



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

DAVE RICHARD • Deputy Secretary for Medical Assistance

KODY H. KINSLEY • Interim Senior Director

LME-MCO Communication Bulletin J296

Date: July 10, 2018

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Lisa Haire, Associate Director, Quality Management and Operations,
DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, Division of Medical Assistance

Subject: Update to Communication Bulletin #J247 – North Carolina Interventions (NCI)

This bulletin provides additional information to [LME-MCO Communication Bulletin # J247, North Carolina Interventions \(NCI\) to be Released to the Public Domain July 1, 2017](#). The purpose of this communication bulletin is to inform you of important transition activities and to reiterate provider responsibilities during and after the phase-out of NCI.

The following provisions have been made for continuity to ensure all staff have valid certification in an approved curriculum during the transition period:

- NCI Instructor Trainer re-certifications scheduled to end on June 30, 2018 have been extended through December 31, 2018.
- Staff can receive certification or re-certification training in NCI through December 30, 2018.
- All NCI certifications, regardless of training date, will expire at 11:59 PM on December 31, 2018, at which time the NCI curriculum will officially phase-out and will no longer be an approved curriculum in North Carolina.

All other aspects of Communication Bulletin #J247 remain in effect. Please remember to submit applications for curriculum review in a searchable pdf format. In addition, by December 31, 2018, all providers shall have implemented and trained their staff in the new curriculum which will replace NCI.

The following information and resources can be found on the NCI web page:
<https://www.ncdhhs.gov/providers/provider-info/mental-health/training-information/prevention-use-restraints-seclusion-training>

- Communication Bulletin # J247
- List of Approved Curricula for the Use of De-Escalation Strategies and Restrictive Interventions with contact information for the curriculum developers
- Application for those who wish to submit a curriculum for approval

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF MEDICAL ASSISTANCE

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603

MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2501

www.ncdhhs.gov • TEL : 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001

www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951

- Rules and Regulations on the Training Requirements for the Use of Intervention Procedures

Please send any questions to DMH.NCI@dhhs.nc.gov or contact Mary Tripp or LaToya Onque at (919) 715-7774.

Previous bulletins can be accessed at:

www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Dave Richard, DMA
Kody Kinsley, DMH/DD/SAS
Helen Wolstenholme, DHHS
DMA Leadership Team
DMH/DD/SAS Leadership Team