

**North Carolina Division of Aging and Adult Services  
Office of the State Long Term Care Ombudsman**

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COUNTY	PROVIDER TYPE	OMBUDSMAN CONTACT
Alamance	Adult Care Homes & Nursing Homes	Tracy Warner; Office: (336) 904-0300 ext. 2007 twarner@ptrc.org
Alexander	Adult Care Homes & Nursing Homes	Christina Franklin; Office: (828) 485-4213 christina.franklin@wpcog.org
Alleghany	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org
Anson	Adult Care Homes & Nursing Homes	Laurie Abounader; Office: (704) 348-2739 labounader@centralina.org
Ashe	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org
Avery	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org
Beaufort	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838 ljett@mideastcom.org
Bertie	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838 ljett@mideastcom.org
Bladen	Adult Care Homes & Nursing Homes	Shontelia Sowers; Office: (910) 775-9761 shontelia.sowers@lrcog.org
Brunswick	Adult Care Homes & Nursing Homes	Jeff Brunsink; Office: 910-274-0344 Cell: 910-444-8198 jbrunsink@capefearcog.org
Buncombe	Adult Care Homes & Nursing Homes	Split between all Ombudsmen: Telle/Donna Office: (828) 251-6622
Burke	Adult Care Homes & Nursing Homes	Christina Franklin; Office: (828) 485-4213 christina.franklin@wpcog.org
Cabarrus	Adult Care Homes & Nursing Homes	Laurie Abounader; Office: (704) 348-2739 labounader@centralina.org
Caldwell	Adult Care Homes & Nursing Homes	Anita Roberts; Office: 828-485-4265 anita.roberts@wpcog.org
Camden	Adult Care Homes & Nursing Homes	Brandi Jordan Office: (252) 404-7086 bjordan@accog.org
Carteret	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007 apridgen@eccog.org
Caswell	Adult Care Homes & Nursing Homes	Christina Peoples; Office: (336) 904-0300 ext. 2017 cpeoples@ptrc.org
Catawba	Adult Care Homes & Nursing Homes	Christina Franklin; Office: (828) 485-4213 christina.franklin@wpcog.org

Chatham	Adult Care Homes & Nursing Homes	Autumn Cox; Office: (919) 558-9401 acox@tjcog.org
Cherokee	Adult Care Homes & Nursing Homes	Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org
Chowan	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Clay	Adult Care Homes & Nursing Homes	Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org
Cleveland	Adult Care Homes & Nursing Homes	Mandy Johnson; Office: (828) 287-2281 ext. 1225 mjohnson@regionc.org
Columbus	Adult Care Homes	Jeff Brunsink; Office: 910-274-0344 Cell: 910-444-8198 jbrunsink@capefearcog.org
Columbus	Nursing Homes	Holli Blackwelder; Office: 910-274-0350 Cell: 910-444-8485 hblackwelder@capefearcog.org
Craven	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007 apridgen@eccog.org
Cumberland	Adult Care Homes & Nursing Homes	Kareem Strong; Office: (910) 323-4191 ext. 25 kstrong@mccog.org
Currituck	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Dare	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Davidson	Adult Care Homes	Christina Peoples; Office: (336) 904-0300 ext. 2017 cpeoples@ptrc.org
Davidson	Nursing Homes	Ashley Marcolivio; Office: (336) 904-0300 ext. 2016 amarcolivio@ptrc.org
Davie	Adult Care Homes & Nursing Homes	Karin Kiser; Office: (336) 904-0300 ext. 2018 kkiser@ptrc.org
Duplin	Adult Care Homes & Nursing Homes	Colby Smith; Office: (252) 638-3185 ext. 3010 csmith@eccog.org
Durham	Adult Care Homes & Nursing Homes	Pam Palmer; Office: (919) 558-2714 ppalmer@tjcog.org
Edgecombe	Adult Care Homes & Nursing Homes	Annetta Brown; Office: (252) 234-5962 abrown@upcog.org
Forsyth	Adult Care Homes & Nursing Homes	LaTonya Smith; Office: (336) 904-0300 ext. 2021 lsmith@ptrc.org
Franklin	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050 khawkins@kerrtarcog.org
Gaston	Adult Care Homes & Nursing Homes	Cindy Kincaid; Office: (704) 348-2715 ckincaid@centralina.org
Gates	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Graham	Adult Care Homes & Nursing Homes	Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org
Granville	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050

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<b>Greene</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Angelia Pridgen; Office: (252) 638-3185 ext. 3007 apridgen@eccog.org</b>
<b>Guilford</b>	<b>Adult Care Homes</b>	<b>Kim Johnson; Office: (336) 904-0300 ext. 2014 kjohnson@ptrc.org</b>
<b>Guilford</b>	<b>Nursing Homes</b>	<b>Karin Kiser; Office: (336) 904-0300 ext. 2018 kkiser@ptrc.org</b>
<b>Halifax</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Tyronda Whitaker; Office: (252) 234-5963 twhitaker@ucpcog.org</b>
<b>Harnett</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Kareem Strong; Office: (910) 323-4191 ext. 25 kstrong@mccog.org</b>
<b>Haywood</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org</b>
<b>Henderson</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Cori Search; Office: (828) 251-7433 cori@landofsky.org</b>
<b>Hertford</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Laura Jett; Office: (252) 974-1838 ljett@mideastcom.org</b>
<b>Hoke</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Shontelia Sowers; Office: (910) 775-9761 shontelia.sowers@lrcog.org</b>
<b>Hyde</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org</b>
<b>Iredell</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Patricia Cowan; Office: (704) 688-6503 pcowan@centralina.org</b>
<b>Jackson</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org</b>
<b>Johnston</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Carolyn Pennington; Office: (919) 558-2703 cpennington@tjcog.org</b>
<b>Jones</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Angelia Pridgen; Office: (252) 638-3185 ext. 3007 apridgen@eccog.org</b>
<b>Lee</b>	<b>Adult Care Homes</b>	<b>Autumn Cox; Office: (919) 558-9401 acox@tjcog.org</b>
<b>Lee</b>	<b>Nursing Homes</b>	<b>Jennifer Link; Office: (919) 558-9404 jlink@tjcog.org</b>
<b>Lenoir</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Colby Smith; Office: (252) 638-3185 ext. 3010 csmith@eccog.org</b>
<b>Lincoln</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Cindy Kincaid; Office: (704) 348-2715 ckincaid@centralina.org</b>
<b>McDowell</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Mandy Johnson; Office: (828) 287-2281 ext. 1225 mjohnson@regionc.org</b>
<b>Macon</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org</b>
<b>Madison</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Donna Thomason; Office: (828) 251-7439 donna@landofsky.org</b>
<b>Martin</b>	<b>Adult Care Homes &amp; Nursing Homes</b>	<b>Laura Jett; Office: (252) 974-1838 ljett@mideastcom.org</b>
<b>Mecklenburg</b>	<b>Adult Care Homes</b>	<b>Lindsay Tice; Office: (704) 688-6504 ltice@centralina.org</b>

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Mecklenburg	Nursing Homes	Hillary Kaylor; Office: (704) 348-2724 hkaylor@centralina.org
Mitchell	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org
Montgomery	Adult Care Homes & Nursing Homes	Ashley Marcolivio; Office: (336) 904-0300 ext. 2016 amarcolivio@ptrc.org
Moore	Adult Care Homes & Nursing Homes	Carolyn Pennington; Office: (919) 558-2703 cpennington@tjcog.org
Nash	Adult Care Homes & Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963 twhitaker@ucpcog.org
New Hanover	Adult Care Homes	Jeff Brunsink; Office: 910-274-0344 Cell: 910-444-8198 jbrunsink@capefearcog.org
New Hanover	Nursing Homes	Holli Blackwelder; Office: 910-274-0350 Cell: 910-444-8485 hblackwelder@capefearcog.org
Northampton	Adult Care Homes & Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963 twhitaker@ucpcog.org
Onslow	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007 apridgen@eccog.org
Orange	Adult Care Homes & Nursing Homes	Autumn Cox; Office: (919) 558-9401 acox@tjcog.org
Pamlico	Adult Care Homes & Nursing Homes	Colby Smith; Office: (252) 638-3185 ext. 3010 csmith@eccog.org
Pasquotank	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Pender	Adult Care Homes & Nursing Homes	Holli Blackwelder; Office: 910-274-0350 Cell: 910-444-8485 hblackwelder@capefearcog.org
Perquimans	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Person	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050 khawkins@kerrtarcog.org
Pitt	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838 ljett@mideastcom.org
Polk	Adult Care Homes & Nursing Homes	Lori Simpson; Office: (828) 287-2281 ext. 222 lsimpson@regionc.org
Randolph	Adult Care Homes & Nursing Homes	Ashley Marcolivio; Office: (336) 904-0300 ext. 2016 amarcolivio@ptrc.org
Richmond	Adult Care Homes & Nursing Homes	Shontelia Sowers; Office: (910) 775-9761 shontelia.sowers@lrcog.org
Robeson	Adult Care Homes & Nursing Homes	Shontelia Sowers; Office: (910) 775-9761 shontelia.sowers@lrcog.org
Rockingham	Adult Care Homes & Nursing Homes	Christina Peoples; Office: (336) 904-0300 ext. 2017 cpeoples@ptrc.org
Rowan	Adult Care Homes & Nursing Homes	Patricia Cowan; Office: (704) 688-6503 pcowan@centralina.org

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Sampson	Adult Care Homes & Nursing Homes	Kareem Strong; Office: (910) 323-4191 ext. 25 kstrong@mccog.org
Scotland	Adult Care Homes & Nursing Homes	Shontelia Sowers; Office: (910) 775-9761 shontelia.sowers@lrcog.org
Stanly	Adult Care Homes & Nursing Homes	Lindsay Tice; Office: (704) 688-6504 ltice@centralina.org
Stokes	Adult Care Homes & Nursing Homes	Ashley Marcolivio; Office: (336) 904-0300 ext. 2016 amarcolivio@ptrc.org
Surry	Adult Care Homes & Nursing Homes	Tracy Warner; Office: (336) 904-0300 ext. 2007 twarner@ptrc.org
Swain	Adult Care Homes & Nursing Homes	Anna Rogers; Office: (828) 586-1962 ext. 223 anna@regiona.org
Transylvania	Adult Care Homes & Nursing Homes	Telle King; Office: (828) 251-7430 telle@landofsky.org
Tyrrell	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Union	Adult Care Homes & Nursing Homes	Laurie Abounader; Office: (704) 348-2739 labounader@centralina.org
Vance	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050 khawkins@kerrtarcog.org
Wake	Adult Care Homes	Aimee Kepler; Office: (919) 558-2719 akepler@tjcog.org
Wake	Nursing Homes	Jennifer Link; Office: (919) 558-9404 jlink@tjcog.org
Warren	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050 khawkins@kerrtarcog.org
Washington	Adult Care Homes & Nursing Homes	Brandi Jordan; Office: (252) 404-7086 bjordan@accog.org
Watauga	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org
Wayne	Adult Care Homes & Nursing Homes	Colby Smith; Office: (252) 638-3185 ext. 3010 csmith@eccog.org
Wilkes	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org
Wilson	Adult Care Homes & Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963 twhitaker@ucpcog.org
Yadkin	Adult Care Homes & Nursing Homes	Tracy Warner; Office: (336) 904-0300 ext. 2007 twarner@ptrc.org
Yancey	Adult Care Homes & Nursing Homes	Stevie John; Office: (828) 265-5434 ext. 126 sjohn@hccog.org