



# North Carolina Office of Vital Records Hurricane Helene Support

Executive Order 318

Executive Order 318 allows the State Registrar to waive certain fees for birth, death, fetal death, marriage, and divorce certificates of events occurring in North Carolina for people affected by Hurricane Helene. Contact one of the resources below for more information.

## WAYS TO REQUEST CERTIFICATES

### BY TELEPHONE

Place an order via telephone by calling the North Carolina Office of Vital Records at **888-985-9913**.

#### HOURS OF OPERATION:

7 a.m. – 7 p.m. EST  
daily thru the end of the executive order



### VISIT A REGISTER OF DEEDS OFFICE

Visit a Register of Deeds office to obtain a certificate.

Locate Register of Deeds office addresses by clicking this [locator link](#).



### MAKE AN APPOINTMENT TO VISIT NCOVR OFFICE

Make an appointment by clicking this [appointment link](#).

#### NCOVR ADDRESS

225 N. McDowell Street  
Raleigh, NC, 27603

#### APPOINTMENT HOURS:

8:30 a.m. - 3:30 p.m. EST  
Monday-Friday

