

DIRECTORY OF NORTH CAROLINA COUNTY DEPARTMENTS OF SOCIAL

SERVICES Last Updated: April 26, 2021

01. Alamance County DSS

319 North Graham Hopedale Road, Suite C
Burlington, NC 27217
Main Number: 336-570-6532
Emergency Number: 336-229-2912
CPS Number: 336-229-2908
APS Number: 336-229-2909
Fax Number: 336-570-6538

02. Alexander County DSS

604 7th Street, SW
Taylorsville, NC 28681
Main Number: 828-632-1080
Emergency (Sheriff's Dept.): 828-632-4658
APS Number: 828-352-7670
Medicaid Transportation: 828-465-7641
Fax Number: 828-632-1092

03. Alleghany County DSS

182 Doctor Street
Sparta, NC 28675
Post Office Box 247
Main Number: 336-372-2411
CPS/APS Number: 336-372-1445
Fax #336-372-2635

04. Anson County DSS

118 North Washington Street
Wadesboro, NC 28170
Tel. #704-694-9351
Fax #704-695-1608

05. Ashe County DSS

150 Government Circle, Suite 1400
Jefferson, NC 28640
Main Number: 336-846-5719
Emergency Number: 336-846-5600
CPS: 336-982-7800
APS: 336-846-5644
Fax #336-846-5779

06. Avery County DSS

175 Linville Street
Newland, NC 28657
Post Office Box 309
Main Number: 828-733-8230
Fax #828-733-8245

07. Beaufort County DSS

632 West 5th Street
Washington, NC 27889
Post Office Box 1358
Main Number: 252-975-5500
CPS: 252-940-6100, 252-940-6030, 252-940-6089
APS: 252-940-6042
Fax #252-975-5555

08. Bertie County DSS

1006 Wayland Street
Windsor, NC 27983
Post Office Box 627
Main Number: 252-794-5320
Emergency Phone: 252-794-5300
CPS/APS: 252-794-5330
Fax Number: 252-794-5344

09. Bladen County DSS

208 McKay Street
Elizabethtown, NC 28337
Post Office Box 369
Main Number: 910-862-6800
CPS: 910-862-6876
APS: 910-862-6893
Fax #910-862-6801

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SERVICES Last Updated: January 9, 2020

10. Brunswick County DSS

60 Government Drive, NE
Bolivia, NC 28422-0219
Post Office Box 219
Main Number: 910-253-2077
Fax Number: 910-253-2071
CPS/APS: 910-253-2415
Medicaid Transportation: 910-253-2247

11. Buncombe County DSS

40 Coxe Avenue
Asheville, NC 28802
Post Office Box 7408
Main Number: 828-250-5500
CPS: 828-250-5900
APS: 828-250-5800
Medicaid Transportation: 828-552-5486
Fax Number: 828-250-6235

12. Burke County DSS

700 East Parker Road
Morganton, NC 28680-0549
Post Office Box Drawer 549
Main Number: 828-764-9600
Fax Number: 828-764-9793

13. Cabarrus County DSS

1303 South Cannon Boulevard
Kannapolis, NC 28083
Main Number: 704-920-1400 Medicaid
Transportation: 704-920-2246 Fax
Number: 704-920-1401

14. Caldwell County DSS

2345 Morganton Blvd SW, Suite A
Lenoir, NC 28645
Main Number: 828-426-8200
CPS Number: 828-426-8257
APS Number: 828-426-8288
Medicaid Transportation: 828-426-8256
Fax Number: 828-426-8398

15. Camden County DSS

117 North Highway 343
Camden, NC 27921
Post Office Box 70
Main Number: #252-331-4787
Emergency Phone: 252-331-1500
Fax Number: 252-335-1009

16. Carteret County DSS

Post Office Box 779
210 Craven Street
Beaufort, NC 28516
Main Number: 252-728-3181
Emergency Phone: 252-728-3181
Fax Number: 252-648-7462
Courier Number: 11-14-24

17. Caswell County DSS

Post Office Box 1538
175 County Park Road
Yanceyville, NC 27379
Main Number: 336-694-4141
CPS: 336-694-2032, 336-694-2054 APS:
336-694-2008
Fax 336-694-1816

18. Catawba County DSS

Newton, NC 28658
3030 11th Avenue Drive, SE
Hickory, NC 28602
Post Office Box 669
Main Number: 828-695-5600
CPS: 828-324-9111
APS: 828-695-5609
Medicaid Transportation: 828-695-5608
Fax Number: 828-695-2497

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19. Chatham County DSS

Post Office Box 489
102 Camp Drive
Pittsboro, NC 27312
Main Number: 919-542-2759
Emergency Phone: 919-542-2911
CPS: 919-542-2759
Fax 919-542-6355

CPS: 910-641-3235
APS: (910)641-3227
Medicaid Transportation: 910-642-7201
Fax 910-641-3970
Courier Number: 04-21-23

20. Cherokee County DSS

4800 W US Highway 64
Murphy, NC 28906
Main Number: 828-837-7455
CPS: 828-835-3144
Fax 828-837-9789

25. Craven County DSS

2818 Neuse Boulevard
Post Office Box 12039
New Bern, NC 28561-2039
Main Number: 252-636-4900
Fax Number: 252-636-4946
CPS/APS:252-633-2357
Medicaid Transportation: 252-636-4917
Courier Number: 16-66-02

21. Chowan County DSS

100 W. Freemason Circle
Edenton, NC 27932
Main Number: 252-482-7441
Fax Number: 252-482-7041

26. Cumberland County DSS

1225 Ramsey Street
Post Office Box 2429
Fayetteville, NC 28301
Main Number: 910-323-1540
Fax Number: 910-677-2801
Emergency Phone: 910-323-1500
CPS: 910-677-2450
APS: 910-677-2389
Medicaid Transportation: 910-677-2526

22. Clay County DSS

Post Office Box 147
119 Courthouse Dr.
Hayesville, NC 28904
Main Number: 828-389-6301
Fax Number: 828-389-6427

27. Currituck County DSS

153 Courthouse Rd., Suite 400
Currituck, NC 27929
Main Number: 252-232-3083
Fax Number: 252-232-2167

23. Cleveland County DSS

PO Drawer 9006, Shelby NC 28151-9006
130 South Post Road
Shelby, NC 28150
Main Number: 704-487-0661
Fax Number: 704-484-1051

28. Dare County DSS

Post Office Box 669
107 Exeter Street
Manteo, NC 27954
Main Number: 252-475-5500
Fax Number: 252-473-9824
Emergency Phone: 252-473-3444

24. Columbus County DSS

40 Government Complex Road
Whiteville, NC 28472-0397
PO Box 397
Main Number: 910-642-2800
Fax Number: 910-641-3970

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29. Davidson County DSS

Post Office Box 788
Lexington, NC 27293
913 Greensboro Street
Main Number: 336-242-2500
Fax Number: 336-249-7588
Emergency Phone: 336-249-0131
Medicaid Transportation: 336-242-2272

Fax Number: 252-641-7980
CPS/APS: 252-641-7668
Medicaid Transportation: 252-972-1174

Rocky Mount Office

301 South. Fairview Road
Rocky Mount, NC 27801
Main Number: 252-985-4101
Fax Number: 252-985-1615

30. Davie County DSS

228 Hospital St
Post Office Box 517
Mocksville, NC 27028
Main Number: 336-753-6250
Fax Number: 336-751-1639

34. Forsyth County DSS

741 North Highland Avenue
Winston-Salem, NC 27101
Main Number: 336-703-3800
Fax Number: 336-727-2850
CPS: 336-703-2287
APS: 336-703-3503

31. Duplin County DSS

423 North Main Street
Post Office Box 969
Kenansville, NC 28349
Main Number: 910-296-2200
Fax Number: 910-296-2323
Emergency Phone: 910-271-4985
Medicaid Transportation: 910-296-2333

35. Franklin County DSS

107 Industrial Drive
Post Office Box 669
Louisburg, NC 27549
Main Number: 919 496-5721
Fax Number: 919 496-8137
Emergency Phone: 911

32. Durham County DSS

414 East Main Street
Post Office Box 810
Durham, NC 27702-0810
Main Number: 919-560-8000
Fax Number: 919-560-8102
Emergency Phone: 911
CPS: 919-560-8424
APS: 919-560-8588
Medicaid Transportation: 919-560-0520

36. Gaston County DSS

330 Dr. Martin Luther King Jr. Way
Gastonia, NC 28052
Main Number: 704-862-7500
Fax Number: 704-862-7885
CPS: 704-862-7555
APS: 704-862-7575
Medicaid Transportation: 704-866-3206

33. Edgecombe County DSS

122 E. St. James Street
PO Box 370
Tarboro, NC 27886
Main Number: 252-641-7611

37. Gates County DSS

Post Office Box 185
200 Court Street
Gatesville, NC 27938
Main Number: 252-357-0075
Fax Number: 252-357-2132
Emergency Phone: 252-357-0210

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Medicaid Transportation: 252-357-GITS (4487)

38. Graham County DSS

196 Knight Street
Post Office Box 1150
Robbinsville, NC 28771
Main Number: 828-479-7911
Fax Number: 828-479-7928

39. Granville County DSS

Post Office Box 966
410 West Spring Street
Oxford, NC 27565
Main Number: 919-693-1511
Fax Number: 919-603-5090
Medicaid Transportation: 919-603-3320

40. Greene County DSS

227 Kingold Boulevard, Suite A
Snow Hill, NC 28580
Main Number: 252-747-5932
Fax Number: 252-747-8654
Emergency Phone: 252-747-7553
Medicaid Transportation: 252-747-8474

41. Guilford County DSS

Post Office Box 3388
1203 Maple Street (27405)
Greensboro, NC 27402-3388
Main Number: 336-641-3447
Fax Number: 336-641-5647, 336-641-6067
Emergency Phone: 800-378-5315
CPS: 336-641-3795
APS: 336-641-3137
Medicaid Transportation: 336-641-2561

42. Halifax County DSS

4421 Hwy 301
Post Office Box 76
7 Halifax, NC 27839
Main Number: 252-536-2511
Fax Number: 252-536-2432

CPS: 252-536-6500

APS: 252-536-6536

Medicaid Transportation: 252-538-6720

43. Harnett County DSS

311 Cornelius Harnett Boulevard
Lillington, NC 27546
Main Number: 910-893-7500
Fax Number: 910-893-6604
CPS: 910-893-9111, 910-814-6662
APS: 910-814-6640

44. Haywood County DSS

157 Paragon Parkway, Suite 300
Clyde, NC 28721
Main Number: 828-452-6620
Fax Number: 828-452-6690
Emergency Phone: 828-452-6600
APS: 828-452-6620, Option 1
Medicaid Transportation: 828-452-6620, Option 3

45. Henderson County DSS

1200 Spartanburg Highway, Suite 300
Hendersonville, NC 28792
Main Number: 828-697-5500
Fax Number: 828-697-4544
CPS: 828-697-5572

46. Hertford County DSS

704 King Street
Post Office Box 218
Winton, NC 27986
Main Number: 252-358-7830
Fax Number: Winton Office 252-358-0597
Ahoskie Office 252-332-4710

47. Hoke County DSS

314 S. Magnolia Street
Post Office Box 340
Raeford, NC 28376

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Main Number: 910-875-8725
Fax Number: 910-848-3828
Emergency Phone: 911
CPS/APS: 910-878-1988
Medicaid Transportation: 910-875-8588

48. Hyde County DSS

35015 US Hwy 264
Post Office Box 100
Engelhard, NC 27824
Main Number: 252-926-4199
Fax Number: 252-926-3711
Medicaid Transportation: 252-926-1637

49. Iredell County DSS

Post Office Box 1146
Statesville, NC 28687
549 Eastside Drive
Statesville, NC 28625
Main Number: 704-873-5631
Fax Number: 704-878-5419

50. Jackson County DSS

15 Griffin Street
Sylva, NC 28779
Main Number: 828-586-5546
Fax Number: 828-586-6270, 828-587-2099
Emergency Phone: 828-586-1911

51. Johnston County DSS

Post Office Box 911
714 North Street
Smithfield, NC 27577
Main Number: 919 989-5300
Fax Number: 919-989-5324

52. Jones County DSS

118 Highway 58 North
Post Office Box 250
Trenton, NC 28585
Main Number: 252-448-2581
Fax Number: 252-488-5651

Emergency Phone: 252-559-6118

53. Lee County DSS

530 Carthage Street
Post Office Box 1066
Sanford, NC 27330
Main Number: 919-718-4690
Fax: 919-718-4634
Emergency Phone: 919-718-4560 (Sheriff's Office)
Medicaid Transportation: 919-776-7201

54. Lenoir County DSS

130 West King Street, Kinston, NC 28501
Post Office Box 6
Kinston, NC 28502-0006
Main Number: 252-559-6400
Fax Number: 252-559-6381
Emergency Phone: 252-559-8331
Nights/Weekends 252-559-6118

55. Lincoln County DSS

1136 East Main Street
Post Office Box 130
Lincolnton, NC 28093-0130
Main Number: 704-732-0738
Fax Number: 704-736-8727
CPS: 704-736-8678
APS: 704-732-1969
Medicaid Transportation: 704-736-2030

56. Macon County DSS

Lakeside Government Complex
1832 Lakeside Drive
Franklin, NC 28734
Main Number: 828-349-2124
Fax Number: 828-349-2401
Emergency Phone: 828-524-2811
Medicaid Transportation: 828-349-2222

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57. Madison County DSS

Post Office Box 219
5707 U.S. Highway 25/70, Unit D
Marshall, NC 28753
Main Number: 828-649-2711
Fax Number: 828-649-2097, 828-649-3687
Emergency Phone: 828-649-2721

Emergency Phone: 828-688-9110 or 828-688-9974

CPS: 828-688-2175 ext. 1538
APS: 828-688-2175, ext. 1544
Medicaid Transportation: 828-688-4715

58. Martin County DSS

305 East Main Street
Post Office Box 809
Williamston NC 27892
Main Number: 252-789-4400
Fax Number: 252-789-4409
CPS/APS/Medicaid Transportation: 252-789-4460

62. Montgomery County DSS

102 E. Spring Street
Post Office Drawer N
Troy, NC 27371
Main Number: 910-576-6531
Fax Number: 910-576-5016
Emergency Phone: 910-572-1313

59. McDowell County DSS

145 East Court Street
Post Office Box 338
Marion, NC 28752
Main Number: 828-652-3355
Emergency Phone: 828-652-4000
Medicaid Transportation: 828-659-0634

63. Moore County DSS

1036 Carriage Oaks Drive
Post Office Box 938
Carthage, NC 28327
Main Number: 910-947-2436
Fax Number: 910-947-1618
CPS/APS: 910-947-5683
Medicaid Transportation: 910-947-3389

60. Mecklenburg County DSS

301 Billingsley Road
Post Office Box 220999
Charlotte, NC 28222
Main Number: 704-336-3000
Fax Number: 704-353-1325
Report Abuse (Child Protective Services): 980-31-HELPS (43577)
Report Abuse (Adult Protective Services): 704-336-CARE (2273)

64. Nash County DSS

120 West Washington Street
Post Office Drawer 819
Nashville, NC 27856
Main Number: 252-459-9818
Fax Number: 252-459-9833
CPS: 252-459-1293
APS: 252-462-2711
Medicaid Transportation: 252-459-2731

61. Mitchell County DSS

347 Long View Drive
Bakersville, NC 28705-0365
102 East Spring Street
Main Number: 828-688-2175
Fax Number: 828-688-4940

65. New Hanover County DSS

1650 Greenfield Street
Wilmington, NC 28402
Main Number: 910-798-3400
Fax Number: 910-798-7824
Emergency Phone: 911
CPS/APS: 910-798-3420
Medicaid Transportation: 910-798-3482

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65. New Hanover County DSS

1650 Greenfield Street
Post Office Drawer 1559
Wilmington, NC 28402
Main Number: 910-798-3400
Emergency Phone: 911
CPS/APS: 910-798-3420
Medicaid Transportation: 910-798-3482
Fax Number: 910-798-7824

66. Northampton County DSS

9467 NC 305 Highway
Post Office Box 157
Jackson, NC 27845
Main Number: 252-534-5811
Emergency Phone: 252-534-1773,
252-534-1246
Fax Number: 252-534-0061

67. Onslow County DSS

1915 Onslow Drive Extension
Post Office Box 1379
Jacksonville, NC 28541
Main Number: 910-455-4145
Emergency Phone: 910-455-3113
CPS: 910-219-1955
APS: 910-989-0230
Medicaid Transportation: 910-989-3013
Fax Number: 910 219-4983
Courier Number: 11-06-21

68. Orange County DSS

113 Mayo St.
PO Box 811
Hillsborough, NC 27278
Main Number: 919-245-2800
Emergency Phone: 919-732-8181 Medicaid
Transportation: 919-717-1853 Fax
Number: 919-644-3005

69. Pamlico County Human Services Center

828 Alliance Main St.
Bayboro, NC 28515
Main Number: 252-745-4086
Fax Number: 252-745-7384

70. Pasquotank County DSS

709 Roanoke Avenue
Elizabeth City, NC 27909
Main Number: 252-338-2126
Fax Number: 252-338-7512

71. Pender County DSS

810 South Walker Street
Post Office Drawer 1207
Burgaw, NC 28425
Main Number: 910-259-1240
Emergency Phone: 910-259-1212
Fax Number: 910-259-1418

72. Perquimans County DSS

103 Charles Street
Hertford, NC 27944
Post Office Box 107
Main Number: 252-426-7373
Fax Number: 252-426-1240

73. Person County DSS

355B S. Madison Blvd
Roxboro, NC 27573
Post Office Box 770
Main Number: 336-599-8361
Emergency Phone: 336-597-0500
Medicaid Transportation: 336-597-1771
Fax Number: 336-597-9339

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74. Pitt County DSS

1717 West Fifth Street
Greenville, NC 27834
Main Number: 252-902-1110
Emergency Phone: 252-830-4141
CPS/APS: 252-902-1111
Medicaid Transportation: 252-902-1101
Fax Number: 252-413-1299

75. Polk County DSS

231 Wolverine Trail.
Mill Spring, NC 28756
Main Number: 828-894-2100
Emergency Phone: 828-894-3001
Medicaid Transportation: 828-894-8203
Fax Number: 828-894-6326

76. Randolph County DSS

1512 North Fayetteville Street
P.O. Box 3239
Asheboro, NC 27204-3239
Main Number: 336-683-8000
CPS: 336-683-8101
APS: 336-683-8028
Medicaid Transportation: 336-629-7433
Fax Number: 336-683-8131

77. Richmond County DSS

125 Caroline Street
Post Office Box 518
Rockingham, NC 28380
Main Number: 910-997-8480
Emergency Phone: 910-997-8283
CPS: 910-997-8400
APS/Medicaid Transportation: 910-997-8450
Fax #910-997-8447

78. Robeson County DSS

120 Glen Cowan Road
Lumberton, NC 28360
Main Number: 910-671-3500

CPS: 910-671-3564
APS: 910-671-3168
Medicaid Transportation: 910-671-3705
Fax Number: 910-671-3092

79. Rockingham County DSS

411 NC Hwy. 65
Wentworth, NC 27375
Post Office Box 61
Wentworth, NC 27375
Main Number: 336-342-1394
Emergency Phone: 336-342-8100
CPS: 336-342-3537
APS: 336-342-1394 ext. 7168
Fax #336-634-1847

80. Rowan County DSS

1813 E. Innes Street
Salisbury, NC 28146
Main Number: 704-216-8330
CPS Number: 704-216-8499
Medicaid Transportation: 704-216-8331
Fax Number: 704-638-3134

81. Rutherford County DSS

389 Fairground Road
PO Box 242
Spindale, NC 28160
Main Number: 828-287-6165
Emergency Phone: 828-229-7205
Medicaid Transportation: 828-287-6141
Fax Number: 828-287-6350

82. Sampson County DSS

360 County Complex Rd. Suite 100
Clinton, NC 28328
Main Number: 910-592-7131
CPS Number: 910-592-4200
Medicaid Transportation: 910-299-0127
Fax Number: 910-592-4297

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83. Scotland County DSS

1405 West Boulevard
Post Office Box 1647
Laurinburg, NC 28353
Main Number: 910-277-2500
APS: 910-277-2525 ext. 3366
Medicaid Transportation: 910-277-2416
Fax Number: 910-277-2402

84. Stanly County DSS

1000 North First Street, Suite 2
Albemarle, NC 28001
Main Number: 704-982-6100
Emergency Phone: 704-986-3700
Medicaid Transportation: 704-986-2011, 704-986-2038
Fax #704-983-5818

85. Stokes County DSS

1010 N. Main Street
Post Office Box 30
Danbury, NC 27016
Main Number: 336-593-2861
Fax Number: 336-593-9362
Emergency Phone: 800-672-2851

86. Surry County DSS

118 Hamby Road
Dobson, NC 27017
Main Number: 336-401-8700
Emergency Phone: 336-374-3000
CPS/APS: 336-401-8800
Fax #336-401-8750

87. Swain County DSS

80 Academy St.
Post Office Box 610
Bryson City, NC 28713
Main Number: 828-488-6921
Emergency Phone: 828-488-4844
Fax Number: 828-488-8271

88. Transylvania County DSS

106 E. Morgan St.
Brevard, NC 28712
Main Number: 828-884-3174
Medicaid Transportation: 828-884-3283 Fax
Number: 828-884-3263

89. Tyrrell County DSS

102 N. Road Street
Post Office Box 599
Columbia, NC 27925
Main Number: 252-796-3421
Emergency Phone: 252-473-3444
Fax Number: 252-796-1732

90. Union County DSS

2330 Concord Avenue
Monroe, NC 28110
Main Number: 704-296-4300
Emergency Phone: 704-289-1591
CPS: 704-296-6124
Fax #704-296-6151

91. Vance County DSS

350 Ruin Creek Road
Henderson, NC 27536
Main Number: 252-492-5001
CPS: 252-436-0407
APS: 252-492-5001
Medicaid Transportation: 252-492-5001 ext.
3257
Fax #252-438-5997

92. Wake County Human Services

220 Swinburne Road
Post Office Box 46833
Raleigh, NC 27620-6833
Main Number: 919-212-7000
Emergency Phone: 919-212-7990
CPS: 919-212-7990 (English), 919-212-7963
(Spanish)

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APS: 919-212-7264
Medicaid Transportation: 919-212-7005
Fax #919-212-7285

93. Warren County DSS

307 North Main Street
Warrenton, NC 27589
Main Number: 252-257-5000
CPS: 252-257-5007
Medicaid Transportation: 252-257-5014
Fax Number: 252-257-4656

94. Washington County DSS

209 East Main Street
Plymouth, NC 27962
Post Office Box 10
Main Number: 252-793-4041
Medicaid Transportation: 252-793-4041 ext.
255
Fax Number: 252-793-3195

95. Watauga County DSS

132 Poplar Grove Road Connector, Suite C
Boone, NC 28607
Main Number: 828-265-8100
Fax Number: 828-265-7638

96. Wayne County DSS

301 North Herman Street
Goldsboro, NC 27530
Main Number: 919-580-4034
Emergency Phone: 919-705-1774 (CPS Hotline)
Medicaid Transportation: 919-705-1956
Fax Number: 919-731-1293

97. Wilkes County DSS

304 College Street
Wilkesboro, NC 28697
Main Number: 336-651-7400
Fax Number: 336-651-7568

98. Wilson County DSS

100 N.E Gold Street
Wilson, NC 27894-0459
Post Office Box 459
Main Number: 252-206-4000
Emergency Phone: 252-237-8300
Medicaid Transportation: 252-206-4105
Fax Number: 252-237-1544

99. Yadkin County DSS

Post Office Box 548
250 Willow Street
Yadkinville, NC 27055
Main Number: 336-69-4210
CPS/APS: 336-849-7910
Medicaid Transportation: 336-849-7910 ext.
7521 or 7558
Fax Number: 336-679-2664

100. Yancey County DSS

320 Pensacola Road
Burnsville, NC 28714
Post Office Box 67
Main Number: 828-682-6148
Emergency Phone: 828-682-2124
Fax Number: 828-682-6712