.32%	90.00%
McDonald, Sally	BLADEN	\$3,649,125	\$3,577,377	102.01%	1696	1714	101.06%	100.00%	2092	1879	89.82%	89.68%
Foreman, Cora	BRUNSWICK	\$6,354,138	\$6,469,518	98.22%	2398	2636	109.92%	100.00%	3462	2942	84.98%	84.35%
Craig, Angela	BUNCOMBE	\$13,012,013	\$13,395,021	97.14%	4465	4816	107.86%	100.00%	6660	6246	93.78%	90.00%
Allen, Carole	BURKE	\$4,038,602	\$3,907,285	103.36%	2310	1931	83.59%	90.00%	3934	2655	67.49%	67.88%
Cauble, Leona	CABARRUS	\$12,099,616	\$11,894,924	101.72%	3958	4518	114.15%	100.00%	5181	4545	87.72%	90.00%
Allen, Carole	CALDWELL	\$5,318,511	\$5,655,519	94.04%	2413	2457	101.82%	100.00%	3395	2986	87.95%	89.59%
Jedrey, Judy	CAMDEN	\$968,954	\$1,011,182	95.82%	217	223	102.76%	100.00%	302	278	92.05%	90.00%
Foreman, Cora	CARTERET	\$5,216,039	\$5,256,379	99.23%	1550	1604	103.48%	100.00%	2217	1984	89.49%	90.00%
Mayfield, Kristi	CASWELL	\$1,569,220	\$1,555,488	100.88%	786	817	103.94%	100.00%	1094	982	89.76%	90.00%
Allen, Carole	CATAWBA	\$11,255,177	\$11,276,739	99.81%	4527	4605	101.72%	100.00%	6513	5745	88.21%	89.64%
Stanley, Sharon	CHATHAM	\$2,589,171	\$2,577,654	100.45%	1112	1168	105.04%	100.00%	1583	1337	84.46%	85.73%
Craig, Angela	CHEROKEE	\$1,331,952	\$1,313,964	101.37%	444	465	104.73%	100.00%	762	665	87.27%	86.16%
Jedrey, Judy	CHOWAN	\$1,765,249	\$1,907,824	92.53%	857	860	100.35%	100.00%	1058	1014	95.84%	90.00%
Craig, Angela	CLAY	\$511,071	\$537,361	95.11%	195	191	97.95%	100.00%	274	245	89.42%	87.27%
Allen, Carole	CLEVELAND	\$9,312,314	\$9,474,863	98.28%	5546	5414	97.62%	98.27%	7686	6543	85.13%	85.78%
Foreman, Cora	COLUMBUS	\$5,114,733	\$5,279,215	96.88%	2971	2972	100.03%	100.00%	3946	3536	89.61%	89.67%
Jedrey, Judy	CRAVEN	\$9,997,440	\$10,123,858	98.75%	3508	3489	99.46%	100.00%	4844	4024	83.07%	85.27%
McDonald, Sally	CUMBERLAND	\$39,826,602	\$40,201,763	99.07%	13936	14510	104.12%	100.00%	19845	16465	82.97%	84.10%
Jedrey, Judy	CURRITUCK	\$2,276,805	\$2,246,375	101.35%	623	645	103.53%	100.00%	894	829	92.73%	90.00%
Jedrey, Judy	DARE	\$2,823,031	\$2,886,723	97.79%	685	726	105.99%	100.00%	1069	992	92.80%	90.00%
Cauble, Leona	DAVIDSON	\$12,991,559	\$13,152,572	98.78%	4206	4518	107.42%	100.00%	6022	5094	84.59%	87.12%
Newsome, Kenya	DAVIE	\$2,359,882	\$2,314,098	101.98%	799	856	107.13%	100.00%	1259	1105	87.77%	84.70%
Foreman, Cora	DUPLIN	\$6,118,880	\$6,316,593	96.87%	2165	2130	98.38%	98.29%	2805	2599	92.66%	90.00%
Stanley, Sharon	DURHAM	\$17,028,737	\$17,330,561	98.26%	8002	8159	101.96%	100.00%	9807	8634	88.04%	88.52%
Mayfield, Kristi	EDGE-Rky Mt	\$2,886,643	\$2,977,449	96.95%	1858	1522	81.92%	90.00%	2330	1866	80.09%	79.57%
Mayfield, Kristi	EDGE-Tarboro	\$3,187,552	\$3,129,432	101.86%	1575	1541	97.84%	95.10%	2277	1995	87.62%	90.00%
Cauble, Leona	FORSYTH	\$23,984,287	\$24,570,374	97.61%	11979	12263	102.37%	100.00%	14239	12621	88.64%	89.07%
Stanley, Sharon	FRANKLIN	\$5,487,068	\$5,506,582	99.65%	2069	2174	105.07%	100.00%	3058	2653	86.76%	90.00%
Allen, Carole	GASTON	\$15,392,095	\$15,347,805	100.29%	7266	7807	107.45%	100.00%	9583	7744	80.81%	83.87%
Jedrey, Judy	GATES	\$1,219,159	\$1,266,128	96.29%	397	411	103.53%	100.00%	535	496	92.71%	90.00%
Craig, Angela	GRAHAM	\$609,355	\$573,253	106.30%	132	156	118.18%	100.00%	247	215	87.04%	88.26%
Mayfield, Kristi	GRANVILLE	\$4,498,395	\$4,375,270	102.81%	1848	1913	103.52%	100.00%	2562	2279	88.95%	88.52%
Stanley, Sharon	GREENE	\$1,871,215	\$1,998,902	93.61%	971	1008	103.81%	100.00%	1228	1168	95.11%	90.00%
Newsome, Kenya	GUIL-Gboro	\$25,230,065	\$25,161,299	100.27%	11541	11907	103.17%	100.00%	14714	11929	81.07%	80.86%
Newsome, Kenya	GUIL-HP	\$8,819,412	\$9,019,546	97.78%	4339	4374	100.81%	100.00%	5833	4870	83.49%	87.02%
Mayfield, Kristi	HALIFAX	\$6,566,750	\$6,751,553	97.26%	3273	3288	100.46%	100.00%	3986	3675	92.20%	90.00%
McDonald, Sally	HARNETT	\$9,650,235	\$9,427,434	102.36%	3341	3520	105.36%	100.00%	4544	3977	87.52%	90.00%
Craig, Angela	HAYWOOD	\$3,619,769	\$3,598,134	100.60%	1035	1150	111.11%	100.00%	1533	1373	89.56%	90.00%
Craig, Angela	HENDERSON	\$4,071,439	\$4,142,450	98.29%	1591	1759	110.56%	100.00%	2472	2062	83.41%	87.37%
Jedrey, Judy	HERTFORD	\$2,899,804	\$2,900,283	99.98%	1705	1696	99.47%	100.00%	1811	1675	92.49%	87.84%
McDonald, Sally	HOKE	\$4,451,116	\$4,452,558	99.97%	2010	1987	98.86%	95.19%	2720	2221	81.65%	83.47%
Jedrey, Judy	HYDE	\$271,015	\$265,860	101.94%	134	135	100.75%	100.00%	179	161	89.94%	90.00%
Newsome, Kenya	IREDELL	\$10,743,629	\$10,649,986	100.88%	4468	4493	100.56%	99.33%	6110	5341	87.41%	87.04%
Craig, Angela	JACKSON	\$2,238,091	\$2,298,156	97.39%	520	541	104.04%	100.00%	863	789	91.43%	88.22%
Stanley, Sharon	JOHNSTON	\$15,265,343	\$15,255,561	100.06%	4767	5125	107.51%	100.00%	6378	5574	87.39%	87.25%
Foreman, Cora	JONES	\$1,049,487	\$1,054,106	99.56%	337	342	101.48%	97.31%	490	459	93.67%	90.00%
McDonald, Sally	LEE	\$4,220,452	\$4,360,293	96.79%	1915	1926	100.57%	100.00%	2500	2174	86.96%	88.35%
Foreman, Cora	LENOIR	\$7,162,345	\$7,371,876	97.16%	4084	3795	92.92%	92.97%	5394	4663	86.45%	87.69%
Allen, Carole	LINCOLN	\$5,263,648	\$5,347,887	98.42%	1619	1718	106.11%	100.00%	2643	2264	85.66%	87.85%
Craig, Angela	MACON	\$1,901,917	\$1,855,219	102.52%	490	609	124.29%	100.00%	946	867	91.65%	89.92%

Incentive Goal SFY2019 Jun	Calculations are SFY	CURRENT SUPPORT				ARREARS				MEDICAL		
Consultant	Fips Name	CSup due	CSup Coll	%CurCol	Goal	Cases Arr due	Cases Arr Col	%Arr	Goal	MedCase	MedSup	%Med
Stanley, Sharon	ALAMANCE	\$12,257,910	\$8,167,482	66.63%	67.27%	4779	3225	67.48%	68.68%	3535	2954	83.56%
Newsome, Kenya	ALEXANDER	\$2,385,128	\$1,639,149	68.72%	70.00%	1021	669	65.52%	66.94%	949	861	90.73%
Newsome, Kenya	ALLEGHANY	\$620,857	\$383,915	61.84%	63.08%	324	200	61.73%	60.05%	164	118	71.95%
Cauble, Leona	ANSON	\$3,380,839	\$2,257,804	66.78%	67.97%	1634	1166	71.36%	70.00%	1352	1246	92.16%
Newsome, Kenya	ASHE	\$1,433,669	\$975,132	68.02%	67.14%	786	505	64.25%	66.58%	662	564	85.20%
Allen, Carole	AVERY	\$634,780	\$414,157	65.24%	59.87%	243	154	63.37%	62.78%	198	101	51.01%
Jedrey, Judy	BEAUFORT	\$4,791,229	\$3,225,718	67.33%	67.44%	2125	1395	65.65%	67.35%	1536	1252	81.51%
Jedrey, Judy	BERTIE	\$2,577,598	\$1,816,551	70.47%	70.00%	1250	904	72.32%	69.79%	1054	924	87.67%
McDonald, Sally	BLADEN	\$3,973,512	\$2,694,000	67.80%	67.49%	1787	1306	73.08%	70.00%	1413	1271	89.95%
Foreman, Cora	BRUNSWICK	\$7,213,974	\$4,904,536	67.99%	69.39%	2479	1724	69.54%	70.00%	2364	2037	86.17%
Craig, Angela	BUNCOMBE	\$13,565,579	\$9,594,055	70.72%	69.99%	5652	4111	72.74%	70.00%	4114	3240	78.76%
Allen, Carole	BURKE	\$4,439,017	\$2,727,543	61.44%	60.73%	2479	1392	56.15%	58.30%	1626	1288	79.21%
Cauble, Leona	CABARRUS	\$12,738,333	\$9,535,380	74.86%	70.00%	4097	3105	75.79%	70.00%	3305	2817	85.23%
Allen, Carole	CALDWELL	\$6,047,162	\$4,072,376	67.34%	68.62%	2644	1736	65.66%	66.68%	2140	1817	84.91%
Jedrey, Judy	CAMDEN	\$1,010,504	\$808,550	80.01%	70.00%	268	194	72.39%	70.00%	191	144	75.39%
Foreman, Cora	CARTERET	\$5,553,861	\$4,036,566	72.68%	70.00%	1696	1180	69.58%	70.00%	1520	1168	76.84%
Mayfield, Kristi	CASWELL	\$1,570,799	\$1,120,023	71.30%	68.48%	819	553	67.52%	64.92%	608	522	85.86%
Allen, Carole	CATAWBA	\$12,270,606	\$8,620,931	70.26%	69.60%	5350	3669	68.58%	69.26%	4052	3409	84.13%
Stanley, Sharon	CHATHAM	\$2,696,189	\$1,941,112	71.99%	70.00%	1155	801	69.35%	67.97%	980	759	77.45%
Craig, Angela	CHEROKEE	\$1,412,535	\$944,321	66.85%	66.88%	610	407	66.72%	68.91%	499	384	76.95%
Jedrey, Judy	CHOWAN	\$1,988,304	\$1,267,442	63.74%	66.15%	981	652	66.46%	69.16%	695	579	83.31%
Craig, Angela	CLAY	\$546,609	\$370,873	67.85%	63.81%	243	166	68.31%	68.11%	182	139	76.37%
Allen, Carole	CLEVELAND	\$10,712,898	\$6,740,410	62.92%	63.88%	5528	3460	62.59%	64.73%	4571	3885	84.99%
Foreman, Cora	COLUMBUS	\$5,694,721	\$3,647,797	64.06%	65.88%	3038	1885	62.05%	63.39%	2445	2130	87.12%
Jedrey, Judy	CRAVEN	\$10,331,434	\$7,434,712	71.96%	70.00%	3501	2442	69.75%	69.41%	2811	2230	79.33%
McDonald, Sally	CUMBERLAND	\$45,967,645	\$31,039,452	67.52%	67.55%	15308	9697	63.35%	64.02%	11518	8861	76.93%
Jedrey, Judy	CURRITUCK	\$2,527,885	\$1,690,610	66.88%	66.16%	817	595	72.83%	70.00%	539	413	76.62%
Jedrey, Judy	DARE	\$2,919,598	\$2,144,139	73.44%	70.00%	904	659	72.90%	70.00%	635	467	73.54%
Cauble, Leona	DAVIDSON	\$14,040,355	\$10,041,690	71.52%	70.00%	5029	3611	71.80%	70.00%	3463	2961	85.50%
Newsome, Kenya	DAVIE	\$2,664,981	\$1,826,566	68.54%	68.00%	974	673	69.10%	67.79%	849	670	78.92%
Foreman, Cora	DUPLIN	\$6,771,033	\$4,484,936	66.24%	67.13%	2414	1736	71.91%	70.00%	1915	1607	83.92%
Stanley, Sharon	DURHAM	\$17,594,815	\$12,554,375	71.35%	70.00%	7368	5145	69.83%	70.00%	6065	4896	80.73%
Mayfield, Kristi	EDGE-Rky Mt	\$2,860,817	\$1,859,111	64.99%	63.94%	1791	1170	65.33%	63.53%	1092	879	80.49%
Mayfield, Kristi	EDGE-Tarboro	\$3,543,136	\$2,269,309	64.05%	63.29%	1813	1122	61.89%	60.54%	1266	1031	81.44%
Cauble, Leona	FORSYTH	\$27,484,994	\$18,147,865	66.03%	66.93%	11144	7269	65.23%	65.94%	9563	7492	78.34%
Stanley, Sharon	FRANKLIN	\$5,942,056	\$3,973,537	66.87%	67.09%	2310	1531	66.28%	67.70%	1684	1454	86.34%
Allen, Carole	GASTON	\$16,373,504	\$11,535,190	70.45%	68.12%	7236	4855	67.10%	67.18%	5523	4503	81.53%
Jedrey, Judy	GATES	\$1,374,797	\$950,201	69.12%	68.83%	478	334	69.87%	67.35%	337	248	73.59%
Craig, Angela	GRAHAM	\$671,595	\$453,679	67.55%	67.37%	229	163	71.18%	70.00%	165	125	75.76%
Mayfield, Kristi	GRANVILLE	\$4,827,377	\$3,493,268	72.36%	70.00%	1986	1327	66.82%	65.24%	1425	1189	83.44%
Stanley, Sharon	GREENE	\$2,206,037	\$1,430,410	64.84%	66.72%	1077	746	69.27%	69.71%	817	716	87.64%
Newsome, Kenya	GUIL-Gboro	\$25,913,629	\$19,488,785	75.21%	70.00%	10944	7720	70.54%	70.00%	8326	6934	83.28%
Newsome, Kenya	GUIL-HP	\$9,220,675	\$6,770,310	73.43%	70.00%	4556	3112	68.31%	67.79%	3365	2816	83.68%
Mayfield, Kristi	HALIFAX	\$7,144,078	\$4,946,199	69.23%	69.39%	3236	2169	67.03%	69.11%	2521	2103	83.42%
McDonald, Sally	HARNETT	\$10,558,877	\$7,512,368	71.15%	69.32%	3637	2529	69.54%	68.88%	2758	2301	83.43%
Craig, Angela	HAYWOOD	\$3,864,108	\$2,909,327	75.29%	70.00%	1236	876	70.87%	70.00%	1204	983	81.64%
Craig, Angela	HENDERSON	\$4,211,571	\$3,188,822	75.72%	70.00%	1714	1170	68.26%	68.21%	1418	1137	80.18%
Jedrey, Judy	HERTFORD	\$3,111,033	\$2,284,151	73.42%	70.00%	1378	1035	75.11%	70.00%	1247	1070	85.81%
McDonald, Sally	HOKE	\$5,087,161	\$3,309,891	65.06%	65.10%	2167	1413	65.21%	64.36%	1521	1156	76.00%
Jedrey, Judy	HYDE	\$336,662	\$181,919	54.04%	56.58%	143	88	61.54%	57.00%	108	91	84.26%
Newsome, Kenya	IREDELL	\$11,917,900	\$7,880,570	66.12%	65.81%	4849	3219	66.38%	65.42%	3781	2942	77.81%
Craig, Angela	JACKSON	\$2,413,724	\$1,718,282	71.19%	70.00%	718	510	71.03%	70.00%	556	372	66.91%
Stanley, Sharon	JOHNSTON	\$16,849,154	\$12,352,668	73.31%	70.00%	5162	3732	72.30%	70.00%	4065	3514	86.45%
Foreman, Cora	JONES	\$1,095,704	\$806,973	73.65%	70.00%	431	301	69.84%	70.00%	285	234	82.11%
McDonald, Sally	LEE	\$4,787,072	\$3,205,398	66.96%	68.15%	1935	1335	68.99%	70.00%	1588	1315	82.81%
Foreman, Cora	LENOIR	\$8,199,244	\$5,120,677	62.45%	63.20%	4114	2521	61.28%	62.25%	3082	2586	83.91%
Allen, Carole	LINCOLN	\$5,567,227	\$3,962,898	71.18%	70.00%	2203	1519	68.95%	70.00%	1501	1319	87.87%
