

Liy Èd Telefonik North Carolina pou Timoun ak Jèn ki Bezwen Swen Sante Espesyal



Liy Èd la se yon sèvis gratis ki bay enfòmasyon ak referans pou moun ki ap bay swen ansanm ak pwofesyonèl ki travay ak timoun epi jèn ki ap fè fas ak pwoblèm sante. Se kapab pwoblèm kwonik ki gen rapò ak pwoblèm fizik, devlopmanal, konpòtmantal oswa emosyonèl.

1-800-737-3028

CYSHCN.Helpline@dhhs.nc.gov

Gen sèvis entèpretasyon ki disponib

Nou bay lyen ak referans pou:

- **Pwogram Eta ak Gouvènmanal:** Aksè nan sèvis yo, san wete Depans Medicaid NC.
- **Pwogram Kominotè epi Lokal:** Kan pou moun ki gen bezwen espesyal, gwoup sipò pou paran, ak lòt liy èd gratis.
- **Sous Finansman:** Èd pou peye medikaman, terapi, ekipman/founiti, aparèy pou adaptasyon, modifikasyon nan kay/machin, lojman, sèvis piblik, manje, ak plis toujou.
- **Aksè nan Swen Sante:** Tankou founisè premye swen, swen dantè ak swen espesyalize.
- **Asirans Sante:** Enskripsyon nan Medicaid NC, asirans sante prive oswa mache pwoteksyon.
- **Enfòmasyon sou Relokalizasyon:** Jwenn sèvis lè w ap demenaje oswa pou deplase nan North Carolina.
- **Resous Edikatif:** Koneksyon ak sipò ki lye ak lekòl.
- **Tranzisyon:** Konsèy pandan chanjman nan swen, san wete swen sante, responsab legal epi lòt posibilite ki lye ak responsab legal.

* Sonje sa, Liy Èd la disponib pou soutni fanmi yo epi pou gen asirans timoun ak jèn ki gen bezwen swen sante espesyal yo resevwa èd yo bezwen an.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child and Family Well-Being

Depatman Sante ak Sèvis Sosyal NC (NC Department of Health and Human Services) • Divizyon Byennèt Timoun ak Fanmi • Seksyon Sante Tout Timoun
• www.ncdhhs.gov • NCDHHS se yon enstitisyon travay ak founisè ki bay opòtinite egal. • 5/24

North Carolina Help Line for Children & Youth with Special Health Care Needs



The Help Line is a free service that provides information and referrals for caregivers and professionals who work with children and youth facing health challenges. These challenges may include chronic physical, developmental, behavioral, or emotional conditions.

1-800-737-3028

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Interpretation services are available

We provide linkages and referrals to:

- **State and Government Programs:** Access to services, including NC Medicaid Waivers.
- **Community and Local Programs:** Special needs camps, parent support groups, and other toll-free help lines.
- **Funding Sources:** Assistance to help pay for medications, therapies, equipment/supplies, adaptive devices, home/vehicle modifications, housing, utilities, food, and more.
- **Health Care Access:** Including primary, dental, and specialty care providers.
- **Health Insurance:** Enrollment in NC Medicaid, private health insurance, or marketplace coverage.
- **Relocation Information:** Finding services when moving to or within North Carolina.
- **Educational Resources:** Connections to school-related supports.
- **Transitions:** Guidance during changes in care including healthcare, guardianship and alternatives to guardianship.

*** Remember, the Help Line is here to support families and ensure that children and youth with special health care needs receive the assistance they require.**



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