

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By LME  
SFY 2021**

Referring LME-MCO	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Apr		May		June		Total # Patients	Total Avg Hrs Waiting
	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Alliance Health	41	197.98	63	288.36	67	188.16	49	216.73	73	205.73	65	308.58	68	274.61	56	162.19	50	262.85	47	243.61	53	210.86	45	272.21	677	237.26
Cardinal Innovations Healthcare Solutions	18	319.53	22	381.54	38	320.14	25	250.95	27	252.36	23	434.11	29	260.00	17	296.15	23	240.46	20	264.64	26	233.54	18	353.00	286	297.72
Eastpointe	20	110.57	31	94.15	37	123.85	36	181.62	29	153.29	29	162.92	17	190.38	39	254.60	29	105.37	34	228.95	34	136.12	23	178.68	358	161.55
Partners Behavioral Health Management	2	118.27	2	97.58	9	651.91	3	143.81	4	616.32	3	182.90	7	58.27	8	61.89	9	335.27	2	0.00	6	43.68	3	190.50	58	292.47
Sandhills Center	16	207.18	29	237.27	27	168.22	14	76.08	24	179.43	34	146.50	17	187.53	26	112.83	23	292.37	24	152.47	31	195.10	22	180.92	287	180.46
Trillium Health Resources	58	78.24	77	100.01	60	71.52	84	96.41	74	202.02	60	204.52	63	134.67	52	139.24	57	132.74	53	74.87	65	108.06	51	152.28	754	124.81
Vaya Health	13	118.77	5	0.02	8	602.90	2	284.01	7	230.37	7	120.48	7	468.47	10	604.57	12	111.04	9	303.21	9	100.66	8	249.22	97	274.74
<b>Grand Total</b>	<b>168</b>	<b>150.19</b>	<b>229</b>	<b>200.13</b>	<b>246</b>	<b>196.16</b>	<b>213</b>	<b>155.23</b>	<b>238</b>	<b>210.01</b>	<b>221</b>	<b>246.20</b>	<b>208</b>	<b>210.29</b>	<b>208</b>	<b>201.05</b>	<b>203</b>	<b>198.42</b>	<b>189</b>	<b>183.62</b>	<b>224</b>	<b>161.96</b>	<b>170</b>	<b>218.12</b>	<b>2,517</b>	<b>194.49</b>

**What the data DOES include:**

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting: from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made)
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

**What the data DOES NOT include:**

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to the state hospital's discretion)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital