

North Carolina Tus Xov Tooj Maj Ceev Pab Cuam rau Cov Me Nyuam thiab Cov Hluas Uas Xav Tau Kev Saib Xyuas Kho Mob Tshwj Xeeb



Tus Xov Tooj Maj Ceev muab kev pab cuam dawb ntawm cov ntaub ntauv thiab cov ntauv qhia rau cov kws kho mob thiab cov kws tshaj lij tus ua hauj lwm nrog me nyuam yaus thiab cov hluas uas muaj teeb meem txog kev noj qab haus huv. Cov teeb meem muaj suav nrog cev nqaij daim tawv, kev loj hlob, tus yam ntxwv thiab lub siab txoj kev xav.

1-800-737-3028

CYSHCN.Helpline@dhhs.nc.gov

Muaj kev pab cuam txhais lus

Peb muaj tus chaw nkag mus thiab cov ntauv qhia txog:

- **Xeev thiab Tsoom Fwv Cov Khoos Kas:** Nkag cuag tau rau cov kev pab cuam, suav nrog NC Medicaid Waivers.
- **Zej Zog thiab Cheeb Tsam Cov Khoos Kas:** Tshwj xeeb xav tau me nyuam tsev, cov pab pawg txhawb nqa niam txiv, thiab lwm yam uas siv tus xov tooj hu maj ceev dawb.
- **Pob Peev:** Muaj kev pab them cov nqi tshuaj, kev kho mob, cuab yeej/khoom siv, cov khoom siv haum yus, kho vaj tsev/ tsheb, vaj tsev, hluav taws xob dej haus, khoom noj haus, thiab lwm yam.
- **Nkag Cuag Tau Rau Kev Kho Mob:** Suav nrog cov mob ib txwm, kho hniav, thiab lwm yam kev saib xyuas kho mob tshwj xeeb los ntawm cov muab kev pab.
- **Ntawv Tuav Pov Hwm Kev Noj Qab Haus Huv:** Nkag koom nrog NC Medicaid, ntawv tuav pov hwm kev noj qab haus huv ntiag tug, los sis pov hwm kiab khw.
- **Ntaub Ntawv Tshais Chaw Nyob:** Nrhiav cov kev pab cuam thaum koj tshais chaw mus los sis nyob rau hauv North Carolina.
- **Cov Peev Txheej Kev Cob Qhia:** Txuas nrog tsev kawm txhawm kom tau txais cov kev txhawb nqa.
- **Cov Kev Hloov:** Daim ntawv qhia nyob ncuaj sij hawm muaj kev hloov pauv hauv kev kho mob suav nrog kev saib xyuas kev noj qab haus huv, tus neeg saib xyuas thiab cov kev xaiv hloov tus neeg saib xyuas.

* Thov nco, Tus Xov Tooj Maj Ceev yog los txhawb nqa cov cuab yim neeg thiab pov hwm cov me nyuam yaus thiab cov hluas nrog kev kho mob tshwj xeeb yuav tau txais kev txhawb nqa yog lawv xav tau.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child and Family Well-Being

Lub Tuam Tsev Hauj Lwm ntsig txog Cov Kev Pab Cuam Tib Neeg thiab Kev Noj Qab Haus Huv NC (Department of Health and Human Services) • Feem Hauj Lwm ntsig txog Tsev Neeg thiab Me Nyuam Kom Muaj Kev Noj Qab Nyob Zoo • Feem Rau Me Nyuam Kev Noj Qab Haus Huv Tag Nrho • www.ncdhhs.gov • NCDHHS yog tus tswv hauj lwm thiab tus kws muab kev pab cuam kho mob muaj lub hwv tsam sib npaug zos. • 5/24

North Carolina Help Line for Children & Youth with Special Health Care Needs



The Help Line is a free service that provides information and referrals for caregivers and professionals who work with children and youth facing health challenges. These challenges may include chronic physical, developmental, behavioral, or emotional conditions.

1-800-737-3028

CYSHCN.Helpline@dhhs.nc.gov

Interpretation services are available

We provide linkages and referrals to:

- **State and Government Programs:** Access to services, including NC Medicaid Waivers.
- **Community and Local Programs:** Special needs camps, parent support groups, and other toll-free help lines.
- **Funding Sources:** Assistance to help pay for medications, therapies, equipment/supplies, adaptive devices, home/vehicle modifications, housing, utilities, food, and more.
- **Health Care Access:** Including primary, dental, and specialty care providers.
- **Health Insurance:** Enrollment in NC Medicaid, private health insurance, or marketplace coverage.
- **Relocation Information:** Finding services when moving to or within North Carolina.
- **Educational Resources:** Connections to school-related supports.
- **Transitions:** Guidance during changes in care including healthcare, guardianship and alternatives to guardianship.

*** Remember, the Help Line is here to support families and ensure that children and youth with special health care needs receive the assistance they require.**



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