

Inclusion Connects: Data Summary

Summary views of key metrics from the [Inclusion Connects Quarterly Report](#) are available in the following sections.



Report Overview

- In May 2024, DHHS and DRNC agreed to improve services for people with I/DD, helping them transition from institutions to community-based care.
- This report highlights the progress made toward this goal and DHHS's commitment to better supporting the I/DD community.



Data Sources

- The Inclusion Connects Quarterly Report uses data collected from LME/MCOs reporting requirements
- NCDHHS reviews reports from LME/MCOs and collaborates with them to address any gaps
- Read the [full Quarterly Report](#)

Last updated February 6, 2025

Key Metrics: Transition & Housing



**Percentage of Individuals Who Began
Transition Planning Following In-
Reach**



**Individuals Transitioned From Institutional
Settings During Reporting Period**

*A "successful" transition is defined as living
in the community one year after discharge.*



**Individuals Are Eligible and Engaged for
In-Reach Activities**

Increasing access to the full continuum
of community housing options for
individuals with I/DD through:



Community Living Guide

Provides housing, funding, and support
resources in one centralized location for
individuals with I/DD



Informed-Decision Making Tool

An I/DD specific solution that will enable
individuals to make confident housing
choices



Housing Vouchers

Aims to prioritize individuals with I/DD in
federal housing programs and provide
access to affordable housing

Key Metrics: Services



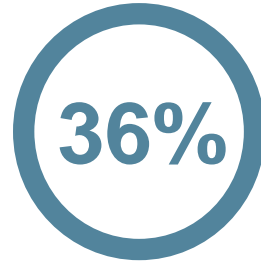
Individuals completed the 1915(i) Assessment and Approval Process
between 7/1/24 and 9/30/24



Total individuals received 1915(i) services this quarter
Includes individuals who have been approved since 7/1/23



Total Individuals Remaining on Waitlist
as of 9/30/2024



Individuals on the Waitlist receiving I/DD-related services



Current Waiver Recipients

Improving access, service delivery and communications for individuals with I/DD by:



Innovations Waiver Dashboard

Designed to offer insights into individuals on the waitlist and improve tracking of their service needs



Waitlist Analysis & Management

Understanding needs and characteristics of waitlist individuals, while standardizing management processes across LME/MCOs for consistent prioritization



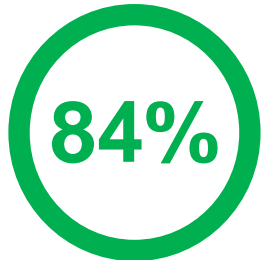
Services Expansion

Enhance access to services for individuals on the waitlist by educating and coordinating with individuals about available services

Key Metrics: Direct Support Professional (DSP) Workforce



Target
Utilization Rate of
Community Living
Supports (CLS) Hours



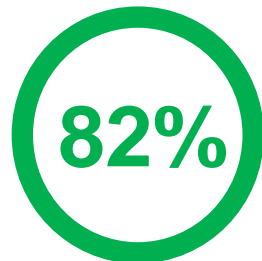
TP #1
Utilization Rate
of CLS Hours



TP #2
Utilization Rate
of CLS Hours



TP #3
Utilization Rate
of CLS Hours



TP #4
Utilization Rate
of CLS Hours

Department is looking into utilization rate discrepancies and taking necessary steps to ensure consistency in data reporting across TPs

Report Period: July – September 2024

Mitigating the critical shortage of the DSP workforce through strategic recruitment and improved worker retention



1915i Service Authorization Report
Collect service authorizations to identify areas of improvement for service utilization



EOR & Provider Incentive Grants
Introduced incentive grants to support workforce recruitment and retention initiatives



Training Programs
Finalized partnership with NCCCS to provide advanced skill enhancement and career advancement for DSP trainings