

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By LME  
SFY 2022**

	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Total # Patients	Total Avg Hrs Waiting
Referring LME-MCO	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Alliance Health	35	204.32	43	315.21	51	493.78	30	117.59	24	271.80	24	467.44	38	174.84	45	283.32	42	199.33	332	287.76
Cardinal Innovations Healthcare	16	332.14	16	299.81	9	797.23	28	315.49	23	265.52	11	405.41	3	353.42	1	2,709.25	2	3,235.04	109	451.63
Eastpointe	26	185.71	21	352.74	21	164.94	34	518.08	17	206.08	12	623.59	19	304.02	16	410.30	17	258.25	183	334.93
Partners Health Management	5	134.02	2	80.72	3	70.01	7	817.57	2	150.50	7	184.02	8	293.66	6	538.58	9	506.28	49	343.67
Sandhills Center	31	278.11	21	231.52	19	409.54	17	276.24	16	217.77	18	289.63	4	290.62	11	219.38	3	212.37	140	278.64
Trillium Health Resources	51	126.57	38	165.35	45	190.50	48	265.31	33	185.18	42	353.66	52	150.26	57	297.96	34	158.20	400	212.88
Vaya Health	7	192.64	3	557.93	8	170.41	7	546.73	4	284.51	7	334.81	12	193.45	10	289.00	19	351.17	77	305.92
<b>Grand Total</b>	<b>171</b>	<b>202.07</b>	<b>144</b>	<b>268.48</b>	<b>156</b>	<b>342.38</b>	<b>171</b>	<b>312.37</b>	<b>119</b>	<b>228.13</b>	<b>121</b>	<b>393.90</b>	<b>136</b>	<b>199.11</b>	<b>146</b>	<b>330.91</b>	<b>126</b>	<b>289.74</b>	<b>1,290</b>	<b>284.84</b>

**What the data DOES include:**

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED submitted necessary paperwork/information to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

**What the data DOES NOT include:**

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital