



State Consumer & Family Advisory Committee (SCFAC)
MEETING MINUTES

Date: March 8, 2017 **Time:** 9:00 a.m. - 3:00 p.m. **Location:** Dix Campus – Brown Building

MEETING CALLED BY		SCFAC Chairperson Kurtis Taylor			
TYPE OF MEETING		STATE CFAC			
ATTENDEES					
COMMITTEE MEMBERS			STATE STAFF ATTENDEES		
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT
Kurtis Taylor	Chair	<input checked="" type="checkbox"/>	Stacey Harward	CE&E Team NC DHHS DMH DD SAS	<input checked="" type="checkbox"/>
Ben Coggins	Vice chair	<input checked="" type="checkbox"/>	Eric Fox	CE&E Team NC DHHS DMH DD SAS	<input checked="" type="checkbox"/>
Bonnie Foster	Cardinal	<input checked="" type="checkbox"/>	Suzanne Thompson	CE&E Team Supervisor NC DHHS DMH DD SAS	<input checked="" type="checkbox"/>
Mike Martin	Alliance	<input checked="" type="checkbox"/>	Ken Schuesselin	NC DHHS DMH DD SAS Consumer Policy Advisor	<input checked="" type="checkbox"/>
Doug Wright	Alliance	<input checked="" type="checkbox"/>	Jason Vogler	Interim Senior Director NC DHHS MH/DD/SAS	<input checked="" type="checkbox"/>
Patty Schaeffer	Partners	<input checked="" type="checkbox"/>	Christopher Lewis	CE&E Team NC DHHS DMH DD SAS	<input checked="" type="checkbox"/>
Wayne Petteway	Trillium	<input checked="" type="checkbox"/>	Wes Rider	CE&E Team NC DHHS DMH DD SAS	<input checked="" type="checkbox"/>
Benita Purcell	Cardinal	<input checked="" type="checkbox"/>	Dr. Mandy Cohen	NC DHHS Secretary	<input checked="" type="checkbox"/>
Dennis Parnell	Alliance	<input checked="" type="checkbox"/>			
LaVern Oxendine	Alliance	<input checked="" type="checkbox"/>			
Mark Fuhrmann	Partners	<input checked="" type="checkbox"/>			
Jonathon Ellis	Trillium	<input checked="" type="checkbox"/>	GUESTS		
Bev Stone	Trillium	Excused absence	NAME	AFFILIATION	
Ron Rau	Sandhills	<input checked="" type="checkbox"/>	Ms. Whitney Robertson	Cardinal Innovations LME MCO	
Brandon Tankersley	Alliance	<input checked="" type="checkbox"/>	Ms. Juanita Jefferson	Cardinal Innovations LME MCO	
Catreta Flowers	Trillium	<input checked="" type="checkbox"/>	Mr. Joel Petteway	Onslow County	
John Duncan	Cardinal	<input checked="" type="checkbox"/>	Mr. Timothy Simmons	Cardinal Innovations LME MCO	
Deborah Page	Cardinal	<input checked="" type="checkbox"/>			
Martha Brock	Alliance	Excused absence			
Pat McGinnis	VAYA	Participated by phone			

1. Agenda topic: Welcome

Presenter(s): Kurtis Taylor

Discussion	<p>Kurtis read a report from Ron Rau detailing the recent work of the Veterans subcommittee. Report is attached to these minute. Two service gaps were identified. 1. Lack of peer support services and 2. Lack of opioid treatments. Subcommittee members are doing further research into these issues. The subcommittee is drafting a letter addressing these identified service gaps.</p>		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Veterans Subcommittee will continue work on investigating these issues and work on the draft letters. Kurtis urged the subcommittee to have draft letters prepared by the next SCFAC Meeting	Ron Rau	4/12/17	

6. Agenda topic: SCFAC Letters in Draft

Presenter: Kurtis Taylor

Discussion	<ul style="list-style-type: none"> • Kurtis read a draft letter thanking former DHHS Secretary Brajer for his service and his leadership. • Brandon made a motion to approve the letter, Deborah seconded the letter. Dr. Martin suggested a minor revision, rather than saying “you have proven”and state, “You have been”. • Letter was approved by unanimous vote. • Kurtis read a letter to the NCGA regarding the salary of Richard Toppings, CEO of Cardinal Innovations. • Kurtis stated the draft will be revised to not state Richard Toppings name and that the letter will be signed “SCFAC rather than “Kurtis Taylor”. • Dr. Martin suggested that the letter be revised to say in the second paragraph “address” rather than “resolve” add the word “considerable disparity” after the word “it” and revise the letter to say you will “carefully consider” rather than “our planning”. • Bonnie expressed some concerns with the letter as written. • She suggested some additional revisions which he read aloud and recorded. • Benita made motion Catreta seconded. • Bonnie wanted it noted that she felt the SCFAC should suggest in the letter the legislature establish a salary range for LME MCO CEO’s based upon experience and skill set. • Motion was approved by vote with one objection (noted above). • Letter drafted by Brandon Tankersley addressed to “Dear Elected Official Named” Was reviewed. Subject stop cutting the single stream funding to the LME MCO’s. • Motion was made by Catreta seconded by Ron Rau. • Motion was passed by unanimous vote to send the letter to the entire Legislature. • Letter drafted addressing legislative priorities was reviewed. Kurtis reminded the committee that the new DHHS Secretary will be addressing the SCFAC this morning and can relay the concerns delineated in the letter directly to her. • Some revisions were discussed. Doug Wright made a motion to accept the letter as revised. Deborah Page seconded the motion. • Motion was approved. • Kurtis urged wide distribution of this letter including being sent to the local CFACs and SCFAC member’s individual networks. 		
Conclusions			
Action Items:	Person(s) Responsible	Deadline	
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<ol style="list-style-type: none"> 1. Letter to Rick Brajer will be sent 2. Letter to NCGA will be revised as discussed and sent to the Legislatures. 3. Letter addressing single stream funding was approved to be sent 4. Fourth letter reviewed was approved to be sent 	Kurtis Taylor/Stacey Harward	None stated
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7. Agenda topic: Presentation: DHHS Secretary

Presenter(s): Dr. Mandy Cohen

Discussion	<ul style="list-style-type: none"> • Dr. Mandy Cohen, NC DHHS Director introduced herself to the SCFAC. • Spoke about her former role at the Centers for Medicaid and Medicare (CMS) • Spoke about her plans for work here in NC and her commitment to being close to the persons served. • She shared that she considers the persons served as “her bosses”. • Shared her commitment to working collaboratively and transparently. This is a long term effort and needs consistent care. • Focused on being good stewards of public resources. Hearing from the SCFAC is important in shaping priorities. • Shared her philosophy of the need to have joy and balance at work. • The Secretary took questions from the SCFAC. • Kurtis read the bold print bullet points from the SCFAC’s letter to the NCGA approved today. • The Secretary shared some information on Governor Cooper’s proposed budget which according to her does restore state dollars for MH DD SAS. • Questions and responses continued. Issues discussed included: <ol style="list-style-type: none"> 1. Opioid addiction epidemic. 2. Integrated care. 3. Increased coordination with DPI. Increasing school nurses. 4. Proposed merger of Cardinal Innovations LME MCO with Eastpointe LME MCO 5. Electronic Health Records. • Kurtis asked the SCFAC members to introduce themselves state where they are from and who appointed them. 		
Conclusions			
	Person(s) Responsible	Deadline	

8. Agenda topic: DMH DD SAS Update

Presenter: Jason Vogler

Discussion	<p>Spoke about the Governors proposed budget including:</p> <ul style="list-style-type: none"> • How it is an optimal funding package but it is the GA’s authority to make the actual budget. • Urged the SCFAC to make the GA aware of what they see as funding priorities. • Cuts to MH DD SAS state funding were originally identified as non-recurring cuts. By the Governor including the restored funding in his proposed budget it highlights the need for the funding to be restored. • He noted that there are some specific designated funding priorities in the restored state funding including 1000 new slots for the new Innovations waiver and 1000 Supports waiver slots. TCLI set asides, Key (housing) Program set asides and Medication Assisted Treatment set asides. TROSA set aside. • DHHS Settlements with NC Disability Rights set aside. • There was much discussion regarding the use of the proposed restored funds including concern noted that by designating the use of some of the proposed restored funds that some services historically funded with these dollars would have to be discontinued. • Substance Abuse is the highest unmet need in this state. 		
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	<ul style="list-style-type: none"> The SCFAC asked about telemedicine. After much discussion the members of the SCFAC suggested the committee consider possibly writing a letter to DMA addressed in their perceived need for increased access to telemedicine. Distinction between treatment and punishment of people who use illegal drugs. 	
Action Items		
Action Items	Person(s) Responsible	Deadline

9. Agenda topic: Location of future meetings and membership opening

Presenter(s):

Discussion	<ul style="list-style-type: none"> Kurtis asked members to review the document listing future meeting locations of the SCFAC. Kurtis asked members to refer applicants interested in serving as SCFAC members to Stacey Harward. 	
Conclusions	The committee broke for lunch	
Action Items	Person(s) Responsible	Deadline
	Stacey Harward Brandon Tankersley	

10. Agenda topic: Membership

Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> Vice Chair asked the committee to consider serving on a nomination committee to nominate members for the officer positions? There was some discussion on this topic. The nomination process was reviewed. 	
Conclusions	.	
Action Items:	Person(s) Responsible	Deadline
People nominated should prepare and Plan to present platform statements		

11. Agenda topic: Subcommittees

Presenter(s):

Discussion	Two subcommittees reported out and then each subcommittee met from 1:35 to 2:00 PM.	
Conclusions	<ul style="list-style-type: none"> Brandon reported on the work of the Recovery and Self Determination subcommittee. Brandon reported they have been working on letters and have been in touch with NC START regarding their perceived needs. Have contacted someone from DMH who will come and present on the work of the Crisis Solutions Coalition. Bonnie Foster reported on the Service Gaps subcommittee. Some data has come from the LME MCO's, some data has come from the LOC. She would like to report on this data at a future date. She has ensured that this subcommittee is solution oriented and does not point out problems without making suggestions for improvement. She would also like SCFAC to focus on quality improvement of their committee as well. Mark Fuhrman asked if committee members would like to receive digested legislative updates from the subcommittee. 	
Action Items.	Person(s) Responsible	Deadline
Mark Fuhrman will start sending digested legislative updates to the SCFAC Members,	Mark Fuhrman	On going

12. Agenda topic: Veteran to Farmer

Presenter(s): Kim Lan Grout

Discussion	Presented information on a new documentary made by a Durham based company. The film documents the life of a former combat veteran who currently owns and operates a farm in Moore County, NC. The presenters engaged in a question and answer session with the CFAC and asked of assistance in promoting the film in their communities.
Conclusions	

Action Items	Person(s) Responsible	Deadline

Agenda Topic: DMA Update

Presenter: Renee Rader

Discussion	<p>Renee Rader 3 listening sessions across the state to discuss the Stakeholder Workgroups recommendations on CABHA. Listening sessions will be held in Raleigh, Greenville, and Asheville. Concerned that when the state sunsets the CAHBA's we will lose some of the positive output they provide. Supportive Employment Listening Sessions have been occurring. Joint effort with DMA DMH and Voc Rehab</p> <p>DMA will be posting to their website on Transition of Care Plan for 30 day public comment Renee will send the link to Stacey for distribution</p> <p>DMA LME MCO contracts are posted on the DMA website. She will send the link to Stacey. Renee asked for input on other information that they would like to see posted to the website. External Quality reviews of LME MCO's were completed review. Quality reviews looks at access to care, policies and procedures, medical records, etc. For the first time these reports will be posted to the DMA website (possibly as soon as this summer).</p> <p>The Innovations Waiver is ending at the end of the fiscal year. Mark Fuhrman provided some feedback regarding letters sent to recipients of the Waiver regarding the individualized budget guidelines. Renee pledged to take this feedback back to DMA.</p> <p>Mark Fuhrman volunteered to serve on the state level NC Innovations Stakeholder workgroup.</p>	
Conclusions		
Action Items	Person(s) Responsible	Deadline
<ol style="list-style-type: none"> 1. Renee will send Stacey Harward the information on the next Supportive Employment Listening Session Care Plan 2. Renee will send the link to the public comment page for the Transition of Care Plan 3. Renee will send the link to the DMA/LME MCO contracts to Stacey Harward for distribution 4. Renee will provide to Mark Fuhrman's feedback on the Waiver Letter to individual back to DMA 	Renee Rader	

Agenda Topic: Future Agenda

Discussion	The meeting was adjourned at 3:05 PM with no discussion of the next meeting's agenda.	
Conclusions		
Action Items	Person(s) Responsible	Deadline

Meeting Adjourned: 3:00 p.m.
Next Meeting: April 12th
Dix Campus- Brown Building Hearing Room 104
801 Biggs Drive, Raleigh, NC

