

Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital and LME

SFY 2020

		Jul		Aug		Sep		Oct		Nov		Dec		Total # Patients	Total Avg Hrs Waiting
Hospital	Referring LME	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	Cardinal Innovations Healthcare Solutions	4	1,074.18	4	209.49	3	159.88	3	358.58	1	654.73	7	401.60	22	448.29
	Eastpointe					1	0.00					1	71.62	2	35.81
	Partners Behavioral Health Management	8	200.93	5	0.00	3	N/A	8	672.58	1	383.92	4	154.86	29	354.87
	Sandhills Center					1	0.00			1	0.00			2	0.00
	Vaya Health	19	197.26	19	218.63	11	288.37	8	164.62	11	436.11	9	378.10	77	271.01
Broughton Hospital Total		31	373.13	28	194.18	19	219.64	19	424.76	14	406.15	21	324.43	132	309.47
Central Regional Hospital	Alliance Health	58	190.70	42	181.47	69	172.97	55	247.86	60	233.16	49	137.21	333	195.13
	Cardinal Innovations Healthcare Solutions	20	184.40	23	272.11	18	243.50	18	276.86	16	384.82	18	219.20	113	262.22
	Eastpointe							5	245.14	4	200.65	1	N/A	10	222.90
	Partners Behavioral Health Management			1	N/A			2	137.83					3	137.83
	Sandhills Center	25	142.90	11	205.38	27	114.70	26	264.16	21	202.42	6	134.80	116	179.14
	Trillium Health Resources	4	118.15	7	348.48	6	87.69	6	350.81	6	264.77	5	347.24	34	257.37
Vaya Health	2	394.83	1	361.47	1	51.00	3	100.58	1	387.25	1	45.15	9	192.68	
Central Regional Hospital Total		109	179.22	85	220.18	121	165.32	115	253.79	108	254.73	80	164.97	618	208.19
Cherry Hospital	Alliance Health	17	130.39	23	70.38	18	69.12	30	61.81	14	77.58	15	126.25	117	84.25
	Cardinal Innovations Healthcare Solutions	1	N/A	2	217.30			1	N/A			1	90.25	5	174.95
	Eastpointe	27	104.98	24	104.67	25	81.70	30	52.54	11	30.66	19	48.09	136	75.67
	Sandhills Center	1	49.95			1	N/A							2	49.95
	Trillium Health Resources	127	69.36	91	61.31	100	69.65	64	81.00	68	60.16	56	54.93	506	66.61
	Vaya Health			1	31.90			1	15.18					2	23.54
Cherry Hospital Total		173	80.15	141	71.88	144	71.45	126	69.29	93	58.8	91	65.26	768	70.91
Grand Total		313	131.02	254	131.96	284	119.62	260	169.80	215	176.53	192	132.52	1,518	142.54

What the data DOES include:

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED submitted necessary paperwork/information to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital