



State Consumer and Family Advisory Committee Meeting Agenda
Hybrid Meeting | Wednesday, March 13, 2024, | 8:50-3:00

***Agenda subject to change without notice.**

<p>Location: 2104 Umstead Dr. Raleigh NC 27699 Ashby Building Conf. Room 115 Hybrid Meeting</p>	<p>Join Link: Click here to register. You must register prior to the meeting to receive log-in information and dial-in options.</p>
<p>Contact:</p>	<p>Stacey Harward, Stacey.Harward@dhhs.nc.gov, 919-604-6027</p>
<p>8:50-8:55 a.m.</p>	<p>Welcome, Roll Call Brandon Wilson Bob Crayton</p>
<p>8:55 - 9:00 a.m.</p>	<p>Approval of Agenda and Minutes Brandon Wilson Bob Crayton</p>
<p>9:00-10:00 a.m.</p>	<p>DHB update Jay Ludlam Deputy Secretary, NC Medicaid Division of Health Benefits NC Department of Health and Human Services</p>
<p>10:00-10:45a.m.</p>	<p>Division Updates Charles Rousseau Director of Strategy and Planning</p>
<p>10:45-11:00</p>	<p>Break</p>
<p>11:00-12:00 p.m.</p>	<p>The States Quarterly Update on the SCFAC Annual Report</p>
<p>12:00-1:00</p>	<p>Lunch – Working Lunch Interpersonal Violence &IDD, Support, Collaboration, Prevention Caitrin Doyle Helpmate Outreach Coordinate Mikaila Mills, IDD Advocacy Coalition Representative, Impact Health Community; Engagement Manager Ray Hemachandra, Vaya CFAC</p>
<p>1:00-1:30</p>	<p>Accessible Communication Sarah Hutchinson Karolyn Cooper, VP of Research & Impact Neimand Collaborative Social Impact Marketing</p>
<p>1:30 –2:00p.m.</p>	<p>Public Comment Public Comment Link: https://forms.office.com/g/NLzm1gckte</p>
<p>2:00- 2:30</p>	<p>Subcommittee discussion/update</p>
<p>2:30-3:00</p>	<p>Complaint Receipt: Complaint Resolution Template for State-Funded Services Glinda Stokes Customer Service & Community Rights Leader DMH/DD/SUS&TBI</p>
<p>3:00 PM</p>	<p>Adjournment</p>

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdeCvqzggHjnU0fZtd1KAyUVavCmeATs>

Nothing About Us, Without Us.



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