



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME/MCO Joint Communication Bulletin #J446

DATE: March 9, 2023

TO: Local Management Entities/Managed Care Organizations (LME/MCOs)

FROM: Deb Goda, Associate Director, Behavioral Health and I/DD, NC Medicaid
Saarah Waleed, Section Chief, Community Mental Health, DMH/DD/SAS

SUBJECT: Mobile Outreach Response Engagement Stabilization (MORES) and Mobile Response Stabilization Services (MRSS) Update

This Joint Communication Bulletin clarifies that Mobile Outreach Response Engagement Stabilization (MORES) and Mobile Response Stabilization Services (MRSS) are State-funded pilots and not NC Medicaid State Plan services. These services are being offered by Local Management Entities/Managed Care Organizations (LME/MCOs) and are funded by the Division of Mental Health/Developmental Disabilities/Substance Abuse Services.

- These services **should not** be billed to Medicaid using the Mobile Crisis Management codes (H2011, H2011HT, H2011GT, or H2011KX).
- For children and adolescents under age 21, MORES and MRSS may be requested under the [Early and Periodic Screening, Diagnostic and Treatment \(EPSDT\) benefit](#) if all EPSDT criteria are met.

The MORES State-funded pilot service is available to eligible individuals, regardless of payer source.

If you have any questions concerning Medicaid clinical coverage policies, please contact Stephanie Wilson at 919-527-6604 or stephanie.wilson@dhhs.nc.gov and for State-funded services contact Lisa DeCiantis at 984-236-5059 or Lisa.DeCiantis@dhhs.nc.gov.

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Kody Kinsley, NC DHHS
Mark T. Benton, NC DHHS

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NC MEDICAID • DIVISION OF HEALTH BENEFITS

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603
MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2001
www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001
www.ncdhhs.gov • TEL: 984-236-5000 • FAX: 919-508-0951

Jay Ludlam, NC Medicaid
Kelly Crosbie, DMH/DD/SAS
Karen Burkes, DSOHF
NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team