



N.C. Department of Health and Human Services Office of Rural Health 805 Ruggles Drive Raleigh, NC 27606 Phone: 919.527.6440 • Fax: 919.733.8300 https://www.ncdhhs.gov/divisions/orh

### Rural Health Operations Team

2024 Profile (Data from State Fiscal Year 2024)

# **Grant Facts**

**Ş2.9M** Grant funding appropriated from the General Assembly

> 77,282 Patients served

9,509 Uninsured patients served

**11,187** Medically vulnerable patient encounters for Medicaid, Medicare, underinsured, and uninsured

75% (\$1.75) Return on Investment for each RHC grant dollar's economic impact

## Performance Measures



**73%** Patients with well controlled diabetes, as evidenced by A1c levels ≤ 9



**66%** Patients with well controlled hypertension, as evidenced by blood pressure levels  $\leq$  140/90



68% Patients screened for obesity through Body Mass Index (BMI) testing



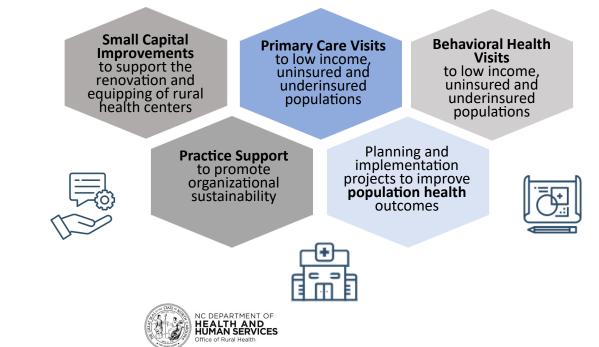
86% Patients screened for tobacco cessation and treatment The Rural Health Operations Team works to connect organizations and rural primary healthcare sites to resources, increase access to quality care and coordinate existing services to improve patient access to quality primary care. The team accomplishes this through:

- State Designated Rural Health Center funding, currently supports 22 sites covering 50 counties
  - Technical Assistance through one-on-one coaching with rural health center staff to improve healthcare operations
  - Meeting facilitation among regional healthcare providers and stakeholders to assist in coordinating community-based and healthcare work to improve overall health of communities.
  - ◊ Local access to quality primary healthcare for rural patients

#### State Designated Rural Health Centers are Improving Health Measures

- 924 behavioral health encounters, demonstrating commitment to expanding access to mental health services
- introduction of new performance measure tracking percentage of patients screened for depression, reporting 48% for the fiscal year
- Increased tobacco cessation and treatment screening for patients by 22 percentage points
- Increased Body Mass Index Screening for patients by 4 percentage points
- Ongoing collaboration with Area Health Education Center practice coaches to improve practice efficiency and sustainability

### The Rural Health Operations Team Funds and Provides





**Rural Health Operations Team** 

N.C. Department of Health and Human Services Office of Rural Health 805 Ruggles Drive Raleigh, NC 27606 Phone: 919.527.6440 • Fax: 919.733.8300 https://www.ncdhhs.gov/divisions/orh

