



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**LME-MCO Communication Bulletin J295**

**Date:** July 10, 2018

**To:** Local Management Entities-Managed Care Organizations (LME-MCOs)

**From:** Kathy Nichols, Assistant Director, DMH/DD/SAS  
Deb Goda, Behavioral Health Unit Manager, Division of Mental Assistance

**Subject:** 2018-2019 National Core Indicators

This bulletin informs LME-MCOs about North Carolina's participation in the 2018-2019 National Core Indicators (NCI) project. NCI is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

The project uses standard developmental disabilities service system outcome measures, allowing for comparison across participating states. Results are published on the HSRI website at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org). National Core Indicators data are obtained from several sources and survey instruments developed by HSRI.

The Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS) has collected information from case managers, service providers, advocates and individuals with intellectual disabilities through the face-to-face Adult Consumer Surveys each of the past 16 years, and from consumer families and guardians through mailed family surveys for the past 10 years. Last year, more than 600 North Carolinians with intellectual disabilities participated in the 2017-2018 In-Person Survey of adult consumers. Family members and guardians of nearly 800 children and adults completed mailed family surveys.

To assist LME-MCOs with NCI project requirements, the Division will host a number of informational calls and training webinars this fall. Mailed family survey sample requirements will be discussed at the Quality Management Directors Forum on Wednesday, July 18, 2018. DMH/DD/SAS will contact and share resource documents with LME-MCO NCI Coordinators in advance.

For questions about the NCI project, please contact Karen Feasel at (919) 715-2270 or [karen.feasel@dhhs.nc.gov](mailto:karen.feasel@dhhs.nc.gov).

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**DIVISION OF MEDICAL ASSISTANCE**

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603

MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2501

www.ncdhhs.gov • TEL : 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL  
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001

www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951

Previous bulletins can be accessed at <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>.

cc: Dave Richard, DMA  
Kody Kinsley, DMH/DD/SAS  
Helen Wolstenholme, DHHS  
DMA Leadership Team  
DMH/DD/SAS Leadership Team  
Mary Hooper, i2i Center for Integrative Health