Craig, Angela	MACON	\$2,277,661	\$1,490,595	65.44%	67.44%	831	558	67.15%	67.33%	704	577	81.96%

Incentive Goal SFY2019 Jun	Calculations are SFY	TOTAL COLLECTIONS			PATERNITY ESTABLISHMENT				CASES UNDER ORDER			
Consultant	Fips Name	SFY Actual	Goal	% of Goal	Prev BOW	Pat Est	%PatEst	Goal	Open Cases	CUO	%CUO	Goal
Craig, Angela	MADISON	\$963,128	\$893,460	107.80%	374	398	106.42%	100.00%	670	629	93.88%	90.00%
Mayfield, Kristi	MARTIN	\$2,715,191	\$2,911,782	93.25%	1568	1520	96.94%	96.17%	2194	1978	90.15%	90.00%
Allen, Carole	MCDOWELL	\$3,061,978	\$3,330,651	91.93%	1289	1324	102.72%	100.00%	1974	1725	87.39%	89.06%
Cauble, Leona	MECKLENBURG	\$52,286,477	\$51,958,743	100.63%	28606	28108	98.26%	98.59%	32829	24244	73.85%	74.15%
Allen, Carole	MITCHELL	\$762,772	\$779,925	97.80%	213	245	115.02%	100.00%	352	327	92.89%	87.89%
Cauble, Leona	MONTGOMERY	\$2,518,978	\$2,625,288	95.95%	1110	1186	106.85%	99.74%	1508	1423	94.36%	90.00%
McDonald, Sally	MOORE	\$5,701,980	\$5,598,906	101.84%	1863	2051	110.09%	100.00%	2555	2270	88.85%	90.00%
Mayfield, Kristi	NASH	\$8,956,898	\$9,145,681	97.94%	4135	4032	97.51%	100.00%	5141	4479	87.12%	86.88%
Foreman, Cora	NEW HANOVER	\$12,029,725	\$12,465,057	96.51%	4731	4762	100.66%	99.81%	6785	5738	84.57%	84.46%
Central Office	NORTH CAROLINA		\$0		8	13	162.50%	100.00%	6	2	33.33%	12.00%
Mayfield, Kristi	NORTHAMPTON	\$2,443,365	\$2,430,141	100.54%	1681	1554	92.44%	90.00%	2205	1776	80.54%	82.47%
Foreman, Cora	ONSLOW	\$21,702,992	\$22,181,932	97.84%	5508	5642	102.43%	100.00%	8714	7882	90.45%	90.00%
Stanley, Sharon	ORANGE	\$5,276,898	\$5,365,424	98.35%	1318	1480	112.29%	100.00%	1971	1695	86.00%	90.00%
Jedrey, Judy	PAMLICO	\$1,120,190	\$1,145,851	97.76%	395	403	102.03%	100.00%	575	524	91.13%	88.33%
Jedrey, Judy	PASQUOTANK	\$4,978,186	\$4,894,913	101.70%	1964	1975	100.56%	98.81%	2643	2405	91.00%	90.00%
Foreman, Cora	PENDER	\$3,615,898	\$3,665,719	98.64%	1277	1296	101.49%	100.00%	1774	1594	89.85%	89.23%
Jedrey, Judy	PERQUIMANS	\$1,186,877	\$1,180,794	100.52%	440	454	103.18%	100.00%	603	561	93.03%	90.00%
Mayfield, Kristi	PERSON	\$3,547,152	\$3,585,223	98.94%	1525	1583	103.80%	100.00%	1934	1796	92.86%	90.00%
Foreman, Cora	PITT	\$15,708,426	\$15,438,315	101.75%	7146	7164	100.25%	100.00%	9406	8446	89.79%	89.02%
Craig, Angela	POLK	\$922,882	\$919,605	100.36%	282	290	102.84%	100.00%	436	404	92.66%	90.00%
Stanley, Sharon	RANDOLPH	\$9,174,185	\$9,650,462	95.06%	3687	3999	108.46%	100.00%	5316	4508	84.80%	86.96%
McDonald, Sally	RICHMOND	\$6,375,167	\$6,324,018	100.81%	3241	3301	101.85%	100.00%	4089	3697	90.41%	90.00%
McDonald, Sally	ROBESON	\$11,547,059	\$12,032,309	95.97%	8279	8195	98.99%	97.36%	10083	8853	87.80%	88.68%
Newsome, Kenya	ROCKINGHAM	\$6,153,545	\$6,340,569	97.05%	2670	2680	100.37%	96.53%	3672	3234	88.07%	88.23%
Cauble, Leona	ROWAN	\$10,357,305	\$10,356,109	100.01%	4274	4374	102.34%	100.00%	5888	5081	86.29%	87.42%
Allen, Carole	RUTHERFORD	\$5,292,920	\$5,158,263	102.61%	2495	2660	106.61%	100.00%	3720	3366	90.48%	89.13%
McDonald, Sally	SAMPSON	\$6,517,545	\$6,651,035	97.99%	2689	2695	100.22%	100.00%	3551	3192	89.89%	88.94%
McDonald, Sally	SCOTLAND	\$5,179,745	\$5,035,469	102.87%	3538	3502	98.98%	98.22%	4469	4080	91.30%	90.00%
Cauble, Leona	STANLY	\$3,914,524	\$4,106,745	95.32%	1877	1931	102.88%	100.00%	2528	2150	85.05%	88.03%
Newsome, Kenya	STOKES	\$2,522,566	\$2,611,292	96.60%	778	840	107.97%	100.00%	1405	1237	88.04%	88.42%
Newsome, Kenya	SURRY	\$3,495,161	\$3,377,403	103.49%	1419	1630	114.87%	100.00%	2161	1857	85.93%	88.27%
Craig, Angela	SWAIN	\$741,130	\$691,064	107.24%	267	268	100.37%	100.00%	479	385	80.38%	81.65%
Craig, Angela	TRANSYLVANIA	\$1,599,473	\$1,617,916	98.86%	598	631	105.52%	100.00%	856	772	90.19%	88.75%
NA	TRIBAL CSE											
Jedrey, Judy	TYRRELL	\$422,980	\$405,860	104.22%	195	186	95.38%	100.00%	241	217	90.04%	90.00%
Cauble, Leona	UNION	\$10,033,811	\$10,133,339	99.02%	3527	3486	98.84%	99.12%	5374	4728	87.98%	88.65%
Mayfield, Kristi	VANCE	\$4,850,130	\$4,807,824	100.88%	2479	2508	101.17%	98.59%	3143	2790	88.77%	90.00%
Stanley, Sharon	WAKE	\$48,920,925	\$48,741,725	100.37%	15733	16337	103.84%	100.00%	21244	18521	87.18%	88.39%
Mayfield, Kristi	WARREN	\$2,075,514	\$2,218,220	93.57%	945	995	105.29%	100.00%	1176	1081	91.92%	90.00%
Jedrey, Judy	WASHINGTON	\$1,457,791	\$1,495,947	97.45%	1057	1045	98.86%	100.00%	1246	1160	93.10%	90.00%
Newsome, Kenya	WATAUGA	\$1,817,460	\$1,759,527	103.29%	391	459	117.39%	100.00%	722	647	89.61%	90.00%
Stanley, Sharon	WAYNE	\$12,883,026	\$12,317,331	104.59%	6232	6139	98.51%	95.54%	9023	7415	82.18%	81.65%
Newsome, Kenya	WILKES	\$3,389,752	\$3,527,050	96.11%	1685	1610	95.55%	92.52%	3074	2550	82.95%	78.61%
Mayfield, Kristi	WILSON	\$8,776,126	\$8,531,048	102.87%	4106	4152	101.12%	100.00%	5166	4784	92.61%	90.00%
Newsome, Kenya	YADKIN	\$2,223,088	\$2,302,395	96.56%	835	850	101.80%	100.00%	1289	1162	90.15%	90.00%
Allen, Carole	YANCEY	\$664,052	\$675,288	98.34%	194	203	104.64%	100.00%	361	303	83.93%	77.83%
Consultant	Filtered Total	\$695,479,722	\$700,523,850	99.28%	295,110	300,823	101.94%	100.00%	396,775	339,910	85.67%	86.76%
Mayfield, Kristi	EDGECOMBE TOT	\$6,074,195	\$6,106,881	99.46%	3,433	3,063	89.22%	90.00%	4,607	3,861	83.81%	82.32%
Newsome, Kenya	GUILFORD TOT	\$34,049,477	\$34,180,845	99.62%	15,880	16,281	102.53%	100.00%	20,547	16,799	81.76%	86.03%
	STATEWIDE	\$695,479,722	\$700,523,850	99.28%	293,982	298,746	101.62%	100.00%	396,775	339,910	85.67%	86.76%

Please note: if a child is in more than one order county it may be counted twice, however, the state total eliminates duplicates.

Incentive Goal SFY2019 Jun	Calculations are SFY	CURRENT SUPPORT				ARREARS				MEDICAL		
Consultant	Fips Name	CSup due	CSup Coll	%CurCol	Goal	Cases Arr due	Cases Arr Col	%Arr	Goal	MedCase	MedSup	%Med
Craig, Angela	MADISON	\$1,067,604	\$709,287	66.44%	65.65%	415	277	66.75%	59.75%	457	364	79.65%
Mayfield, Kristi	MARTIN	\$3,125,182	\$1,911,128	61.15%	61.79%	1803	1050	58.24%	61.40%	1210	1026	84.79%
Allen, Carole	MCDOWELL	\$3,709,889	\$2,371,835	63.93%	65.09%	1622	909	56.04%	60.46%	1159	1017	87.75%
Cauble, Leona	MECKLENBURG	\$62,150,490	\$39,024,990	62.79%	63.35%	21701	14170	65.30%	65.27%	16205	11630	71.77%
Allen, Carole	MITCHELL	\$810,834	\$628,214	77.48%	70.00%	293	211	72.01%	70.00%	260	207	79.62%
Cauble, Leona	MONTGOMERY	\$2,697,510	\$1,912,272	70.89%	70.00%	1160	819	70.60%	70.00%	1069	977	91.39%
McDonald, Sally	MOORE	\$6,234,469	\$4,419,313	70.89%	69.93%	2051	1396	68.06%	69.49%	1585	1248	78.74%
Mayfield, Kristi	NASH	\$9,615,911	\$6,826,384	70.99%	69.45%	3832	2719	70.96%	70.00%	3099	2641	85.22%
Foreman, Cora	NEW HANOVER	\$12,660,432	\$8,792,504	69.45%	69.85%	4800	3173	66.10%	67.67%	3612	3018	83.55%
Central Office	NORTH CAROLINA											
Mayfield, Kristi	NORTHAMPTON	\$2,780,171	\$1,744,708	62.76%	61.71%	1567	963	61.46%	57.29%	1175	932	79.32%
Foreman, Cora	ONSLOW	\$25,500,786	\$17,108,517	67.09%	67.62%	7213	4756	65.94%	65.04%	5776	4167	72.14%
Stanley, Sharon	ORANGE	\$5,399,769	\$3,913,235	72.47%	70.00%	1707	1244	72.88%	70.00%	1001	829	82.82%
Jedrey, Judy	PAMLICO	\$1,332,409	\$832,876	62.51%	63.99%	520	344	66.15%	64.85%	363	299	82.37%
Jedrey, Judy	PASQUOTANK	\$5,313,689	\$3,707,163	69.77%	67.53%	2195	1490	67.88%	64.96%	1557	1160	74.50%
Foreman, Cora	PENDER	\$3,988,491	\$2,747,001	68.87%	70.00%	1488	1071	71.98%	70.00%	1201	940	78.27%
Jedrey, Judy	PERQUIMANS	\$1,286,668	\$886,937	68.93%	66.56%	478	351	73.43%	70.00%	379	308	81.27%
Mayfield, Kristi	PERSON	\$3,904,512	\$2,645,140	67.75%	67.78%	1681	1139	67.76%	68.12%	1236	1098	88.83%
Foreman, Cora	PITT	\$17,652,660	\$11,652,035	66.01%	66.60%	8002	5521	69.00%	68.80%	2193	1710	77.98%
Craig, Angela	POLK	\$936,335	\$703,577	75.14%	70.00%	399	304	76.19%	70.00%	165	127	76.97%
Stanley, Sharon	RANDOLPH	\$10,366,830	\$6,879,639	66.36%	67.68%	4038	2637	65.30%	67.00%	3420	2877	84.12%
McDonald, Sally	RICHMOND	\$6,863,221	\$4,652,632	67.79%	67.11%	3174	2108	66.41%	65.44%	2593	2380	91.79%
McDonald, Sally	ROBESON	\$12,743,216	\$8,296,622	65.11%	65.66%	7548	4947	65.54%	64.75%	6296	5712	90.72%
Newsome, Kenya	ROCKINGHAM	\$6,878,612	\$4,775,121	69.42%	69.15%	2946	1880	63.82%	64.91%	2351	1863	79.24%
Cauble, Leona	ROWAN	\$11,275,748	\$7,975,636	70.73%	69.42%	4551	3269	71.83%	70.00%	3687	3042	82.51%
Allen, Carole	RUTHERFORD	\$6,322,946	\$4,007,562	63.38%	63.50%	2909	1730	59.47%	58.24%	2346	2034	86.70%
McDonald, Sally	SAMPSON	\$7,544,411	\$5,158,846	68.38%	67.34%	2887	1825	63.21%	64.48%	2303	1995	86.63%
McDonald, Sally	SCOTLAND	\$5,921,611	\$3,561,741	60.15%	60.01%	3740	2155	57.62%	57.70%	2604	2291	87.98%
Cauble, Leona	STANLY	\$4,118,467	\$2,953,307	71.71%	70.00%	1752	1251	71.40%	70.00%	1520	1305	85.86%
Newsome, Kenya	STOKES	\$2,809,133	\$1,925,203	68.53%	67.98%	1199	722	60.22%	61.70%	707	617	87.27%
Newsome, Kenya	SURRY	\$4,035,721	\$2,700,150	66.91%	66.60%	1623	1018	62.72%	63.03%	1423	1236	86.86%
Craig, Angela	SWAIN	\$830,815	\$550,778	66.29%	65.19%	409	262	64.06%	64.72%	258	192	74.42%
Craig, Angela	TRANSYLVANIA	\$1,734,148	\$1,185,691	68.37%	69.59%	738	513	69.51%	70.00%	561	466	83.07%
NA	TRIBAL CSE											
Jedrey, Judy	TYRRELL	\$485,439	\$322,017	66.34%	63.49%	207	152	73.43%	70.00%	141	114	80.85%
Cauble, Leona	UNION	\$12,115,391	\$7,514,223	62.02%	63.42%	4041	2569	63.57%	65.41%	3017	2265	75.07%
Mayfield, Kristi	VANCE	\$5,064,297	\$3,494,009	68.99%	69.00%	2559	1826	71.36%	70.00%	2018	1739	86.17%
Stanley, Sharon	WAKE	\$54,694,585	\$37,940,028	69.37%	69.28%	16732	11577	69.19%	68.88%	8505	6501	76.44%
Mayfield, Kristi	WARREN	\$2,164,642	\$1,512,875	69.89%	70.00%	979	734	74.97%	70.00%	792	671	84.72%
Jedrey, Judy	WASHINGTON	\$1,567,374	\$1,052,507	67.15%	67.45%	973	652	67.01%	65.70%	779	682	87.55%
Newsome, Kenya	WATAUGA	\$1,918,196	\$1,403,205	73.15%	70.00%	614	437	71.17%	67.33%	453	321	70.86%
Stanley, Sharon	WAYNE	\$14,253,937	\$9,533,903	66.89%	65.56%	6381	3993	62.58%	60.65%	4711	4070	86.39%
Newsome, Kenya	WILKES	\$4,369,319	\$2,484,021	56.85%	56.78%	2337	1251	53.53%	53.84%	1516	1238	81.66%
Mayfield, Kristi	WILSON	\$9,686,943	\$6,538,880	67.50%	67.51%	4535	2967	65.42%	66.51%	3177	2637	83.00%
Newsome, Kenya	YADKIN	\$2,640,808	\$1,653,354	62.61%	61.75%	1184	720	60.81%	64.40%	790	651	82.41%
Allen, Carole	YANCEY	\$702,756	\$529,337	75.32%	70.00%	267	172	64.42%	62.64%	214	161	75.23%
Consultant	Filtered Total	\$771,450,529	\$525,503,107	68.12%	68.01%	305,871	204,715	66.93%	67.01%	227,736	185,559	81.48%
Mayfield, Kristi	EDGECOMBE TOT	\$6,403,952	\$4,128,420	64.47%	63.22%	3,604	2,292	63.60%	64.92%	2,358	1,910	81.00%
Newsome, Kenya	GUILFORD TOT	\$35,134,305	\$26,259,095	74.74%	69.50%	15,500	10,832	69.88%	69.50%	11,691	9,750	83.40%
	STATEWIDE	\$771,450,529	\$525,503,107	68.12%	68.01%	305,871	204,715	66.93%	67.01%	227,736	185,559	81.48%