

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital
SFY 2019**

Hospital	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Apr		May		Jun		Total # Patients	Total Avg Hrs Waiting
	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	30	159.55	17	559.02	27	249.70	29	77.48	31	75.73	22	363.48	36	203.93	24	99.53	22	296.34	22	333.31	25	150.13	41	238.19	326	206.73
Central Regional Hospital	110	193.27	130	141.97	102	156.97	148	164.41	111	178.76	83	191.51	88	143.01	99	183.31	120	185.68	99	217.25	128	195.46	101	212.80	1,319	179.42
Cherry Hospital	150	109.41	152	113.63	118	105.83	122	53.93	125	52.21	101	73.59	141	123.41	125	101.14	111	69.36	149	70.41	159	104.70	169	173.29	1,622	99.17
Grand Total	290	144.42	299	136.58	247	139.22	299	109.66	267	109.30	206	145.19	265	138.83	248	133.96	253	136.14	270	144.25	312	145.14	311	193.48	3,267	140.10

What the data DOES include:

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital