

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital
SFY 2021**

Hospital	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Apr		May		June		Total # Patients	Total Avg Hrs Waiting
	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting				
Broughton Hospital	15	118.72	9	76.65	18	611.22	7	287.01	11	425.55	13	280.55	16	105.20	20	462.62	25	237.42	12	378.31	17	155.97	15	127.45	178	287.74
Central Regional Hospital	69	240.13	102	293.37	124	237.00	92	195.68	121	223.71	105	327.61	100	291.65	76	186.20	83	280.60	76	220.36	101	220.27	68	295.62	1,117	251.41
Cherry Hospital	84	83.95	118	114.36	104	81.23	114	116.85	106	170.89	103	163.50	92	137.28	112	172.88	95	123.65	101	140.16	106	111.62	87	155.86	1,222	130.85
Grand Total	168	150.19	229	200.13	246	196.16	213	155.23	238	210.01	221	246.20	208	210.29	208	201.05	203	198.42	189	183.62	224	161.96	170	218.12	2,517	194.49

What the data DOES include:

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made)
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital