



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK T. BENTON • Deputy Secretary for Health

JAY LUDLAM • Deputy Secretary for NC Medicaid

LME/MCO Joint Communication Bulletin #J454

DATE: April 26, 2023

TO: Local Management Entities/Managed Care Organizations (LME/MCOs)

FROM: Saarah Waleed, Assistant Director for Policy and Programs, DMH/DD/SAS
Deb Goda, Associate Director, Behavioral Health and I/DD, NC Medicaid

SUBJECT: **State-Funded Comprehensive Case Management for Adult Mental Health/Adult Substance Use Service Definition**

This bulletin provides information on the State-funded Comprehensive Case Management (CCM) for the Adult Mental Health/Adult Substance Use service definition effective April 1, 2023. The CCM service definition is a Core State-funded Tailored Plan service.

The CCM service definition was developed for adults with either a primary mental health or substance use disorder or a co-occurring mental health, substance use, intellectual and developmental disability, or traumatic brain injury diagnosis, who would benefit from time-limited case management assistance to access necessary behavioral health, physical health, and social services.

The State-funded Comprehensive Case Management for Adult Mental Health/Adult Substance Use service definition is attached.

If you have any questions, please contact Margaret Herring at 984-236-5057 or Margaret.herring@dhhs.nc.gov.

Attachment: State-funded Comprehensive Case Management for Adult Mental Health/Adult Substance Use Service Definition

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC MEDICAID • DIVISION OF HEALTH BENEFITS

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603
MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2001
www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001
www.ncdhhs.gov • TEL: 984-236-5000 • FAX: 919-508-0951

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

cc: Kody Kinsley, NC DHHS
Mark T. Benton, NC DHHS
Jay Ludlam, NC Medicaid
Kelly Crosbie, DMH/DD/SAS
Karen Burkes, DSOHF
Julie Cronin, DHHS Office of General Counsel
Pam Scott, DHHS Office of General Counsel
Sam Hedrick, DHHS Office for ADA and Olmstead
Marti Knisley, Technical Assistance Collaborative
NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team
Julie Cronin, DHHS Office of General Counsel
Pam Scott, DHHS Office of General Counsel
Marti Knisley, Technical Assistance Collaborative
Sam Hedrick, DHHS Office for ADA and Olmstead