Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital and LME

SFY 2019

Hospital	Referring LME	Jul # Patients	Jul Avg Hrs Waiting	Aug # Patients	Aug Avg Hrs Waiting	Sep # Patients	Sep Avg Hrs Waiting	Oct # Patients	Oct Avg Hrs Waiting	Nov # Patients	Nov Avg Hrs Waiting	Dec # Patients	Dec Avg Hrs Waiting	Jan # Patients	Jan Avg Hrs Waiting	Feb # Patients	Feb Avg Hrs Waiting	Mar # Patients	Mar Avg Hrs Waiting	Apr # Patients	Apr Avg Hrs Waiting	May # Patients	May Avg Hrs Waiting	Jun # Patients	Jun Avg Hrs Waiting	Total # Patients	Total Avg Hrs Waiting
Broughton Hospital	Alliance Behavioral Healthcare					1	N/A			1	0.00									1	697.25					3	348.63
	Cardinal Innovations Healthcare Solutions	2	229.22	2	N/A	3	176.82	1	21.68			5	207.98	4	189.14			2	34.60	2	760.53	2	156.19	7	326.20	30	240.76
	Eastpointe			1	0.00																					1	0.00
	Partners Behavioral Health Management	7	216.02	7	310.40	6	77.67	10	36.09	14	99.35	6	0.02	9	420.03	3	105.47	10	58.83	5	679.02	10	0.00	10	253.37	97	215.15
	Trillium Health Resources											1	2,300.60													1	2,300.60
	Vaya Health	21	138.97	7	911.11	17	315.88	18	91.33	16	63.16	10	142.05	23	138.25	21	98.74	9	363.51	15	211.28	13	167.39	24	205.00	194	181.95
Broughton Hospital Total		30	159.55	17	559.02	27	249.7	29	77.48	31	75.73	22	363.48	36	203.93	24	99.53	22	296.34	22	333.31	25	150.13	41	238.19	326	206.73
Central Regional Hospital	Alliance Behavioral Healthcare	52	154.95	73	149.75	55	136.45	69	129.65	53	172.91	41	174.51	51	137.31	50	173.37	57	167.22	48	202.50	70	219.96	55	218.17	674	168.94
	Cardinal Innovations Healthcare Solutions	22	331.42	18	184.53	17	282.25	30	307.43	26	206.20	16	227.52	22	136.51	27	267.75	20	278.46	22	191.24	20	275.45			267	250.42
	Eastpointe			1	6.38	1	401.88					2	151.17	3	119.71			1	71.00	4	261.04	2	234.48	1	477.37	15	220.03
	Partners Behavioral Health Management											1	327.00			1	239.58									3	283.29
	Sandhills Center	28	164.58	28	114.51	25	122.87	39	140.68	19	204.21	16	225.97	12	190.42	20	81.02	26	126.05	19	155.83	21	97.88	19	108.57	272	139.36
	Trillium Health Resources	8	76.50	9	75.97	4	97.77	8	61.94	10	110.92	6	116.46	3	112.28	1	164.52	8	168.16	8	219.89	9	134.77	5	230.34	79	129.94
	Vaya Health									2	85.54			1	N/A					1	235.23	1	91.00	4	403.27	9	263.80
Central Regional Hospital Total		110	193.27	130	141.97	102	156.97	148	164.41	111	178.76	83	191.51	88	143.01	99	183.31	120	185.68	99	217.25	128	195.46	101	212.80	1,319	179.42
Cherry Hospital	Alliance Behavioral Healthcare	4	115.77	13	85.25	12	119.41	14	110.62	9	55.35	8	91.73	17	155.35	17	111.07	12	52.38	26	100.13	16	108.68	18	432.00	166	131.89
	Cardinal Innovations Healthcare Solutions	2	741.53	1	0.00			1	95.68	1	N/A	2	N/A	2	50.62	2	30.65					2	211.93	1	45.30	14	200.95
	Eastpointe	36	93.20	32	180.50	24	87.03	24	13.40	26	73.21	28	101.96	41	114.93	30	75.89	13	86.57	23	78.81	31	160.21	36	121.19	344	103.21
	Partners Behavioral Health Management																					1	242.80			1	242.80
	Sandhills Center	1	40.50					1	N/A	1	0.00	1	N/A													4	20.25
	Trillium Health Resources	107	102.38	107	98.82	81	110.56	82	56.11	88	47.94	62	59.01	81	121.83	76	112.40	85	69.40	98	57.92	112	160.78	112	88.07	1,091	92.65
	Vaya Health																			1	29.90			1	N/A	2	29.90
Cherry Hospital Total		150	109.41	152	113.63	118	105.83	122	53.93	125	52.21	101	73.59	141	123.41	125	101.14	111	69.36	149	70.41	159	104.70	169	173.29	1,622	99.17
Grand Total		290	144.42	299	136.58	247	139.22	299	109.66	267	109.30	206	145.19	265	138.83	248	133.96	253	136.14	270	144.25	312	145.14	311	193.48	3,267	140.10

What the data DOES include:

• Every referral from an Emergency Department, regardless of whether the referral turned into an admission

• Average hours waiting; from the time the ED submitted necessary paperwork/information to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alernative arrangements were made).

• Referrals from every LME-MCO in North Carolina

• Referrals for every state hospital in North Carolina

• Referrals for all ages and service types

What the data DOES NOT include:

• Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)

• Length of time it took the ED to send all the necessary referral information in order to make a decision

• Number of inappropriate referrals and withdrawn referrals

• Which referrals came from a 3-Way Contract Bed

• Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital